# AARP TAX-AIDE INTAKE PACKET INSTRUCTIONS

### **General Guidelines:**

The safety and health of all Tax-Aide volunteers and taxpayers is critical.

Tax return preparation will only be provided to those taxpayers who are willing to abide by these guidelines:

- All tax preparation will be done via appointments only.
- Walk-in service will <u>not</u> be provided due to COVID-19.
- Masks must be worn by anyone entering the library for tax preparation services.
- Social distancing must be maintained at all times.
- Taxpayers will not be allowed to remain in the Story Room while the returns are prepared.
- Taxpayers must have a cell phone available to communicate with the tax return preparer.
- Taxpayers must bring their own pen to complete and sign documents.
- Taxpayers must not leave the parking area without their tax documents.

### What you can do before the appointment:

- Pick up the AARP Tax-Aide Intake Packet from the Bull Run Library entrance.
- Complete the questions on the second page of this document.
- Complete the Intake/interview Form 13614-C. This form requires three signatures.
- Complete Virtual VITA/TCE Taxpayer Consent Form. This form requires a signature.
- The return cannot be started until these forms are signed.
- If these forms are not completed in advance, they must be completed in the parking area.

### What will happen at your appointment:

- You will access the taxpayer intake area from the emergency entrance on the side of the building. There will be signs directing you where to go.
- When you arrive for your appointment, call 571-306-0284 to announce your arrival.
- Remain in the parking lot until you are called to enter.
- Upon check in, your tax documents will be placed in an AARP Tax-Aide envelope and given to a tax counselor for preparation of your federal and state returns. Your identification documents will be returned to you.
- Taxpayers will be asked to return to their vehicles during tax return preparation.
- You will be contacted with questions at the cell phone number provided on the intake/interview form.
- After the return is completed, it will be quality-reviewed by another tax counselor and printed.
- A tax counselor will review the return with the taxpayer and answer any questions over the phone.
- The taxpayer will then be asked to return to the library to receive their tax return package.
- If satisfied with the return, the taxpayer will sign Form 8879 to allow AARP to electronically file the returns.
- All return preparation documents will be returned to the client. No documents will be retained by the AARP Tax-Aide staff.
- If the return cannot be completed by the end of the shift, the taxpayer documents will be returned to the taxpayer and an appointment will be made to complete the return.

### Checklist of things to bring with you:

- Proof of identification (photo ID)
- Social Security cards for you, your spouse, and dependents
   OR Last year's returns prepared by AARP or VITA
   OR Any correspondence from Social Security with only the last four digits of SSN
   OR ITINs with an IRS issued letter or card
- Birth dates for you, your spouse and dependents
- Wages and earnings, pensions or other retirement income statements (Forms W-2, W-2G,1099-R, 1099-Misc, 1099-NEC, 1099-K, 1099-G, K-1, SSA-1099) from all employers and payers
- Interest and dividend statements (Forms 1099-INT and 1099-DIV)
- Brokerage statements
- Total paid to a daycare provider and the provider's EIN or SSN
- Affordable Health Care Statement Form 1095-A
- Education expenses on 1098-T
- Student loan interest paid on 1098-E
- Last year's tax return
- A blank check with VOID written on the face to be used to for direct deposit of your refund of to pay for taxes owed. If it is shown on last year's return include a note to use it for this year

All documents must be in paper. Cell phones cannot be used to display forms.

<b>Economic Impact Payments (EIPs) Wo</b>	rksheet
Amount of first EIP received:	
Amount of second EIP received:	
Charitable deductions	
If you are taking the standard deduction	, up to \$300 of cash contributions to charity can be deducted.
Amount of cash contributions to charity	

Form **13614-C** (October 2020)

Department of the Treasury - Internal Revenue Service

Intake/Interview & Quality Review Sheet

OMB Number 1545-1964

You will need:

• Tax Information such as Forms W-2, 1099, 1098, 1095.

• Social security cards or ITIN letters for all persons on your tax return.

Part I - Your Personal Information (If you are filing a joint return, enter your names in the same order as last year's return)

· Picture ID (such as valid driver's license) for you and your spouse.

· Please complete pages 1-4 of this form.

 You are responsible for the information on your return. Please provide complete and accurate information.

· If you have questions, please ask the IRS-certified volunteer preparer.

Volunteers are trained to provide high quality service and uphold the highest ethical standards.

