



**PWA CoC Provider Report Card (PRC)**  
**FY2025 Annual Report Summary**  
*Report Period: 7/1/2024 – 6/30/2025*

- **Report Overview:** The PRC now has four (5) years of usable data which will provide a comparison of annual performance from FY21 through FY25 (7/1 – 6/30 report period).
- **Report Updates**
  - New Creatures in Christ state-funded PSH project ended 9/30/2024
  - New PWC DSS VHSP RRH project began 7/1/2024
  - Pathway Homes PSH projects merged into one project as of 10/1/2024
- **Data Quality Measures**
  - Timeliness of data entry: The current goal for all project types is for 75% of all enrollments to be opened in HMIS within 0 to 3 calendar days of project entry.
    - ES exceeded the goal (88%)
    - PSH did not meet the goal (27%)
    - RRH exceeded the goal (78%)
- **Counts of Persons Served**
  - Total Persons Served (All Projects): 684 (454 adults & 230 children)

Project Type	Total Persons	Households	Adults	Children
ES	591	347	385	206
RRH	180	93	103	77
PSH	62	49	52	10
<b>All Projects</b>	<b>684</b>	<b>407</b>	<b>454</b>	<b>230</b>

- **Priority Populations**
  - Persons may fall under one or more of the following priority populations

Priority Population	Persons Reporting	Percent of Population
Chronically Homeless	95	14%
Disabling Condition(s)	274	40%
DV Survivor	85	12%
Transition Age Youth	17	2%
Veterans	20	3%

- **Counts of Persons Served & Priority Populations – Comparison**

- Percent of persons reporting as one or more priority populations is consistent (with little fluctuation) from year to year with the exception of persons that report they are DV survivors which reports a downward trend since FY22.
  - On average, 40% of persons served report living with one or more disabling conditions that significantly impact their day-to-day life.
  - On average, 15% of persons served are Chronically Homeless (PSH eligible)
  - On average, 5% of persons served are Transition Age Youth (18 to 24)
  - On average, 3% of persons served are Veterans.
  - On average, 14% of persons served are DV survivors.
- Total persons served decreased by 4% since FY24
  - Total persons served in ES increased by 16% since FY24
  - Total persons served in RRH decreased by 2% since FY24
  - Total persons served in PSH decreased by 13% since FY24

Report Period	Total Persons	ES	RRH	PSH
FY2021	966	697	474	46
FY2022	774	522	417	44
FY2023	802	606	322	46
FY2024	712	617	184	71
FY2025	684	591	180	62

- **Lengths of Stay**

- FY25 Goal Outcomes
  - ES: 0 out of 2 goals met.
  - RRH: 2 out of 2 goals met.
  - PSH: 2 out of 2 goals met.
- Outcome Highlights
  - Leavers: 422 total leavers (273 adults & 149 children)
    - LOS for ES leavers decreased by less than 7% since FY24
    - LOS for RRH leavers increased by 9%.
    - LOS for PSH leavers increased by 21%.
  - Stayers: 262 total stayers (181 adults & 81 children)
    - LOS for ES stayers increased by 62% since FY24
    - LOS for RRH stayers decreased by 20%.
    - LOS for PSH stayers increased by 72%.

- **Destination at Exit**

- FY25 Goal Outcomes
  - ES: 2 out of 5 goals met.
  - RRH: 3 out of 5 goals met.
  - PSH: 1 out of 4 goals met.
- Outcome Highlights
  - ES: 66% positive exits (Goal is 75%; 8% decrease since FY24)
  - RRH: 76% positive exits (Goal is 85%; 6% decrease since FY24)
  - PSH: 78% positive exits (Goal is 80%; 37% increase since FY24)

- **Income & Benefit Growth**

- FY25 Goal Outcomes
  - ES: 3 out of 4 goals met
  - RRH: 2 out of 4 goals met.
  - PSH: 2 out of 4 goals met.
- Outcome Highlights
  - ES: 56% of adults at exit maintained, increased, or gained income (Goal is 55%; 3% decrease since FY24)
  - RRH: 67% of adults at exit maintained, increased, or gained income (Goal is 75%; 7% decrease since FY24)
  - PSH: 69% of adults at annual assessment maintained, increased, or gained income (Goal is 55%; 13% decrease since FY24)

- **Coordinated Entry System (CES)**

- FY25 Total CES Calls: 11,697
  - Annual calls received decreased by 7% since FY24
  - Percent of Call Types:
    - Crisis Intervention: 1%
    - Diversion: 13%
    - General Information: 21%
    - Homeless Intervention: 13%
    - Rental Assistance: 24%
    - Other: 29%
- FY25 Call Averages
  - Monthly: 975 calls
  - Daily: 45 calls
  - Hourly: 5 calls (Goal is at least 4 per hour)