New Horizons Case Management Services provide Medicaid funded services for youth and families with mental health, substance abuse and co-occurring disorders. Services include:

- active case management, including FAPT case management and medication management
- clinical assessments and diagnoses to determine the needs, strengths and preferences of clients
- specialized psychoeducation services (i.e., behavior management, parenting skills, positive communication, anger management, substance abuse prevention and education, problem solving skills) to build positive communication and behavior skills
- collaboration with probation officers, social workers, school staff, professionals and community resources
- crisis intervention
- referrals to mental health, substance abuse and co-occurring disorders residential treatment programs
- discharge planning from psychiatric hospitalizations and residential programs