We are committed to improving the wellbeing of residents of Prince William County, the City of Manassas, and the City of Manassas Park who are affected by, or are at-risk of, developmental delays and disabilities, mental illness and/or substance use disorders through the provision and coordination of community-based resources that respect and promote the dignity, rights and full participation of individuals and their families.

Total Consumers Served (unduplicated) FY 2019: **8,472**

### Consumers by Age
- **Age 0-17**: 2,901
- **Age 18-29**: 2,014
- **Age 30-44**: 1,905
- **Age 45-64**: 1,284
- **Age 65+**: 266

### Consumers by Race
- **American Indian/Alaskan Native**: 22
- **Asian**: 344
- **Black/African American**: 2,257
- **Hawaiian Pacific Islander**: 10
- **Hispanic Ethnicity**: 1,186
- **Other or Multi Race**: 1,966
- **Race Unknown**: 239
- **White**: 3,532

### Services Provided to Consumers (duplicated)
- **Outpatient Services**: 4,226
- **Case Management Services**: 3,230
- **Emergency Services**: 3,045
- **Early Intervention Services**: 1,373
- **Local Inpatient Services**: 398
- **Day Support Services**: 235
- **Residential Services**: 152
- **Other Services**: 332

### Consumers by Gender
- **Female**: 3,643
- **Male**: 4,727

### Consumers by Insurance
- **Medicare**: 359
- **Private Insurance**: 844
- **Medicaid only**: 3,471
- **Other**: 112
- **Dual Eligible**: 656
- **Uninsured**: 2,928

### Consumers by Leading Behavioral Health Diagnoses
- **Depressive Disorders**: 1,425
- **Developmental Disabilities**: 1,296
- **Bipolar Disorders**: 934
- **Intellectual Disabilities**: 905
- **Schizophrenia**: 677
- **Medical Condition**: 658
- **Opioid Use**: 511
- **Substance Abuse**: 447
- **Other Mental Health**: 1,517

### Selected Community Indicators for the PWC Service Area
(Number of residents affected)

<table>
<thead>
<tr>
<th>Estimated Alcohol Disasters in the Past Year (age 12+), 2017</th>
<th>Estimated I illicit Drug Use Disorders in the Past Year (age 12+), 2017</th>
<th>Estimated Substance Use Disorders In the Past Year (age 12+), 2017</th>
<th>Estimated Serious Mental Illness in the Past Year (age 18+), 2017</th>
<th>Opioid Deaths, 2017</th>
<th>Substance Exposed Infants, 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>22,602</td>
<td>11,285</td>
<td>30,520</td>
<td>14,774</td>
<td>63</td>
<td>59</td>
</tr>
</tbody>
</table>
Community Investment

<table>
<thead>
<tr>
<th>Community Stewardship</th>
<th>Total Revenues for FY 2019: $45,313,673</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service Quality</td>
<td>PWC ensures services are effective and meet individual needs.</td>
</tr>
<tr>
<td>Risk Management</td>
<td>PWC maintains performance in key risk management indicators.</td>
</tr>
<tr>
<td>Finance</td>
<td>PWC ensures that the CSB is operationally sound.</td>
</tr>
<tr>
<td>Employees</td>
<td>PWC maintains a high quality workforce.</td>
</tr>
<tr>
<td>Clients</td>
<td>PWC ensures services are available, timely and efficient and vocational services meet Commission on Accreditation of Rehabilitation Facilities (CARF) standards.</td>
</tr>
</tbody>
</table>

Community Outcomes

- **Adults and youth in crisis**: Clients are helped to stabilize their situation and mitigate the need for costly inpatient hospitalization and encounters with the criminal justice system.
- **Adults and youth with severe substance use disorders**: Clients are helped with recovery to clean and sober lives, employment, supporting their families, and mentoring others out of the addiction cycle.
- **Individuals with developmental disabilities**: Clients gain independence, hold jobs and live in community settings.
- **Infant and Toddlers with disabilities and their families**: Half (50% or greater) of Infants and Toddlers who transition from this program will not require special education services when starting school resulting, in long term cost savings.
- **Teens with Serious Emotional Disturbance (Age 9-17)**: Clients are helped to prevent risky behavior, including substance and alcohol use and the associated costs of treatment.

Community Innovations

- **Adult Mental Health and Use Services**: PWC provides case management and outpatient therapy services to individuals with serious mental illness, substance use disorders and/or co-occurring disorders.
- **Crisis Assessment Center (CAC)**: Multi systems approach to help ensure most efficient crisis response and assessment toward getting into treatment. A CAC is on the West and East of the County.
- **Developmental Disabilities**: Provides assessment for DD waiver and oversight and coordination for case management services for waiver eligible individuals.
- **Housing Partnerships**: Through the Partnerships with Good Shepherd Housing Foundation and Pathway Homes, approximately 44% of CS individuals with SMI or co-occurring disorders are provided with permanent supportive housing.
- **Medicated Assisted Treatment (MAT)**: MAT program provides medications and counseling and behavioral therapies to assist in the treatment of substance use disorders.
- **Peer Support Program**: This program provides peer recovery specialists who assist in linking individuals to community resources and services to reduce opioid overdose and use.
- **Program for Assertive Community Treatment (PACT)**: Provides intensive supports and comprehensive community based treatment to persons with serious mental illness, through multidisciplinary team, to enable them to live successfully in the community and minimize need for hospitalization.

Economic Impact

- PWC total revenues support employment and spending that result in a direct economic impact of over $45 million, and an estimated total economic impact of $63 million.

**Total Economic Impact of current operations based on expenditures $63.3M**

- **$18.0M Ripple Effect**
- **$45.3M Direct Impact**

**NOTE: Ripple effect is the estimated amount that CSB spending generates additional spending by other community residents and businesses.**

349 Jobs (FTEs)

Provided by Prince William County CSB

Sources: This report was developed by Community Health Solutions for Prince William County Community Services Board. Indicators of Economic Impact were developed by Community Health Solutions. Community data indicators are from various state and national sources. Email chs@chresults.com for more details. Additional indicators were developed by Prince William CSB.