

## NEWS RELEASE

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## For Immediate Release

## Prince William County Development Services Releases How-To Guide for Building Development ePlan Submissions

July, 13, 2020 - Prince William County, Va – <u>Prince William County</u> Department of <u>Development Services</u> today released "A How-To Guide for Building Development ePlan Submissions," a comprehensive guide for commercial developers, project managers and homeowners. This follows the launch of the latest version of the Citizen Self-Service <u>ePortal</u> last month and adds to our growing portfolio of online electronic services.

"Our <u>Building Development Division</u> of technical experts have created this guide to make the migration from paper to electronic services - with quick and customizable solutions that are easy to implement, cost effective and most important, with the health and safety of our community in mind," said Wade A. Hugh, Director Department of Development Services.

"Customers can now access the <u>ePortal</u>, <u>ePlans Guide</u> and the How-To Guide in the convenience of their business or home office," added Hugh.

We are proud to release this comprehensive How-To Guide and look forward to connecting with you to <u>learn</u> <u>more about how we can help</u>. Please visit <u>www.pwcgov.org/DDS</u> and click on the "Online & Automated Services" on the Menu Bar to download the How-To Guide video presentation.

Development processes are designed to be effective and efficient, and ensure compliance with federal, state and local regulations. As we continue to forge more technology-driven solutions to support the business community and residents, customers now have access to the latest updates via <u>Customer Service Bulletins</u> and a dedicated <u>COVID-19 Response webpage</u>; Remote Video for <u>Construction Inspections</u> and for <u>Special</u> <u>Inspections</u>; a <u>COVID-19 Self Certification form</u>; and commercial business guidance on the <u>use of temporary</u> <u>signs</u>.

For more information or assistance on the ePortal please contact us at 703-792-6875 or <u>DMS@pwcgov.org</u>. and for the ePlans please contact us at 703-792-6930 or <u>BDD@pwcgov.org</u>.

## About Prince William County Department of Development Services

The <u>Department of Development Services</u> promotes a culture where staff and customers work in partnership to create and sustain a better quality of life and environment in which to live, work, play, worship and retire. Development processes are designed to be effective and efficient, and ensure compliance with federal, state and local regulations. The Department of Development Services supports economic development, public safety, revitalization, infrastructure improvements, and the protection of natural resources. Staff provides customers the highest quality of service and respect. We supply the public with development information through effective communication and education. To learn more visit: <u>www.pwcgov.org/DDS</u>, Email: <u>DDS@pwcgov.org</u> or Phone: 703-792-6930.