



Library Board of Trustees

# AGENDA

Community Room  
Chinn Park Library  
13065 Chinn Park Drive  
Prince William, VA 22192

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May 27, 2021

<b><u>Pledge of Allegiance</u></b>	6:30 p.m.
<b><u>Roll Call</u></b>	6:30 p.m.
<b><u>Disposition of Minutes</u></b>	6:32 p.m.
<b><u>Approval of Agenda</u></b>	6:33 p.m.
<b><u>Citizens' Time</u></b>	
<b><u>Chairman's Time</u></b>	6:35 p.m.
Introduction of Materials Services Division Chief, Kirk Johnson Introduction of Central Library Branch Manager, Rebecca Lowe	
<b><u>Presentation</u></b>	6:55 p.m.
<b>Office of Programming &amp; Outreach 2021 Updates</b> by Kristen Burnham, Coordinator	
<b><u>Unfinished Business</u></b>	
<b><u>New Business</u></b>	7:20 p.m.
N-1 Approval of Non-Resident Fee Annual Update: FY2022 N-2 Approval of Circulation Policy: Library Cards and Fees - Borrowing Privileges N-3 Approval of Request to Close Bull Run Library to Complete Renovations	
<b><u>Director's Time</u></b>	7:35 p.m.
<b><u>Trustees' Time</u></b>	7:45 p.m.
<b><u>Adjourn Meeting</u></b>	8:00 p.m.

The next meeting of the Library Board is  
Thursday, June 24, 2021 in the  
Community Room at Chinn Park Library

# Library Board of Trustees Brief

Trustee Room  
Administrative Support Center  
13083 Chinn Park Drive  
Woodbridge, VA 22192



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**April 22, 2021**

**Pledge of Allegiance**

**6:30 p.m.**

**Voice Roll Call**

Trustees Present – M. Morrill, T. Hassan, K. Mueller, C. Doerr, B. Murphy, B. Blindauer, B. Kim

Trustees Absent – P. Beattie

**Library/County Staff** - D. Wright, J. Coffin, K. Gates

**Citizen's Time** - No citizens present.

## **Disposition of Minutes**

**RES 21/4-1** Approval of the minutes of the March 25, 2021 regular meeting as presented.

## **Approval of Agenda**

**RES 21/4-2** Agenda approved as presented.

**Chairman's Time** – Chairman Murphy pointed out the number of program attendances last year versus this year and pointed out attendance for 2021 is ten times greater. Library staff is doing a great job delivering programs. Kudos to the library staff.

Chairman Murphy introduced Bryanna Altman, President of the Library Foundation. Mrs. Altman has been with the Library Foundation since June 2007. Today, the Library Foundation is doing incredibly well and credits Library Director Deborah Wright and library staff. The Foundation now has grant funding and direct asks. The Foundation also focuses on children and One Thousand Books Before Kindergarten. In 2018 over one million books were checked out in the One Thousand Books Before Kindergarten program. The way that library staff delivered digital programming during the library closures was phenomenal.

Mrs. Altman personally thanked former Library Trustee Catherine Turner for serving on the Library Foundation Board. The Library Foundation is now looking for a Library Board Trustee to serve on the Library Foundation board. They are a four-person board, meeting quarterly. Trustee Corinne Doerr volunteered to serve on the Library Foundation Board.

The Foundation is now securing grants, with the assistance of the Library Director and library staff, which has taken off. The Foundation would like to secure six figure grants and this will require a certified audit. Certification would mean more grant money. The Library Foundation website has been refreshed. Mrs. Altman thanked the Library Board of Trustees and the Prince William Public Libraries for their support.

Chairman Murphy introduced the Branch Manager for Chinn Park Library, Zach Roberts. Mr. Roberts tells the Library Board of Trustees that he is a transplant to Northern Virginia, having moved here after his wife retired from the Air Force. While living in Ohio, he was an Outreach Services Manager working in two library systems. One is a large metropolitan system with over 20 branches and the other is a midpoint system with six branches. Mr. Roberts started his library career in Las Vegas working in a neighborhood library as a Page and advancing to branch manager.

Chairman Murphy welcomed and thanked Mr. Roberts.

### **New Business**

**RES 21/4-3** N-1 Approval of FY2022 Meeting Schedule of the Library Board of Trustees

Motion: B. Blindauer

Second: K. Mueller

The Library Board of Trustees discussed and were in agreement with three of the board meetings being held at different library branches.

Ayes: M. Morrill, T. Hassan, K. Mueller, C. Doerr, B. Murphy, B. Blindauer, B. Kim

Nays: none

Abstention: none

Absent: P. Beattie

**Director's Time** – Director Wright introduced Elden Breckenridge, Technology Services Division Chief, to provide an update. Mr. Breckenridge expressed the urgency for all Library Board members to set up multi-factor authentication in order to securely access their O365 accounts. Board members were asked to contact DoIT Customer Service at 703-792-7447 to complete their set up and contact Karen Gates if you require assistance.

Mr. Breckenridge reports upcoming improvements include obtaining funds from the County to support library improvements. This will include upgrades to legacy equipment, ability to accept credit card payments, purchase of equipment for all branches. The purchase of new self-checkouts. Currently, two are at Central and one at Manassas City. The new self-checkouts will eventually be installed at all branches. This will facilitate more self-service at the branches. Network-based automated people counters will be installed. Upgrades of scanners and printers. All of this is possible due to the funding. Manassas City Library is the prototype library which includes self-service and new optimizations for printing.

Chairman Murphy asked where the funds are coming from. Director Wright answered it is a portion of unspent salaries. Trustee Blindauer asked if debit cards will be accepted. Mr. Breckenridge answered yes.

Deputy Director Coffin reports on operational changes. Library staff asked to work in the vaccine call center will be released April 23, 2021. Library staff will report to their library positions April 26. Branch hours will be extended, all full-service libraries are open Monday through Saturday, 10a.m. to 5p.m. and neighborhood libraries are open Monday through Thursday, 10a.m. to 5p.m. and Friday and Saturday, 10a.m. to 2p.m. Passport services will restart the week of May 3, 2021. Currently Potomac and Haymarket Gainesville Libraries offer passport services on Saturday and Central Library will offer passport services on Monday. All are by appointment only.

Central Library Makerspace will open May 3, 2021, Tuesday and Thursday, 2p.m. to 4p.m., up to three people at a time. Trustee Kim asked if the items will be able to be picked up at a later date? Deputy Director Coffin answered yes.

The Library received ChangeX grants, a non-profit supported by Microsoft. Central, Haymarket Gainesville, Nokesville, are building pollinator gardens. Manassas City and Montclair are working composting projects. Manassas City Library, in partnership with the Manassas City Trash and Recycling Department and Keep Manassas Beautiful who supplied the totes, has been creating educational kits. Over 90 kits have been given to the Boys and Girls Club and the Girl Scouts. In the Manassas City Library, they have passed out 73 kits. There is a Youth Kit and an Adult Kit. They are highlighting how local residents can participate in Manassas City's pilot curbside composting service, starting this summer.

Director Wright advises that Kristen Burnham, Coordinator of Office of Programming and Outreach will provide an overview of Summer Reading 2021 at the May board meeting.

Director Wright has been working with Schenell Agee, Library Media Coordinator, Prince William Public Schools, to make public library resources available to school students. The Libby app has a sister app called SORA, available to schools. PWPL has an agreement with SORA to allow PWCS students to access the PWPL catalog by logging in with their school id. No library card required. It is grade-level appropriate. 165 PWPL items have been checked out since April 13. PWPL and PWCS will both promote SORA.

Budget season ends next week. The PWPL initiatives in the budget are additional funding for wifi hotspots and revenue replacement allowing the PWPL to remove fines on all patrons.

## **Trustees' Time**

**Trustee Kim** – Haymarket Gainesville and Potomac Libraries offering passports means you can now go in person. Visit the Makerspace at Central Library to make a face guard for under your facemask in order to breath a little easier with the mask on.

**Trustee Blindauer** – a credit to library staff for the many programs that are being offered, as well as the outreach being held.

**Trustee Doerr** – library branch hours are increasing May 3, 2021 including neighborhood libraries and stay tuned for summer reading. Thank you to library staff for providing services to 465,000 residents.

**Trustee Mueller** – participated as a judge on the writing contest panel and found it very enlightening and encouraging. Very impressed with the writings submitted by high school seniors. They all talked about their first visit to the library as a toddler and the difference it made in their lives. A very nice experience and shows how strong the PWPL is.

**Trustee Hassan** – May 3 branches will open Monday through Saturday. You can still do a lot online and now in branch. Reminder of the One Thousand Books Before Kindergarten. One book each day for three years. You can recite a nursery rhyme to a young infant. This helps prepare your child for school.

**Trustee Morrill** – has been taking advantage of virtual programming. It is reaching a lot of people and virtual programming is here to stay.

With no further business before the board, Chairman Murphy declared the meeting adjourned.

**Adjourn Meeting**

**7:25 p.m.**

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Deborah Wright  
Library Director

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Brian Murphy  
Chairman

# PRESENTATIONS

**Office of Programming & Outreach 2021 Updates**  
by Kristen Burnham, Coordinator

May 27, 2021



# Office of Programming & Outreach

## May 2021 Updates



# Public School & Library Partnership Workgroup



**PRINCE  
WILLIAM**  
— Public Libraries

# **Public School & Library Partnership Workgroup**

## **Supporting Schools In All Levels of Learning**

# PUBLIC SCHOOL AND LIBRARY PARTNERSHIP

## Goals

- Library cards—how can we reach more students and teachers?
  - Create a children's card that did not accrue fines.

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  - Coordinate with OCE on a contact list to have schools cross-post relevant information from their local branches

# PUBLIC SCHOOL AND LIBRARY PARTNERSHIP

## Goals

- Library cards—how can we reach more students and teachers?
  - Create a children's card that did not accrue fines.
- Marketing—how can we bring the library to the schools in new ways?
  - Coordinate with OCE on a contact list to have schools cross-post relevant information from their local branches
- Programming & Services—how can our programming and outreach assist the schools?
  - Further outreach via virtual visits, partner with the schools at meal pickup locations, and do in-person outreach in school parking lots as health guidelines permit.

# PROGRAMMING & SERVICES



LIBRARY CARD  
DRIVE THROUGH



MEAL PICKUP  
OUTREACH



PTO  
PRESENTATIONS



EDUCATION  
NEWSLETTER

# PUTTING OUR BEST MASK FORWARD!





SORA



MARKETING

REMOVING BARRIERS+  
MARKETING



- ❑ 63 subscribers
- ❑ 8 databases featured
- ❑ 5,431 database clicks

# MARKETING

REMOVING BARRIERS+  
MARKETING



# SORA

- ❑ Sora allows schools and public libraries to partner together to share e-books and audio book collections.
- ❑ All PWC educators have access to Sora, which is now connected to PWPL's Libby catalog.
- ❑ Students can view age-targeted materials available through PWPL.



# LIBRARY CARDS...

- ❑ Over 19 library card drives
- ❑ 1421 library cards





# LIBRARY CARDS...

8000 digital  
library  
cards



# ...AND MORE!!

- ❑ 285 books for PWC & MC Little Free Libraries
- ❑ 60 books to Marstellar Middle School
- ❑ 1757 books to PWC & MC Title I Middle and High Schools
- ❑ Over 3000 books to PWC Reading Specialists



**SO WHAT'S NEXT?**



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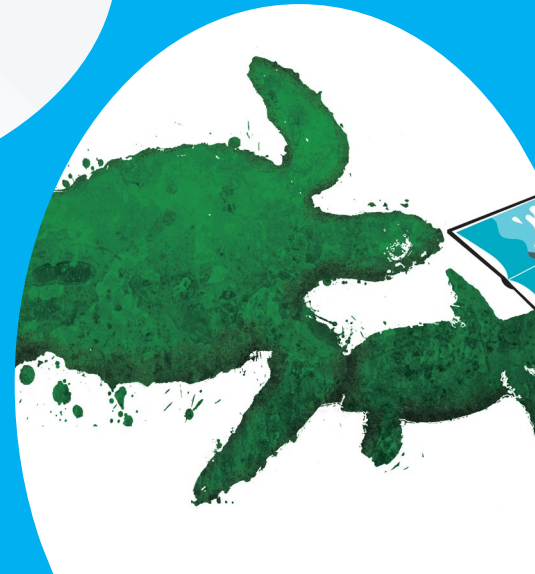
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- Manassas City Library will do focused outreach and support to Manassas City Schools.



# Summer Reading 2021

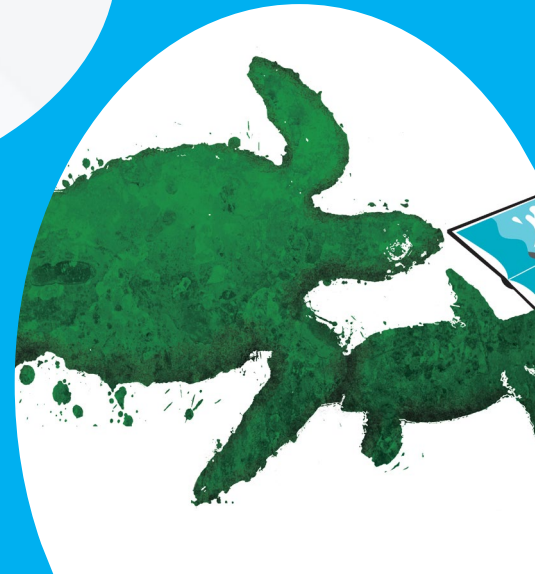
**STARTING JUNE  
14, YOU CAN  
SIGN UP BY:**

- ✓ **Downloading the  
Beanstack Tracker  
app**
- ✓ **Visiting  
[pwcgov.org/library](http://pwcgov.org/library)**



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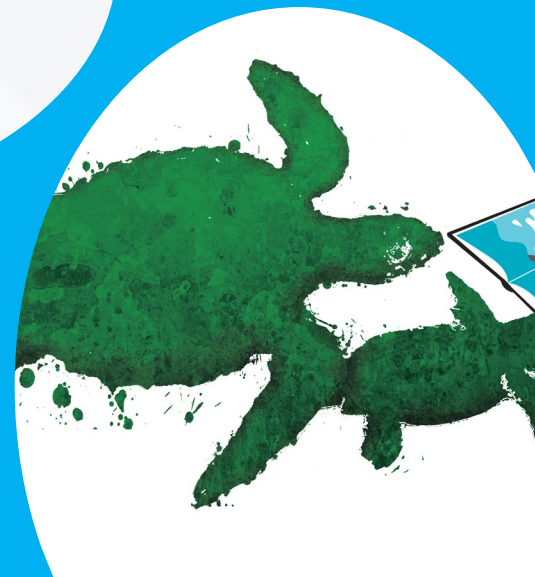
- ✓ **Downloading the  
Beanstack Tracker  
app**
- ✓ **Visiting  
[pwcva.gov/library](http://pwcva.gov/library)**  
**OR**
- ✓ **Visiting one of our  
12 libraries**



✓ Complete 10 activities and earn a free book and be entered into a grand prize drawing.

✓ Complete all 25 activities, and earn an extra entry into the grand prize drawing

✓ At the end of the summer, you could be one of the lucky grand prize winners!



# BEHIND-THE-SCENES

- New book prizes
- Virtual and hybrid shared programming
- More streamlined program design
- Graphics and advertising
- Community partners
- Virtual book talks

# LOOKING AHEAD

- **Contacting vendors**
- **SRP 2022 Committee**
- **Grants**
- **Mobile SRP + mobile Early Literacy**

# QUESTIONS?



# NEW BUSINESS

- N-1 Approval of Non-Resident Fee Annual Update: FY2022
- N-2 Approval of Circulation Policy: Library Cards and Fees - Borrowing Privileges
- N-3 Approval of Request to Close Bull Run Library to Complete Renovations

May 2021

Prince William Public Libraries

May 27, 2021

To: The Library Board of Trustees

From: Deborah L. Wright, Library Director

Re: Non-Resident Fee Annual Update: FY2022

- I. Background: At their July 23, 2009 meeting, the Library Board of Trustees adopted the fee formula used below to calculate the Library System’s the annual non-resident library card fee. This fee calculation formula is used to determine the non-resident fee for FY2022.
- II. Current Patrons: As of May 10, 2021 the Library System has zero (0) patrons in the non-resident paid category in Polaris.
- III. The Non-Resident Fee Calculation for FY22 follows:
  - A. Annual Library Certified Financial Statement Grand Total Operating Expenditures for the last available fiscal year (FY20) divided by the population for Fiscal Year 2021 from the U.S. Census Bureau’s American Community Survey.
  - B. Grand Total Operating Expenditures for fiscal year ending June 30, 2020: **\$17,610,726**.  
 The estimated population according to U.S. Census Bureau’s 2017 American Community Survey are:
 

Prince William County (6/30/2020):	469,236	(91.95%)
Manassas (6/30/2020):	41,085	( 8.05%)
Total Population:	510,321	(100.0%)

  
 Grand Total Operating Expenses ÷ Total Population = Amount Per Capita  
 $\$17,610,726 \div 510,321 = 34.50$  per capita
  - C. Multiply the per capita cost of Library services by the average household size in Prince William County.  
 The average household size in 2020 was 3.11.  
 Amount Per Capita x Average Household Size = Non-Resident Fee  
 $\$34.50$  per capita fee x 3.11 average household size = **\$107.00**
- IV. **We recommend that the FY22 non-resident fee be set at: \$107.00.**

**Fee History**

Year	Amount	Number of patrons in this category
2020	\$112	0
2019	\$101	1
2018	\$105	0
2017	\$109	0
2016	\$100	4

Prince William Public Libraries  
Library Policies

**Library Cards and Fees – Borrowing Privileges**

Approved by the Library Board of Trustees \_\_\_\_\_

Page 1 of 3

**Library Cards and Fees – Borrowing Privileges**

Library borrowing privileges are extended to an individual who meets eligibility requirements for a free library card or purchases a non-resident card.

A person applying for a card must provide adequate identification which verifies their address, i.e., driver's license, checkbook, postmarked letters addressed to applicant, car registration, rental agreement, lease, utility bill, official online documents, or identification.

The Library requires a parent or guardian of an applicant under 18 to sign a Library User Agreement form or registration document accepting responsibility for the materials checked out on that record. The minor's signature on the library user agreement form is not mandatory.

**Check Out of Materials**

Borrowers must present a valid library card, the library card number or identification in order to check out or renew items. If a Borrower does not have their library card or library card number, they must provide identification in order to check out materials. If no library card, library card number, or identification are available, a Borrower is limited to three (3) items upon verbal verification of phone number and address this session.

**Loan Period**

The loan period for all materials is three (3) weeks. If no requests are placed on the checked out materials, they may be renewed up to four (4) times. Exceptions to the check out period are listed below.

**Loan Period Exceptions**

- Books-to-Go are loaned for six (6) weeks.
- Fortunate Finds and Nature Backpacks are loaned for two (2) weeks with no renewals.

Prince William Public Libraries  
Library Policies

**Library Cards and Fees – Borrowing Privileges**

Approved by the Library Board of Trustees \_\_\_\_\_

Page 2 of 3

- Ebooks are loaned for seven (7), fourteen (14), or twenty-one (21) days with no renewals.
- "Vacation Loans" of up to fifteen (15) weeks may be granted as long as there is no hold queue for the item.

**Number of Materials That May Be Borrowed**

- There is a limit of 100 items which may be borrowed.

**Checkout Restrictions**

**A Borrower will be restricted from checkout of additional items and lose Internet access privileges if they owe \$20.00 or more in fines/fees. A Borrower may be advised that if their account has not been sent to debt collection, they may check out no more than three items at the *current* session, and that no additional items may be checked out until full or partial payment is made and the total outstanding amount owed is less than \$20.00.**

**Lost, Missing, Damaged, and Other Materials Fees**

- A borrower is responsible for the replacement costs of any damaged or lost materials, or items missing pieces that are checked out on their record, if it can be determined that the borrower is at fault.
- Patrons are required to pay all accrued lost materials charges, ILL overdue fines/fees, damaged/missing material charges, Debt Collection fee, return check fee or any other special fees.
- All library privileges are suspended when a library account reaches \$20.00.
- 60 days after an account reaches \$100.00 it becomes a debt collection issue and an additional \$10.00 service charge is then added to the account.

**Refunds**

- No refunds will be issued for paid lost materials. (Library Board 1/11).

Prince William Public Libraries  
Library Policies

**Library Cards and Fees – Borrowing Privileges**

Approved by the Library Board of Trustees \_\_\_\_\_

Page 3 of 3

**DEBT COLLECTION**

**The Library Board has contracted with Unique National Collections to get books and other materials back and fees collected. Unresolved accounts are assessed a \$10.00 service charge in addition to any existing fees, damaged item replacement cost and lost item replacement costs. The borrower must pay all fines and costs plus the \$10.00 service charge. Staff and volunteers are not exempt from Debt Collection if they have \$100.00 or more in lost/damaged items or ILL fines/fees on their records. Once a patron has been sent to Unique, they may not check out any items until all fees and service charges have been collected.**

*Approved by the Library Board of Trustees \_\_\_\_\_*

*Supersedes: 3/1977; 9/1994; 8/2006; 1/2011; 1/2019*

**Request to Close  
Bull Run Library  
to Complete Renovations**

The Property Management Group of the Prince William County Department of Facilities and Fleet Management is going to provide additional seating for 12 to 17 patrons, provide two new small study rooms, add additional seating and expand the teen space, create a new Maker Space and redesign the children's area. The library will close mid-July for approximately six months.

Staff requests the Library Board of Trustees approve a resolution to close Bull Run Library for approximately six months to perform these renovations. The closing is expected to occur between July 15, 2021 and August 1, 2021. If the job is completed early the Library will resume its hours of operation.

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Draft resolution:

The Library Board of Trustees does hereby authorize the closing of the Bull Run Library for approximately six months to perform these renovations. The closing is expected to occur mid-July. The Library will resume its hours of operation at the completion of the renovations.

# DIRECTOR'S ADMINISTRATIVE REVIEW APRIL 2021

- A-1 Revenue & Expenditures Report – April 2021 – Available at a later date
- A-2 Statistical Report – April 2021
- A-2a Statistics At-A-Glance – April 2021
- A-3 Donation Accounts Report – April 2021 - Available at a later date

# APRIL: AT A GLANCE

A-2a

Prince William Public Libraries  
Monthly Statistics

	2021	2020
<b>Circulation</b>		
Physical	103,633	5,239
Digital	45,909	51,611
<b>TOTAL</b>	<b>149,542</b>	<b>56,850</b>
<b>Library Visits</b>		
Door Count	27,735	0
Total Page Views	61,589	49,806
<b>TOTAL</b>	<b>89,324</b>	<b>49,806</b>
<b>Programs</b>		
Number of Events	248	87
Attendance	158,618	144,945
<b>Computer Use</b>		
Users Logged	1,500	0
User Sessions	2,691	0
<b>Holds Requests</b>		
Physical	25,112	68
Digital	13,013	13,246

Circulation													Same Month Last Year	Percent of Difference	CUMULATIVE			Performance Measure Target
Full Service Libraries (Source: Polaris Statistical Summary Report )															Apr-20	Apr 20 to Apr 21	Total FY21 To Date	
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21						
<b>Bull Run Total</b>	23,815	27,273	26,311	27,338	31,024	30,665	31,618	16,628	18,510	21,412			1,077	1888.1%	254,594	382,353	-33.4%	
<b>Central Total</b>	978	1,710	2,760	2,955	4,068	6,139	7,765	3,584	2,389	2,667			35	7520.0%	35,015	164,250	-78.7%	
<b>Chinn Park Total</b>	21,185	23,929	25,691	26,530	30,328	31,754	32,370	23,070	29,373	30,251			1,014	2883.3%	274,481	413,787	-33.7%	
<b>Haymarket Gainesville Total</b>	21,113	25,371	26,293	27,875	31,753	29,492	30,936	18,963	21,365	24,043			703	3320.1%	257,204	375,948	-31.6%	
<b>Manassas City</b>	0	0	0	0	0	0	0	1,755	4,196	4,767			0		0	0		
<b>Montclair Total</b>	11,758	14,326	14,602	15,039	16,900	16,964	17,515	7,357	7,438	11,303			502	2151.6%	133,202	207,098	-35.7%	
<b>Potomac Total</b>	8,256	10,083	9,416	10,490	12,114	11,251	12,591	4,940	3,893	6,783			660	927.7%	89,817	198,213	-54.7%	
<b>Total Circ-FS</b>	87,105	102,692	105,073	110,227	126,187	126,265	132,795	76,297	87,164	101,226	0	0	3,991	2436.4%	1,055,031	1,741,649	-39.4%	2,600,000
<b>% of Perf. Measures Circ Target</b>																40.6%		



													Same Month Last Year	% of Difference	C U M U L A T I V E			Performance measure target
															Total FY21 To Date	Total FY20 To Date	% of Difference	FY21
Circulation / Digital Checkouts (Source: Vendor Reports)													Apr-20	Apr 20 to Apr 21				
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21						
Ebsco eBook coll. (NetLibrary)	137	97	167	135	45	47	57	76	75	19			329	-94%	855	1,746	-51.0%	
<b>Overdrive (formerly RBDigital)*</b>																		
Magazine Checkouts	3,922	4,038	4,353	4,040	3,761	3,369	3,716	4,843	1,691	2,558			4,167	-39%	36,291	37,781	-3.9%	
<b>Freading</b>																		
Digital Checkouts	454	490	471	409	422	417	413	382	419	503			290	73%	4,380	2,043	114.4%	
<b>Hoopla</b>																		
Digital Checkouts	20,842	20,339	19,704	19,540	19,658	18,721	20,010	20,179	20,961	19,481			25,099	-22%	199,435	144,760	37.8%	
<b>OverDrive</b>																		
eBook (Standard + Mobile)	16,880	16,158	14,216	14,386	13,438	15,270	16,730	15,419	16,723	15,526			15,911	-2%	154,746	115,763	33.7%	
Audiobook (Standard + Mobile)	6,694	6,758	6,611	6,451	6,479	7,292	8,266	7,283	8,460	7,822			5,815	35%	72,116	58,182	23.9%	
OverDrive Total (eBook + Audiobook)	23,574	22,916	20,827	20,837	19,917	22,562	24,996	22,702	25,183	23,348	0	0	21,726	7%	226,862	173,945	30.4%	
<b>Total Library Materials Circ: Digital (E-books, OverDrive eBook + OverDrive Audiobk)</b>																		
	48,929	47,880	45,522	44,961	43,803	45,116	49,192	48,182	48,329	45,909	0	0	51,611	-11%	467,823	360,275	29.9%	
% of performance measure target															143.95%			
*RBDigital acquired by Overdrive fall of 2020. Transition from RBDigital to OverDrive completed February 2021.																		