To report unethical behavior to the IRS, email us at wi.voltax@irs.gov

1. Your first name			Last na	ame				Da	ytime teleph	none numbe	er Are yo	u a U.S. citiz	zen? No
2. Your spouse's first name			Last na	Last name			Da	Daytime telephone number			Is your spouse a U.S. citizen?  ☐ Yes ☐ No		
3. Mailing address	1				Apt#	City		AND		State	ZI	P code	
4. Your Date of Birth	5. Your job title					were you d perman		abled	Yes 🗆 N		-time stud ally blind	☐ Ye	es 🗌 No
7. Your spouse's Date of Birth	8. Your spouse's	job title				was your d perman		abled	Yes □ N		-time stud ally blind	ent 🗌 Ye	
10. Can anyone claim you or yo				_	☐ No	☐ Unsu							
11. Have you, your spouse, or c	dependents been a	a victim	of tax rela	ated ide	ntity theft	or been i	ssued an	Identity Pr	otection PIN	۱?		□ Ye	es 🗌 No
Part II – Marital Status and	Household Info	rmatio	n										
As of December 31, 2020, wh was your marital status?	☐ Married☐ Divorce	ed Separa	a. If No. Did b. Did Da ted Da	es, Did you liv te of fin te of se	I you get i e with yo al decree	married in ur spouse aintenanc	2020? during a		ivil unions, o			nships unde Yes □ No Yes □ No	0
List the names below of:     everyone who lived with you     anyone you supported but of				)				If add					st on page 3
Name (first, last) Do not enter your name or spouse's name below	Date of Birth (mm/dd/yy) to yo exam son, daug parer none	tionship It u (for raple: It is	Number of months ived in your home ast year	Citizen (yes/no)	of US, Canada, or Mexico last year (yes/no)		Student	Totally and Permanently Disabled (yes/no)	Is this	Did this person provide more than 50% of his/	Did this person have less than \$4,300 of income?	Did the taxpayer(s) provide more than 50% of support for this person? (yes/no/n/a)	Did the taxpayer(s) pay more than half the cost of maintaining a home for this person?
(a)	(b)	(c)	(d)	(e)	(f)	(g)	(1)	(i)		(yes,no,ma)			(yesno)

Yes No Unsure Part III – Income – Last Year, Did You (or Your Spouse) Receive  1. (B) Wages or Salary? (Form W-2) If yes, how many jobs did you have last year?										
☐ ☐ 1. (B) Wages or Salary? (Form W-2) If yes, how many jobs did you have last year?										
	2. (A) Tip Income?									
	3. (B) Scholarships? (Forms W-2, 1098-T)									
	4. (B) Interest/Dividends from: checking/savings accounts, bonds, CDs, brokerage? (Forms 1099-INT, 1099-DIV)									
	5. (B) Refund of state/local income taxes? (Form 1099-G)									
☐ ☐ ☐ 6. (B) Alimony income or separate maintenance payments?										
7. (A) Self-Employment income? (Form 1099-MISC, 1099-NEC, cash, virtual currency, or other property or se										
8. (A) Cash/check/virtual currency payments, or other property or services for any work performed not reporte										
9. (A) Income (or loss) from the sale or exchange of Stocks, Bonds, Virtual Currency or Real Estate? (including the sale of Stocks) (including the sale of	g your home) (Forms 1099-S,1099-B)									
□ □ □ 10. (B) Disability income? (such as payments from insurance, or workers compensation) (Forms 1099-R, W-2)										
☐ ☐ ☐ ☐ ☐ ☐ 11. (A) Retirement income or payments from Pensions. Annuities, and or IRA? (Form 1099-R)										
☐ ☐ ☐ ☐ 12. (B) Unemployment Compensation? (Form 1099G)										
□ □ □ 13. (B) Social Security or Railroad Retirement Benefits? (Forms SSA-1099, RRB-1099)										
☐ ☐ ☐ 14. (M) Income (or loss) from Rental Property?										
15. (B) Other income? (gambling, lottery, prizes, awards, jury duty, virtual currency, Sch K-1, royalties, foreign	ncome, other property or services,									
etc.) Specify										
Yes No Unsure Part IV - Expenses - Last Year, Did You (or Your Spouse) Pay										
	□ No									
☐ ☐ ☐ 2. Contributions to a retirement account? ☐ IRA (A) ☐ 401K (B) ☐ Roth IR	A (B) ☐ Other									
☐ ☐ ☐ 3. (B) College or post secondary educational expenses for yourself, spouse or dependents? (Form 1098-T)										
	gage Interest (Form 1098)									
	ritable Contributions									
☐ ☐ ☐ 5. (B) Child or dependent care expenses such as daycare?										
☐ ☐ ☐ ☐ 6. (B) For supplies used as an eligible educator such as a teacher, teacher's aide, counselor, etc.?										
☐ ☐ ☐ 7. (A) Expenses related to self-employment income or any other income you received?										
□ □ 8. (B) Student loan interest? (Form 1098-E)										
Yes No Unsure Part V - Life Events - Last Year, Did You (or Your Spouse)										
□ □ □ 1. (A) Have a Health Savings Account? (Forms 5498-SA, 1099-SA, W-2 with code W in box 12)										
☐ ☐ ☐ 2. (A) Have credit card or mortgage debt cancelled/forgiven by a lender or have a home foreclosure? (Forms	1099-C, 1099-A)									
□ □ □ 3. (A) Adopt a child?										
☐ ☐ ☐ 4. (B) Have Earned Income Credit, Child Tax Credit or American Opportunity Credit disallowed in a prior year	? If yes, for which tax year?									
☐ ☐ ☐ ☐ 5. (A) Purchase and install energy-efficient home items? (such as windows, furnace, insulation, etc.)										
☐ ☐ ☐ 6. (A) Receive the First Time Homebuyers Credit in 2008?										
☐ ☐ 7. (B) Make estimated tax payments or apply last year's refund to this year's tax? If so how much?										
□ □ 8. (A) File a federal return last year containing a "capital loss carryover" on Form 1040 Schedule D?										
9. (A) Have health coverage through the Marketplace (Exchange)? [Provide Form 1095-A]										
□ □ □ 10. (B) Receive an Economic Impact Payment (stimulus) in 2020?										

