

Accessibility Plan

Fiscal Year 2018



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Accessibility Plan

Barrier	Actions to be Taken	Timeline
Architecture 1. None	1. None	1. None
Attitude 1. Lack of understanding and knowledge about our consumer's cultural background can unintentionally impact the quality of services provided to persons served 2. Not all persons served are familiar with recovery philosophy 3. Program does not have a peer staff person	1. Identify at least 1 cultural competency training for staff to attend. 2. Agency will provide monthly cultural competency educational materials 3. Encourage and facilitate persons served participating in a variety of Recovery education activities both within the program and outside the program 4. Collaborate with Trillium regarding PSR program becoming a volunteer site for their Certified Peer Specialist training program (have 1 person doing their hours by the end of YF18)	1. Throughout FY18 2. Throughout FY18 3. Throughout FY18 4. June 2018
Communication 1. More referrals to the program do not speak English as their primary language.	1. Staff will utilize translators for formal treatment activities 2. Program will attempt to hire a Spanish speaking staff member when opportunities arise	1. Throughout FY18 2. Throughout FY18
Employment 1. Persons served lack the knowledge needed to return to work. 2. Not all persons served want paid employment.	1. SEP will provide WAT groups on a regular basis to persons served throughout the agency to encourage returning to work 2. PSR program will develop at least 1 additional programmatic volunteer site	1. Throughout FY18 2. Throughout FY18
Environment 1. Facility still is missing outdoor covered area	1. Program manager will work with leasing office to get "carport" installed	1. December 2017

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Finances <ol style="list-style-type: none"> 1. PSR program is not meeting financial targets 2. Lack of knowledge regarding work incentives often keeps persons served from exploring employment options 3. Lack of financial education often keeps persons served in debt 	<ol style="list-style-type: none"> 1. Open referrals so that all PSR staff are carrying full case loads 2. Fill all open staff positions. 3. Provide financial education training to persons served 	<ol style="list-style-type: none"> 1. Throughout FY18 2. September 2017 3. Throughout FY18
Technology <ol style="list-style-type: none"> 1. Not all persons served are familiar with computers 	<ol style="list-style-type: none"> 1. Program will continue to provide computer training as part of Business Unit 	<ol style="list-style-type: none"> 1. Throughout FY18
Transportation <ol style="list-style-type: none"> 1. The program is unable to provide transportation services to all parts of the County 	<ol style="list-style-type: none"> 1. Transportation team will continuously evaluate for van route changes that might allow the program to provide transportation without adding staff or vehicles 2. PSR program will provide travel training at least 2 times each year to support persons served in being educated about public transportation 3. PSR program will provide up to date transportation information for persons served 	<ol style="list-style-type: none"> 1. Throughout FY18 2. Throughout FY18 3. Throughout FY18
Community Integration <ol style="list-style-type: none"> 1. Not all persons served are able to comfortably access the community 2. Not all persons served are best served by attending PSR programs 	<ol style="list-style-type: none"> 1. PSR programs will provide at least 1 opportunity each week to participate in a community based activity 2. PSR programs will provide at least 1 opportunity each quarter to plan and carry out a program sponsored recreational activity 3. PSR programming will provide information/field trips to persons served about participating in less intensive community based treatment/activities 	<ol style="list-style-type: none"> 1. Throughout FY18 2. Throughout FY18 3. Throughout FY18 4. Throughout FY18

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	4. PSR programming ensure that all persons served have a “discharge goal” as part of their treatment plan	
Other: Program Accessibility 1. Wait list for PSR services continues to be longer than desired. 2. Caseload sizes within the SEP exceed evidence based standards	1. Program will refine the referral process in order to speed up the time it takes to for an individual to enter the program 2. PSR staff will complete 2 trainings for other programs regarding referral process 3. SEP will fill position left vacant by recent retirement 4. SEP will hire temporary part-time position for YF18 5. SEP will make budget request for permanent position for YF19	1. Throughout FY18 2. December 2017