Circulation													Same Month Last Year	Percent of Difference	CUMULATIVE			Performance Measure Target FY21				
															Total FY21 To Date	Total FY20 To Date	% of Difference					
ASC (Source: Polaris Statistical Summary Report)													Apr-20	Apr 20 to Apr 21								
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21										
<b>ASC Total</b>	293	319	309	242	239	286	200	272	782	876			12	7200%	3,818	3,484	9.6%					
<b>Read &amp; Returns (Source: Monthly Branch Report)</b>																						
Bull Run	150	111	93	121	33	66	98	0	64	61			0		797	3,749	-78.7%					
Central	0	0	0	0	0	36	42	0	0	21			0		99	2,181	-95.5%					
Chinn Park	10	25	41	28	57	41	78	15	60	98			0		453	1,317	-65.6%					
Haymarket Gainesville													0		0	0						
Manassas City	0	0	0	0	0	0	0	0	0	0			0		0	0						
Montclair*	0	30	9	14	25	0	25	0	0	11			0		114	152	-25.0%					
Potomac	4	66	77	154	69	141	92	0	35	74			0		712	1,639	-56.6%					
Dale City	0	0	0	0	0	0	0	0	0	0			0		0	361	-100.0%					
Dumfries	0	0	0	0	0	0	0	0	0	0			0		0	477	-100.0%					
Independent Hill													0		0	0						
Lake Ridge	0	0	0	0	0	0	0	0	0	0			0		0	209	-100.0%					
Nokesville	0	0	0	0	0	0	0	0	0	0			0		0	26	-100.0%					
<b>Total</b>	164	232	220	317	184	284	335	15	159	265	0	0	0		2,175	10,111	-78.5%					
<b>ILL   Total Items Borrowed and Loaned   (Source: ILL Work Unit)</b>																						
Items Borrowed	62	74	97	81	81	63	133	46	87	95			42	126%	819	1,063	-23.0%					
Items Loaned	48	30	46	21	33	32	40	51	48	35			6	483%	384	708	-45.8%					
<b>Total</b>	110	104	143	102	114	95	173	97	135	130	0	0	48	171%	1,203	1,771	-32.1%					
<b>Total Library Materials Circulation: Print</b>																						
Total Circulation (FS, NL's, ASC, Read & Returns & ILL)	102,892	118,221	120,734	124,248	142,271	140,858	147,364	82,892	90,839	103,633	0	0	5,239	1878%	1,173,952	2,035,836	-42.3%					
% of Performance Measures Circ Target	3.4%	3.94%	4.02%	4.14%	4.74%	4.70%	4.91%	2.76%	3.03%	3.45%	0.00%	0.00%			39.1%							
<b>Total Circulation (Full Service, NLs, ASC, Read &amp; Returns, Digital &amp; ILL): Print + Digital</b>																						
FY21 Circulation System Total	151,821	166,101	166,256	169,209	186,074	185,974	196,556	131,074	139,168	149,542	0	0	56,850	163%	1,641,775	2,396,111	-31.5%					
% of Performance Measures Circ Target	4.6%	5.00%	5.00%	5.09%	5.60%	5.59%	5.91%	3.94%	4.19%	4.50%	0.00%	0.00%			49.4%							
* Montclair begins a classics read-and-return collection: 11/2018																						

Circulation													Same Month Last Year	Percent of Difference	CUMULATIVE			Performance Measure Target
	Full Service Library (Source: Polaris Patron Circulation Statistics Report)														Total FY21 To Date	Total FY20 To Date	% of Diff	
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Apr-20	Apr 20 to Apr 21				FY21
<b>Bull Run Total</b>	23,815	27,273	26,311	27,338	31,024	30,426	31,618	16,628	18,510	21,412			1,077	1888%	254,355	385,353	-34.0%	
Manassas	4,436	4,646	4,473	4,946	5,720	5,234	4,299	2,613	2,614	2,161			53	3977%	41,142	46,957	-12.4%	
% total BR Circ	18.6%	17.0%	17.0%	18.1%	18.4%	17.2%	13.6%	15.7%	14.1%	10.1%			4.9%	105%	16.2%	12.2%	32.7%	
<b>Central Total</b>	978	1,710	2,760	2,955	4,068	5,705	7,765	3,584	2,389	2,667			0		34,581	164,215	-78.9%	
Manassas	198	436	439	507	1,034	1,735	2,207	1,054	635	809			0		9,054	47,597	-81.0%	
% total CE Circ	20.2%	25.5%	15.9%	17.2%	25.4%	30.4%	28.4%	29.4%	26.6%	30.3%					26.2%	29.0%	-9.7%	
<b>Chinn Park Total</b>	21,185	23,929	25,691	26,530	30,328	31,704	32,370	23,070	29,373	30,251			1,014	2883%	274,431	413,787	-33.7%	
Manassas	126	111	116	137	224	173	156	122	75	95			0		1,335	2,259	-40.9%	
% total CP Circ	0.6%	0.5%	0.5%	0.5%	0.7%	0.5%	0.5%	0.5%	0.3%	0.3%			0.0%		0.5%	0.5%	-10.9%	
<b>Haymarket Gainesville Total</b>	21,113	25,371	26,293	27,875	31,753	29,471	30,936	18,963	21,365	24,043			703	3320%	257,183	375,968	-31.6%	
Manassas	44	77	77	106	142	200	59	63	29	37			0		834	1,823	-54.3%	
% total CE Circ	0.2%	0.3%	0.3%	0.4%	0.5%	0.6%	0.2%	0.3%	0.1%	0.1%			0.0%		0.3%	0.4%	-31.0%	
<b>Manassas City</b>	0	0	0	0	0	0	0	1,755	4,196	4,767			0		10,718	0		
Manassas	0	0	0	0	0	0	0	608	1,254	1,702			0		3,564	0		
% total CE Circ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.2%	5.9%	7.1%			0.0%		1.4%	0.0%		
<b>Montclair Total</b>	11,758	14,326	14,602	15,039	16,900	16,963	17,515	7,357	7,438	11,303			502	2152%	133,201	207,098	-35.7%	
Manassas	61	47	60	55	24	36	29	10	1	5			0		328	974	-66.3%	
% total CP Circ	0.5%	0.3%	0.4%	0.4%	0.1%	0.2%	0.2%	0.1%	0.0%	0.0%			0.0%		0.2%	0.5%	-47.6%	
<b>Potomac Total</b>	8,256	10,083	9,416	10,490	12,114	11,251	12,591	4,940	3,893	6,783			660	928%	89,817	198,213	-54.7%	
Manassas	5	12	13	4	5	10	10	2	1	4			0		66	221	-70.1%	
% total PO Circ	0.1%	0.1%	0.1%	0.0%	0.0%	0.1%	0.1%	0.0%	0.0%	0.1%			0.0%		0.1%	0.1%	-34.1%	
<b>Total</b>	87,105	102,692	105,073	110,227	126,187	125,520	132,795	74,542	82,968	96,459	0	0	3,956	2338%	1,043,568	1,744,634	-40.2%	2,600,000
<b>% of Performance Measures Target</b>	3.4%	3.95%	4.04%	4.24%	4.85%	4.83%	5.11%	2.87%	3.19%	3.71%	0.00%	0.00%			40.1%			
<b>ASC (Source: Polaris Monthly Statistics Report)</b>																		
<b>ASC Total</b>	293	319	309	242	239	286	200	272	588	876			12	7200%	3,624	3,484	4.0%	
Manassas	0	0	0	0	0	0	0	0	75	323			0		398	1	39700.0%	
% total ASC Circ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	12.8%	36.9%			0.0%		11.0%	0.0%	38162.5%	
<b>Total Manassas FS + ASC CKOs</b>															55,887			

Circulation												Same Month Last Year Apr 20	Percent of Diff Apr 20 to Apr 21	CUMULATIVE			Perform Measure Target FY21
Neighborhood Library (Source: Polaris Patron Circulation Statistics Report)	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21			Jun-21	Total FY21 to Date	Total FY20 to Date	
<b>Dale City Total</b>	<b>3,105</b>	<b>2,368</b>	<b>2,305</b>	<b>2,136</b>	<b>2,796</b>	<b>2,080</b>	<b>2,401</b>	<b>1,076</b>	<b>431</b>	<b>165</b>			<b>104</b>	<b>58.7%</b>	<b>18,863</b>	<b>63,542</b>	<b>-70.3%</b>
Manassas	0	0	2	1	1	2	0	0	0	0			0		6	120	-95.0%
% total DC Circ	0.00%	0.00%	0.09%	0.05%	0.04%	0.10%	0.00%	0.00%	0.00%	0.00%			0.00%		0.03%	0.19%	-83.2%
<b>Dumfries Total</b>	<b>1,587</b>	<b>1,771</b>	<b>1,952</b>	<b>1,816</b>	<b>1,915</b>	<b>1,770</b>	<b>1,805</b>	<b>1,115</b>	<b>566</b>	<b>217</b>			<b>915</b>	<b>-76.3%</b>	<b>14,514</b>	<b>43,652</b>	<b>-66.8%</b>
Manassas	0	0	0	0	0	0	0	0	0	0			0		0	20	-100.0%
% total DU Circ	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%		0.00%	0.05%	-100.0%
<b>Ind. Hill Total</b>	<b>5,364</b>	<b>4,745</b>	<b>4,398</b>	<b>4,375</b>	<b>5,022</b>	<b>5,107</b>	<b>4,171</b>	<b>1,935</b>	<b>769</b>	<b>348</b>			<b>51</b>	<b>582.4%</b>	<b>36,234</b>	<b>66,781</b>	<b>-45.7%</b>
Manassas	76	84	87	85	124	94	105	45	31	12			0		743	1,338	-44.5%
% total IH Circ	1.42%	1.77%	1.98%	1.94%	2.47%	1.84%	2.52%	2.33%	4.03%	3.45%			0.00%		2.05%	2.00%	2.3%
<b>Lake Ridge Total</b>	<b>2,691</b>	<b>2,589</b>	<b>2,527</b>	<b>2,565</b>	<b>2,711</b>	<b>2,694</b>	<b>2,488</b>	<b>1,036</b>	<b>338</b>	<b>100</b>			<b>78</b>	<b>28.2%</b>	<b>19,739</b>	<b>58,304</b>	<b>-66.1%</b>
Manassas	0	0	0	0	0	0	0	0	0	0			0		0	184	-100.0%
% total LR Circ	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%		0.00%	0.32%	-100.0%
<b>Nokesville Total</b>	<b>2,473</b>	<b>3,401</b>	<b>3,807</b>	<b>2,468</b>	<b>3,103</b>	<b>2,277</b>	<b>2,996</b>	<b>1,049</b>	<b>495</b>	<b>306</b>			<b>40</b>	<b>665.0%</b>	<b>22,375</b>	<b>46,542</b>	<b>-51.9%</b>
Manassas	111	151	141	105	139	115	54	24	3	1			0		844	1,581	-46.6%
% total NO Circ	4.49%	4.44%	3.70%	4.25%	4.48%	5.05%	1.80%	2.29%	0.61%	0.33%			0.00%		3.77%	3.40%	11.0%
<b>Total</b>	<b>15,220</b>	<b>14,874</b>	<b>14,989</b>	<b>13,360</b>	<b>15,547</b>	<b>13,928</b>	<b>13,861</b>	<b>6,211</b>	<b>2,599</b>	<b>1,136</b>	<b>0</b>	<b>0</b>	<b>1,188</b>	<b>-4.4%</b>	<b>111,725</b>	<b>278,821</b>	<b>-59.9%</b>
<b>% of Perf. Measures Circ Target</b>	<b>3.81%</b>	<b>3.72%</b>	<b>3.75%</b>	<b>3.34%</b>	<b>3.89%</b>	<b>3.48%</b>	<b>3.47%</b>	<b>1.55%</b>	<b>0.65%</b>	<b>0.28%</b>	<b>0.00%</b>	<b>0.00%</b>			<b>27.93%</b>		
<b>Total Manassas NL checkouts</b>															<b>1,593</b>		
<b>% of total FS+ASC+NL checkouts for Manassas Patrons</b>															<b>4.98%</b>		

Registered Patrons													Same Month Last Year	% of Difference	CURRENT			Perf Meas Target
(Source: Polaris Statical Summary Report + Find Tool)						Note: # of patrons = latest monthly figures available. This is not cumulative.									Total FY21 To Date	Total FY20 To Date	% of Difference	
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Apr-20	Apr 20 to Apr 21				FY21
New Patrons	737	1,160	1,674	1,257	649	461	638	266	374	490			802	-39%	7,706	16,995	-54.7%	
Deleted Patrons	47	64	38	149	16	23	68	3	16	22			6	267%	446	2,762	-83.9%	
<b>Systemwide Total</b>	<b>292,922</b>	<b>293,973</b>	<b>295,753</b>	<b>296,868</b>	<b>297,686</b>	<b>298,464</b>	<b>299,304</b>	<b>299,908</b>	<b>300,498</b>	<b>301,216</b>			<b>291,081</b>	<b>3%</b>	<b>300,498</b>	<b>291,081</b>	<b>3.2%</b>	
Manassas Patrons	15,596	15,609	15,739	15,770	15,781	15,784	15,793	15,792	15,813	15,818			15,586	1%	15,813	15,586	1.5%	
Residents with Library Cards (population as of 6-30-20: PWC: 292,194; Manassas: 15,585; Manassas Park: 7,417 = 315,196)															95.34%			55%
Web Patrons													Same Month Last Year	Apr 20 to Apr 21	Total FY21 To Date	Total FY20 To Date	Percent of Difference	
OverDrive																		
New Patrons	381	389	358	340	294	293	464	355	353	609			707	-14%	3,836	3,955	-3.0%	
Facebook																		
New "Daily Likes"	28	63	89	68	52	55	106	67	50	56			111	-50%	634	952	-33.4%	
Lifetime Total Likes	11,977	12,011	12,063	12,099	12,116	12,171	12,196	12,208	12,224	12,252			11,783	4%	12,224	11,783	3.7%	
Active Users (Includes Fans (Likes) & Non-Fans)																		
Daily Total Reach	135,231	62,530	67,682	74,429	50,557	44,526	98,602	62,025	47,041	60,499			97,585	-38%	47,041	97,585	-51.8%	
Twitter																		
New Followers	58	26	22	24	6	-3	22	14	20	6			45	-87%	195	481	-59.5%	
Lifetime total followers	4,221	4,247	4,269	4,293	4,299	4,296	4,318	4,332	4,352	4,359			4,121	6%	4,352	4,121	5.6%	
Pinterest																		
New Followers	2	2	-4	0	1	-2	-1	-3	-3	-1			-3	-67%	-9	20	-145.0%	
Lifetime total followers	1,925	1,927	1,923	1,923	1,924	1,922	1,921	1,918	1,915	1,914			1,917	0%	1,915	1,917	-0.1%	
Instagram																		
New Followers	35	37	36	24	9	15	15	21	11	9			23	-61%	212	243	-12.8%	
Lifetime total followers	2,015	2,052	2,088	2,112	2,121	2,136	2,151	2,172	2,183	2,192			1,925	14%	2,183	1,925	13.4%	
Wowbrary																		
E-Mail Total Active Users	2,073	2,080	2,084	2,083	2,088	2,090	2,103	2,107	2,103	2,095			2,079	1%	2,103	2,079	1.2%	
RSS Feeds Active Users	30	28	31	28	30	29	29	32	31	37			27	37%	31	27	14.8%	
Freeding																		
Total Unique Users	167	167	169	148	140	160	144	160	143	137			84	63%	143	84	70.2%	
Hoopla																		
New Users	310	315	431	277	262	261	335	267	228	204			738	-72%	2,890	4,803	-39.8%	
Total Users	20,907	21,222	21,656	21,914	22,197	22,475	22,756	23,044	23,244	23,448			19,817	18%	23,244	19,817	17.3%	

\*RBDigital acquired by Overdrive fall of 2020. Transition from RBDigital to OverDrive completed February 2021.

Circulation - Holds													Same Month Last Year	Percent of Difference	C U M U L A T I V E		
Reserve Requests (Holds) (Source: Polaris Monthly Statistics Report & OverDrive)															Apr-20	Apr 20 to Apr 21	Total FY21 To Date
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21					
Holds Placed	35,164	35,579	33,951	30,521	27,458	25,013	28,410	33,131	35,623	25,112			68	36829.4%	309,962	283,317	9.4%
Holds Filled (Satisfied)	33,721	33,251	32,245	30,241	26,364	25,651	25,851	29,665	36,550	25,284			49	51500.0%	298,823	271,209	10.2%
Requests placed in OverDrive eBook (Standard + Mobile)	9,660	8,837	8,108	7,661	7,067	8,279	10,899	9,766	9,197	8,365			9,940	-15.8%	87,839	58,306	50.7%
Requests placed in OverDrive Audiobk (Standard + Mobile)	4,306	4,403	4,381	4,232	3,904	4,190	5,316	4,646	5,212	4,648			3,306	40.6%	45,238	31,638	43.0%
Total OverDrive requests placed	13,966	13,240	12,489	11,893	10,971	12,469	16,215	14,412	14,409	13,013	0	0	13,246	-1.8%	133,077	89,944	48.0%

Information													Same Month Last Year	Percent of Difference	CUMULATIVE			Performance Measure Target			
Directional Requests / Servicing Technology (Source: Branch Monthly Statistics Report)															Apr-20	Apr 20 to Apr 21	Total FY21 To Date		Total FY20 To Date	Percent of Difference	FY21
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21									
Bull Run	244	622	513	493	391	291	357	31	42	272			0		3,256	10,450	-68.8%				
Central	11	14	16	24	201	473	403	13	18	59			0		1,232	5,914	-79.2%				
Chinn Park	580	502	439	642	451	446	466	23	273	622			1	62100.0%	4,444	14,342	-69.0%				
Haymarket Gainesville	555	451	721	834	28	20	80	208	26	75			1	7400.0%	2,998	7,161	-58.1%				
Manassas City	0	0	0	0	0	0	0	16	117	141			0		274	0					
Montclair	499	608	627	695	225	249	159	0	36	167			11	1418.2%	3,265	22,233	-85.3%				
Potomac	296	467	454	525	347	419	392	9	20	170			8	2025.0%	3,099	11,368	-72.7%				
<b>Total</b>	<b>2,185</b>	<b>2,664</b>	<b>2,770</b>	<b>3,213</b>	<b>1,643</b>	<b>1,898</b>	<b>1,857</b>	<b>300</b>	<b>532</b>	<b>1,506</b>	<b>0</b>	<b>0</b>	<b>21</b>	<b>7071.4%</b>	<b>18,568</b>	<b>71,468</b>	<b>-74.0%</b>				
<b>Informational Requests / Point of Use Instruction (Source: Branch Monthly Statistics Report)</b>																					
Bull Run	3,149	2,861	2,897	2,893	2,236	1,959	2,191	1,379	2,505	2,989			380	686.6%	25,059	55,028	-54.5%				
Central	167	335	442	659	1,106	1,836	2,092	493	586	1,323			0		9,039	19,299	-53.2%				
Chinn Park	4,268	5,453	4,296	4,702	3,773	3,701	4,521	4,542	4,280	5,532			4,596	20.4%	45,068	62,543	-27.9%				
Haymarket Gainesville	3,033	3,246	4,644	5,722	2,307	2,392	2,888	4,707	5,424	3,560			637	458.9%	37,923	47,968	-20.9%				
Manassas City	0	0	0	0	0	0	0	642	1,039	862			0		2,543	0					
Montclair	1,289	1,743	1,390	1,197	776	841	726	17	290	730			84	769.0%	8,999	25,258	-64.4%				
Potomac	1,867	2,167	2,460	2,653	2,066	2,502	2,422	320	511	2,047			338	505.6%	19,015	43,028	-55.8%				
<b>Total</b>	<b>13,773</b>	<b>15,805</b>	<b>16,129</b>	<b>17,826</b>	<b>12,264</b>	<b>13,231</b>	<b>14,840</b>	<b>12,100</b>	<b>14,635</b>	<b>17,043</b>	<b>0</b>	<b>0</b>	<b>6,035</b>	<b>182.4%</b>	<b>147,646</b>	<b>253,124</b>	<b>-41.7%</b>				
<b>Information Requests handled: staff assisted (in person/phone/e-mail)</b>																					
<b>Total</b>	<b>15,958</b>	<b>18,469</b>	<b>18,899</b>	<b>21,039</b>	<b>13,907</b>	<b>15,129</b>	<b>16,697</b>	<b>12,400</b>	<b>15,167</b>	<b>18,549</b>	<b>0</b>	<b>0</b>	<b>6,056</b>	<b>206.3%</b>	<b>166,214</b>	<b>324,592</b>	<b>-48.8%</b>	<b>450,000</b>			
% of Performance Measures Target	(staff assisted)														36.94%						
<b>Electronic Resources Sessions (Source: Vendor Supplied)</b>																					
<b>Total</b>	<b>8,632</b>	<b>8,232</b>	<b>8,569</b>	<b>9,030</b>	<b>8,688</b>	<b>8,169</b>	<b>8,998</b>	<b>9,256</b>	<b>9,414</b>	<b>9,462</b>			<b>12,660</b>	<b>-25.3%</b>	<b>88,450</b>	<b>107,516</b>	<b>-17.7%</b>				
<b>Web Transactions (Source: OCE)</b>																					
OverDrive Page Views	205,677	187,034	172,709	177,830	159,411	166,515	199,057	179,512	197,100	176,880			212,136	-16.6%	1,821,725	1,539,133	18.4%				
Library website page views **			85,005			54,696			71,310				0		211,011	490,333	-57.0%				
FB daily total impressions	269,610	135,776	122,277	136,468	91,690	83,317	154,604	106,901	80,342	103,347			186,644	-44.6%	1,284,332	1,209,342	6.2%				
Twitter daily total impressions	129,540	84,577	72,002	96,160	107,352	143,450	219,337	127,068	103,989	187,995			170,458	10.3%	1,271,470	900,685	41.2%				
Pinterest average monthly views	88,060	83,430	85,550	44,650	27,120	24,210	7,090	1,573	1,070	1,059			75,530	-98.6%	363,812	763,220	-52.3%				
Instagram impressions	42,750	12,828	12,283	14,737	13,968	13,218	14,482	11,636	14,878	12,618			14,075	-10.4%	163,398	138,561	17.9%				
<b>Total</b>	<b>735,637</b>	<b>503,645</b>	<b>549,826</b>	<b>469,845</b>	<b>399,541</b>	<b>485,406</b>	<b>594,570</b>	<b>426,690</b>	<b>468,689</b>	<b>481,899</b>	<b>0</b>	<b>0</b>	<b>658,843</b>	<b>-26.9%</b>	<b>5,115,748</b>	<b>5,041,274</b>	<b>1.5%</b>				
<b>Wowbrary (Source: Wowbrary)</b>																					
Clicks thru to Catalog	9,196	7,685	7,322	5,393	5,584	5,496	5,946	9,171	7,404	8,111			4,274	89.8%	71,308	51,471	38.5%				

Information (cont'd)													Same Month Last Year	Percent of Difference	C U M U L A T I V E			Performance Measure Target		
Directional Requests / Servicing Technology (Source: Branch Monthly Statistics Report)															Apr-20	Apr 20 to Apr 21	Total FY21 To Date		Total FY20 To Date	Percent of Difference
AWE Stations	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21								
Bull Run	0	0	0	0	0	0	0	0	0	0			0		0	8,256	-100.0%			
Central	0	0	0	0	0	0	0	0	0	0			0		0	5,034	-100.0%			
Chinn Park	0	0	0	0	0	0	0	0	0	0			0		0	5,028	-100.0%			
Haymarket Gainesville	0	0	0	0	0	0	0	0	0	0			0		0	5,990	-100.0%			
Manassas City	0	0	0	0	0	0	0	0	0	0			0		0	0				
Montclair	0	0	0	0	0	0	0	0	0	0			0		0	4,478	-100.0%			
Potomac*	0	0	0	0	0	0	0	0	0	0			0		0	3,224	-100.0%			
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>0</b>	<b>32,010</b>	<b>-100.0%</b>			
Electronic																				
<b>Information requests handled: electronic</b>																				
Total	753,465	519,562	565,717	484,268	413,813	499,071	609,514	445,117	485,507	499,472	0	0	675,777	-26.1%	5,275,506	5,232,271	0.8%	5,500,000		
% of Performance Measures Target	(Electronic)														95.92%					
<b>Total Information Requests</b> (Total Staff Assisted Requests & Total Patron Electronic Information Trans																				
System Total	769,423	538,031	584,616	505,307	427,720	514,200	626,211	457,517	500,674	518,021	0	0	681,833	-24.0%	5,441,720	5,556,863	-2.1%			
** Beginning in January 2018, Library Web Site Page Views + Session are only reported by the County to OCE on a Quarterly basis.																				
<b>Electronic Resources SEARCHES for Lib of VA (Bibliostat) - Do Not Include Count with ER Stats Above</b> (Source: Vendor Supplie																				
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Same Month Last Year	% of Difference	FY21 To Date	FY20 To Date	% of Difference			
Total	69,931	61,620	59,996	60,396	54,099	54,209	56,608	66,089	53,291	44,255			82,856	-46.6%	580,494	555,726	4.5%			