Page
Additional Information and Questions Related to the Preparation of Your Return
1. Provide an email address (optional) (this email address will not be used for contacts from the Internal Revenue Service)
2. Presidential Election Campaign Fund (If you check a box, your tax or refund will not change)
Check here if you, or your spouse if filing jointly, want \$3 to go to this fund
3. If you are due a refund, would you like:  a. Direct deposit  Yes  No  b. To purchase U.S. Savings Bonds  c. To split your refund between different accounts  Yes  No
4. If you have a balance due, would you like to make a payment directly from your bank account?   Yes   No
5. Did you live in an area that was declared a Federal disaster area? ☐ Yes ☐ No If yes, where?
6. Did you, or your spouse if filing jointly, receive a letter from the IRS?
Many free tax preparation sites operate by receiving grant money or other federal financial assistance. The data from the following questions may be used by this site to apply for these grants or to support continued receipt of financial funding. Your answer will be used only for statistical purposes. These questions are optional.
7. Would you say you can carry on a conversation in English, both understanding & speaking? 🔲 Very well 🗎 Well 🗎 Not well 🗀 Not at all 🗀 Prefer not to answer
8. Would you say you can read a newspaper or book in English?
9. Do you or any member of your household have a disability?
10. Are you or your spouse a Veteran from the U.S. Armed Forces? ☐ Yes ☐ No ☐ Prefer not to answer
11. Your race?
🗌 American Indian or Alaska Native 📋 Asian 📋 Black or African American 📋 Native Hawaiian or other Pacific Islander 📋 White 📋 Prefer not to answer
12. Your spouse's race?
🗌 American Indian or Alaska Native 📋 Asian 📋 Black or African American 📋 Native Hawaiian or other Pacific Islander 📋 White 📋 Prefer not to answer
☐ No spouse
13. Your ethnicity?   Hispanic or Latino  Not Hispanic or Latino  Prefer not to answer
14. Your spouse's ethnicity?   Hispanic or Latino  Not Hispanic or Latino  Prefer not to answer  No spouse
Additional comments
Privacy Act and Paperwork Reduction Act Notice
The Privacy Act of 1974 requires that when we ask for information we tell you our legal right to ask for the information, why we are asking for it, and how it will be used. We must also tell you what could happen if very least that when we ask for information we tell you our legal right to ask for the information, why we are asking for it, and how it will be used. We must also tell you what could happen if very least that when we ask for information we tell you our legal right to ask for the information, why we are asking for it, and how it will be used.

