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## PRINCE WILLIAM COUNTY COMMUNITY MENTAL HEALTH, DEVELOPMENTAL DISABILITIES AND SUBSTANCE ABUSE SERVICES BOARD

# **BOARD MEMBERS PRESENT:**

Deanna Bayer, Voneka Bennett, Dr. William Carr, Altonia Garrett, Bradley Marshall, John O'Leary, Timothy Oshiki, Patrick Sowers

# **BOARD MEMBER VACANCY:**

City of Manassas Park

# **STAFF PRESENT:**

Lisa Madron, Betsy Strawderman, Melinda Bringham-Office of the Executive Director Division Managers: Sara Wheeler, Youth Adult and Family Services; Dr. Kanchan Clark, Medical Services; Elise Madison, Emergency Services; Sherry Bowman, Community Support Services; Mike Goodrich, Administrative Services DORS Program Staff: Dan Manza, Brian Coe, Rosie Cortijo

# **GUESTS PRESENT:**

None

# **PRESS PRESENT:**

None

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community services where change is possible **OPENING:** The Regular Meeting of the Community Services Board was convened on January 20, 2022, at 6:30 p.m. in the Powell's Creek Conference Room, James J. McCoart Government Center, 1 County Complex, Woodbridge, Virginia.

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#### **CITIZENS TIME:**

None

#### **STAFF TIME:**

**Elise Madison-**Emergency Services Division Manager: Ms. Madison shared an email that was received from Captain Tina Laguna, Assistant Chief of Police to the City of Manassas praising Heather Baxter, Emergency Services Program Manager for her tireless efforts and leadership with the Marcus Alert and the associated training.

# APPROVE REQUESTS TO PARTICIPATE REMOTELY THROUGH ELECTRONIC COMMUNICATION MEANS

**WHEREAS,** the Community Services Board adopted a policy pursuant to § 2.2-3708.2 VA CODE ANN to allow for remote participation by Members of the Board; and

WHEREAS, in accordance with the Board's policy, John O'Leary and Deanna Bayer notified the Chair that the Member(s) are requesting permission from the Board to electronically participate at the Board's January 20, 2022, meeting; and

WHEREAS, John O'Leary and Deanna Bayer certified that they are unable to attend the meeting due to a temporary or permanent disability or other medical condition that prevents their physical presence; and

WHEREAS, John O'Leary and Deanna Bayer certified that they are unable to attend the meeting due an identified personal matter that prevents their physical presence; and

WHEREAS, the remote locations from which the above member(s) plan to electronically participate is their personal residence temporary or permanent residence and the remote locations will not be open to the public; and

WHEREAS, John O'Leary and Deanna Bayer verified that their participation in any closed session of the meeting shall remain confidential and not be disclosed to any unauthorized persons or entities; and

WHEREAS, pursuant to the Board's policy, a request for electronic participation from a remote location shall be approved unless participation violates the Board's policy or any provision of the Virginia Freedom of Information Act; and

**NOW, THEREFORE, BE IT RESOLVED** that the Community Services Board hereby approves the request to participate in the meeting through electronic communication means in accordance with the Board's policy and a quorum of the Board was physically assembled at one primary or central location and arrangements were made for the voices of, John O'Leary and Deanna Bayer to be heard by all persons via Webex at the primary or central meeting location.

#### RESOLUTION 22-01R1-01

MOTION: Sowers SECOND: Carr

Vote: Ayes--Baker, Bennett, Carr, Garrett, Oshiki, Sowers Nays--0 Abstained--0 Absent During Vote--Bayer, Marshall, O'Leary Absent From Meeting--0

PRESENTATION: Drug Offenders Recovery Services (DORS), HIDTA Prevention Program

Youth, Adult, and Family Division Manager, Sara Wheeler, introduced Dan Manza, Program Director for DORS and Brian Coe, Rosie Cortijo the Prevention Specialists. The HIDTA Prevention Program is funded in part by HIDTA grant funds and was originally focused on high-risk youth in the Georgetown South neighborhood.

Brian Coe shared that the program has continued to expand, and they are now working with youth in the school's who are at the highest risk of being expelled and have been exposed to illegal drugs, gangs, and prostitution and follow the teens from grade 7 until they turn 21. They also participate with Team Quest along side other agencies such as area Police Departments, Sheriff's Department, Juvenile Probation Courts, Schools, Boys & Girls Club, and the Georgetown South Community Center. The program centers on education, community service, health and fitness, and military components. The program exposes the youth to experiences that they may not have otherwise such as college tours, and cooking lessons. Team Quest is fully funded by donations. Rosie Cortijo shared that they also participate with the Badges for Baseball program which helps to foster relationships between law enforcement personnel and the youth. Brian and Rosie shared several stories of how the program has impacted the youth that they serve.