Neighborhood Library information requests handled (staff assisted)													Same Month Last	Percent of Difference	C U M U L A T I V E			Perf Measure FY21
Not included in Performance Measures Information Total															Apr-20	Apr 20 to Apr 21	Total FY21 To Date	
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21						
Dale City	237	423	436	313	209	271	401	65	0	0			10	-100.0%	2,355	9,956	-76.35%	
Dumfries	363	255	293	247	275	170	369	81	0	0			19	-100.0%	2,053	7,604	-73.00%	
Ind Hill	235	293	363	396	394	327	286	0	0	0			48	-100.0%	2,294	23,471	-90.23%	
Lake Ridge	663	527	477	387	325	327	265	75	0	0			2	-100.0%	3,046	38,278	-92.04%	
Nokesville	151	0	197	182	130	309	286	56	28	7			11	-36.4%	1,346	4,761	-71.73%	
<b>Total</b>	<b>1,649</b>	<b>1,498</b>	<b>1,766</b>	<b>1,525</b>	<b>1,333</b>	<b>1,404</b>	<b>1,607</b>	<b>277</b>	<b>28</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>90</b>	<b>-92.2%</b>	<b>11,094</b>	<b>84,070</b>	<b>-86.80%</b>	
% of perf measure target															10.09%			
<b>Circulation</b>													Same Month Last Year	Percent of Difference	C U M U L A T I V E			Perf Measure FY21
<b>Directional Requests / Servicing Technology (Source: Branch Monthly Statistics Report)</b>															Total FY21 To Date	Total FY20 To Date	Percent of Difference	
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21						
Bull Run	351	717	575	889	767	644	732	566	587	586			14	4085.7%	6,414	9,816	-34.7%	
Central	0	0	0	0	0	0	0	0	0	0			0		0	2,065	-100.0%	
Chinn Park	128	133	185	336	291	255	170	29	101	156			0		1,784	4,967	-64.1%	
Haymarket Gainesville	182	246	580	928	322	414	491	208	341	408			20	1940.0%	4,120	6,984	-41.0%	
Manassas City	0	0	0	0	0	0	0	0	0	0			0		0	0		
Montclair	413	387	453	495	305	269	298	43	53	235			13	1707.7%	2,951	5,038	-41.4%	
Potomac	171	93	274	338	201	217	263	1	254	1,084			0		2,896	4,831	-40.1%	
<b>Total</b>	<b>1,245</b>	<b>1,576</b>	<b>2,067</b>	<b>2,986</b>	<b>1,886</b>	<b>1,799</b>	<b>1,954</b>	<b>847</b>	<b>1,336</b>	<b>2,469</b>	<b>0</b>	<b>0</b>	<b>47</b>	<b>5153.2%</b>	<b>18,165</b>	<b>33,701</b>	<b>-46.1%</b>	
<b>Informational Requests / Point of Use Instruction (Source: Branch Monthly Statistics Report)</b>													Same Month Last Year	Percent of Difference	C U M U L A T I V E			Perf Measure FY21
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21						
Bull Run	1,519	2,171	1,927	2,287	2,025	1,994	2,386	3,151	3,075	2,013			179	1024.6%	22,548	23,278	-3.1%	
Central	0	0	0	0	0	0	0	0	0	0			0		0	14,507	-100.0%	
Chinn Park	1,628	1,328	1,745	2,168	1,773	1,855	2,021	1,859	2,037	1,778			34	5129.4%	18,192	50,271	-63.8%	
Haymarket Gainesville	0	0	0	0	0	0	0	4,707	0	0			0		4,707	0		
Manassas City	0	0	0	0	0	0	0	0	0	0			0		0	0		
Montclair	2,131	2,128	1,336	983	842	841	733	170	179	463			83	457.8%	9,806	9,915	-1.1%	
Potomac	1,223	1,563	1,598	1,800	1,117	1,167	1,351	154	234	956			70	1265.7%	11,163	9,564	16.7%	
<b>Total</b>	<b>6,501</b>	<b>7,190</b>	<b>6,606</b>	<b>7,238</b>	<b>5,757</b>	<b>5,857</b>	<b>6,491</b>	<b>10,041</b>	<b>5,525</b>	<b>5,210</b>	<b>0</b>	<b>0</b>	<b>366</b>	<b>1323.5%</b>	<b>66,416</b>	<b>107,535</b>	<b>-38.2%</b>	
<b>Circulation Requests handled: staff assisted (in person/phone/e-mail)</b>													Same Month Last Year	Percent of Difference	C U M U L A T I V E			Perf Measure FY21
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21						
<b>Total</b>	<b>7,746</b>	<b>8,766</b>	<b>8,673</b>	<b>10,224</b>	<b>7,643</b>	<b>7,656</b>	<b>8,445</b>	<b>10,888</b>	<b>6,861</b>	<b>7,679</b>	<b>0</b>	<b>0</b>	<b>413</b>	<b>1759.3%</b>	<b>84,581</b>	<b>141,236</b>	<b>-40.1%</b>	

Library Visits (Source: Branch Monthly Statistics Report Automatic Door Counter)													Same Month Last Year	Percent of Difference	CUMULATIVE			Performance Measure Target
Full Service Library	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Apr-20	Apr 20 to Apr 21	Total FY21 To Date	Total FY20 To Date	Percent of Difference	FY21
<b>Bull Run</b>	7,042	8,495	8,261	8,231	5,698	6,565	6,742	0	1,513	5,824			0		58,371	164,806	-64.6%	
<b>Central</b>	0	0	0	0	753	2,068	2,672	125	122	511			0		6,251	80,414	-92.2%	
<b>Chinn Park</b>	5,193	5,902	7,992	8,875	7,845	7,609	7,233	70	1,944	7,460			0		60,123	191,270	-68.6%	
<b>Haymarket Gainesville</b>	5,755	6,982	14,384	24,935	5,592	5,098	2,683	0	1,080	4,148			0		70,657	136,509	-48.2%	
<b>Manassas City</b>	0	0	0	0	0	0	0	0	238	716			0		954	0		
<b>Montclair</b>	4,262	4,865	5,463	5,871	5,303	5,445	5,802	0	544	4,757			0		42,312	134,117	-68.5%	
<b>Potomac</b>	3,537	4,478	6,210	5,881	4,908	4,732	5,639	0	1,966	4,319			0		41,670	142,029	-70.7%	
<b>Total</b>	<b>25,789</b>	<b>30,722</b>	<b>42,310</b>	<b>53,793</b>	<b>30,099</b>	<b>31,517</b>	<b>30,771</b>	<b>195</b>	<b>7,407</b>	<b>27,735</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>280,338</b>	<b>849,145</b>	<b>-67.0%</b>	
<b>Neighborhood Library</b>																		
<b>Dale City</b>	0	0	0	0	0	0	0	0	0	0			-		0	34,957	-100.0%	
<b>Dumfries</b>	0	0	0	0	0	0	0	0	0	0			-		0	37,610	-100.0%	
<b>Independent Hill</b>	0	0	0	0	0	0	0	0	0	0			-		0	20,732	-100.0%	
<b>Lake Ridge</b>	0	0	0	0	0	0	0	0	0	0			-		0	35,127	-100.0%	
<b>Nokesville</b>	0	0	0	0	0	0	0	0	0	0			96	-100.0%	0	20,294	-100.0%	
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>96</b>	<b>-100.0%</b>	<b>0</b>	<b>148,720</b>	<b>-100.0%</b>	
<b>Patron Polaris PAC Logins (Source: Polaris)</b>																		
<b>Total</b>	<b>49,945</b>	<b>55,956</b>	<b>50,792</b>	<b>47,377</b>	<b>45,708</b>	<b>47,071</b>	<b>48,928</b>	<b>49,692</b>	<b>50,521</b>	<b>41,193</b>			<b>13,557</b>	<b>203.9%</b>	<b>487,183</b>	<b>603,149</b>	<b>-19.2%</b>	
<b>Web Transactions (Source: OCE Monthly Stat Report)</b>																		
<b>OverDrive Active Visits</b>	32,607	30,595	28,477	28,802	26,710	28,051	31,347	29,418	31,904	28,569			<b>31,232</b>	<b>-8.5%</b>	<b>296,480</b>	<b>225,146</b>	<b>31.7%</b>	
<b>Library Web Site: Unique Page Views (Unique Visitors) **</b>			69,012			45,316			57,923				<b>0</b>		<b>172,251</b>	<b>491,333</b>	<b>-64.9%</b>	<b>700,000</b>
<b>Facebook Unique Users (Engaged Users)</b>	6,528	4,207	4,582	4,021	2,283	2,242	6,211	3,698	2,493	4,333			<b>8,101</b>	<b>-46.5%</b>	<b>40,598</b>	<b>67,425</b>	<b>-35.2%</b>	
<b>Pinterest Average monthly engaged users</b>	4,460	4,598	4,290	1,630	765	960	175	13	6	12			<b>4,610</b>	<b>-99.7%</b>	<b>16,909</b>	<b>35,710</b>		
<b>Instagram : Engagement</b>	3,520	755	924	959	868	806	1,196	805	1,089	891			<b>1,043</b>	<b>-14.6%</b>	<b>11,813</b>	<b>10,702</b>		
<b>Total</b>	<b>47,115</b>	<b>40,155</b>	<b>107,285</b>	<b>35,412</b>	<b>30,626</b>	<b>77,375</b>	<b>38,929</b>	<b>33,934</b>	<b>93,415</b>	<b>33,805</b>	<b>0</b>	<b>0</b>	<b>44,986</b>	<b>-24.9%</b>	<b>538,051</b>	<b>830,316</b>	<b>-35.2%</b>	
<b>% of Performance Measure Target</b>	<b>Total Web page Views (FY21 Target: 700,000):</b>						<b>24.61%</b>											
<b>% of Performance Measure Target</b>	<b>Social Media Engaged Users (FY21 Target: 70,000):</b>						<b>165.05%</b>											
<b>Electronic Resources Visits (Sessions) (Source: Vendor Supplied)</b>																		
<b>Total</b>	<b>8,632</b>	<b>8,232</b>	<b>8,704</b>	<b>9,030</b>	<b>8,688</b>	<b>8,169</b>	<b>8,998</b>	<b>9,256</b>	<b>9,149</b>	<b>9,462</b>			<b>12,660</b>	<b>-25.3%</b>	<b>88,320</b>	<b>107,516</b>	<b>-17.9%</b>	
<b>Total Library Visits</b>																		
<b>System Total</b>	<b>131,481</b>	<b>135,065</b>	<b>209,091</b>	<b>145,612</b>	<b>115,121</b>	<b>164,132</b>	<b>127,626</b>	<b>93,077</b>	<b>160,492</b>	<b>112,195</b>	<b>0</b>	<b>0</b>	<b>71,299</b>	<b>57.4%</b>	<b>1,393,892</b>	<b>2,538,846</b>	<b>-45.1%</b>	
** Beginning in January 2018, Library Web Site Page Views + Session are only reported by the County to OCE on a Quarterly basis.																		

Computer Use (All Libraries)													Same Month Last Year	Percent of Difference	CUMULATIVE			Performance Measure Target
# Users Logged On (SAM Statistics)															Apr-20	Apr 20 to Apr 21	Total FY21 To Date	
Full Service Library	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	*Feb-21	Mar-21	Apr-21	May-21	Jun-21						
<b>Bull Run</b>	237	340	419	452	439	419	81	0	83	348			0		2,818	11,223	-74.9%	
<b>Central</b>	0	0	0	0	65	192	231	0	17	62			0		567	5,610	-89.9%	
<b>Chinn Park</b>	193	293	414	463	419	472	398	0	97	315			0		3,064	10,265	-70.2%	
<b>Haymarket Gainesville</b>	76	138	163	197	183	183	223	0	50	151			0		1,364	5,371	-74.6%	
<b>Manassas City</b>	0	0	0	0	0	0	0	0	19	12			0		31	0		
<b>Montclair</b>	92	155	208	204	217	251	235	0	43	176			0		1,581	6,631	-76.2%	
<b>Potomac</b>	265	397	502	555	517	582	564	0	103	426			0		3,911	12,314	-68.2%	
<b>Total</b>	<b>863</b>	<b>1,323</b>	<b>1,706</b>	<b>1,871</b>	<b>1,840</b>	<b>2,099</b>	<b>1,732</b>	<b>0</b>	<b>412</b>	<b>1,490</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>13,336</b>	<b>51,414</b>	<b>-74.1%</b>		
<b>Neighborhood Library</b>																		
<b>Dale City</b>	0	0	0	0	0	0	0	0	0	0			0		0	2,793	-100.0%	
<b>Dumfries</b>	0	0	0	0	0	0	0	0	0	0			0		0	3,461	-100.0%	
<b>Independent Hill</b>	0	0	0	0	0	0	0	0	0	0			0		0	283	-100.0%	
<b>Lake Ridge</b>	0	0	0	0	0	0	0	0	0	0			0		0	1,395	-100.0%	
<b>Nokesville</b>	0	0	0	0	0	0	0	0	0	0			0		0	464	-100.0%	
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>8,396</b>	<b>-100.0%</b>		
<b># User Sessions (SAM Statistics)</b>																		
Full Service Library	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	*Feb-21	Mar-21	Apr-21	May-21	Jun-21	Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	Percent of Difference	
<b>Bull Run</b>	476	798	1,060	1,011	812	815	790	0	117	671			0		6,550	32,540	-79.9%	
<b>Central</b>	0	0	0	0	97	385	460	0	36	91			0		1,069	14,997	-92.9%	
<b>Chinn Park</b>	395	553	842	942	796	974	762	0	150	629			0		6,043	29,114	-79.2%	
<b>Haymarket Gainesville</b>	144	306	351	412	324	341	417	0	67	268			0		2,630	12,687	-79.3%	
<b>Manassas City</b>	0	0	0	0	0	0	0	0	144	20			0		164	0		
<b>Montclair</b>	156	297	318	321	376	379	369	0	55	310			0		2,581	17,188	-85.0%	
<b>Potomac</b>	466	797	1,009	1,115	925	1,025	990	0	129	702			0		7,158	33,079	-78.4%	
<b>Total</b>	<b>1,637</b>	<b>2,751</b>	<b>3,580</b>	<b>3,801</b>	<b>3,330</b>	<b>3,919</b>	<b>3,788</b>	<b>0</b>	<b>698</b>	<b>2,691</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>26,195</b>	<b>139,605</b>	<b>-81.2%</b>		
<b>Neighborhood Library</b>																		
<b>Dale City</b>	0	0	0	0	0	0	0	0	0	0			0		0	6,696	-100.0%	
<b>Dumfries</b>	0	0	0	0	0	0	0	0	0	0			0		0	7,874	-100.0%	
<b>Independent Hill</b>	0	0	0	0	0	0	0	0	0	0			0		0	728	-100.0%	
<b>Lake Ridge</b>	0	0	0	0	0	0	0	0	0	0			0		0	3,504	-100.0%	
<b>Nokesville</b>	0	0	0	0	0	0	0	0	0	0			0		0	1,130	-100.0%	
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>19,932</b>	<b>-100.0%</b>		



													CUMULATIVE				Performance Measure Target FY21	
													Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date		% of Difference
Users: Neighborhood Libraries: (Source: DoIT)																		
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Mar-20					
Dale City	11	18	15	21	5	192	306	275	317	327			5	6240%	1487	2892	-49%	
Dumfries	0	8	14	13	10	106	155	125	123	116			0		670	1509	-56%	
Independent Hill	20	27	20	15	12	95	136	129	139	146			8	1638%	739	338	119%	
Lake Ridge	0	0	0	0	0	48	62	56	34	60			0		260	3265	-92%	
Nokesville	0	6	22	16	37	52	88	39	76	89			17	347%	425	4,456	-90%	
<b>Total Users:</b>	<b>31</b>	<b>59</b>	<b>71</b>	<b>65</b>	<b>64</b>	<b>493</b>	<b>747</b>	<b>624</b>	<b>689</b>	<b>738</b>	<b>0</b>	<b>0</b>	<b>30</b>	<b>2197%</b>	<b>3581</b>	<b>12,460</b>	<b>-71%</b>	

Library Events and Activities (Source: Branch Monthly Statistics Report)													Same Month Last Year	Percent of Difference	C U M U L A T I V E			Perf Measure Target
Full Service Library															Apr-20	Apr 20 to Apr 21	Total FY21 To Date	
Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21							
Preschool (B-5)	26	10	15	21	13	10	16	19	18	18			8	125.0%	166	193	-14.0%	
Children (5-11)	9	9	9	12	9	14	6	8	10	8			8	0.0%	94	317	-70.3%	
YA (12-18)	16	14	14	13	19	11	18	8	14	10			7	42.9%	137	86	59.3%	
Adult	30	25	35	36	29	37	30	24	33	35			11	218.2%	314	400	-21.5%	
<b>Bull Run Total</b>	<b>81</b>	<b>58</b>	<b>73</b>	<b>82</b>	<b>70</b>	<b>72</b>	<b>70</b>	<b>59</b>	<b>75</b>	<b>71</b>	<b>0</b>	<b>0</b>	<b>34</b>	<b>108.8%</b>	<b>711</b>	<b>996</b>	<b>-28.6%</b>	
Preschool (B-5)	9	9	6	9	0	2	4	2	1	2			0		44	79	-44.3%	
Children (5-11)	8	5	5	5	0	6	4	3	0	1			0		37	76	-51.3%	
YA (12-18)	2	4	1	3	0	1	0	1	0	0			0		12	51	-76.5%	
Adult	2	2	2	5	0	4	5	4	2	2			0		28	139	-79.9%	
<b>Central Total</b>	<b>21</b>	<b>20</b>	<b>14</b>	<b>22</b>	<b>0</b>	<b>13</b>	<b>13</b>	<b>10</b>	<b>3</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>121</b>	<b>345</b>	<b>-64.9%</b>	
Preschool (B-5)	16	7	11	11	10	9	17	15	15	13			9	44.4%	124	245	-49.4%	
Children (5-11)	5	4	5	5	6	7	8	5	4	11			0		60	85	-29.4%	
YA (12-18)	5	0	4	5	3	4	3	1	3	2			0		30	40	-25.0%	
Adult	8	15	18	12	12	11	19	2	25	24			6	300.0%	146	241	-39.4%	
<b>Chinn Park Total</b>	<b>34</b>	<b>26</b>	<b>38</b>	<b>33</b>	<b>31</b>	<b>31</b>	<b>47</b>	<b>23</b>	<b>47</b>	<b>50</b>	<b>0</b>	<b>0</b>	<b>15</b>	<b>233.3%</b>	<b>360</b>	<b>611</b>	<b>-41.1%</b>	
Preschool (B-5)	2	1	1	2	4	2	2	1	4	8			0		27	114	-76.3%	
Children (5-11)	2	2	3	3	2	6	4	5	9	6			0		42	102	-58.8%	
YA (12-18)	1	1	2	2	5	2	2	2	3	3			0		23	63	-63.5%	
Adult	11	10	9	12	13	8	6	7	6	11			1	1000.0%	93	155	-40.0%	
<b>Haymarket</b>																		
<b>Gainesville Total</b>	<b>16</b>	<b>14</b>	<b>15</b>	<b>19</b>	<b>24</b>	<b>18</b>	<b>14</b>	<b>15</b>	<b>22</b>	<b>28</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>2700.0%</b>	<b>185</b>	<b>434</b>	<b>-57.4%</b>	
Preschool (B-5)	0	0	0	0	0	0	0	0	3	2			0		5	0		
Children (5-11)	0	0	0	0	0	0	0	3	3	4			0		10	0		
YA (12-18)	0	0	0	0	0	0	0	0	1	3			0		4	0		
Adult	0	0	0	0	0	0	0	1	2	3			0		6	0		
<b>Manassas City</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>9</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>25</b>	<b>0</b>		
Preschool (B-5)	11	4	6	9	7	5	6	1	1	7			2	250.0%	57	136	-58.1%	
Children (5-11)	8	2	5	7	6	5	9	0	3	5			2	150.0%	50	87	-42.5%	
YA (12-18)	2	0	1	2	2	4	4	0	1	1			0		17	80	-78.8%	
Adult	15	17	24	22	18	106	15	1	5	15			9	66.7%	238	259	-8.1%	
<b>Montclair Total</b>	<b>36</b>	<b>23</b>	<b>36</b>	<b>40</b>	<b>33</b>	<b>120</b>	<b>34</b>	<b>2</b>	<b>10</b>	<b>28</b>	<b>0</b>	<b>0</b>	<b>13</b>	<b>115.4%</b>	<b>362</b>	<b>562</b>	<b>-35.6%</b>	
Preschool (B-5)	10	4	8	14	10	4	9	9	16	22			2	1000.0%	106	137	-22.6%	
Children (5-11)	4	4	5	8	4	7	7	3	4	8			2	300.0%	54	131	-58.8%	
YA (12-18)	2	1	2	5	2	2	2	0	0	2			2	0.0%	18	52	-65.4%	
Adult	8	5	13	11	10	11	11	8	11	9			13	-30.8%	97	208	-53.4%	
<b>Potomac Total</b>	<b>24</b>	<b>14</b>	<b>28</b>	<b>38</b>	<b>26</b>	<b>24</b>	<b>29</b>	<b>20</b>	<b>31</b>	<b>41</b>	<b>0</b>	<b>0</b>	<b>19</b>	<b>115.8%</b>	<b>275</b>	<b>528</b>	<b>-47.9%</b>	
<b>Total</b>	<b>212</b>	<b>155</b>	<b>204</b>	<b>234</b>	<b>184</b>	<b>278</b>	<b>207</b>	<b>133</b>	<b>188</b>	<b>223</b>	<b>0</b>	<b>0</b>	<b>82</b>	<b>172.0%</b>	<b>2,014</b>	<b>3,476</b>	<b>-42.1%</b>	
% of Performance Measures Target	4.61%	3.37%	4.43%	5.09%	4.00%	6.04%	4.50%	2.89%	4.09%	4.85%	0.00%	0.00%	1.78%	172.0%	43.78%	75.57%	-42.1%	
<b>Outreach Events</b>													Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Diff	
Bull Run	1	1	0	0	0	4	1	2	0	1			1	0.0%	10	43	-76.7%	
Central	1	2	0	2	0	0	0	0	0	0			0		5	38	-86.8%	
Chinn Park	0	10	8	8	2	1	1	0	0	1			0		31	54	-42.6%	
Haymarket																		
Gainesville	1	0	0	0	1	1	1	1	1	1			0		7	49	-85.7%	
Manassas City	0	0	0	0	0	0	0	2	2	1			0		5	0		
Montclair	0	0	0	2	1	0	0	0	1	0			0		4	40	-90.0%	
Potomac	1	0	2	3	1	1	0	0	1	2			0		11	39	-71.8%	
<b>Totals:</b>	<b>4</b>	<b>13</b>	<b>10</b>	<b>15</b>	<b>5</b>	<b>7</b>	<b>3</b>	<b>5</b>	<b>5</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>500.0%</b>	<b>73</b>	<b>263</b>	<b>-72.2%</b>	

Group Visits	[visits within a library facility; events are included in appropriate age level totals above; do not count these in total]											Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Diff
<b>Bull Run</b>	0	0	0	1	0	0	0	0	0	0	0	0		1	16	-93.8%
<b>Central</b>	0	0	0	0	0	0	0	0	0	0	0	0		0	6	-100.0%
<b>Chinn Park</b>	0	0	0	0	0	0	0	0	0	0	0	0		0	29	-100.0%
<b>Haymarket</b>																
<b>Gainesville</b>	0	0	0	0	0	0	0	0	0	0	0	0		0	8	-100.0%
<b>Manassas City</b>	0	0	0	0	0	0	0	0	4	0	0	0		4	0	
<b>Montclair</b>	0	0	0	0	0	0	0	0	0	0	0	0		0	7	-100.0%
<b>Potomac</b>	1	0	0	0	0	0	0	0	0	0	0	0		1	2	-50.0%
<b>Totals:</b>	1	0	0	1	0	0	0	0	4	0	0	0		6	68	-91.2%