The Privacy Act of 1974 requires that when we ask for information we tell you our legal right to ask for the information, why we are asking for it, and how it will be used. We must also tell you what could happen if we do not receive it, and whether your response is voluntary, required to obtain a benefit, or mandatory. Our legal right to ask for information is 5 U.S.C. 301. We are asking for this information to assist us in contacting you relative to your interest and/or participation in the IRS volunteer income tax preparation and outreach programs. The information you provide may be furnished to others who coordinate activities and staffing at volunteer return preparation sites or outreach activities. The information may also be used to establish effective controls, send correspondence and recognize volunteers. Your response is voluntary. However, if you do not provide the requested information, the IRS may not be able to use your assistance in these programs. The Paperwork Reduction Act requires that the IRS display an OMB control number on all public information requests. The OMB Control Number for this study is 1545-1964. Also, if you have any comments regarding the time estimates associated with this study or suggestion on making this process simpler, please write to the Internal Revenue Service, Tax Products Coordinating Committee, SE:W:CAR:MP:T:T:SP, 1111 Constitution Ave. NW, Washington, DC 20224

Optional questions for AARP Foundation continued										
15.	Your gender?	Male	☐ Female	Transgender	Prefer to self-describe	Prefer not to answer				
16.	Your spouse's gender?	Male	☐ Female	Transgender	Prefer to self-describe	Prefer not to answer	☐ No spouse			
17.	7. How many people, including you, are part of your household? (Your household includes you and the number of other people financially supported lyour annual household income.) (select one)									
	1 (yourself) 2	□ 3	4 🔲 5	6 or more	Prefer not to answer					
18.	We realize that income is a private matter and want to respect that privacy. So rather than ask anything specific about your income, please indicate your annual household income last year. (select one)									
	\$30,000 or less	<b>\$3</b>	0,001 - \$40,0	00	\$40,001 - \$51,000	<b>551,001 – \$61,000</b>				
	☐ \$61,001 – \$71,000	<b>\$7</b>	1,001 - \$82,0	00	\$82,001 - \$166,000	\$166,001 or more				
	Prefer not to answer									
19.	Did you save part of your	tax refund las	st year?							
	☐ No refund last year	☐ Yes ☐	No 🗍 [	Don't remember	Prefer not to answer					
20.	Do you rent or own your h	nome?								
	☐ Rent ☐ Own	Neith	her 🔲 F	Prefer not to ansv	wer					

### **Opportunity to Save Your Refund**

Whether you want to save for an upcoming purchase, unexpected expenses, or things that are important to you, tax time provides a key opportunity to plan for your future financial security.

Last year, around 34,000 Tax-Aide users either deposited some of their refund into a savings account or purchased a \$50 savings bond. If you wish to start or continue saving your tax refund this year, let your Tax-Aide Counselor know.

### How to Use this Intake Booklet

Welcome to our AARP Foundation Tax-Aide site. This Intake Booklet is one of the primary ways for you to provide information to the volunteer who will prepare your tax return. In addition to any paperwork you brought, this information will help give us a more complete picture of your tax situation and will also allow you to give us permission to take certain actions. Please complete the Booklet in its entirety and take a look at the following information to help you decide if you wish to give your consents and answer certain questions. Your answers will not affect the preparation of your tax return.

**Demographic Questions:** These are questions about you (and your spouse, if filing jointly). The data from these questions are used for statistical and program planning purposes.

Consent to Disclose Tax Return Information to VITA/TCE Tax Preparation Sites. If you had your tax return prepared at this site last year, some of your information (name, address, dependents, payers, etc.) will automatically appear when we prepare your return this time. You can also conveniently have your information available at any other AARP Foundation Tax-Aide or VITA Site. Sign this form if you want your information to be available at any AARP Foundation Tax-Aide or VITA Site you decide to use next year

Consent to Disclose/Use Information to AARP Foundation. Sign this form if you want to allow information from your tax return, including answers to demographic questions, to be provided to the program sponsor – AARP Foundation Tax-Aide – to assist in program development, to help support the funding of this free service and to send you other AARP Foundation program information if requested.