#### **APPROVAL OF MINUTES**

#### **RESOLUTION 22-01R1-02**

MOTION: Oshiki SECOND: Marshall

The Prince William County Community Services Board does hereby approve the minutes of December 16, 2021.

#### Vote:

Ayes--Bayer, Bennett, Carr, Garrett, Marshall, O'Leary, Oshiki, Sowers Nays--0 Abstained--Baker Absent During Vote--0 Absent From Meeting--0

## **DISCUSSION ITEMS:**

## A. Dashboard Update

Ms. Dugan shared that per the state performance contract between Prince William Community Services (CS) and the Department of Behavioral Health and Developmental Services (DBHDS), PW CS is measured monthly on a variety of performance indicators that DBHDS has identified as being indicative of the quality of our services. Ms. Dugan stated that her regular presentation was delayed as the state did not release the dashboard information for FY22 until December 2021 when it released data through October 2021. DBHDS has removed several measures and added one new one for FY22.

Ms. Dugan shared the following highlights:

- Annual Physical Examination- PW CS 12-month average was 46.8% which is very close to the all CSB 12-month average of 47.5%.
- Initiation of Substance Use Disorder Services- PW CS 12-month average was 75.2% which is higher than the all CSB 12-month average of 73.1%.
- Engagement of Substance Use Disorder Services- PW CS 12-month average was 59.0% which is higher than the all CSB 12-month average of 46.9%.
- Retention of Substance Use Disorder Services- PW CS 12-month average was 43.6% which is higher than the all CSB 12-month average of 34.0%.
- Developmental Disability Face to Face Visits and In-Home Visits- PW CS is slightly below the 90% benchmark which is being attributed to either facility COVID-19 restrictions or the

• client/family refusal of a face-to-face visits and the In-Home Visits have seen a steady increase since the low last year which was a result of a data issue which has since been corrected.

## **B.** Licensing & Complaint Reviews

Ms. Dugan shared that there was only one licensing review for the FY22 First Quarter and the Intensive In-Home Program in New Horizons received no violations. There were no licensing reviews during the FY22 Second Quarter.

Ms. Dugan stated that during the FY22 First Quarter and FY22 Second Quarter, Community Services investigated two complaints and determined in each case that there were no human rights violations.

## **OPEN ITEMS:**

None

## **EXECUTIVE DIRECTOR'S TIME**

--Ms. Madron presented the CS Board Members with the VACSB Annual Report and pointed out that PW CS is featured on page 19 of the report.

--Ms. Madron shared that the PW CS Annual Report has been completed and is now being formatted by PWC Communications and will be released soon.

--Ms. Madron thanked Voneka Bennett for her participation in the public hearing on the Governor's Proposed Budget.

--Ms. Madron shared that two years ago Beth Dugan, QI Program Manager applied to the George Mason University Master of Public Administration Cohort Program and was awarded a scholarship to attend. Ms. Dugan graduated last month which was an incredible feat due to all the stressors of the COVID epidemic and the pivot to virtual learning and offered her congratulations.

--Ms. Madron shared that she attended the VACSB Virtual Legislative Conference this past week. She commented that she enjoyed hearing from John Littel, Secretary of Health and Human Resources and Nelson Smith, DBHDS Commissioner. She shared that they spoke on their priorities which included: improving the workforce, building community care, and hope. She also announced that the VACSB is planning to hold their Development and Training Conference in person this upcoming May. --Ms. Madron shared that there are several proposed bills and amendments that are being proposed to the VA General Assembly this session. Delegate Guzman has been working with CS on proposing legislation to assist with funding a CRC in Prince William County. Delegate Roem is also putting forth HB624 to address workforce development in the public Behavioral Health System. --Ms. Madron shared that Chair Wheeler visited CS last week. The CS Leadership Team met with her, and she was provided a tour of the Sudley North facility. Staff stressed that the hospital bed crisis is still ongoing. Chair Wheeler shared that she thought it was resolved. Ms. Madron asked that the CS Board Members continue speaking with their appointing BOCS Members and appointing cities on the continuing needs and ongoing regional issues that are affecting CS. --Ms. Madron shared the sad news that a Service Coordinator in the Developmental Disabilities Program passed away due to COVID-19 in December. Ms. Madron announced that PWC has expanded the availability of PPE to include N95 and KN95 masks to all personnel. Staff who wish to have an N95 mask are required to have fit testing done by Risk & Wellness as required by OSHA. CS continues to advocate for vaccinations for staff and clients. CS now is moving back to providing expanded telehealth services where appropriate even if CS is unable to bill for the services through the end of January or early February in an effort to keep clients and staff safe during this surge of the Omicron variant of COVID-19.