Attendees to Library Events (Source: Branch Monthly Statistics Report)													Same Month Last Year	Percent of Difference	C U M U L A T I V E			Performance Measure Target
Full Service Library													Apr-20	Apr 20 to Apr 21	Total FY21 To Date	Total FY20 To Date	Percent of Difference	FY21
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21						
Preschool (B-5)	12,960	1,403	6,969	5,970	4,315	5,370	4,788	7,021	2,941	43,979			15,444	184.8%	95,716	24,412	292.1%	
Children (5-11)	7,083	9,990	324	30,476	2,563	8,142	1,131	1,143	2,813	20,652			12,249	68.6%	84,317	17,385	385.0%	
YA (12-18)	19,761	13,012	14,436	12,146	17,524	1,159	33,400	2,581	15,493	1,147			16,874	-93.2%	130,659	18,597	602.6%	
Adult	15,691	15,874	20,981	16,264	17,553	46,146	31,656	15,217	15,732	10,161			23,491	-56.7%	205,275	31,108	559.9%	
<b>Bull Run Total</b>	<b>55,495</b>	<b>40,279</b>	<b>42,710</b>	<b>64,856</b>	<b>41,955</b>	<b>60,817</b>	<b>70,975</b>	<b>25,962</b>	<b>36,979</b>	<b>75,939</b>	<b>0</b>	<b>0</b>	<b>68,058</b>	<b>11.6%</b>	<b>515,967</b>	<b>91,502</b>	<b>463.9%</b>	
Preschool (B-5)	4,911	5,104	1,867	1,685	2,410	937	759	176	57	29			0		17,935	2,622	584.0%	
Children (5-11)	10,744	9,393	432	1,339	876	2,582	819	187	0	37			0		26,409	2,390	1005.0%	
YA (12-18)	1,605	1,345	1,004	1,022	773	500	0	4	0	0			0		6,253	645	869.5%	
Adult	2,969	1,948	2,180	2,003	2,738	872	1,428	87	63	79			0		14,367	2,647	442.8%	
<b>Central Total</b>	<b>20,229</b>	<b>17,790</b>	<b>5,483</b>	<b>6,049</b>	<b>6,797</b>	<b>4,891</b>	<b>3,006</b>	<b>454</b>	<b>120</b>	<b>145</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>64,964</b>	<b>8,304</b>	<b>682.3%</b>	
Preschool (B-5)	4,109	1,832	3,264	4,299	3,434	3,653	5,118	2,465	242	247			16,757	-98.5%	28,663	28,056	2.2%	
Children (5-11)	6,332	3,171	3,948	917	2,221	11,636	9,735	7,770	4,491	6,214			0		56,435	5,287	967.4%	
YA (12-18)	2,368	0	33	282	2,645	18,837	13	10	16	14			0		24,218	1,669	1351.0%	
Adult	21,681	3,586	32,785	11,289	2,828	5,955	2,977	34	571	19,352			27,383	-29.3%	101,058	31,115	224.8%	
<b>Chinn Park Total</b>	<b>34,490</b>	<b>8,589</b>	<b>40,030</b>	<b>16,787</b>	<b>11,128</b>	<b>40,081</b>	<b>17,843</b>	<b>10,279</b>	<b>5,320</b>	<b>25,827</b>	<b>0</b>	<b>0</b>	<b>44,140</b>	<b>-41.5%</b>	<b>210,374</b>	<b>66,127</b>	<b>218.1%</b>	
Preschool (B-5)	4,278	1,475	1,092	1,522	3,751	795	1,875	916	78	437			0		16,219	7,957	103.8%	
Children (5-11)	2,383	1,202	1,349	951	1,133	1,940	1,525	2,760	2,005	2,022			0		17,270	5,290	226.5%	
YA (12-18)	1,333	3	16	16	11,556	16	20	9	46	21			0		13,036	1,334	877.2%	
Adult	1,036	1,808	42	1,323	8,616	2,672	6,488	6,746	3,115	2,504			13	19161.5%	34,350	6,856	401.0%	
<b>Haymarket Gainesville Total</b>	<b>9,030</b>	<b>4,488</b>	<b>2,499</b>	<b>3,812</b>	<b>25,056</b>	<b>5,423</b>	<b>9,908</b>	<b>10,431</b>	<b>5,244</b>	<b>4,984</b>	<b>0</b>	<b>0</b>	<b>13</b>	<b>38238.5%</b>	<b>80,875</b>	<b>21,437</b>	<b>277.3%</b>	
Preschool (B-5)	0	0	0	0	0	0	0	0	33	13			0		46	0		
Children (5-11)	0	0	0	0	0	0	0	39	84	391			0		514	0		
YA (12-18)	0	0	0	0	0	0	0	0	35	26			0		61	0		
Adult	0	0	0	0	0	0	0	6	111	51			0		168	0		
<b>Manassas City</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>45</b>	<b>263</b>	<b>481</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>789</b>	<b>0</b>		
Preschool (B-5)	7,804	2,627	3,186	4,331	2,612	712	2,657	587	8	62			4,844	-98.7%	24,586	9,785	151.3%	
Children (5-11)	1,266	66	1,867	3,718	2,714	1,610	3,266	0	47	3,357			2,389	40.5%	17,911	6,358	181.7%	
YA (12-18)	4	0	1,771	864	6	1,225	62	0	25	12			0		3,969	910	336.2%	
Adult	22,685	12,844	26,318	24,757	17,962	14,077	46,739	6	53	27,036			7,615	255.0%	192,477	17,255	1015.5%	
<b>Montclair Total</b>	<b>31,759</b>	<b>15,537</b>	<b>33,142</b>	<b>33,670</b>	<b>23,294</b>	<b>17,624</b>	<b>52,724</b>	<b>593</b>	<b>133</b>	<b>30,467</b>	<b>0</b>	<b>0</b>	<b>14,848</b>	<b>105.2%</b>	<b>238,943</b>	<b>34,308</b>	<b>596.5%</b>	
Preschool (B-5)	2,945	101	2,509	2,834	1,371	1,442	1,382	6,256	426	378			2,085	-81.9%	19,644	6,781	189.7%	
Children (5-11)	3,573	4,534	1,034	286	52	3,531	2,610	4,052	326	937			2,084	-55.0%	20,935	7,112	194.4%	
YA (12-18)	4,550	1,712	0	129	9	1,300	3	0	0	84			2,084	-96.0%	7,787	2,738	184.4%	
Adult	2,332	49	7,288	2,959	3,072	3,989	3,940	3,726	3,886	1,107			5,959	-81.4%	32,348	8,611	275.7%	
<b>Potomac Total</b>	<b>13,400</b>	<b>6,396</b>	<b>10,831</b>	<b>6,208</b>	<b>4,504</b>	<b>10,262</b>	<b>7,935</b>	<b>14,034</b>	<b>4,638</b>	<b>2,506</b>	<b>0</b>	<b>0</b>	<b>12,212</b>	<b>-79.5%</b>	<b>80,714</b>	<b>25,242</b>	<b>219.8%</b>	
<b>FS Total</b>	<b>164,403</b>	<b>93,079</b>	<b>134,695</b>	<b>131,382</b>	<b>112,734</b>	<b>139,098</b>	<b>162,391</b>	<b>61,753</b>	<b>52,434</b>	<b>139,868</b>	<b>0</b>	<b>0</b>	<b>139,271</b>	<b>0.4%</b>	<b>1,191,837</b>	<b>246,920</b>	<b>382.7%</b>	
% of Performance Measures Target	93.94%	53.19%	76.97%	75.08%	64.42%	79.48%	92.79%	35.29%	29.96%	79.92%	0.00%	0.00%			681.05%		175,000	
<b>Outreach Event Attendees</b>	[attendees at events that occur at a location other than a library facility; events are included in appropriate age level totals above; do not count these in total]												Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Difference	
Bull Run	301	281	0	0	0	3601	32	106	0	25			457	-94.5%	4,346	2,720	59.8%	
Central	4	408	0	103	0	0	0	0	0	0			0		515	601	-14.3%	
Chinn Park	0	17	171	1225	11	6	1	0	0	1			0		1,432	3917	-63.4%	
Haymarket Gainesville	100	0	0	0	27	12	5	4	4	4			0		157	3839	-95.9%	
Manassas City	0	0	0	0	0	0	0	46	61	8			0		115	0		
Montclair	0	0	0	54	5	0	0	0	7	0			0		66	1527	-95.7%	
Potomac	10	0	91	174	50	31	0	0	24	112			-		492	1,369	-64.1%	
<b>Totals:</b>	<b>415</b>	<b>706</b>	<b>262</b>	<b>1556</b>	<b>93</b>	<b>3650</b>	<b>38</b>	<b>157</b>	<b>96</b>	<b>150</b>	<b>0</b>	<b>0</b>	<b>457</b>	<b>-67.2%</b>	<b>7,123</b>	<b>13,973</b>	<b>-49.0%</b>	

												Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Difference
<b>Group Visit Attendees</b>	[attendees at visits within a library facility; events are included in appropriate age level totals above; do not count these in total]															
Bull Run	0	0	0	20662	0	0	0	0	0	0	0	0	20,662	413	4902.9%	
Central	0	0	0	0	0	0	0	0	0	0	0	0	0	80	-100.0%	
Chinn Park	0	0	0	0	0	0	0	0	0	0	0	0	0	798	-100.0%	
Haymarket																
Gainesville	0	0	0	0	0	0	0	0	0	0	0	0	0	171	-100.0%	
Manassas City	0	0	0	0	0	0	0	17	0	0	0	0	17	0		
Montclair	0	0	0	0	0	0	0	0	0	0	0	0	0	65	-100.0%	
Potomac	10	0	0	0	0	0	0	0	0	0	0	0	10	44	-77.3%	
<b>Totals:</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>20662</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>17</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>20,689</b>	<b>1,571</b>	<b>1216.9%</b>	

Library Events and Activities (Source: Branch Monthly Statistics Report)													Same Month Last Year	Percent of Difference	C U M U L A T I V E			Perform Measure Target
Neighborhood Library	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21			Apr-20	Apr 20 to Apr 21	Total FY21 To Date	
Preschool (B-5)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	47	-100.0%	
Children (5-11)	4	0	6	4	4	1	1	2	4	3			2	50.0%	29	40	-27.5%	
YA (12-18)	0	0	0	0	0	0	0	0	0	0			0		0	7	-100.0%	
Adult	0	0	2	1	1	2	2	1	0	0			1	-100.0%	9	8	12.5%	
<b>Dale City Total</b>	<b>4</b>	<b>0</b>	<b>8</b>	<b>5</b>	<b>5</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>4</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0.0%</b>	<b>38</b>	<b>102</b>	<b>-62.7%</b>	
Preschool (B-5)	7	6	9	1	1	3	0	1	1	0			0		29	62	-53.2%	
Children (5-11)	5	4	4	8	29	8	5	5	2	3			0		73	27	170.4%	
YA (12-18)	5	3	1	0	1	1	0	1	1	0			0		13	8	62.5%	
Adult	1	0	1	1	0	0	2	0	2	0			1	-100.0%	7	4	75.0%	
<b>Dumfries Total</b>	<b>18</b>	<b>13</b>	<b>15</b>	<b>10</b>	<b>31</b>	<b>12</b>	<b>7</b>	<b>7</b>	<b>6</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>200.0%</b>	<b>122</b>	<b>101</b>	<b>20.8%</b>	
Preschool (B-5)	0	0	2	1	2	1	0	1	4	2			0		13	32	-59.4%	
Children (5-11)	2	0	0	0	0	1	2	0	0	0			0		5	19	-73.7%	
YA (12-18)	0	0	0	0	0	0	0	0	0	0			0		0	6	-100.0%	
Adult	0	2	1	0	0	0	0	1	2	2			0		8	5	60.0%	
<b>Independent Hill Total</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>6</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>26</b>	<b>62</b>	<b>-58.1%</b>	
Preschool (B-5)	3	2	3	5	4	4	2	4	1	0			0		28	24	16.7%	
Children (5-11)	2	2	2	1	0	2	0	0	0	3			0		12	26	-53.8%	
YA (12-18)	0	0	0	0	0	0	0	0	0	0			0		0	10	-100.0%	
Adult	0	0	0	1	0	0	1	0	1	1			0		4	19	-78.9%	
<b>Lake Ridge Total</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>7</b>	<b>4</b>	<b>6</b>	<b>3</b>	<b>4</b>	<b>2</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>44</b>	<b>79</b>	<b>-44.3%</b>	
Preschool (B-5)	0	0	0	0	2	1	1	1	2	2			0		9	50	-82.0%	
Children (5-11)	0	3	4	3	2	5	3	2	2	2			0		26	42	-38.1%	
YA (12-18)	1	1	1	1	4	1	1	0	0	0			0		10	21	-52.4%	
Adult	1	1	1	1	1	1	1	1	1	1			0		9	37	-75.7%	
<b>Nokesville Total</b>	<b>2</b>	<b>4</b>	<b>6</b>	<b>5</b>	<b>9</b>	<b>8</b>	<b>6</b>	<b>4</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>54</b>	<b>150</b>	<b>-64.0%</b>	
<b>Total</b>	<b>31</b>	<b>23</b>	<b>37</b>	<b>28</b>	<b>51</b>	<b>31</b>	<b>21</b>	<b>20</b>	<b>23</b>	<b>19</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>375.0%</b>	<b>284</b>	<b>494</b>	<b>-94.3%</b>	<b>600</b>
% of performance measure target															47.33%			
<b>Outreach Events</b>	[events that occur at a location other than a library facility; events are included in appropriate age level totals above; do not count these in total]												Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Diff	
Dale City	0	0	0	0	0	0	0	0	0	0			0		0	3	-100.0%	
Dumfries	0	0	5	0	0	0	0	0	0	0			0		5	1	-100.0%	
Ind Hill	0	0	0	0	0	0	0	0	0	0			0		0	3	-100.0%	
Lake Ridge	0	0	0	1	0	0	0	0	0	0			0		1	1	-100.0%	
Nokesville	0	0	0	0	0	0	0	0	0	0			0		0	5	-100.0%	
<b>Total:</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>6</b>	<b>13</b>	<b>-100.0%</b>	
<b>Group Visits</b>	[events are included in appropriate age level totals above; do not count these in total]												Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Diff	
Dale City	0	0	0	0	0	0	0	0	0	0			0		0	0		
Dumfries	0	0	0	0	0	0	0	0	0	0			0		0	0		
Ind Hill	0	0	0	0	0	0	0	0	0	0			0		0	0		
Lake Ridge	0	0	0	0	0	0	0	0	0	0			0		0	0		
Nokesville	0	0	0	0	0	0	0	0	0	0			0		0	7	-100.0%	
<b>Total:</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>0</b>	<b>7</b>	<b>-100.0%</b>	

Attendees to Library Events (Source: Branch Monthly Statistics Report)												Same Month Last Year	Percent of Difference	C U M U L A T I V E			Performance Measure Target	
Neighborhood Library														Apr-20	Apr 20 to Apr 21	Total FY21 To Date		Total FY20 To Date
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21						
Preschool (B-5)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	810	-100.0%
Children (5-11)	6,824	0	3,178	2,507	3,865	436	253	1,937	44	35				4303	-99.2%	19,079	5,730	233.0%
YA (12-18)	0	0	0	0	0	0	0	0	0	0				0		0	101	-100.0%
Adult	0	0	1,172	865	150	627	202	29	0	0				457	-100.0%	3,045	735	314.3%
<b>Dale City Total</b>	<b>6,824</b>	<b>0</b>	<b>4,350</b>	<b>3,372</b>	<b>4,015</b>	<b>1,063</b>	<b>455</b>	<b>1,966</b>	<b>44</b>	<b>35</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4,760</b>	<b>-99.3%</b>	<b>22,124</b>	<b>7,376</b>	<b>199.9%</b>
Preschool (B-5)	2,886	1,410	3,292	15	11	1,174	0	12	44	0				0		8,844	1,191	642.6%
Children (5-11)	215	889	1,159	5,081	6,622	5,037	13,692	5,500	3,134	4,901				0		46,230	299	15361.5%
YA (12-18)	62	638	20	0	15	20	0	3	5	0				0		763	78	878.2%
Adult	103	0	10	1	0	0	17,038	0	12,687	0				457	-100.0%	29,839	537	5456.6%
<b>Dumfries Total</b>	<b>3,266</b>	<b>2,937</b>	<b>4,481</b>	<b>5,097</b>	<b>6,648</b>	<b>6,231</b>	<b>30,730</b>	<b>5,515</b>	<b>15,870</b>	<b>4,901</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>457</b>	<b>972.4%</b>	<b>85,676</b>	<b>2,105</b>	<b>3970.1%</b>
Preschool (B-5)	0	0	347	25	1,414	436	0	11	44	54				0		2,331	488	377.7%
Children (5-11)	2,254	0	0	0	0	12	802	0	0	0				0		3,068	597	413.9%
YA (12-18)	0	0	0	0	0	0	0	0	0	0				0		0	73	-100.0%
Adult	0	10,507	5,263	0	0	0	0	733	2,847	8,273				0		27,623	72	38265.3%
<b>Independent Hill Total</b>	<b>2,254</b>	<b>10,507</b>	<b>5,610</b>	<b>25</b>	<b>1,414</b>	<b>448</b>	<b>802</b>	<b>744</b>	<b>2,891</b>	<b>8,327</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>33,022</b>	<b>1,230</b>	<b>2584.7%</b>
Preschool (B-5)	2,974	1,567	2,047	2,445	2,419	941	1,212	2,783	905	0				0		17,293	918	1783.8%
Children (5-11)	2,239	2,022	345	59	0	28	0	0	0	35				0		4,728	1,171	303.8%
YA (12-18)	0	0	0	0	0	0	0	0	0	0				0		0	192	-100.0%
Adult	0	0	0	2,252	0	0	968	0	1,303	858				0		5,381	440	1123.0%
<b>Lake Ridge Total</b>	<b>5,213</b>	<b>3,589</b>	<b>2,392</b>	<b>4,756</b>	<b>2,419</b>	<b>969</b>	<b>2,180</b>	<b>2,783</b>	<b>2,208</b>	<b>893</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>27,402</b>	<b>2,721</b>	<b>907.1%</b>
Preschool (B-5)	0	0	0	0	135	1,998	1,044	1,072	1,134	917				0		6,300	633	895.3%
Children (5-11)	0	2,290	2,502	6,764	3,412	4,931	4,286	3,537	2,584	1,993				0		32,299	1,463	2107.7%
YA (12-18)	5	4	4	4	4	4	3	0	0	0				0		28	99	-71.7%
Adult	1,790	0	1,321	1,821	2,040	1,663	3,337	2,107	1,970	1,534				0		17,583	7,313	140.4%
<b>Nokesville Total</b>	<b>1,795</b>	<b>2,294</b>	<b>3,827</b>	<b>8,589</b>	<b>5,591</b>	<b>8,596</b>	<b>8,670</b>	<b>6,716</b>	<b>5,688</b>	<b>4,444</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>56,210</b>	<b>9,508</b>	<b>491.2%</b>
<b>Total</b>	<b>19,352</b>	<b>19,327</b>	<b>20,660</b>	<b>21,839</b>	<b>20,087</b>	<b>17,307</b>	<b>42,837</b>	<b>17,724</b>	<b>26,701</b>	<b>18,600</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5,217</b>	<b>256.5%</b>	<b>224,434</b>	<b>22,940</b>	<b>878.4%</b>
% of performance measure target																1402.71%		
<b>Outreach Event Attendees</b>	[attendees at events that occur at a location other than a library facility; events are included in appropriate age level totals above; do not count these in total]												Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Difference	
Dale City	0	0	0	0	0	0	0	0	0	0	0	0						0
Dumfries	0	0	62	0	0	0	0	0	0	0				0		62	55	12.7%
Ind Hill	0	0	0	0	0	0	0	0	0	0				0		0	274	-100.0%
Lake Ridge	0	0	0	59	0	0	0	0	0	0				0		59	150	-60.7%
Nokesville	0	0	0	0	0	0	0	0	0	0				0		0	91	-100.0%
<b>Totals:</b>	<b>0</b>	<b>0</b>	<b>62</b>	<b>59</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>121</b>	<b>757</b>	<b>-84.0%</b>
<b>Group Visit Attendees</b>	[attendees at visits within a library facility; events are included in appropriate age level totals above; do not count these in total]												Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Difference	
Dale City	0	0	0	0	0	0	0	0	0	0								
Dumfries	0	0	0	0	0	0	0	0	0	0				0		0	0	
Ind Hill	0	0	0	0	0	0	0	0	0	0				0		0	0	
Lake Ridge	0	0	0	0	0	0	0	0	0	0				0		0	0	
Nokesville	0	0	0	0	0	0	0	0	0	0				0		0	74	-100.0%
<b>Totals:</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>74</b>	<b>-100.0%</b>

Community + Study Room Use: Non-Library (Library-sponsored meetings + events are not counted)												Same Month Last Year	Percent of Difference	C U M U L A T I V E			Performance Measure Target	
Number of Non-Library Uses:														Apr-20	Apr 20 to Apr 21	Total FY21 To Date		Total FY20 To Date
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21						
Bull Run: County	0	0	0	0	0	0	0	0	0	0			0		0	8	-100.0%	
Bull Run: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	268	-100.0%	
<b>Bull Run: Total</b>	0	0	0	0	0	0	0	0	0	0	0	0	0		0	276	-100.0%	
Central: County	0	0	0	0	1	0	0	0	0	0			0		1	3	-66.7%	
Central: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	55	-100.0%	
<b>Central: Total</b>	0	0	0	0	1	0	0	0	0	0	0	0	0		1	58	-98.3%	
Chinn Park: County	0	1	12	20	14	9	19	2	13	9			0		99	12	725.0%	
Chinn Park: Non-County	0	0	0	0	0	0	0	0	0	4			0		4	1,112	-99.6%	
<b>Chinn Park: Total</b>	0	1	12	20	14	9	19	2	13	13	0	0	0		103	1,124	-90.8%	
Haymarket Gainesville: County	0	0	0	0	0	0	0	0	0	0			0		0	7	-100.0%	
Haymarket Gainesville: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	2,174	-100.0%	
<b>HG: Total</b>	0	0	0	0	0	0	0	0	0	0	0	0	0		0	2,181	-100.0%	
Manassas City: County	0	0	0	0	0	0	0	0	0	0			0		0	0		
Manassas City: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	0		
<b>Manassas City: Total</b>	0	0	0	0	0	0	0	0	0	0	0	0	0		0	0		
Montclair: County	0	0	0	0	0	0	0	0	0	0			0		0	24	-100.0%	
Montclair: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	2,818	-100.0%	
<b>Montclair: Total</b>	0	0	0	0	0	0	0	0	0	0	0	0	0		0	2,842	-100.0%	
Potomac: County	0	0	0	0	2	0	0	0	0	0			0		2	8	-75.0%	
Potomac: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	58	-100.0%	
<b>Potomac: Total</b>	0	0	0	0	2	0	0	0	0	0	0	0	0		2	66	-97.0%	
ASC: County	0	0	0	0	0	0	0	0	0	0			0		0	14	-100.0%	
ASC: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	61	-100.0%	
<b>ASC: Total</b>	0	0	0	0	0	0	0	0	0	0	0	0	0		0	75	-100.0%	
Dumfries: County	0	0	0	0	0	0	0	0	0	0			0		0	173	-100.0%	
Dumfries: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	1,173	-100.0%	
<b>Dumfries: Total</b>	0	0	0	0	0	0	0	0	0	0	0	0	0		0	1,346	-100.0%	
<b>Total County Uses:</b>	0	1	12	20	17	9	19	2	13	9	0	0	0		102	249	-59.0%	
<b>Total Non-County Uses:</b>	0	0	0	0	0	0	0	0	0	4	0	0	0		4	7,719	-99.9%	
<b>Total County + Non-County Use:</b>	0	1	12	20	17	9	19	2	13	13	0	0	0		106	7,968	-98.7%	

Community + Study Room Use: Non-Library (Library-sponsored meetings + events are not counted)																			
Number of Attendees for Non-Library Uses:													Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	Percent of Difference	Performance Measure Target	
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21							
Bull Run: County	0	0	0	0	0	0	0	0	0	0			0		0	185	-100.0%		
Bull Run: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	1,857	-100.0%		
<b>Bull Run: Total</b>	0	0	0	0	0	0	0	0	0	0	0	0	0		0	2,042	-100.0%		
Central: County	0	0	0	0	3	0	0	0	0	0			0		3	38	-92.1%		
Central: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	633	-100.0%		
<b>Central: Total</b>	0	0	0	0	3	0	0	0	0	0	0	0	0		3	671	-99.6%		
Chinn Park: County	0	5	139	250	714	97	209	70	441	306			0		2231	164	1260.4%		
Chinn Park: Non-County	0	0	0	0	0	0	0	0	0	6			0		6	3,126	-99.8%		
<b>Chinn Park: Total</b>	0	5	139	250	714	97	209	70	441	312	0	0	0		2237	3,290	-32.0%		
Haymarket Gainesville: County	0	0	0	0	0	0	0	0	0	0			0		0	117	-100.0%		
Haymarket Gainesville: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	6,746	-100.0%		
<b>HG: Total</b>	0	0	0	0	0	0	0	0	0	0	0	0	0		0	6,863	-100.0%		
ManassasCity: County	0	0	0	0	0	0	0	0	0	0			0		0	0			
ManassasCity: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	0			
<b>ManassasCity: Total</b>	0	0	0	0	0	0	0	0	0	0	0	0	0		0	0			
Montclair: County	0	0	0	0	0	0	0	0	0	0			0		0	78	-100.0%		
Montclair: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	8,857	-100.0%		
<b>Montclair: Total</b>	0	0	0	0	0	0	0	0	0	0	0	0	0		0	8,935	-100.0%		
Potomac: County	0	0	0	0	717	0	0	0	0	0			0		717	2,183	-67.2%		
Potomac: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	988	-100.0%		
<b>Potomac: Total</b>	0	0	0	0	717	0	0	0	0	0	0	0	0		717	3,171	-77.4%		
ASC: County	0	0	0	0	0	0	0	0	0	0			0		0	342	-100.0%		
ASC: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	1,486	-100.0%		
<b>ASC: Total</b>	0	0	0	0	0	0	0	0	0	0	0	0	0		0	1,828	-100.0%		
Dumfries: County	0	0	0	0	0	0	0	0	0	0			0		0	346	-100.0%		
Dumfries: Non-County	0	0	0	0	0	0	0	0	0	0			0		0	2,054	-100.0%		
<b>Dumfries: Total</b>	0	0	0	0	0	0	0	0	0	0	0	0	0		0	2,400	-100.0%		
<b>Total County Attendees:</b>	0	5	139	250	1434	97	209	70	441	306	0	0	0.00		2951	3,453	-14.5%		
<b>Total Non-County Attendees:</b>	0	0	0	0	0	0	0	0	0	6	0	0	0.00		6	25,747	-100.0%		
<b>Total County + Non-County Use:</b>	0	5	139	250	1434	97	209	70	441	312	0	0	0.00		2957	29,200	-89.9%		

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Same Month Last Year Apr 20	Percent of Difference Apr 20 to Apr 21	C U M U L A T I V E			Perf Measure Target
															Total FY21 To Date	Total FY20 To Date	% of Diff	FY21
<b>Training Office</b> (Source: HR Training Manager )																		
<b>Total # of Training Events</b>	211	56	42	53	36	13	30	28	31	60			0		560	0		
<b>Total # of Staff Attended</b>	100	150	176	235	135	70	27	15	39	29			0		976	0		
<b>Total</b>	<b>311</b>	<b>206</b>	<b>218</b>	<b>0</b>	<b>171</b>	<b>83</b>	<b>57</b>	<b>43</b>	<b>70</b>	<b>89</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>1,248</b>	<b>0</b>		<b>20%</b>
<b>% of performance measure target</b>															<b>488000.00%</b>			

													Same Month Last Year	Percent of Difference	C U M U L A T I V E			Perf Measure Target												
															Apr-20	Apr 20 to Apr 21	Total FY21 To Date		Total FY20 To Date	% of Diff	FY21									
													Jul-20	Aug-20				Sep-20				Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21
<b>Financial Services</b> (Source: FS Administrator)																														
Financial Transactions	681	687	1,018	1,015	855	792	947	620	760	953			421	126.4%	8,328	10,752	-22.5%	21,000												
<b>Library Facilities Maintenance</b> (Source: Library Facilities Manager )																														
													Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Diff	Perf Measure Target
Work Orders forwarded to B&G	20	27	24	16	15	20	25	13	7	22			4	450.0%	189	302	-37%													
In-House Work Orders Completed	6	15	10	13	27	14	20	10	28	20			1	1900.0%	163	106	54%													
Total	26	42	34	29	42	34	45	23	35	42	0	0	5	740.0%	352	408	-14%	700												
% of performance measure target															50.29%															
<b>Office of Community Engagement</b> (Source: OCE Communications Manager )																														
													Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Diff	Perf Meas Target
Web requests + print pieces produced	317	727	573	659	651	372	624	720	706	644			333	93.4%	5,993	5,396	11.1%	7,000												
% of performance measure target															85.61%															
<b>Office of Programming + Outreach</b> (Source: OPO Outreach Librarian)																														
													Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Diff	Perf Meas Target FY21
Outreach Events Coordinated	8	15	10	2	1	1	0	2	3	11			0		53	40	32.5%	50												
													Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Diff	Perf Meas Target FY21
Requests filled for outreach materials	1	1	3	4	2	2	2	1	2	4			0		22	49	-55.1%	70												
													Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Diff	Perf Meas Target FY21
Participation in Partnership Events	5	3	6	12	10	7	72	6	4	83			1	8200.0%	208	41	407.3%	30												
													Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Diff	Perf Meas Target FY21
Total Reached in Coordinated Events	32,109	11,955	146	94	0	4	0	0	0	0			0		44,308	0		6,000												

