

Q&A's



Q. Do you charge a fee if there is a false alarm?

A. There are no false alarm fees, ever!

Q. What if no one answers the phone when the Help Dialer 700 calls?

A. The device will call each number up to 5 times or until someone presses a key on their phone

Q. Will I need to hire someone to install the system?

A. No. The system will be setup by one of our deputies from the Sheriff's Office.

Q. What if I have a stroke and cannot speak?

A. You can record a message into the unit. When the system is activated it plays the recorded message.

Q. How long will the panic button battery last?

A. Since the battery is only used when a panic button is pressed the battery should last about 2 years.

Q. If my neighbor has the same system will they interfere with each other?

A. No. each panic button is specially coded and will not interfere with another panic button.

Q. How would I know if the panic button battery needs to be replaced?

A. There is a small light on the panic button that will flash red when depressed.

Q. What happens if the power goes out?

A. The system is AC- powered with a battery backup, so the system will not lose the programming and will operate .