Consent for AARP Foundation to use select tax return information to provide you with additional information about other free AARP Foundation programs or services. AARP Foundation has several valuable free programs and services dealing with income, housing, hunger, volunteering, employment, and more that may be of interest to you. Sign this form if you want to allow AARP Foundation—the charitable affiliate of AARP—to send you information about free programs and services. Your data will not be shared with AARP or AARP's licensed service providers for the purposes of membership marketing or paid offers.

### Form 15080 (EN-SP)

(July 2020)

Department of the Treasury - Internal Revenue Service

# Consent to Disclose Tax Return Information to VITA/TCE Tax Preparation Sites

### Federal Disclosure:

Federal law requires this consent form be provided to you. Unless authorized by law, we cannot disclose your tax return information to third parties for purposes other than the preparation and filing of your tax return without your consent. If you consent to the disclosure of your tax return information, Federal law may not protect your tax return information from further use or distribution.

You are not required to complete this form to engage our tax return preparation services. If we obtain your signature on this form by conditioning our tax return preparation services on your consent, your consent will not be valid. If you agree to the disclosure of your tax return information, your consent is valid for the amount of time that you specify. If you do not specify the duration of your consent, your consent is valid for one year from the date of signature.

### Terms:

Global Carry Forward of data allows TaxSlayer LLC, the provider of the VITA/TCE tax software, to make your tax return information available to ANY volunteer site participating in the IRS's VITA/TCE program that you select to prepare a tax return in the next filing season. This means you will be able to visit any volunteer site using TaxSlayer next year and have your tax return populate with your current year data, regardless of where you filed your tax return this year. This consent is valid through November 12, 2022.

The tax return information that will be disclosed includes, but is not limited to, demographic, financial and other personally identifiable information, about you, your tax return and your sources of income, which was input into the tax preparation software for the purpose of preparing your tax return. This information includes your name, address, date of birth, phone number, SSN, filing status, occupation, employer's name and address, and the amounts and sources of income, deductions and credits that were claimed on, or contained within, your tax return. The tax return information that will be disclosed also includes the name, SSN, date of birth, and relationship of any dependents that were claimed on your tax return.

You do not need to provide consent for the VITA/TCE partner preparing your tax return this year. Global Carry Forward will assist you only if you visit a different VITA or TCE partner next year that uses TaxSlayer.

Limitation on the Duration of Consent: I/we, the taxpayer, do not wish to limit the duration of the consent of the disclosure of tax return information to a date earlier than presented above (November 12, 2022). If I/we wish to limit the duration of the consent of the disclosure to an earlier date, I/we will deny consent.

Limitation on the Scope of Disclosure: I/we, the taxpayer, do not wish to limit the scope of the disclosure of tax return information further than presented above. If I/we wish to limit the scope of the disclosure of tax return information further than presented above. I/we will deny consent.

### Consent:

I/we, the taxpayer, have read the above information.

I/we hereby consent to the disclosure of tax return information described in the Global Carry Forward terms above and allow the tax return preparer to enter a PIN in the tax preparation software on my behalf to verify that I/we consent to the terms of this disclosure.

Primary taxpayer printed name and signature	Date
Secondary taxpayer printed name and signature	Date

If you believe your tax return information has been disclosed or used improperly in a manner unauthorized by law or without your permission, you may contact the Treasury Inspector General for Tax Administration (TIGTA) by telephone at 1-800-366-4484, or by e-mail at complaints@tigta.treas.gov.

## Consent to Disclose/Use Information to AARP Foundation

### **Federal Disclosure**

Federal law requires this consent form be provided to you ("you" refers to each taxpayer, if more than one). Unless authorized by law, we cannot disclose, without your consent, your tax return information to third parties for purposes other than the preparation and filing of your tax return. If you consent to the disclosure of your tax return information, Federal law may not protect your tax return information from further use or distribution.

You are not required to complete this form to engage our tax return preparation services. If we obtain your signature on this form by conditioning our tax return preparation services on your consent, your consent will not be valid. If you agree to the disclosure of your tax return information, your consent is valid for the amount of time that you specify. If you do not specify the duration of your consent, your consent is valid for one year from the date of signature.

### Terms:

I/We authorize the AARP Foundation as follows:

- 3 Years-Disclosure: Tax Preparer will disclose the Personal Information to the Software Developer through Software Developer's tax preparation program. The Software Developer will disclose the Personal Information to AARP Foundation.
- 3 Years-Purpose of the Disclosure/Use is for the Software Developer to make available the Taxpayer's Personal Information as entered in the tax return to AARP Foundation in order for it to provide reporting, support and administrative assistance to the tax preparer.