													Same Month Last Year	Percent of Difference	C U M U L A T I V E			Performance Measure Target
Mail Room Transactions (Source: Monthly report from Mailroom)															Total FY21 To Date	Total FY20 To Date	Percent of Difference	
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Apr-20	Apr 20 to Apr 21				
Boxes/Bins, etc. of Materials Delivered	3,782	3,999	4,230	4,196	3,937	4,218	4,605	2,931	3,162	3,162			762	315.0%	38,222	44,079	-13.3%	
													Same Month Last Year	Percent of Difference	C U M U L A T I V E			Performance Measure Target
Materials Services Transactions (Source: Polaris Monthly Statistics Report)															Total FY21 To Date	Total FY20 To Date	Percent of Difference	
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21						
Items Added	4,933	5,990	6,563	6,810	5,277	7,013	5,921	5,284	5,750	5,071			17,093	-70.3%	58,612	80,331	-27.0%	
Items Deleted	4,144	5,517	9,107	11,062	6,303	5,729	6,915	5,426	15,415	16,226			8,538	90.0%	85,844	126,018	-31.9%	
Bibs Added	4,706	4,689	3,979	4,009	3,729	4,732	3,831	9,226	4,041	3,862			11,236	-65.6%	46,804	55,211	-15.2%	
Bibs Deleted	5,106	1,736	3,818	2,987	3,856	3,137	3,201	8,198	2,742	1,672			1,759	-4.9%	36,453	47,453	-23.2%	
Total Transactions	18,889	17,932	23,467	24,868	19,165	20,611	19,868	28,134	27,948	26,831	0	0	38,626	-30.5%	227,713	309,013	-26.3%	100,000
% of performance measure target															58.61%			
													Same Month Last Year	Percent of Difference	C U M U L A T I V E			Performance Measure Target
Technology Services (Source: Monthly report from Technology Services)															Total FY21 To Date	Total FY20 To Date	Percent of Difference	
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21						
Total Support Requests assigned to LNSS	3,783	2,834	2,795	2,841	1,932	3,351	4,934	5,908	5,433	7,052			2,124	232.0%	40,863	26,116	56.5%	25,000
% of performance measure target															163.45%			

FY2021 Report Notes for Individual Sheets in Prince William Public Libraries Monthly Report										
<b>Circulation</b>	<ul style="list-style-type: none"> <li>▪ Library System begins Phase 1 of reopening with contact-free holds public service and Virtual Summer Reading - June 15, 2020</li> <li>▪ Library System begins Phase 1 of reopening with adjusted hours - June 15, 2020</li> <li>▪ Board of County Supervisors and City Of Manassas sign Library Services Agreement - effective July 16, 2020</li> <li>▪ Dale City closed due to non-functioning air conditioner system - July 11, 2020</li> <li>▪ Dale City closes early due to continued issues with the air conditioner system - July 13, 2020</li> <li>▪ Haymarket Gainesville closes at 3pm due to continued issues with the air conditioner system - July 18, 2020</li> <li>▪ Central loses internet and phone service, restored within one hour: July 28, 2020</li> <li>▪ Central loses internet and phone service, restored four hours later: August 6, 2020</li> <li>▪ Nokesville loses all power due to Comcast cable cut. Branch closed for the day - October 5, 2020</li> <li>▪ Central Library reopens Wednesday, November 18, 2020</li> <li>▪ Bull Run and Nokesville close at 1pm due to inclement weather - December 16, 2020</li> <li>▪ Haymarket Gainesville closes at 2pm due to inclement weather - December 16, 2020</li> <li>▪ All Libraries close at 3pm due to inclement weather - December 16, 2020</li> <li>▪ All library branches close to the public (staff requested to work PWC/EOC vaccine call center). Curbside pickup and phone assistance only at BR,CP, HG,MC - January 29, 2021</li> <li>▪ Manassas City Library opens. Curbside pickup and phone assistance only - February 2, 2021</li> <li>▪ Montclair Library begins offering curbside pickup. Curbside pickup and phone assistance only at BR,CP, HG,MC and MO. All branches remain closed to the public - February 8, 2021</li> <li>▪ BR,CE CP,HG,MC,MO,PO open to public with limited days and hours. All offer curbside pickup on limited days and hours. All branches remain closed on Sundays. - March 22, 2021</li> </ul>									
<b>Information Requests (Full Service Libraries)</b>	<ul style="list-style-type: none"> <li>▪ <u>Directional/Serviceing Technology</u>: Questions that can be answered quickly with minimal staff &amp; public interaction, for example: directions to various areas, program registration, servicing PCs and other equipment.</li> <li>▪ <u>Informational/Point of Use Instruction</u>: Questions that require more extensive staff &amp; public interaction, reference interviewing techniques or instruction in library resources, for example: author, title, or subject requests, reader's advisory, IBLs, holds, or ILLs, etc.</li> <li>▪ Montclair begins classics read-and-return collection: November 2018</li> </ul>									
<b>Computer Use Statistics</b>	<ul style="list-style-type: none"> <li>▪ December 2009: SAM Flextime implemented (extension of patron's time no longer counts as a separate session).</li> </ul>									
<b>Library Events and Activities</b>	<ul style="list-style-type: none"> <li>▪ February 1, 2011: \$2.00 Internet visitor card charge in effect for users without library cards.</li> </ul>									
<b>Financial Services</b>	<ul style="list-style-type: none"> <li>▪ New financial + budget system, Ascend, replaces Performance: July 1, 2016 (1st access by FS staff: July 5, 2016).</li> </ul>									
<b>OCE</b>	<ul style="list-style-type: none"> <li>▪ New web page launched: May 2015</li> <li>▪ December 2016: Pinterest site changed + boards dropped which resulted in a negative number of patrons.</li> <li>▪ Beginning in January 2018, Library Web Site Page Views + Session are only reported by the County to OCE on a Quarterly basis.</li> </ul>									
<b>Volunteer Staff, Hours, and Salaries Saved</b>	<ul style="list-style-type: none"> <li>▪ The 2014 Virginia Average Hourly Value of Volunteer Time is \$24.90. The Virginia Office on Volunteerism and Community Service did not issue the 2015 rate until April 2017. The 2016 rate was then issued later and is \$26.96 per hour.</li> <li>▪ Note: The 2017 rate dropped to \$26.75 per hour effective June 2018.</li> </ul>									
<b>Magisterial Districts</b>	<ul style="list-style-type: none"> <li>▪ Brentsville: Nokesville</li> <li>▪ Coles: Central, Independent Hill</li> <li>▪ Gainesville: Bull Run, Haymarket Gainesville</li> <li>▪ Neabsco: Dale City</li> <li>▪ Occoquan: Chinn Park, Lake Ridge</li> <li>▪ Potomac: Dumfries, Montclair</li> <li>▪ Woodbridge: Potomac</li> <li>▪ City of Manassas: Manassas City</li> </ul>									

Library Collection Size Annual Totals (Source: Polaris Fiscal Year Turnover Rate Report as of June 30, 2020)										
Systemwide Totals by Collection					Cumulative					
					June 2020	Total June 2020	Total June 2019	Percent of Difference		
<b>Books</b>					508,579	508,579	569,341	-10.7%		
<b>E-Books-Electronic Products</b>					185,066	185,066	128,554	44.0%		
e-books = 30,840 / digital audiobooks = 31,261 / digital music = 8,039 / digital video = 58,414 / Freeding Titles = 131,008 / PWPLS purchased zero titles										
<b>Serials</b>					15,692	15,692	28,802	-45.5%		
(# of current periodical subscriptions: 1,608 paid) (# of RB Digital (Zinio) subscriptions: 142 total; 62 provided by Library of VA, PWPLS pays for 80)										
<b>Audio-Visual Materials</b>					63,794	63,794	76,967	-17.1%		
<b>Tablets</b>					816	816	926	-11.9%		
<b>Other</b>					2,520	2,520	2,646	-4.8%		
<b>Sub-Total /Library Materials (less microforms, less Web)</b>					776,467	776,467	807,236	-3.8%		
<b>Microforms</b>					12	12	255	-95.3%		
<b>Web</b>					2,369					
<b>Grand Total / All Library Materials</b>					778,848					
<b>Web Db Subscriptions Paid =</b>						<b>Read &amp; Returns (uncataloged &amp; paperbacks) = 1615</b>				
						<b>Bound Periodicals =</b>				
Library Branch Totals - All Formats					Cumulative			Same Month Last Year	Percent of Diff	Performance Measure Target
					June 2020	Total June 2020	Total June 2019	Percent of Difference		
Bull Run					138,403	138,403	139,424	-0.7%		
Central					43,530	43,530	101,661	-57.2%		
Chinn Park					110,223	110,223	117,233	-6.0%		
Haymarket Gainesville					74,593	74,593	81,105	-8.0%		
Montclair					57,765	57,765	60,484	-4.5%		
Potomac					86,664	86,664	95,112	-8.9%		
<b>Total</b>					511,178	511,178	595,019	-14.1%		
Dale City					19,766	19,766	20,020	-1.3%		
Dumfries					14,651	14,651	14,697	-0.3%		
Independent Hill					12,976	12,976	14,879	-12.8%		
Lake Ridge					17,590	17,590	17,854	-1.5%		
Nokesville					12,279	12,279	12,109	1.4%		
<b>Total</b>					77,262	77,262	79,559	-2.9%		
<b>Non-branch Collections: ASC</b>					3,242	3,242	4,359	-25.6%		
<b>Web</b>					186,240	186,240	128,818	44.6%		
<b>Total</b>					189,482	189,482	133,177	42.3%		
<b>Grand Total</b>					777,922	777,922	807,755	-3.7%		

FY2021 Performance Measures												
<b>Technology Services</b>	<ul style="list-style-type: none"> <li>% of customer on-site hw/sw problems resolved within 8 hrs.</li> </ul>											
	Target: 98%											
	Survey start date:						Alternate Date: none needed					
	Survey end date:											
	Survey results:											
<b>Office of Community Engagement</b>	<ul style="list-style-type: none"> <li>% of Customer scheduled actions for Graphics + Web Services (such as new publications, new services) completed according to schedule</li> </ul>											
	Target: 98%											
	Survey start date:						Alternate Date: not needed					
	Survey end date:											
	Survey results: [Web content: + Graphics: / 2 = %]											
<b>Public Services</b>	<ul style="list-style-type: none"> <li>Information Requests Completed Within 24 Hours (Reference Fill Rate): is a measure of the number of reference transactions completed in proportion to the total number of reference transactions.</li> </ul>											
	Target: 95%											
	Survey start date:											
	Survey end date:											
	Survey results:											
<b>Materials Services</b>	<ul style="list-style-type: none"> <li>Did You Find Survey (Materials Availability Survey)</li> </ul>											
	Survey start date:											
	Survey end date:											
	Title fill rate:											
	Target: 74% Survey Results:											
	Subject/Author fill rate:											
	Target: 76% Survey Results:											
	Browse fill rate:											
	Target: 87% Survey Results:											
<b>Financial Management</b>	<ul style="list-style-type: none"> <li>% of financial transactions processed on schedule</li> </ul>											
	Target: 98% Results:											
<b>Human Resources</b>	<ul style="list-style-type: none"> <li>% of library staff attending training</li> </ul>											
	Target: 20% Results:											
<b>Library System + Library Director's Ofc</b>	<ul style="list-style-type: none"> <li>Library Services Meet Residents Needs</li> </ul>											
	Target: 96% Actual:											
	Source: 2019 Community Survey Results, Actual = 96%											
<b>Literacy Volunteers of America -- Prince</b>												
	Target: 731 Actual:											
	<ul style="list-style-type: none"> <li>Tutors trained and supported</li> </ul>											
	Target: 225 Actual:											

FY2020 Performance Measures												
<b>Technology Services</b>	▪ % of customer on-site hw/sw problems resolved within 8 hrs.											
	Target: 98%											
	Survey start date:						Alternate Date: none needed					
	Survey end date:											
	Survey results:											
<b>Office of Community Engagement</b>	▪ % of Customer scheduled actions for Graphics + Web Services (such as new publications, new services) completed according to schedule											
	Target: 98%											
	Survey start date:						Alternate Date: not needed					
	Survey end date:											
	Survey results: [Web content: + Graphics: / 2 = %]											
<b>Public Services</b>	Information Requests Completed Within 24 Hours (Reference Fill Rate): is a measure of the number of reference transactions completed in proportion to the total number of reference transactions.											
	Target: 95%											
	Survey start date:											
	Survey end date:											
	Survey results:											
<b>Materials Services</b>	Did You Find Survey (Materials Availability Survey)											
	Survey start date: March 1, 2020											
	Survey end date: March 31, 2020											
	Title fill rate:											
	Target: 72% Survey Results:											
	Subject/Author fill rate:											
	Target: 75% Survey Results:											
	Browse fill rate:											
Target: 84% Survey Results:												
<b>Financial Management</b>	▪ % of financial transactions processed on schedule											
	Target: 98% Results:											
<b>Library System + Library Director's Ofc</b>	Library Services Meet Residents Needs											
	Target: 96% Actual:											
	Source: 2019 Community Survey Results, Actual = 96%											
<b>Literacy Volunteers of America - Prince William</b>	▪ Adults Served											
	Target: 720 Actual: 542											
	▪ Tutors trained and supported											
	Target: 225 Actual: 227											
	▪ Literacy volunteer hours											
Target: 15,500 Actual: 13,640												

Other Library Notes: as of June 30, 2017											
	BR	CE	CP	ASC	PO	DC	DU	IH	LR	NO	GA
Opening Date of Library	Jun 25, 1994	Jan 21, 1971	Oct 26, 1991	Oct 26, 1991	Jan 25, 1975	Feb 11, 1986	Feb 21, 2017	May 23, 1987	Apr 14, 2012	Jan 11, 1986	GA Opened: May 16,1987; Closed: Sept 2015
Square Footage of Library	25,000	22,480	25,000	25,000	18,000	2,475	3,840	2,059	3,300	1,653	2,059
							8-Jun-85		6-May-95		
							2,760		2,000		
	HG	MO	MO Garage						7-May-85		
Opening Date of Library	22-Oct-15	1-Feb-16							2,260		
Square Footage of Library	21,734	20,803	37,732								
Total square footage for all branches, neighborhood libraries and ASC	171,344		Total square footage for all branches, NLS, ASC + MO Garage		209,076						
Average # of Hours per Facility	as of February 2, 2017:										
	BR, CP = 63 hours per week (open Sundays year round beginning June 2017): Mon-Thurs 10-9, Fri 10-5, Sat 10-5, Sun 12-5									63 x 2 =	126
	as of April 4, 2018										
	HG, PO = 63 hours per week (open Sundays year round beginning June 2018): Mon-Thurs 10-9, Fri 10-5, Sat 10-5, Sun 12-5									63 x 2 =	126
	as of January 7, 2019										
	CE, MO = 63 hours per week (open Sundays year round beginning June 2019): Mon-Thurs 10-9, Fri 10-5, Sat 10-5, Sun 12-5									63 x 2 =	126
	NO = 40 hours per week : Mon-Thurs 10=7, Fri-Closed, Sat 10-2, Sun-Closed									1 x 40 =	40
	DC, DU, IH, LR = 44 hours per week: Mon-Thurs 10-7, DC, DU, IH, LR: open Fri 10-2, Sun-Closed									4 x 44 =	176
	Total hours per week (all branches): 594 hours. Average hours per week: 54 hours										
Date of most recent patron purge:		April 2019	89,736 patrons purged								
Next most recent purge date:		July 2017	14,026 patrons purged								
FY20 FTE Count:	208.14		FY20 Number of Library Positions:								
Positions Requiring an MLS:				Full Time	131						
Non-MLS Positions:				Part Time	154						
				Total:	285						

Summer Reading 2020												
Participants												
	BR	CE	CP	HG	MO	PO	DC	DU	IH	LR	NO	Totals
<b>Children Summer Reading Program</b>	309	71	284	262	165	71	38	22	43	42	25	<b>1332</b>
<b>Teen Summer Reading Program</b>	113	21	69	67	48	34	15	17	10	16	8	<b>418</b>
<b>Adult Summer Reading Program</b>	84	18	63	53	71	32	16	13	11	18	14	<b>393</b>

Summer Programs Events and Attendees June 1, 2020 to August 31, 2020											
Events	June	July	August	Totals		Attendees	June	July	August	Totals	
<b>Pre-school</b>						<b>Pre-school</b>					
<b>Children</b>	3	10	8	21		<b>Children</b>	3,365	27,756	11,485	42,606	
<b>Sub-Total: Pre-School + Children</b>	<b>3</b>	<b>10</b>	<b>8</b>	<b>21</b>		<b>Sub-Total: Pre-School + Children</b>	<b>3,365</b>	<b>27,756</b>	<b>11,485</b>	<b>42,606</b>	
<b>Young Adult</b>				-		<b>Young Adult</b>					
<b>Adult</b>	2	1	1	4		<b>Adult</b>	10	8	11	29	
<b>Total: Children's + Young Adult</b>	<b>3</b>	<b>10</b>	<b>8</b>	<b>21</b>		<b>Total: Children's + Young Adult</b>	<b>3,365</b>	<b>27,756</b>	<b>11,485</b>	<b>42,606</b>	
<b>Total: Children's + Young Adult + Adult</b>	<b>5</b>	<b>11</b>	<b>9</b>	<b>25</b>		<b>Total: Children's + Young Adult + Adult</b>	<b>3,375</b>	<b>27,764</b>	<b>11,496</b>	<b>42,635</b>	
Events	Pre-School	Children	YA	Adult	Totals	Attendees	Pre-School	Children	YA	Adult	Totals
Bull Run - June					-	Bull Run - June					-
Bull Run - July					-	Bull Run - July					-
Bull Run - August					-	Bull Run - August					-
Central - June					-	Central - June					-
Central - July					-	Central - July					-
Central - August					-	Central - August					-
Chinn Park - June					-	Chinn Park - June					-
Chinn Park - July					-	Chinn Park - July					-
Chinn Park - August					-	Chinn Park - August					-
HG - June					-	HG - June					-
HG - July					-	HG - July					-
HG - August					-	HG - August					-
Montclair - June					-	Montclair - June					-
Montclair - July					-	Montclair - July					-
Montclair - August					-	Montclair - August					-
Potomac - June					-	Potomac - June					-
Potomac - July					-	Potomac - July					-
Potomac - August					-	Potomac - August					-
Dale City - June					-	Dale City - June					-
Dale City - July					-	Dale City - July					-
Dale City - August					-	Dale City - August					-
Dumfries - June					-	Dumfries - June					-
Dumfries - July					-	Dumfries - July					-
Dumfries - August					-	Dumfries - August					-
Ind. Hill - June					-	Ind. Hill - June					-
Ind. Hill - July					-	Ind. Hill - July					-
Ind. Hill - August					-	Ind. Hill - August					-
Lake Ridge - June					-	Lake Ridge - June					-
Lake Ridge - July					-	Lake Ridge - July					-
Lake Ridge - August					-	Lake Ridge - August					-
Nokesville - June					-	Nokesville - June					-
Nokesville - July					-	Nokesville - July					-
Nokesville - August					-	Nokesville - August					-
<b>Totals:</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>Totals:</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

Summer Reading 2019												
Participants												
	BR	CE	CP	HG	MO	PO	DC	DU	IH	LR	NO	Totals
<b>Children's Summer's Reading Program</b>	1,491	644	2,864	1,757	1,237	600	342	132	191	230	144	<b>9,632</b>
<b>Teen Summer Reading Program</b>	538	172	639	497	339	277	77	49	63	58	52	<b>2,761</b>
<b>Adult Summer Reading Program</b>	1,301	406	761	1,000	553	206	446	62	156	118	122	<b>5,131</b>
<b>Totals</b>	<b><u>3,330</u></b>	<b><u>1,222</u></b>	<b><u>4,264</u></b>	<b><u>3,254</u></b>	<b><u>2,129</u></b>	<b><u>1,083</u></b>	<b><u>865</u></b>	<b><u>243</u></b>	<b><u>410</u></b>	<b><u>406</u></b>	<b><u>318</u></b>	<b><u>17,524</u></b>

Summer Programs Events and Attendees June 1, 2019 to August 31, 2019											
Events	June	July	August	Totals		Attendees	June	July	August	Totals	
Pre-school	113	162	61	336		Pre-school	6,175	8,493	3,300	17,968	
Children	148	172	79	399		Children	14,242	12,549	4,504	31,295	
<b>Sub-Total: Pre-School + Children</b>	<b>261</b>	<b>334</b>	<b>140</b>	<b>735</b>		<b>Sub-Total: Pre-School + Children</b>	<b>20,417</b>	<b>21,042</b>	<b>7,804</b>	<b>49,263</b>	
Young Adult	82	77	47	206		Young Adult	7,071	1,942	952	9,965	
Adult	179	257	170	606		Adult	4,808	5,016	5,099	14,923	
<b>Total: Children's + Young Adult</b>	<b>343</b>	<b>411</b>	<b>187</b>	<b>941</b>		<b>Total: Children's + Young Adult</b>	<b>27,488</b>	<b>22,984</b>	<b>8,756</b>	<b>59,228</b>	
<b>Total: Children's + Young Adult + Adult</b>	<b>522</b>	<b>668</b>	<b>357</b>	<b>1,547</b>		<b>Total: Children's + Young Adult + Adult</b>	<b>32,296</b>	<b>28,000</b>	<b>13,855</b>	<b>74,151</b>	
Events	Pre-School	Children	YA	Adult	Totals	Attendees	Pre-School	Children	YA	Adult	Totals
Bull Run - June	14	24	16	46	100	Bull Run - June	550	2,438	4,366	1,253	8,607
Bull Run - July	28	34	13	50	125	Bull Run - July	1430	1934	400	1029	4,793
Bull Run - August	8	18	11	48	85	Bull Run - August	421	961	316	963	2,661
Central - June	14	21	12	24	71	Central - June	544	2,261	402	360	3,567
Central - July	21	23	15	27	86	Central - July	702	983	240	405	2,330
Central - August	8	12	9	17	46	Central - August	326	406	155	535	1,422
Chinn Park - June	26	17	22	26	91	Chinn Park - June	1,882	2,899	1,324	402	6,507
Chinn Park - July	29	16	8	31	84	Chinn Park - July	2,076	1,712	328	474	4,590
Chinn Park - August	11	6	3	26	46	Chinn Park - August	881	630	80	349	1,940
HG - June	13	8	7	13	41	HG - June	1,266	1,339	503	707	3,815
HG - July	17	13	6	14	50	HG - July	1,636	1,674	457	725	4,492
HG - August	9	7	5	12	33	HG - August	728	415	124	559	1,826
Montclair - June	10	17	4	31	62	Montclair - June	617	2,025	161	1,414	4,217
Montclair - July	16	22	12	27	77	Montclair - July	1,002	2,378	231	1,188	4,799
Montclair - August	4	7	6	33	50	Montclair - August	270	326	163	972	1,731
Potomac - June	16	33	11	28	88	Potomac - June	697	1,880	171	364	3,112
Potomac - July	25	32	10	92	159	Potomac - July	933	1,773	167	353	3,226
Potomac - August	10	16	7	22	55	Potomac - August	367	1,171	64	412	2,014
Dale City - June	2	5	1	1	9	Dale City - June	60	183	14	154	411
Dale City - July	2	7	1	2	12	Dale City - July	124	709	21	133	987
Dale City - August	3	2	1	2	8	Dale City - August	61	80	13	97	251
Dumfries - June	8	1	1	0	10	Dumfries - June	369	17	16	0	402
Dumfries - July	11	1	1	1	14	Dumfries - July	418	19	10	22	469
Dumfries - August	3	1	1	1	6	Dumfries - August	152	52	16	43	263
Ind. Hill - June	3	8	3	3	17	Ind. Hill - June	78	373	79	42	572
Ind. Hill - July	4	5	4	4	17	Ind. Hill - July	88	363	50	59	560
Ind. Hill - August	2	2	1	1	6	Ind. Hill - August	40	48	12	13	113
Lake Ridge - June	0	5	1	2	8	Lake Ridge - June	0	351	1	63	415
Lake Ridge - July	0	7	1	1	9	Lake Ridge - July	0	563	4	20	587
Lake Ridge - August	0	4	1	3	8	Lake Ridge - August	0	187	1	37	225
Nokesville - June	7	9	4	5	25	Nokesville - June	112	476	34	49	671

Nokesville - July	9	12	6	8	35	Nokesville - July	84	441	34	608	1,167
Nokesville - August	3	4	2	5	14	Nokesville - August	54	228	8	1,119	1,409
<b>Totals:</b>	<b>336</b>	<b>399</b>	<b>206</b>	<b>606</b>	<b>1,547</b>	<b>Totals:</b>	<b>17,968</b>	<b>31,295</b>	<b>9,965</b>	<b>14,923</b>	<b>74,151</b>

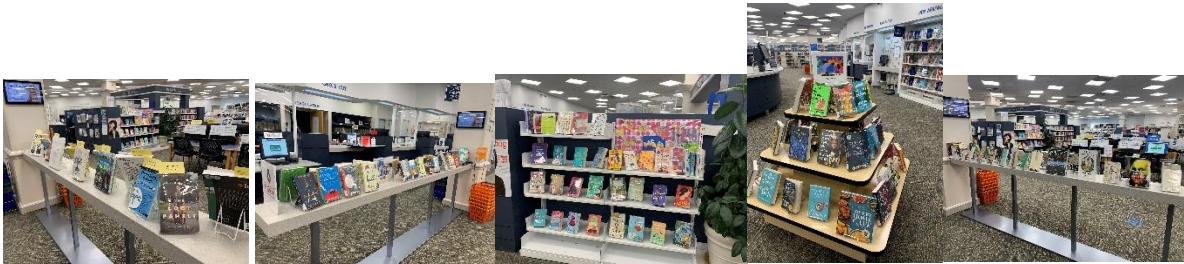
BRANCH MONTHLY  
REPORTS  
APRIL 2021

**Public Services Management  
Bull Run Regional Library**

TO: Deborah Wright, Library Director  
FROM: Miriam Herrell, Branch Manager  
SUBJECT: **April 2021 Highlights**

**ADULT HIGHLIGHTS, submitted by Maggie Dobrev, adult programmer.**

In April, we celebrated National Library week, and all staff wore our new blue spirit t-shirts on April 6. The displays this month featured genealogy, read aloud promotion, African American authors, chick lit, National Poetry Month, Earth Day, and romance.



Bull Run staff safely celebrating National Library week.



BR Booktalkers our very successful book club with almost 20 participants monthly.

All book groups had interesting virtual discussions:

**Quarantine Screen** read the book and watched the movie **A Man Called Ove** by Fredrik Backman.

**Bull Run BookTalkers** read **This Tender Land** by William Kent Krueger.

**Random Reads** read **Grandma Gatewood's Walk** by Ben Montgomery.

Our **Memoir Writers** group met again virtually to share stories and offer encouragement and constructive criticism. **Hoopla Digital Flick Picks** recommended BBC Films, Titanic documentaries, Earth Day documentaries, and movies inspired by true events. For **Kitchen Secrets** staff prepared **Blueberry Fields Salad and Tarator (or Cold Cucumber Soup from Bulgaria)**. Volunteers from AARP Tax Aide

helped people file state and federal taxes. In celebration of Earth Day we gave away reusable travel mugs and shared videos and information about composting, in collaboration with Virginia Cooperative Extension and PWC Solid Waste Division. **Our popular** English Conversation Club **continues to be very well attended.** **Languages for Fun: Lunch-n-Learn** invited patrons to use our language databases *Pronunciator* or *Rocket Languages* to learn or improve their knowledge of a foreign language while enjoying lunch at home. In **Expand Your Universe** we suggested patrons to take beginner's classes using our database Universal Class and expand their knowledge in different areas: Bartending and Mixology, Cookies and Pie Baking, and Music Appreciation. **How to Become a US Citizen** helped patrons by navigating them through the naturalization process and preparing them for the English and civics tests through various digital resources.