#### **DEPUTY DIRECTOR'S TIME**

--Ms. Strawderman shared that the agency is a part of the Northern Virginia Regional Consortium for Evidence Based Practices. Even with all of the demands on our staff, we still have staff that is committed to learning and developing themselves and providing better services for our clients. --Ms. Strawderman said that the state is requiring every CSB to have their staff trained in trauma focused treatment which includes 8 hours of training the first year and then 8 hours ongoing until they reach 40 hours of training. PW CS is way ahead of the game. PW CS offers staff training in trauma in youth and adults. In the two years that CS has provided these trainings, 37 staff members have either completed or are in the process of completing these intensive programs and have 3 staff members that have achieved certification which is far and above all the other CSBs in the region.

#### **BOARD MEMBERS' TIME**

**DR. WILLIAM CARR:** Dr. Carr congratulated Beth Dugan on her graduation and wished everyone a very happy New Year. Dr. Dr. Carr shared that being unable to ask about vaccination status as an employer is frustrating as he is a health care professional and shared that this should not be a political issue.

**OBEDIAH BAKER, JR.:** Mr. Baker wished everyone a happy New Year and shared that it is good to be back. Mr. Baker congratulated Beth Dugan on her MPA. Mr. Baker extended his gratitude for the HIDTA Prevention presentation and shared his appreciation to the staff. Mr. Baker shared that he sympathizes with Dr. Carr regarding vaccinations as CS staff are on the front lines.

**BRADLEY MARSHALL:** Mr. Marshall extended his congratulations to Beth Dugan for completing the cohort program. Mr. Marshall shared that he appreciated the presentation on the HIDTA Prevention Program. He added that he hopes that CS and other community groups will offer additional support. Mr. Marshall thanked Betsy Strawderman for her leadership with the cross-systems mapping and remarked that there is a lot of dynamic work going on within that group. Mr. Marshall shared that he enjoyed the virtual VACSB Legislative Conference. Mr. Marshall thanked Beth Dugan for the dashboard update and stated that it shows how great the staff is doing.

**VONEKA BENNETT:** Ms. Bennett thanked the CS staff for all of the work that they do. Ms. Bennett commended Heather Baxter for all of her hard work training staff. Ms. Bennett thanked Rosie and Brian for their presentation on the youth program and shared that she believes that their commitment and dedication to at-risk youth is changing lives and building a better community for all of us. Ms. Bennett congratulated Beth Dugan on her accomplishment.

**ALTONIA GARRETT**: Ms. Garrett shared that she would like to echo the statements that the previous members made. Ms. Garrett thanked Ms. Madron for her leadership and the things that she does that encourages staff and keeps them motivated and pumped up to do all the things they have to do. Ms. Garrett shared that her heart breaks for the family and coworkers on the loss of the CS staff member.

**DEANNA BAYER:** Mx. Bayer congratulated Beth Dugan on her graduation and thanked her for the informative presentation this evening. Mx. Bayer thanked the Board for allowing her to participate remotely this evening as she is following COVID-19 quarantine protocols. Mx. Bayer shared that it upsets her that CS is unable to inquire about vaccination status and that it worries her as she has lost family members due to this pandemic. Mx. Bayer thanked Brian and Rosie for their presentation and remarked that their knowledge and enthusiasm was impressive. She also shared that as a retired criminal justice professional, she understands how important what they are doing is and agreed that they need more funding. Mx. Bayer wished everyone a happy New Year.

**JOHN O'LEARY:** Mr. O'Leary shared that this has been his first time attending a meeting virtually since he has been on the Board and that they have sickness going through his home so out of an abundance of caution, he did not want to attend in person. Mr. O'Leary thanked staff for the HIDTA Prevention presentation and shared that he agreed that more funding for this program is needed. Mr. O'Leary congratulated Beth Dugan on her graduation which was not easy learning in an unconventional way.

**TIMOTHY OSHIKI:** Mr. Oshiki shared that he enjoyed the program presentation and was shocked that he didn't know it was going on prior. Mr. Oshiki stated that what he saw in Brian and Rosie is what he sees overall in the staff which is their passion for what they do for some of the most vulnerable citizens of this community and reminds him why he serves on this Board. Mr. Oshiki congratulated Beth Dugan on her achievement.

**PATRICK SOWERS:** Chairman Sowers congratulated Beth Dugan on her achievement. Chairman Sowers remarked that the HIDTA Program is special to him as he worked on the team that built the database 20 years ago and that it is nice to see the prevention side. Chairman Sowers shared that he believes that prevention is like a garden and that some seeds root and others do not, but the ones that bear fruit make it all worthwhile. Chairman Sowers wished that everyone stays safe and healthy.

#### ADJOURNMENT

#### RESOLUTION 22-01R1-03

MOTION: Marshall SECOND: Baker

The Prince William County Community Services Board does hereby agree to adjourn the January 20, 2022, Regular Meeting at 8:06 p.m.

#### Vote:

Ayes-Baker, Bayer, Bennett, Carr, Garrett, Marshall, O'Leary, Oshiki, Sowers Nays--0 Abstained--0 Absent During Vote--0 Absent from Meeting--0

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