Personal Information: The tax return information that will be disclosed includes—but is not limited to—demographic, financial and other personally identifiable information, about you, your tax return, your sources of income, and any other data that was input into the tax preparation software.

Limitation on the Duration of Consent: I/we, the taxpayer, do not wish to limit the duration of the consent of the disclosure/use of tax return information to a date earlier than three years. If I/we wish to limit the duration of the disclosure/use to an earlier date, I will deny consent.

Limitation on the Scope of Disclosure: I/we, the taxpayer, do not wish to limit the scope of the disclosure of tax return information further than presented above. If I/we wish to limit the scope of the disclosure of tax return information further than presented above, I/we will deny consent.

Primary taxpayer printed name and signature	Date	
Secondary taxpayer printed name and signature	Date	

If you believe your tax return information has been disclosed or used improperly in a manner unauthorized by law or without your permission, you may contact the Treasury Inspector General for Tax Administration (TIGTA) by telephone at 1-800-366-4484, or by email at complaints@tigta.treas.gov.

# Consent for AARP Foundation to use select tax return information to provide you with additional information about other free AARP Foundation programs or services

### **Federal Disclosure**

Federal law requires this consent form be provided to you. Unless authorized by law, we cannot use your tax return information for purposes other than the preparation and filing of your tax return without your consent.

You are not required to complete this form to engage our tax return preparation services. If we obtain your signature on this form by conditioning our tax return preparation services on your consent, your consent will not be valid. Your consent is valid for the amount of time that you specify. If you do not specify the duration of your consent, your consent is valid for one year from the date of signature.

### Terms:

The AARP Foundation Tax-Aide program is one of several free programs or services that AARP Foundation provides in support of low-income and vulnerable older Americans. In addition to Tax-Aide, AARP Foundation offers free programs or services related to Experience Corps (volunteer tutoring teaching children to read), Housing, Hunger, Income, Isolation, Volunteer Engagement, and Workforce and Jobs. Some or all of these programs or services may be relevant to you.

If you would like AARP Foundation to use your tax return information to help determine whether other free AARP Foundation programs or services might be available and relevant to you, and to send you details about how to access these programs or services, please sign and date this consent for the use of your tax return information.

I/We authorize AARP Foundation as follows:

3 Years-Purpose: The purpose of the Use is for AARP Foundation to use your tax return information to determine whether to provide you additional information about other free AARP Foundation programs or services.

Personal Information: The tax return information that will be used includes your contact and personal information (name, address, email address, phone number), age, adjusted gross income, household size and income and refund allocations from your tax return.

Limitation on the Duration of Consent: I/we, the taxpayer, do not wish to limit the duration of the consent of the use of tax return information to a date earlier than three years. If I/we wish to limit the duration of the use to an earlier date, I/we will deny consent.

Primary taxpayer printed name and signature	Date
Secondary taxpayer printed name and signature	Date

If you believe your tax return information has been disclosed or used improperly in a manner unauthorized by law or without your permission, you may contact the Treasury Inspector General for Tax Administration (TIGTA) by telephone at 1-800-366-4484, or by email at complaints@tigta.treas.gov.

Form **14446** 

Department of the Treasury - Internal Revenue Service

OMB Number 1545-2222

(October 2020)

# **Virtual VITA/TCE Taxpayer Consent**

This form is required whenever the taxpayer's tax return is completed and/or quality reviewed in a non-face-to-face environment. The site must explain to the taxpayer the process this site will use to prepare the taxpayer's return. If applicable, taxpayers must also be advised of all procedures and the associated risk if their data will be transferred from one site location to another site location.