In summary, Bull Run adult programmers **provided 33 programs with 10161 participating.**

#### **YOUTH SERVICES HIGHLIGHTS, Submitted by Rosanne North-Jack, Youth Services Supervisor**

This month the YS Team celebrated National Library Week with some fun displays and passive programs for patrons of all ages! We created a **National Library Week Sweet Reads Scavenger Hunt** for children and teens (#17 and #3) and created "Kit and Kaboodle" weeks highlighting fun weekly themes like National Sidewalk Chalk Week (#100 teen kits, #200 kids kits) and Earth Day kits (#353) featuring Dirt Planter Kits, DIY Picture Frame Kits, and fun earth shaped stress balls. Other program highlights include our final Harry Potter Book Club of the year for teens (#24), a local illustrator visit and drawing workshop (#11) and a storytime Outreach presented in partnership with SERVE (#25).

Our big highlight of the month was our "What's the Scoop", interactive book recommendation display to welcome patrons back into the building after we reopened and to showcase a programming partnership with Coldstone Creamery. Participants a) chose a (paper) scoop flavor, b) wrote a book recommendation on it, c) returned it to staff to place on our Ice cream truck display and d) received a Coldstone coupon for free ice cream! This display was a huge hit with #160 individual scoop book recommendations and climbing! We also created a take **home version of the 'What's the Scoop?'** reading challenge for patrons to pickup in person or via curbside pickup and complete at home by reading 15 books and coloring their own scoops in with each book they read.

Below are some program highlights from this month:



4/21/21 – Ms. Delwyn presents a virtual story time about “Chalk Talk Stories”

April 2021 – Our “What’s the Scoop?” Sweet Reads for Spring interactive Display - #160 Scoops!



April 10<sup>th</sup> – Meet Veronica V. Jones Illustrator Visit – Ms. Jones walks participants through a drawing workshop with well-known nursery rhymes and poses with the winner of her drawing for a free copy of her book, “Baby Bear’s Adoption”. (#11)



**PWPL**  
**Public Services Management**  
**Central Library**

To: Deborah Wright, Library Director  
From: Rebecca Lowe, Senior Library Manager  
Subject: April 2021 Highlights

April brought the end of the Vaccine Call Center and the beginning of reopening our doors for patrons to enter the library. It was an exciting day when all staff were able to be back together in the building! Even with opening the doors only two days a week, our patrons were extremely grateful. Our community treasures our computers, copiers, fax machine, RELIC department, and our in person resources. The children especially enjoy taking home the crafts and monthly challenge sheets we offer each month. So many thanked us for helping the call center which was a reminder that we were making a difference in our community. We felt privileged to help the community in a different capacity, but were also grateful to return to serving the community with library needs. Below is a picture of most Central staff on National Library Workers Day.



**RELIC Monthly Report April 2021**

**Submitted by Kirk Johnson**

April—with all due respect to T.S. Eliot—was, overall, quite pleasant at RELIC. Central reopening to limited hours allowed some of our regular patrons to return on Wednesdays and Saturdays. RELIC staff have been very successful at upholding a high level of reference service via email and phone, but some patrons love to work alone, others are compelled to browse our collection in search of information when they are not

exactly sure what they are looking for, and of course some people need to use the microfilm readers. We look forward to being open longer hours and seeing more of our public in person.

RELIC staff answered a wide variety of research questions, ranging from finding information on one of the first African-Americans elected to a town council in the County, to the identities of some miners in Indiana. Don Wilson and Darlene Hunter worked with Prince William Historic Preservation to research suspected cemeteries on property which was scheduled for development. As usual, RELIC balances it's work between serving individuals, and our community at large.

There were two RELIC programs in April. Kirk Johnson put together a short video on common fallacies genealogists sometimes make. And frequent presenter (and "Friend of RELIC") Susanne Besecker from PWCS gave a well-received lecture on using Microsoft OneNote for genealogical research.



One personnel issue came up—towards the end of the month, it was announced that Kirk Johnson would be leaving RELIC to take the position as chief of Materials Services. Kirk cherished his time in RELIC and will miss working here. But he has no doubt that a suitable replacement will be found, and that Don Wilson and Darlene Hunter will help this new person succeed.

## Public Services Management Chinn Park Regional Library

To: Deborah Wright, Library Director  
From: Zach Roberts, Branch Manager  
Subject: April 2021 Highlights

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During the month of April, we were so happy to welcome back our staff from EOC and have our patrons in the building again. Our patrons have been so excited to get back into the buildings, with the branch seeing a bounce back in the branch statistics to near pre closure levels. Chinn Park programming has started to return to normal as well with 50 programs reaching nearly 26,000 people.

### Information Services

Submitted by Zach Roberts



The AARP Tax Clinic held 9 days of tax preparation this month helping 309 patrons do their taxes.

The regular program, English Conversation, met 4 times during the month of April and had 60 participants in the virtual programs.

The Regular Chinn Chats book club meet during the month of April.

## Youth Services Report

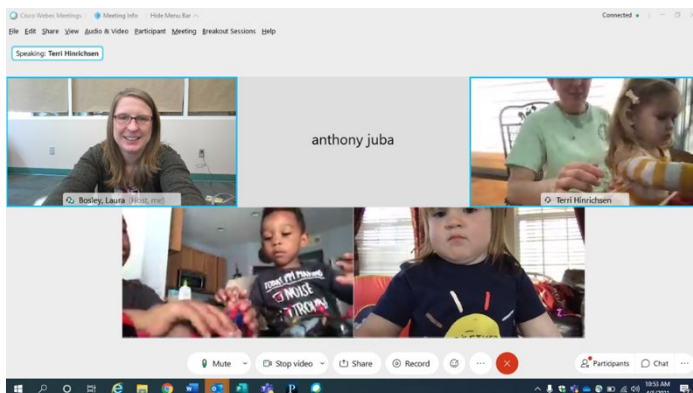
Submitted by Laura Bosley

Chinn Park Library was open to the public in April, and we were able to have our scheduled programs. The Youth Services Department offered virtual programs for kids and teens throughout the month. Laura Bosley held a live weekly Baby Story Time, and John Diaz hosted a live weekly Preschool Story Time, both were with Webex. John hosted a live virtual Music and Motion program as well. Laura and John submitted prerecorded content to social media, including a STEAM Story time, LEGO Challenge, Crafts and Creations, and our annual bookmark contest winners. We continued our virtual Reading to Dogs program with the People Animals Love Organization and a weekly Spanish Circle Time with Roxanna Chaves. This month's LEGO Challenge was "Earth Day", and our Earth Day Take and Make Craft was a success.

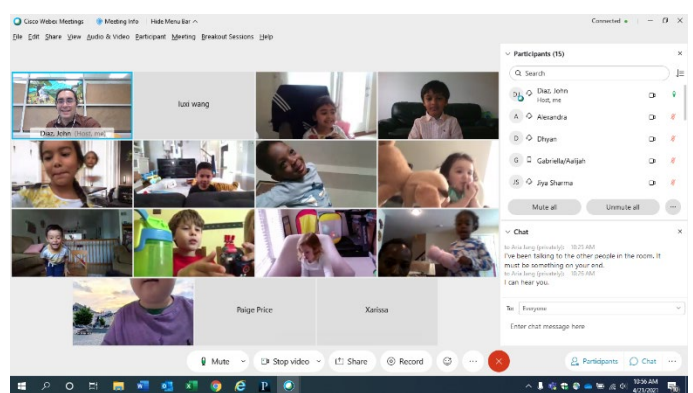
We had hosted two author/illustrator visits this month. We cohosted a visit with illustrator Veronica Jones with Bull Run Library. She talked about becoming an illustrator and led the children through a guided drawing exercise. Courtney Pippin-Mathur talked to the children about how she became an author and the writing process. Ms. Pippin-Mathur was also present when we announced the winners of our bookmark contest. This year's theme was "Libraries Rule" based on the book, *Dragons Rule, Princesses Drool!* By Courtney Pippin-Mathur.

The teen programs in April were designed around National Poetry Month. The teen challenge was blackout poetry and we also had a magnetic board in the teen area all month where teens could create magnetic poetry.

### Live Baby Story Time



### Live Preschool Story Time



## **MAGIC Report**

Submitted by Kathy LaVallee



### **MAGIC Monthly Report – April 2021**

MAGIC staff have been busy reviewing the department collection. They have been weeding and shifting to make room for needed materials essential to their work.

Kathy LaVallee worked with the Grant workgroup to create the Grant book kit. This book kit is a one-stop borrowable resource for grant seekers. The kit contains 4 books necessary for any non-profit who needs help with writing proposals, searching for grants, and much more.

Kathy LaVallee updated the MAGIC handout designed for local businesses. Listing updated business resources, so it could be included in the new Grant book kit.

Kathy LaVallee met with Mary Taggart, a Library Science student at ODU, to answer questions relating to library procedures.

Kathy LaVallee met with Roy, a local entrepreneur, to demonstrate how A-Z can help target potential customers. They also to a looked at the FDO and Grants for Individuals database.

MAGIC staff, Eva Gunia, presented a Grow with Google workshop, Use Google Tools to Help You Land Your Next Job, in support of the Adulting workgroup.

The "Grow with Google" logo, featuring the word "Grow" in grey, "with" in a smaller grey font, and "Google" in its multi-colored font.

#### **Thank You:**

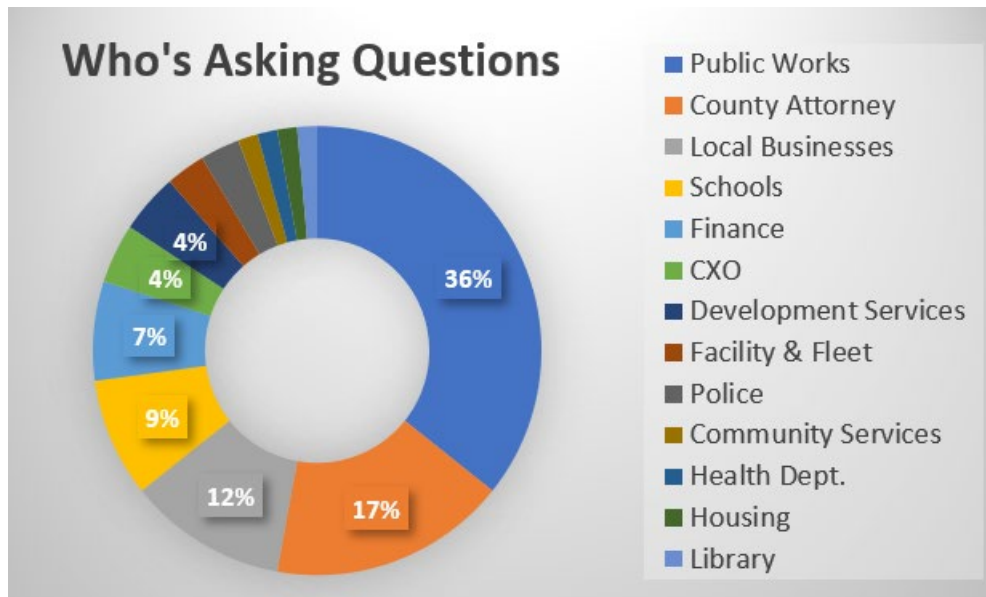
##### **MAGIC staff received thank you' s from the following:**

- Ellen Nolan, Risk Services – Jurisdiction comparison
- Sarah Moore, Tax Enforcement – People verification
- Sharon Richardson, Police – Article
- Michele Janke, Public Works – Occupancy information
- Brad Norris, Finance – Econ research report

#### **Agency Request:**

During the month of April, MAGIC answered inquiries from 12 different County Agencies and members of the business community resulting in 2308 information tics.

## What are People Asking:



- ✓ FDO grant database training
- ✓ Financing for local business
- ✓ Hazard compensation in NOVA
- ✓ Address verification
- ✓ Target marketing for local business
- ✓ Hotel Desking information
- ✓ Property information and research
- ✓ 1989 Newspaper legal notice
- ✓ Internship programs
- ✓ Fitness in the Workplace
- ✓ Heirs for PWC property
- ✓ Starting an online business
- ✓ Cicada article request

**Public Service Management**  
**Haymarket Gainesville Library**

**To: Deborah Wright, Library Director**

**From: Jessica Scalph, Branch Administrator**

**RE: April 2021 Highlights**

Here at HG in April, we welcomed back our staff that had been assigned to the EOC call center since February. These employees did a fantastic job within stressful conditions and contributed to the Prince William community by scheduling many citizens for COVID vaccinations. In early April, HG along with other Full Service libraries opened our hours to six days a week (10-5) and curbside service was offered (10-4) Monday through Thursday. We offered absentee voting for the June primary here at HG in late April through June 5<sup>th</sup>. Our gardening group has continued to meet and plan further phases with beautifying the outside of our building. One of our staff members, Kristin Frascione, filmed and edited a video of the gardening project and interviewed both Linda Larsen and Gay Koeber (the two ladies who have spearheaded this project). The Bushy House was painted by the Historic Preservation department and it looks wonderful! Several patrons told us how much they appreciated seeing the building look refreshed.

**Adult Programs**

**Reported by: Beth Walker**

HG's April programs allowed our patrons to express their creativity in a number of ways. Kris Goszka's monthly Spa @ Home post on social media was our branch's most popular post and included a recipe for a relaxing foot scrub. Our Crafts to Go take a make craft kits offered patrons supplies to create a paper lantern and a paper flower centerpiece and both kits went out quickly. Kelley Syarto offered another one of her popular basket weaving classes, this time creating a lovely muffin basket. And adult Dungeons and Dragons had 7 attendees who used their imaginations to create characters and tackle some book-themed quests. Valerie Salentine set up an interactive "poet tree" for National Poetry Month, and encouraged staff and patrons to add their own poems to the tree. Even the Elections staff participated and added some poems to the tree!



New Flowers in Front of HG Building



Happy National Librarian Day!



# April 2021



National Humor Month



National Poetry Month



Lawn & Garden Month



World Autism Awareness Day



Easter



Earth Day



National Tea Day

**From March, our garden club installs a native pollinator garden:**

**March 2021  
HG Spring Gardening**



## **Youth Services**

**Reported by: Kaitlyn Seastead**

April for the YS team saw more families in the building and the beginning stages of developing our new normal. We were able to bring back some passive programming for all ages with our Teen Q&A booth, craft kits, and monthly challenges. Puzzles were put back out for our younger patrons to enjoy with their parents. Aaren Cravaritis and Kaitlyn Seastead continue to share virtual programs through the library's YouTube page. Our D&D teens and kids are continuing to send us beautiful artwork they have created of their characters. Kaitlyn Seastead has been working with two other YS programmers from Montclair and Potomac, so she will be rotating D&D For Kids sessions with them this summer to grow the program further. Natasha Colebank also started doing Russian Story Times for our department live on WebEx and we look towards offering more diverse story times in the future!



# April 2021



## Dungeons & Dragons

This character drawing is another one inspired by the game and new friends to share them with.



## Families spending time together in the library.

This family was very happy to play with the puzzles that were recently put out again.

## To-Go Craft Kits

Pizza toppings, coloring, cutting and matching shapes up again.



## STEAM @ Home Fire Snake



## Teen Q&A



**PWPL**  
**Public Services Management**

TO: Deborah Wright, Library Director  
FROM: Mirna Turcios, Senior Library Manager  
SUBJECT: April 2021 Highlights

---

When it rains, it Poe's was the theme for the month of April at Manassas City Library. Both literally with a display featuring Poe inspired literature and figuratively with our increased levels of service as staff were released from the call center.

Starting the week of Monday, April 5, Manassas City Library opened its doors for browsing and access to computers two days a week: Wednesday 10:00 a.m.-5:00 p.m. (closed at 1:00 p.m.-2:00 p.m. for cleaning) and Saturday 10:00 a.m.-2:00 p.m. Curbside was available every day at 10:00 a.m.-4:00 p.m. by appointment or as requested. As a result, our gate count increased exponentially, almost three times the count for the previous month. Curbside continues to be popular with over 300 appointments completed during the month.

Branch staff presented 12 programs with an attendance of 485 participants. Our Library Extravaganza week of giveaways in celebration of National Library Week alone attracted over 130 participants. Our programs this month included:

- Manassas Makers – A monthly surprise craft for kids
- Reading to Dogs – A virtual edition of a favorite
- Storytime – for ages 0-5
- Ramadan Gratitude Calendar – an educational display about the holiday
- Books on Tap – a monthly adult book group
- Bad Poetry Contest – a little fun to celebrate National Poetry Month
- Towns Almost as Special as Manassas City – a display featuring books that take place in unique towns across the US (This booklist is also shared with Rappaport for their newsletter.)

We used our ChangeX grant to celebrate Earth Day with educational kits about community composting. We distributed over 250 kits, each packaged in a reusable tote donated by the City's Trash and Recycling Department. Youth kits included two activities to learn about the benefits of composting. Adult kits included items and information to start composting at home. Kits were available for library patrons to pick-up at the branch as well as for our partners at the Boys & Girls Club and Girl Scouts.

It was also time to shift our collection as our circulation numbers increased. We checked out nearly 5,000 items and added almost 90 new patrons. In order to make room for our growth, we shifted the Adult Fiction to expand the shelf space for our Juvenile Fiction. We also consolidated Juvenile Media items to make space for our growing Easy Books collection.



*"When it rains, it Poe's" display featuring Poe inspired literature.*



Manassas City staff celebrate National Library Worker's Day with PWPL tees and facemask featuring the slogan "Our Library, Our Community."



Manassas City Department of Trash & Recycling donated 600 reusable totes for Earth Day composting kits and curbside service.



A booklist of the display "Towns Almost as Special as Manassas City" was also shared with Rappaport for their employee newsletter.



Staff mastered the assembly line process.



Staff prepared over 250 kits.



Youth kits (left) included two activities: a snack recipe to learn about composting and a plant a seed activity to see the benefits of compost in action. Adult kits (right) included a countertop compost bin, compostable liners, and information for beginners. Funded by ChangeX and supported by the City of Manassas Trash & Recycling.

**Public Services Management  
Montclair Community Library**

To: Deborah Wright, Library Director  
From: Donna Horning, Information Services Manager  
Subject: April 2021 Highlights

**Adult Services**

*Contributed by Shannon Ball*

This month Montclair started a new virtual book group called Shelf Indulgence. The group reads contemporary romance and will have local author visits on a quarterly basis. For the very first meeting the group had a total of 6 participants.



*Shelf Indulgence Book Group Meeting*

Montclair hosted a total of 15 program this month with a total attendance of 27,036. As always the Watercolor Collaborative had a popular meeting this month with 32 participants. We also had a few passive programs with plenty of community engagement.



*Watercolor Collaborative*



*Astrology Passive Program*



*Compost Montclair display/Upcycled Kitchen  
Composter Passive Program*



Shelf Indulgence Promotion/Romance Book Display



Novelist Display



Cinema at Home Display



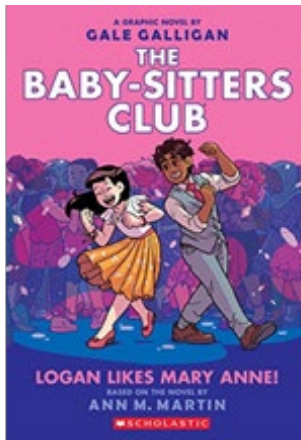
Playaway Display



Romance Book Display

## Youth Services

Contributed by Rob Solka



The Baby-Sitters Book Group met discussed *Logan Likes Mary Anne* by Ann M, Martin. There were 5 in attendance.

Prince William Public Libraries  
April 30 at 6:00 AM

Ms. Christine from Montclair Library will show us how to make Salt Dough Pressed Flower Ornaments on today's Crafts and Creations!

Supplies:  
1 cup of flour  
½ cup of salt... See More



Christine organized a “Crafts and Creations” social media post about creating salt dough pressed flower ornaments. This program had 1135 participants.

Prince William Public Libraries  
April 23 at 8:00 AM

Join Mr. Rob from Montclair Library for today's Crafts and Creations!  
He'll teach us how to make a paper flower crown with the following supplies:  
- Construction paper... See More



Rob organized a “Crafts and Creations” social media participants.



Christine and Viola organized “Livestream Family Storytimes.” These programs had a total of 16 in attendance.

Prince William Public Libraries  
April 14 at 10:00 AM

On today's STEAM @ Home, Ms. Christine from Montclair Library will show us how to put pencils through a bag of water!

Materials:  
Sandwich Bag  
Super-Sharp Pencils ... See More

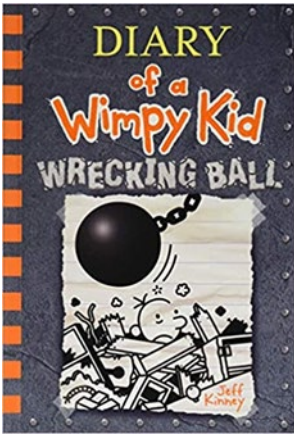


Christine organized a “STEAM @ Home” social media post about pencils in a bag of water. The program had 902 participants.



Christine organized a take and make program on “Rock Painting.” 12 patrons participated in the program.

## April's Top Three Titles at Montclair



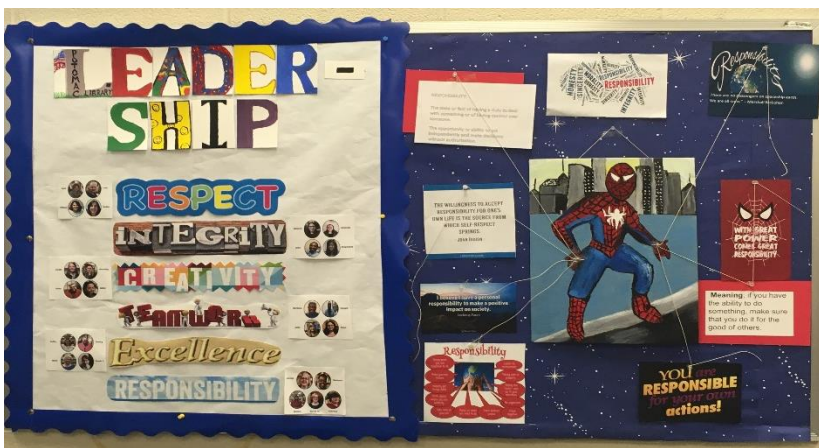
Angela working curbside pickup, which continues to be a popular service with patrons



**PWPL**  
**Public Services Management**  
**Potomac Community Library**

To: Deborah Wright, Library Director  
From: Robin Sofge, Branch Manager  
Subject: April 2021 Highlights

There was a total of 41 Youth Service and Adult programs this month with an attendance of 2,506. Of those, 32 were Youth Services programs with an attendance of 1,399 and 9 Adult programs with an attendance of 1,107. There were two outreach programs: a project with Envoy of Woodbridge Nursing Home and a library card drive at Freedom High School. We prepared for passport services and had a huge spring cleaning project.



*The Potomac Library Leadership program concluded with a strong finish. The Responsibility team led by Theresa Walker created this bulletin board in the staff lounge*



*Purple irises dot the landscape at Potomac*

## Information Services

Submitted by Mary Pappano



*Sarah Parker with her new display behind Info.*



*Carole Ahmed's Kitchen Secrets submission*



*Julia Rader Kitchen Secrets submission*



*Books on Tap led by Julia Rader screen shot of participants*

## Youth Services

Submitted by Wini Ashooh



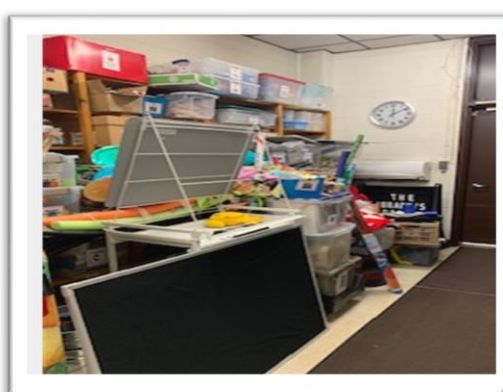
*Mary Beth Lerch of the 4-H delivers the Seed Ball activity to Wini Ashooh*



*Outreach at Freedom High School*



*Teen Make and Takes*



*Hallway cleaning project*



*Sarah Moore*

# Circulation Report

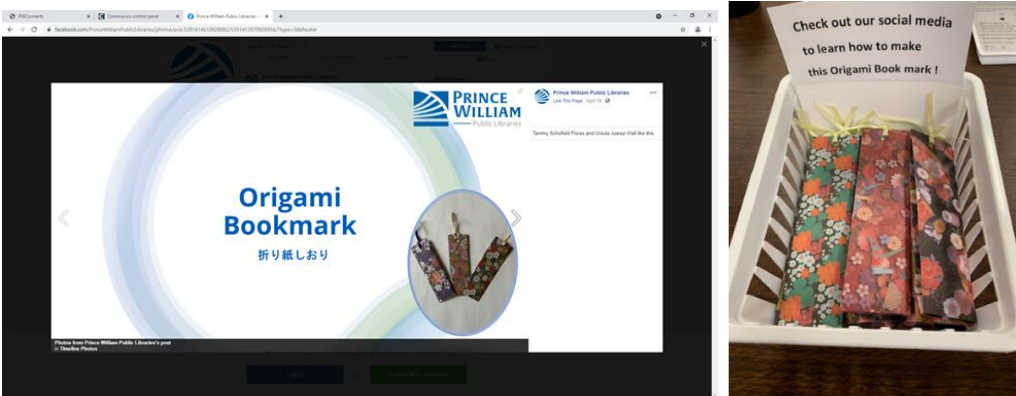
Submitted by Stephanie D'Souza

We are pleased to have Matt Yunque back to Potomac from the EOC call center. Circulation supervisors received the laptops and the additional monitors.

Barbara Manley's farewell party:



## Naoko Braxton virtual program



## Displays created by Dorothy Kohilligan and Amanda Negevesky



## Dale City Neighborhood Library

To: Deborah Wright, Library Director  
From: Ginger Galaini, Library Manager  
Subject: April 2021 Highlights

Dale City staff have begun to return to the building after their assignments to the Vaccine Call Center, Chinn Park, and Haymarket-Gainesville. We are very excited to begin in-person service next month. Our public computers and patron seating has been spaced out, and we have a hand sanitization station and take-a-mask station.



The Dale City branch manager joined our Outreach Specialist at Hampton Middle School to drop off a donation of new books for their students. The librarian, literacy specialist, and principal gave us a warm welcome and were very happy for the books. Dale City is also working with Hampton towards a library card drive, hopefully soon!



## DUMFRIES LIBRARY

TO: Deborah L Wright, Library Director  
FROM: Judith Rodriguez, Branch Manager of Dumfries Library  
SUBJECT: April 2021 monthly report

Dumfries staff was not in the building for most of the month. Half of us went to work at the Emergency Operations Center to assist local citizens with COVID-19 vaccination appointment information, and the other 3 of us worked at Chinn Park Library and Haymarket-Gainesville Library, or both locations. It was a great opportunity for staff to be helpful at the bigger branches and get a wider perspective on library services. Some of the Dumfries staff is very new and they received excellent training at the hosting branches. We began to come back into the building mid-month, to prepare for a limited opening to our community the first week of May.

Here is a photo of Kari of DC and me. We worked together at Haymarket-Gainesville Library. We are wearing our library t-shirts and holding flags from our respective branches.



## Independent Hill

To: Deborah Wright, Library Director  
From: Melanie Erhart, Library Manager  
Subject: April 2021 Highlights

Our staff is once again in our building after being deployed to the EOC Call Centers and other branches. We are all looking forward to reconnecting with our patrons.

In January the steel culverts that run under our parking lot were replaced with concrete versions. Two weeks ago they repaved our parking lot. Now we just need our fencing and signage replaced.



## Lake Ridge Library

To: Deborah Wright, Library Director  
From: Lynn Casey, Lake Ridge Library Manager  
Subject: April 2021 Highlights

In preparation for reopening, we had the couch removed along with some other items that might encourage patrons to remain in the building longer than necessary. We are waiting for some new “desk chairs” that will allow patrons to sit apart from others and have a workspace to themselves. Our current tables do not allow for the six-foot separation that is recommended.

A hand sanitizing station has been placed by the front door so patrons can sanitize their hands upon entry and as they leave.

Our quarterly series of exercise videos AIM for Better Health is continuing with a get in shape for Spring theme.

## Nokesville Neighborhood Library

To: Deborah Wright, Library Director  
From: Ursula Juarez-Wall, Library Manager  
Subject: April 2021 Highlights

Nokesville finally has our staff back. It was wonderful to catch up and compare our experiences at the various branches and call centers. Although we do not have a set reopening date, we have been working diligently to prepare for the public. We can hardly wait!

We have also been actively working on the Pollinator garden for our ChangeX grant. Staff came together to mulch and ready the ground for our plants. We purchased our plants and had a planting session in which we planted marigolds, yarrow, hyssop, coneflowers, bee balm, and Japanese asters. Our next step will be to make our path through the garden with edging and pea gravel.



We also have a program for children planned in June. Children will receive a pollinator kit that includes a small pot, soil, zinnia seeds, a book titled *What is Pollination?* by Bobbie Kalman and instructions on how they can plant and care for their zinnias.

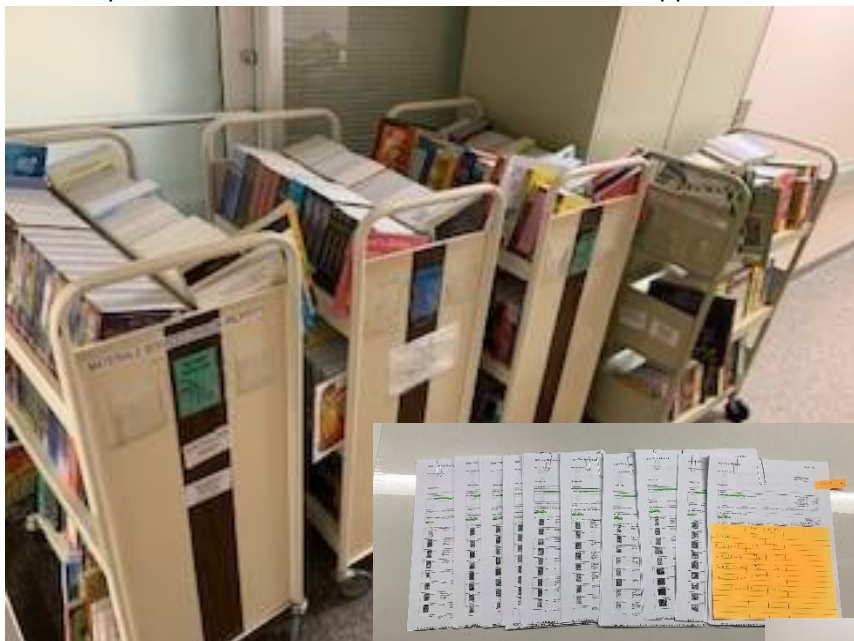


**DIVISION MONTHLY  
REPORTS  
APRIL 2021**

**PWPL  
Materials Services Division (MSD)**

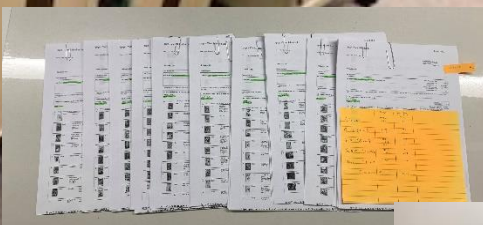
To: Deborah Wright, Library Director  
 From: Elizabeth Hensley, Assistant Division Chief  
 Subject: April 2021 Highlights

In April, Youth Services selector Blair Christolon supported the Office of Programming and Outreach by selecting the first half of a \$12,000 order of summer reading prize books.



Acquisitions staff placed the orders (photo inset) and then unpacked the shipment. We're hoping more children will have the chance to get their reward this year now that pandemic restrictions are easing.

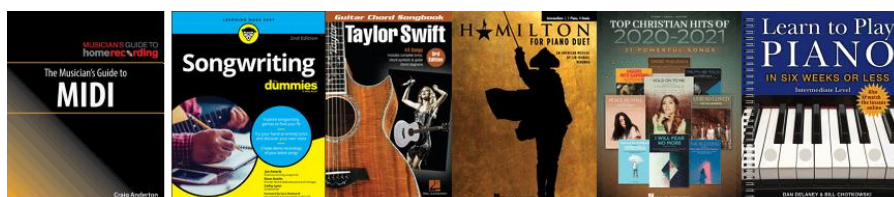
Blair also selected a large order of VOX books. VOX books are like Wonderbooks – they have players built into the books so that children can hear the story being read to them while they read along with the narrator.



*We ordered 20 new SAD (Seasonal Affective Disorder) Lamps and bags in response to an initiative of the Health Matters workgroup. Cataloging will develop a new workflow to add them to Polaris so we can launch them by fall.*



*Acquisitions Technician Camilla Bado demos new titles from the VOX shipment.*



*Adult Nonfiction selector Denise Fricke ordered 27 new titles on all aspects of music, from biographies to instruction manuals.*

# Office of Community Engagement

APRIL 2021 REPORT



## NATIONAL LIBRARY WEEK 2021

While National Library Week looked a little different this year, some things will always remain the same. Our appreciation for our staff who - especially this past year - have gone above and beyond, and the appreciation from our community and patrons remains an inspiration. OCE sought input from both the community and with our own staff to help tell our library's story.

**National Library Workers Day, April 6:** PWPL leadership gathered photos for OCE to share on social media and the response from our followers was overwhelming!

Facebook: 4,724 Impressions, 869 Engagements  
Instagram: 741 Impressions, 96 Engagements  
Twitter: 3,701 Impressions, 93 Engagements

**National Life Workers Day Internal Staff Recognition:** Created by OCE's Division Chief with the help of staff submissions, this short video - shared internally - highlighted PWPL's shared success over the past year and was viewed 197 times. Watch: [youtu.be/qOOqKEQzmOw](https://youtu.be/qOOqKEQzmOw)

**National Library Outreach Day, April 7:** Recognizing the great outreach efforts of our staff, including the donation of more than 3,000 books to local schools this past October.

Facebook: 1,922 Impressions, 90 Engagements  
Instagram: 629 Impressions, 60 Engagements  
Twitter: 722 Impressions, 27 Engagements

**Guest Readers Week:** Local guest readers, including Brentsville District Supervisor Jeanine Lawson, Neabsco District Supervisor Victor Angry, and Potomac District Supervisor Andrea Bailey, joined us virtually for Guest Readers Week!

Facebook: 6,944 Impressions, 287 Engagements  
Twitter: 3,161 Impressions, 28 Engagements



# Office of Programming and Outreach

**MONTHLY REPORT: APRIL 2021**

## **PROGRAMMING**

---

Kristen was out on leave for the first half of the month, but while she was away the rest of the OPO team were busy! As part of our goal to update and improve our support to the branches, in April the focus was on collection, namely outreach and Summer Reading prizes.

In previous years, the Summer Reading collection was housed in labeled boxes, with a hand-typed inventory that, quite frankly, was full of errors and not easily accessible. Furthermore, the books that were used were outdated and not the best selection that we could offer. This year, however, things are different; Kristen worked with our Material Services Division staff to order all new books. Instead of one massive shipment to send out to the branches, though, this order has been divided up into two smaller orders; this will ensure that the branches are not inundated with a huge shipment of books that they may not have room for, and will allow us to collect data on just what types of books are popular in certain areas of the county.

Once the items were ordered, Gabi and Amy pulled the order lists and uploaded them to Libib, a free software that allows us to create browsable collections as well as master lists. OPO now has a completely updated system to track our collection, and it is our plan that staff will be able to use the site to request books from us (1KB4K, Senior Outreach, etc.). Additionally, it will be much easier for OPO staff to track where items are going, maintain records of just how many copies of certain titles are sent to particular libraries, and do an end-of-the-summer inventory check.

The first shipment of books arrived mid-April, and OPO worked around the clock to make shelf space for it, clearing away the old books to make room for the new. See the Outreach section below for more information on the amazing way that we were able to make a difference in our community through our book donations. It was quite the task, but one that Amy and Gabi were eager to take on. Once the new books are alphabetized, they will be ready to be shipped out to the branches.

A seemingly easy task that took an incredible amount of work to accomplish. But we are so excited that yet another thing has finally fallen into place, one that will make a huge impact in our work.

When Kristen returned from leave, she set up meetings with the Youth Services, Adult Services, and Neighborhood librarians to discuss fall programming. It is our hope that we will be able to return to limited in-person outdoor programming this June, and by the fall will be ready for indoor programming as well. PWPL staff are eager to be able to see their regular program attendees again!

*Prepared by Kristen Burnham*

## OUTREACH

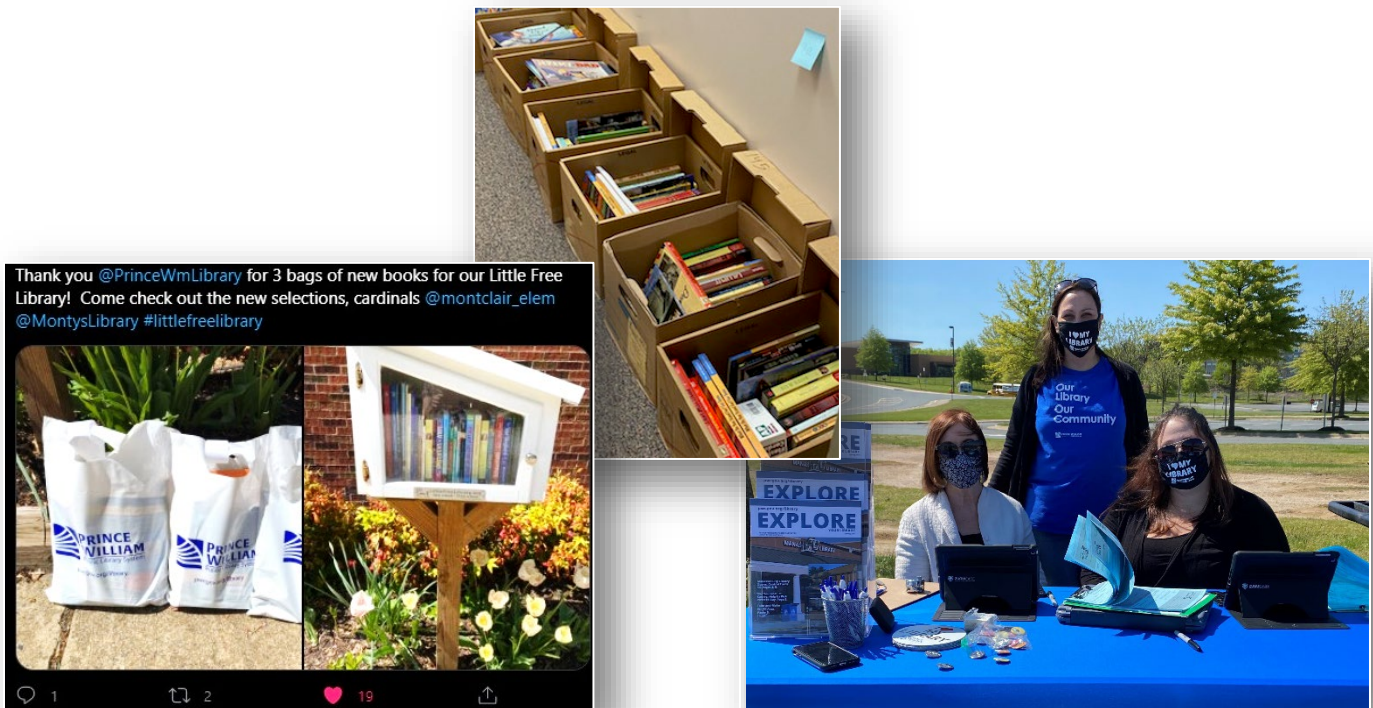
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OPO strikes again with donations to our schools! Gabi, Amy, and Melanie Erhart sorted and packaged the remaining prize materials from past years, and we were delighted to give most of them to Manassas City Public Schools and PWCS Title I middle and high schools for classroom libraries. We successfully delivered 46 boxes (1757 books) with the help of our couriers and OPO staff!

Speaking of donations, you might recall from February's news that Amy was coordinating a Little Free Library directory and pickup schedule for local schools. After two months of collecting information, we were able to launch the initiative and donate the remaining prize books in our inaugural schedule! Gabi, Amy and Melanie sorted 258 books into 40 separate bags and we labeled them and sent them to specific branches to expedite the pick-up process. To put it briefly, the school staff were thrilled with their new LFL collections! We look forward to adding this service into our regular rotation of outreach with our school partners.

As COVID restrictions lift, we've been able to start scheduling our participation in area events and we couldn't be more excited! We hosted a library card drive at Freedom High School toward the end of April and we coordinated it with the Food Nutrition meal distribution. In addition, we have also registered for five large summer festivals and will be attending eight children's events at Stonebridge throughout the summer.

Finally, condensing hundreds of details from hours of researching into a short document is never an easy task, but we were able to do exactly that for the Mobile Outreach Services committee. We provided pictures and documentation on three different categories of vehicles to help the committee narrow down the choices for future mobile outreach and bookmobiles.



*Prepared by Amy Cunningham*

**NEWS ARTICLES**  
**APRIL 2021**



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## April 4-10 is National Library Week

FROM Prince William County Public Libraries 04/02/21 / Local Government / Money & Taxes / People & Places / Books & Libraries /

April 4 – 10, 2021 is National Library Week, a time to highlight the essential role libraries, librarians, and library workers play in transforming lives and strengthening communities. The theme for this year's National Library Week is "Welcome to your library," which promotes the idea that libraries extend far beyond the four walls of a building and that everyone is welcome to use these services. Whether people visit virtually or in person, libraries are accessible and inclusive places that foster a sense of belonging and community through learning, discovery, and exploration.

During these challenging times, Prince William Public Libraries have joined libraries of all types in going above and beyond to adapt to our changing world by expanding resources and continuing to meet the needs of patrons. Libraries across the country are making a difference in people's lives by providing electronic learning resources like online homework help and Wi-Fi access for students and workers who may lack internet access at home. Prince William Public Libraries are supporting the community with virtual services such as loaning mobile Wi-Fi hotspots to provide home internet access, offering free enrollment for qualified adult students in Career Online High School, an online high school diploma and career certification program, and virtual programs for all ages.

This National Library Week, the public can show appreciation and support for libraries by visiting and exploring [pwgov.org/library](http://pwgov.org/library), following PWPL on social media and using the hashtag #NationalLibraryWeek to share their own experiences how PWPL has made a difference in their lives.

First sponsored in 1958, National Library Week is a national observance sponsored by the American Library Association and libraries of all types across the country each April.

For more information, visit [pwgov.org/library](http://pwgov.org/library).

### Link to This Article

Copy and paste the code below on your site to link to the article.

`<a href="http://www.bullrunnow.com/news/article/april_4_10_is_national_library_week">April 4-10 is National Library Week</a>`

## Family member arrested and held without bond after alleged attempt to stab victim with screwdriver

Prince William County Police investigate two altercations and an attempted home burglary on Monday, May 3, 2021.

## Victim's face cut when he tries to break up verbal tiff between two acquaintances

PWC wants residents' help to develop new "brand identity"

## Police charge runner with assaulting women out for walks in Bristow neighborhood

Hazard of self-serve gas: Four gang up, make off with victim's keys, purse, SUV at Sunoco pump

## War College historian to critique high command at May 6 talk

PWC Schools tapped for US Dept. of Education "Green Ribbon" environmental award

One adult and two juvenile suspects arrested in April 2 fatal shooting in Manassas Mall parking lot

\$15,000 reward offered for information in case of April 2 murder at Manassas Mall

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AROUND TOWN

# This Week at the Hylton Performing Arts Center

— April 12, 2021

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Provided by Hylton Performing Arts Center

## Dewberry Artist Series: Duo-Piano and Musical Theater!

Tuesday, April 13 at 7:00 p.m. FREE

The Reva and Sid Dewberry Family School of Music faculty resume their free recital series with digital pre-recorded performances as part of Hylton at Home. Recorded at the Hylton Center, this performance features musical theater faculty vocalist Jim Van Slyke as well as piano faculty members Anna Balakerskaia and Linda Apple Monson playing duo piano works by Bernstein and others. [LEARN MORE.](#)

## Community Arts Spotlight - K[squared]² Women: A Reflection

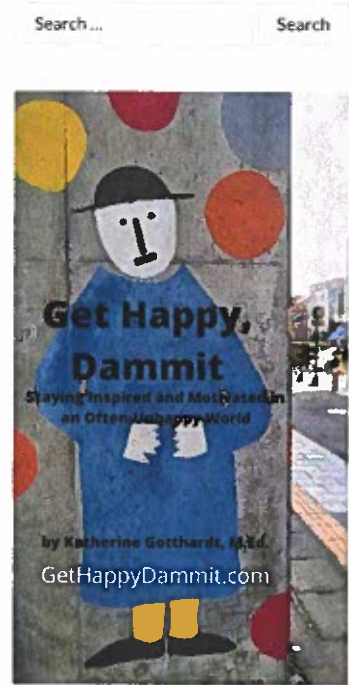
Thursday, April 15 at 7:15 p.m. FREE

The Hylton Center is pleased to announce the Community Arts Spotlight Series, a new initiative that showcases extraordinary artistic talent within the Prince William County cultural community. K[squared]² is a member of the Prince William County Arts Council and is one of four ensembles selected and featured in digital presentations as part of Hylton at Home. *Warning: This program contains sensitive content including discussion of sexual assault. Viewer discretion is advised.* [LEARN MORE](#)

## Hylton at Home Story Corner: What a Wonderful World

Saturday, April 17 at 10:15 a.m. FREE

Based on the Song By Bob Thiele & George David Weiss as sung by Louis Armstrong Illustrated by Tim Hopgood



First recorded in 1967 by Louis Armstrong, and with sales of over one million copies, **What a Wonderful World** has become a poignant message of hope for people everywhere. The Hylton Center and the Prince William Public Library System jointly present **Hylton at Home Story Corner**, a virtual performing arts story time. This Hylton at Home Story Corner is read by Darden Purcell, Director of Jazz Studies, Reva and Sid Dewberry Family School of Music, George Mason University. [LEARN MORE](#).

### A Celebration of the Arts Alliance

Thursday, May 6 at 7:00 p.m.

Join us for A Celebration of the Arts Alliance! This lively, virtual event will honor and showcase the Hylton Center Arts Alliance – the organizations who call the Hylton their artistic home. The event will also raise funds to support their work at the Hylton Center during these challenging times. [LEARN MORE](#)

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Comments are closed.

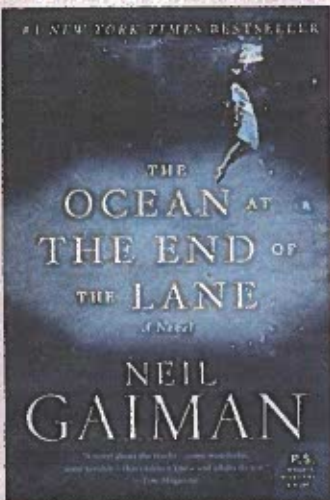


**Bridal Wreath Spirea Shrubs - 3 Gallon Pot**

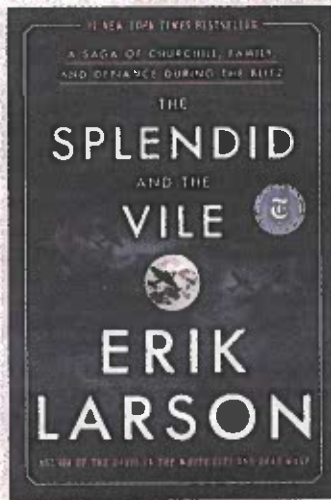
Ad Garden Goods Direct

# BOOK BATTLE

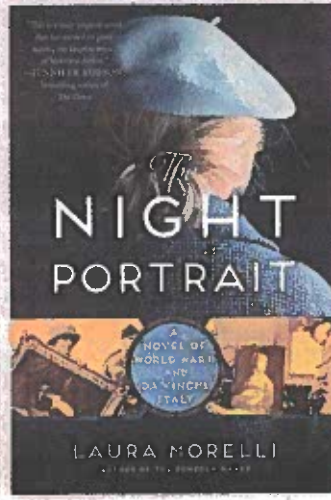
*Nonfiction versus fiction: Is there really any contest?*



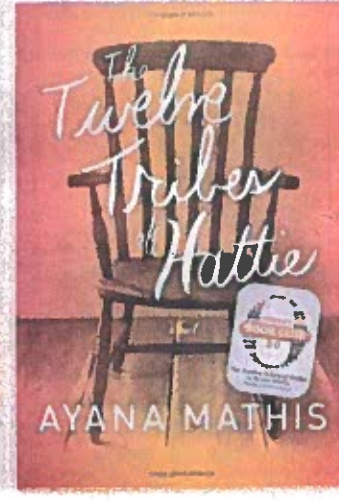
Neil Gaiman's "The Ocean at the End of the Lane" is a fiction book about a middle-aged man who returns to his childhood home to attend a funeral.



Erik Larson's "The Splendid and the Vile" is a portrait of Winston Churchill and London during the early days of World War II.



Laura Morelli's "The Night Portrait" is a fiction book set in Munich, Germany, during World War II.



"Twelve Tribes of Hattie" by Ayana Mathis is a fiction book that focuses on the subject of racial migration.

» BY JESSICA SCALPH  
For InsideNoVa

As librarians, we are asked all the time, "What should I read next?"

Recently, I facilitated a book talk at the Gainesville Haymarket Rotary Club, and the main topic was reading nonfiction versus fiction. Why is it a great idea to read both and why is there so much controversy over which is "best" to read?

I did a bit of research in our digital library and came up with an article, "The Case for Reading Fiction" by Christine Seifert. Its main point is that if you are a business owner and would prefer excellent managers, there is a case to be made for encouraging them to read fiction in addition to nonfiction.

"Research suggests that reading literary fiction is an effective way to enhance the brain's ability to keep an open mind while processing information, which is a necessary skill for effective decision making," Seifert writes.

With this in mind, I thought I'd suggest some pairings of the two genres.

#### PAIRING #1: A NONFICTION AND FICTION BOOK BY THE SAME AUTHOR

"A View from the Cheap Seats" by Neil Gaiman (nonfiction)

This is a collection of more than 60 pieces of Gaiman's outstanding nonfiction. Analytical yet playful, erudite yet accessible, this cornucopia explores a broad range of interests and topics, including, but not limited to, authors past and present, music, storytelling, comics,

bookshops, libraries and ghosts.

"The Ocean at the End of the Lane" by Neil Gaiman (fiction)

A middle-aged man returns to his childhood home to attend a funeral. Although the house he lived in is long gone, he is drawn to the farm at the end of the road, where, when he was 7, he encountered a most remarkable girl, her mother and grandmother.

#### PAIRING #2: A HISTORY NONFICTION BOOK AND HISTORICAL FICTION FROM THE SAME PERIOD

"The Splendid and the Vile" by Erik Larson (nonfiction). Subject: World War II

This is a fresh and compelling portrait of Winston Churchill and London during the Blitz. On Winston Churchill's first day as prime minister, Hitler invaded Holland and Belgium, and the Dunkirk evacuation was just two weeks away. It was up to Churchill to hold the country together and persuade President Franklin D. Roosevelt that Britain was a worthy ally.

"The Night Portrait" by Laura Morelli (fiction). Subject: World War II

Munich, WWII: After a conservator unwittingly places a priceless Italian Renaissance portrait into the hands of a high-ranking Nazi leader, she risks her life to recover it, working with an American soldier to get it back.

#### PAIRING #3: A NONFICTION AND FICTION BOOK RELATED TO A SIMILAR SUBJECT OR THEME

"The Warmth of Other Suns" by Isabel Wilkerson (nonfiction). Subject: Racial migration

Wilkerson chronicles one of the great untold stories of

American history: the decades-long migration of black citizens who fled the South for northern and western cities, in search of a better life. This exodus of almost 6 million people changed the face of America.

"Twelve Tribes of Hattie" by Ayana Mathis (fiction). Subject: Racial migration

In 1923, 15-year-old Hattie Shepherd, swept up by the tides of the Great Migration, flees Georgia and heads north. Full of hope, she settles in Philadelphia to build a better life.

#### PAIRING #4: A TRUE CRIME BOOK (NONFICTION) AND A MURDER MYSTERY (FICTION)

"American Predator: The Hunt for the Most Meticulous Serial Killer of the 21<sup>st</sup> Century" by Maureen Callahan (nonfiction)

This book is a deep dive into the twisted life of Israel Keyes. Serial killers often commit their crimes close to home, inside a comfort zone, but as the author documents in this compelling narrative, little about Keyes fit the conventional serial-killer mold.

"The Mermaids Singing" by Val McDermid (fiction)

The bodies of four men have been discovered. Enlisted to investigate is criminal psychologist Tony Hill. Even for a seasoned professional, the series of mutilation sex murders is unlike anything he's encountered before.

All of these titles are available at Prince William Public Libraries. For assistance or additional pairing ideas, please call, visit, or email us your request.

*This article originally appeared in the Gainesville/Haymarket Lifestyle Magazine, published by InsideNoVa*

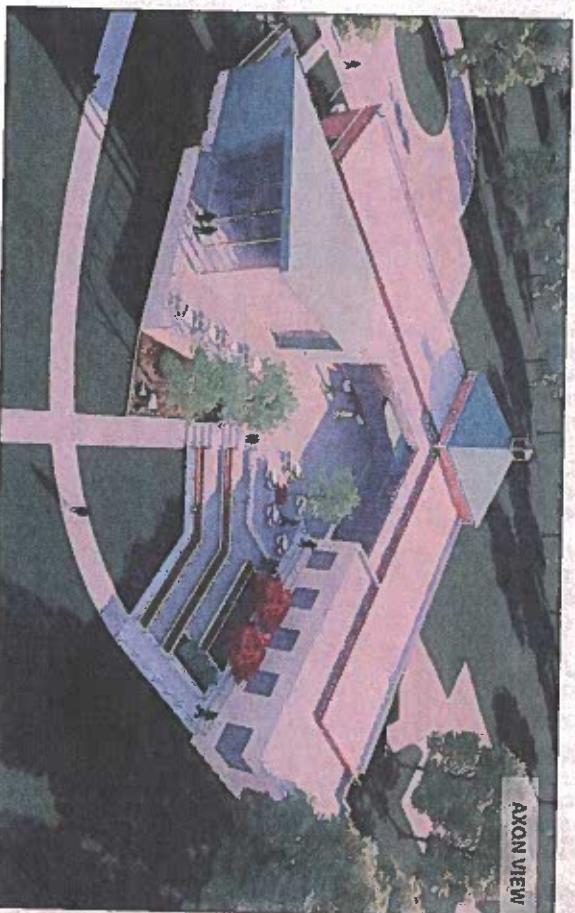
# Manassas Museum unveils renovation plans during construction

» BY JARED FORETEK  
jforetek@insidenova.com

Manassas Museum has unveiled the designs for its renovation, set to begin in January.

The renovation and expansion will add 4,800 square feet to the 6,500-square-foot existing structure. The addition – to be built on the northeast side of the museum – will include a 2,300-square-foot “special exhibit hall,” as well as about 1,650 square feet for new collections and storage. It will also feature a new family restroom and offices.

A new entryway will also be added, with the existing entry being converted into handicap access. The arched wall in front of the existing building will be removed, and the courtyard on the lawn side of the



This rendering shows an aerial view of the Manassas Museum once renovations are completed.

MEGHAN G. MURPHY

A new entryway will also be added, with the existing entry being converted into handicap access. The arched wall in front of the existing building will be removed, and the courtyard on the lawn side of the

The project was designed by Balti-more-based GWWO Architects. Construction will close the museum for

over a year; the city hopes to break ground in January and reopen in time for the 150th anniversary of Manassas' founding on April 3, 2023.

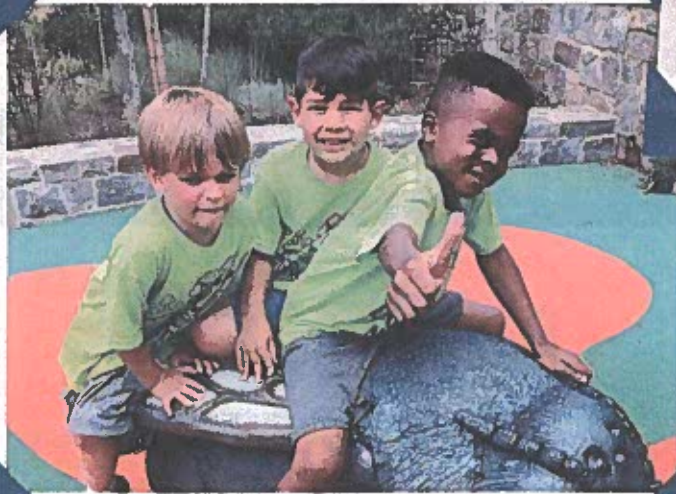
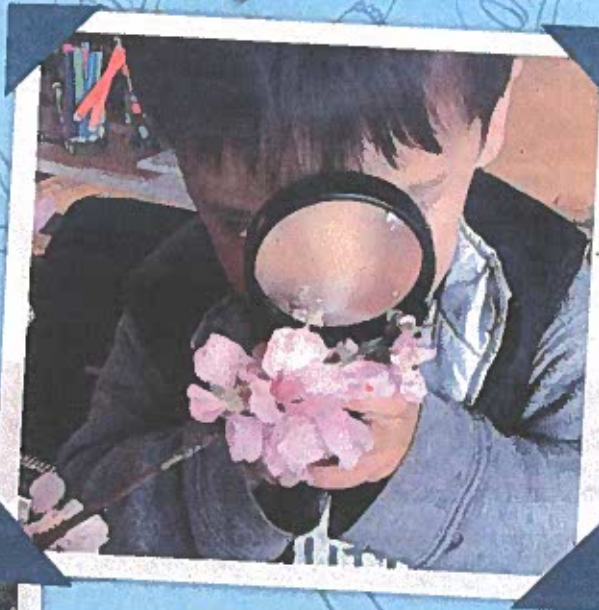
The museum opened in 1974, and an expansion was originally planned for 2008, but the recession put it on hold.

Some had suggested that the site should house both the museum and a new, city-owned public library. Planners say next year's renovation won't preclude more additions, but that for now the city will keep its new branch of the Prince William Library System in a storefront at the Wellington Station shopping center.

Some exterior designs and materials have yet to be completely finalized, but Patty Prince, the city's communications director, said the interior designs had been settled on. Community Development Director Liz Via-Gossmann presented the renderings to the city's architectural review board last week.

# SUMMER CAMP GUIDE

April 2021



Summer is just around the corner, and many camps are planning in-person sessions. Inside are details about some of the opportunities for your children this summer:

- » Christ Chapel
- » Mason Game & Technology Academy
- » Northern Virginia Dance Academy
- » Primrose School of Bristow
- » Prince William County Public Libraries
- » Prince William Ice Center
- » St. John Paul the Great
- » Stemtree of Lake Ridge
- » Virginia Dance Center

Prince William Public Libraries  
Summer Reading 2021

# Tails and Tales

June 14 -  
August 15

Virtual programs  
and activities for  
all ages



Infants-Grade 5  
Grades 6-12  
Adults



# Prince William libraries offer summer reading program

**A**nimals of all kinds roam lands, swim in the deep blue oceans and soar through the air. Many have

both a tail and a tale to share as part of this year's summer reading theme, "Tails and Tales!"

From June 14 until August 15, join in summer reading at Prince William County public libraries.

To participate, register online at [pwcgov.org/library](http://pwcgov.org/library) or through the Beanstack Tracker app on your smartphone. Track your progress digitally by checking off activities on the app.

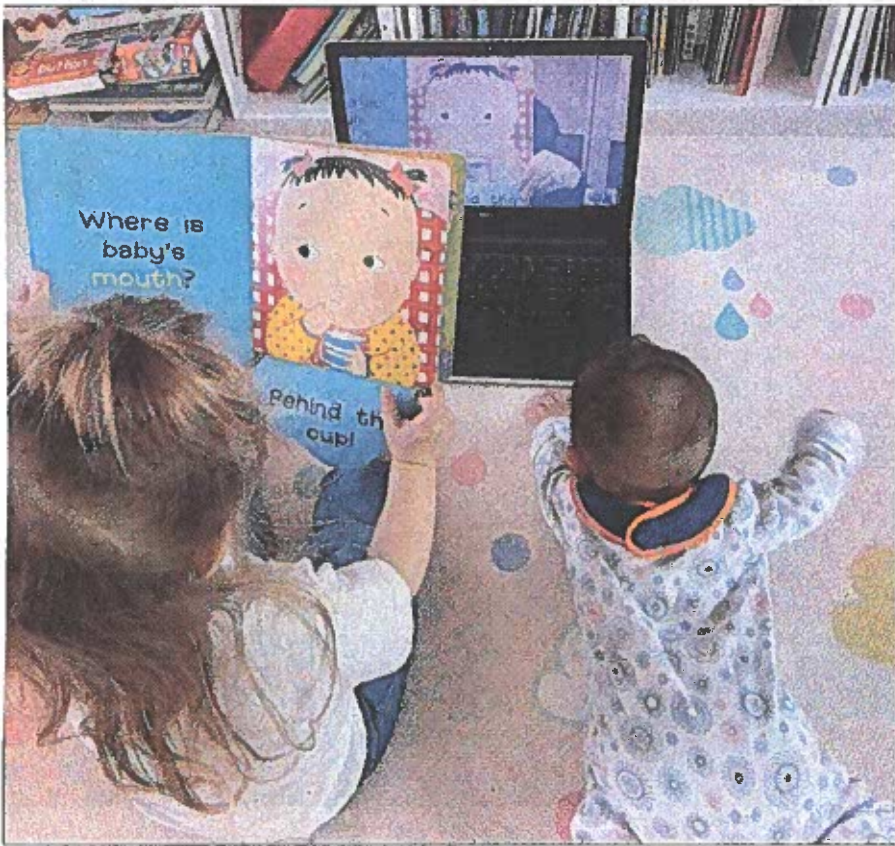
This year, the libraries are introducing a game card just for babies and toddlers, and have designed games cards just for grades kindergarten through fifth and sixth through 12th to keep them engaged and excited about reading all summer long. The libraries will also have a Summer Reading Bucket List Challenge for adults to enjoy.

After completing 10 activities, come into any of the libraries for a free book and to be entered into a grand prize drawing. Complete all the activities for a bonus entry for the grand prize drawing.

The libraries will be continuing virtual programming all summer, featuring favorites like Puppetopia, Mr. Jon, and Wildlife Ambassadors, as well as some exciting new programs such as Jim Gill Presents and Talewise.

The libraries are also offering hands-on programs like STEAM and craft take-and-makes. As they continue to monitor all public health guidelines, they will also explore the possibility of offering in-person programming.

To get involved in summer reading fun, visit [pwcgov.org/library](http://pwcgov.org/library).



Offerings at Prince William County public libraries this summer include virtual reading programs. PROVIDED



[https://www.insidenova.com/headlines/manassas-museum-unveils-renovation-plans/article\\_86f5b852-a97d-11eb-9223-8731b6a85ae4.html](https://www.insidenova.com/headlines/manassas-museum-unveils-renovation-plans/article_86f5b852-a97d-11eb-9223-8731b6a85ae4.html)

# Manassas Museum unveils renovation plans

Venue will close during construction

By Jared Foretek

Apr 30, 2021



This rendering shows an aerial view of the Manassas Museum once renovations are completed.

Meaghan G. Murphy

Manassas Museum has unveiled the designs for its renovation, set to begin in January.

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The renovation and expansion will add 4,800 square feet to the 6,500-square-foot existing structure. The addition – to be built on the northeast side of the museum – will include a 2,300-square-foot “special exhibit hall,” as well as about 1,650 square feet for new collections and storage. It will also feature a new family restroom and offices.



The renovated museum will include a 2,300-square-foot special exhibit hall.

Meaghan G. Murphy

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A new entryway will also be added, with the existing entry being converted into handicap access. The arched wall in front of the existing building will be removed, and the courtyard on the lawn side of the building will be converted into a plaza with steps and a ramp to the lawn building.

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The project was designed by Baltimore-based GWWO Architects.

Construction will close the museum for over a year; the city hopes to break ground in January and reopen in time for the 150th anniversary of Manassas' founding on April 3, 2023.

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Jared Foretek covers the Manassas area and regional news across Northern Virginia. Reach him at [jforetek@insidenova.com](mailto:jforetek@insidenova.com)

**Jared Foretek**

Reporter

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# Prince William County removes local library late fines

by: Christy Matino

Posted: May 3, 2021 / 03:29 PM EDT / Updated: May 3, 2021 / 10:10 PM EDT

PRINCE WILLIAM COUNTY, Va. (WDVM) — Prince William Public Libraries (PWPL) have eliminated late fees for past due books, in an effort to promote equity in the community.

The Prince William Board of County Supervisors voted last week to eliminate local library fines from next year's budget. The goal is to remove barriers to book access for low-income families and students.

This is not a new concept — PWPL removed fines during the COVID-19 pandemic beginning in March 2020. The county chose not to re-implement the fines after conducting a data study.

Rachel Johnson from PWPL says that fines deter residents from checking out materials at the libraries.

"With removing late fees beginning July 1, we're hoping that will bring even more people back, knowing that they're no longer having to make a decision whether to pay a late fee or maybe another bill that they may have to pay," said Johnson.

PWPL is now one of 280 library systems across the United States that are completely fine-free. However, patrons will still be responsible for paying for lost or damaged items.

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- FRI 14** Martinsburg Farmers Market  
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Community Corner

## Libraries Become Fine-Free In July In Prince William County

Beginning on July 1, Prince William Public Libraries will no longer charge fines for materials that are not turned in on time.



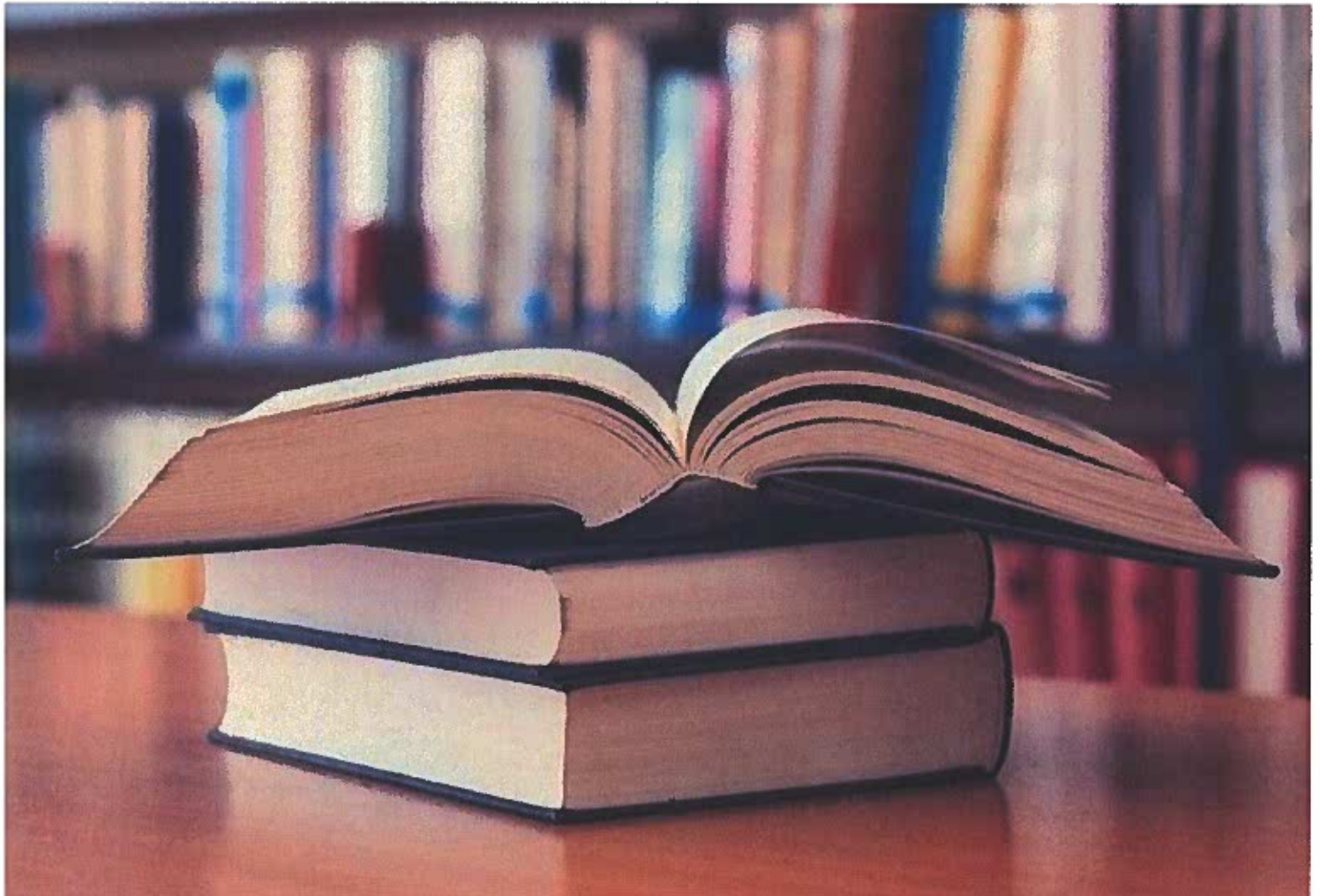
Liam Griffin, Patch Staff

Posted Thu, May 6, 2021 at 2:04 pm ET

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Libraries in Dumfries, Woodbridge, Dale City, Manassas, Haymarket, and Montclair will no longer charge fees or fines when residents fail to return items on time, according to a release from the Prince William County government. (Shutterstock)

**PRINCE WILLIAM COUNTY, VA — Prince William Public Libraries will go fine-free starting on July 1, 2021. Patrons will still be responsible for paying for lost or stolen items, but all fines and fees will be removed from accounts after past-due items are returned.**

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The library system said that the change intends to remove barriers to accessing the library's services. In a news release, officials noted that fines most affect people with limited resources.

Deborah Wright is the director of the Prince William Public Libraries. "By removing overdue fines, other libraries throughout the country have noticed that patrons are returning their overdue items at an increased rate," she said. "More patrons are reengaging with their libraries."

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**Find out what's happening in Manassas with free, real-time updates from Patch.**

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According to the Urban Libraries Council, more than 280 library systems across the country have already transitioned to a fine-free system. In northern Virginia, the Loudoun

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Prince William County's libraries originally removed fines in March 2020, in response to the coronavirus pandemic. In November 2020, the library system's leadership decided not to re-implement fines for people under the age of 18. In their news release, the library system said that the data showed "the benefits far outweighed the small amount of revenue received from late fees."

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"We want to continue to be a welcoming, inclusive environment and we can only do so by making changes that better our patrons' experiences," Wright said. "Our vision of being the hub connecting people to the transforming power of information is becoming a reality by taking steps like removing fines, offering mobile Wi-Fi hotspots for patrons."

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## Prince William County pledges new protections for old cemeteries

Local brewery cited for illegally clearing Thoroughfare-area gravesites

By Jill Palermo Times Staff Writer

May 6, 2021



Frank and Dulany Washington answer questions from those assembled outside Oakrum Baptist church on Sunday, April 25, for an update on the cemeteries in Thoroughfare.

Photo by Robin Earl

Prince William supervisors pledged Tuesday to change how the county protects historic cemeteries and gravesites after it was discovered that a local brewery cleared land believed to hold an estimated 75 to 100 century-old graves with ties to Thoroughfare – a historically African American and Native American community near Haymarket.

Supervisor Pete Candland, R-Gainesville, promised during the board's May 4 meeting "to hold the county accountable" for not preventing the damage and asked county staff to determine how the land was cleared -- apparently without the owners of the Farm Brewery at Broad Run knowing the gravesites existed.

Candland said the county must determine if new policies are needed to prevent such actions from happening again.

"It angered me and it broke my heart to see what happened there," Candland said of the damaged gravesites. "Part of the accountability is understanding how the county fell short and how we can address it."

Several other supervisors similarly expressed their regrets about the damaged historic gravesites and agreed with the need for more protections. They tentatively agreed to discuss the matter further during their May 18 meeting.

"I think we are all very sorry when anyone's family gravesite is desecrated," said Board Chair Ann Wheeler, D-At Large.

The supervisors' pledge was welcome news to Frank Washington, who grew up in Thoroughfare and began sounding the alarm about threats to family cemeteries in the area last month. Thoroughfare was a community of formerly enslaved people and their descendants, as well as

Native Americans. Current residents say the community was largely self-sustaining after the Civil War and well into the 1900s. The area is now best known by Thoroughfare Road and Oakrum Baptist Church, which is led by Frank Washington's brother, R. Dulany Washington.



**PHOTOS: Community gathers to heal**  
By Robin Earl Times Staff Writer

Frank Washington became concerned weeks ago about some older family cemeteries when he found a boulder and a locked gate blocking a gravel road used to access the Peyton Thoroughfare Community Cemetery, which is located on land adjacent to the Farm Brewery at Broad Run, located at 16015 John Marshall Highway. Washington also found surveyor's flags around a nearby group of gravesites, leading him to believe the area is threatened by pending residential development.

But Washington said Tuesday that even he did not initially realize that the area recently cleared by the brewery contained what is known as the "Scott Cemetery." Washington said he was informed of the damage by county archeologist Justin Patton while the two were investigating a different cemetery.

Washington said the clearing happened, however, at about the same time the boulder and locked gate appeared.

"[Patton] and I were there looking at a different cemetery," Washington said. "But I started putting the pieces together and connecting the dots because the boulder appeared and the access was blocked at about the same time they bulldozed the lot."

Washington said April 24 at a community gathering to bring attention to the issue, "Although the graves themselves still hold the remains of our ancestors, as far as we currently know... any and all markers or identifying signs of those graves no longer exist. The land was bulldozed." The Scott Cemetery is included on a county map of historic cemeteries but is not noted on the parcel's deed. Patton said Tuesday the county would have told the brewery's owners about the Scott Cemetery if they had applied for the required permit before clearing the land.

"When the clearing was done, they did not get a land-clearing permit, so there was no county review," Patton said.

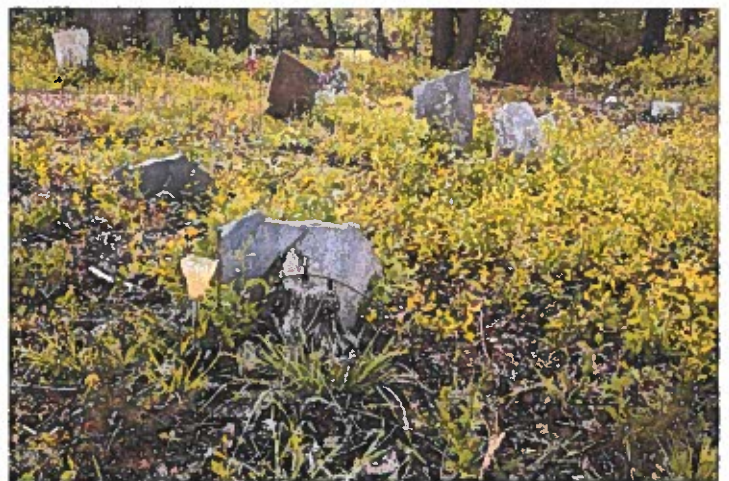
### **Brewery cited with zoning violation, criminal investigation under way**

Bill and Michelle DeWitt, the owners of the Farm Brewery at Broad Run, have been cited with a county zoning violation because of a permit violation. The incident was also investigated by the Prince William County Police Department, which handed its findings over to Commonwealth's Attorney Amy Ashworth to consider for possible criminal violations.

As of Wednesday, April 28, Ashworth determined there was no evidence "to indicate any willful intent on the part of the property owner to desecrate gravesites" and that no criminal charges would be filed, according to a statement Ashworth's office emailed to the Prince William Times.

In his remarks Tuesday, however, Candland said the matter is still under investigation by Ashworth's office.

In an interview last month, Michelle DeWitt said the land was cleared to plant sunflowers near the brewery. She also said the brewery never intended to permanently block access to the Peyton Thoroughfare Community Cemetery, which would be a violation of Virginia law, and offers an alternate access point. DeWitt also said she was not aware -- at that time -- of any gravesites on the brewery's property.



Graves marked with rough stones in the Peyton Cemetery, also known as Potter's Field.

Photo by Robin Earl

Frank Washington says he never knew about the alternate access to the cemetery and said his calls to the brewery to inquire about the boulder and locked gate were not returned.

### **'It deserves its place in history'**

The DeWitts purchased the 1-acre lot containing the Scott Cemetery for \$120,000 in July 2020 at a public tax auction, which was conducted because real estate taxes had not been paid on the property since its last resident, a member of the Scott family, died in 1995, according to an April 26 email Deputy County Executive Rebecca Horner sent to the board of supervisors. (The email was obtained by the Prince William Times through a Freedom of Information Act request.)

The county began efforts to sell the land in 2017 to recoup more than \$43,000 in back taxes. Heirs of the final owner were contacted prior to the sale, Horner's email said.

The Scott Cemetery is believed to cover just a portion of the 1-acre lot. It was first documented by local historian Ron Turner, who was hired by the Prince William County Historical Commission in the late 1990s to identify and inventory historic cemeteries in the county as a means of protecting them from future development.

In a recent interview, Turner said he called the cemetery "the Scott Cemetery," because the Scott family owned the land at the time. But Turner said it is "a very old cemetery" that likely pre-dates when the Scotts purchased the land in the mid-1940s.



### **Other Thoroughfare community cemeteries**

Turner said he was able to identify the cemetery only by ground depressions and field stones, which were commonly used to mark burials. Turner said he doesn't know who might be buried there. "Could it be a cemetery of slaves or former slaves? I have no idea," he said.

There was no mention of the cemetery on either land records or deeds for the property dating back to at least 1892, according to a search performed recently by Don Wilson, a local historian who works for the Prince William Public Library System's Ruth E. Lloyd Information Center.

The zoning violation has not yet been resolved. The DeWitts are in talks with county officials regarding hiring an archeology firm to delineate the cemetery, map individual burials, erect fencing around its perimeter and preserve access, Horner told supervisors in a May 4 email, also obtained by the Prince William Times via a FOIA request.

Horner said the county would be contacting the Thoroughfare community through Frank Washington to involve them in the process.

“Outreach to Frank Washington and through Frank Washington to the Thoroughfare community is necessary to get their opinion on what they think the Scott Cemetery should look like,” Horner wrote.

On Tuesday, Washington said he would primarily like to see the Scott Cemetery restored. Beyond that, “the whole area,” meaning Thoroughfare, “should be deemed historical,” Washington said.

“We’re looking for a historical designation as well,” he added. “It deserves it. It deserves its place in history.”

*Reach Jill Palermo at [jpalermo@fauquier.com](mailto:jpalermo@fauquier.com)*

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AROUND TOWN

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– May 13, 2021

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Provided by Prince William County

Prince William Public Libraries (PWPL) is seeking the public's feedback through a short, six-question survey from April 19 to May 21. The survey is available in both English and Spanish at each of its libraries and online on the [PWPL webpage](#).

Every year, PWPL hopes to get a better understanding from the community if the library's materials and online resources are meeting their needs. The short survey helps the library not only get a better idea how patrons are choosing materials and using the Digital Library, but also helps in deciding what to purchase in the future.

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