Part I - To be completed by the VITA/TCE site: DROP-OF	F MODEL						
Site name							
Bull Run Library							
Site address (street, city, state, zip code)							
8051 Ashton Ave Manassas, VA 20109-2892							
Site identification number (SIDN)	Site coordinator name						
S28050526	Richard L						
Site contact name	Site contact telephone number						
Richard L	703-792-4500						
This site is using the following Virtual VITA/TCE method(s) to p	prepare your tax return:						
	ne same site but at a later time. In this process, you will come back inpleted tax return. The site will explain the method it will use to						
and other documents) at the site in order to prepare and/or quataxpayer's tax return information may be sent to another local	personal identifiable information (social security numbers, Form W-2 ality review the tax return at another location. In this process, the ation for one or more of the following reasons; interviewing the view. The taxpayer may come back to the intake site for the quality						
C. Return Preparation and/or Quality Review Only Site: This and/or quality review returns. This site generally does not take	s site may receive returns from one or more intake sites to prepare se walk-in or appointments from other taxpayers in their location.						
D. Combination Site: This site prepares returns for other permanent or temporary intake sites as well as assisting walk in and/or appointment only taxpayers within their location.							
E. 100% Virtual VITA/TCE Process: This method includes non face-to-face interactions with the taxpayer and any of the VITA/TCE volunteers during the intake, interview, return preparation, quality review, and signing the tax return. The taxpayer will be explained the full process and is required to consent to step-by-step process used by the site. This includes the virtual procedures to send required documents (social security numbers, Form W-2 and other documents) through a secured file sharing system to a designated volunteer for review.							

#### Part II: The Sites Process:

Explain how each process will be followed to assist taxpayers remotely. How will the site manage:

### 1. Scheduling the appointment

Taxpayers will contact a published site appointment line, make on-line appointments through the Tax-Aide Site Locator, or be contacted directly by a Tax-Aide volunteer to set up an appointment after the taxpayer submits a request for service using a web form on aarp.org

### 2. Securing Taxpayer Consent Agreement

Taxpayer receives a detailed explanation of the intake, preparation, quality review, return approval, efiling, and how/when documents will be returned / destroyed verbally over the phone when initial contact is made and again when they arrive for their appointment. A pre-filled 14446 is provided to the taxpayer for signature before the intake interview is started.

### 3. Performing the Intake Process (secure all documents)

Taxpayer will provide copies of taxpayer photo IDs, Social Security cards, completed Intake Booklet (13614-c), signed 14446, and all tax documents. A certified Counselor conducts a thorough intake interview or schedules a virtual one, after which the taxpayer's identification and social security information (not the actual documents), and all other documents. They are checked in, logged, and put in secure storage. Taxpayer leaves the site, ideally retaining originals of their documents, and an appointment to return no more than 7 calendar days later.

4. Validating taxpayer's authentication (Reviewing photo identification & Social Security Cards/ITINS)

Taxpayer ID and Social Security numbers / ITINS are verified during the intake interview.

### 5. Performing the interview with the taxpayer(s)

Certified Counselor will conduct the interview in person or by Google Meet video conference or phone with the taxpayer, making notes on the Intake Booklet of any corrected or additional information.

### 6. Preparing the tax return

Each return will be prepared by a certified Counselor with restricted access to the taxpayer's documents. When removed from secure storage all documents are checked out, the checked back in once work is complete and they're put back in storage. All returns will be prepared using TaxSlayer Pro Online software over a secure Internet connection. The Counselor will contact the taxpayer by telephone to resolve any questions that arise during preparation of the return. 8879 Status will be marked "Awaiting Signature" in Custom Question section of TaxSlayer.

### 7. Performing the quality review

A second certified Counselor will quality review the return, contacting the taxpayer by telephone to conduct a QR interview and referencing the taxpayers documents and files. When removed from secure storage all documents are checked out, the checked back in once work is complete and they're put back in storage.

### 8. Sharing the completed return

A certified Counselor will review the completed return with the taxpayer in person during taxpayer's scheduled appointment at the intake site.

### 9. Signing the return

The Form 8879 will be explained to the taxpayer once the return has been approved. Taxpayer will sign the 8879 in the presence of the Counselor with whom they reviewed the return. Counselor will change the 8879 Status to "Signed" in the Custom Question section of TaxSlayer.

### 10. E-filing the tax return

The return will be e-filed within 24 hours of taxpayer signing the Form 8879. Any e-file rejection will be addressed with the taxpayer via telephone. All of the taxpayer's documents, including the signed 8879, will be returned or destroyed within 48 hours of the return being accepted or 14 days following original receipt of the documents, whichever occurs first.

Page three of th	nis form will be maintained at the site with all o	ther required doc	uments.			
Part III: Taxpa	yer Consents:					
Request to Rev	iew your Tax Return for Accuracy:					
select free tax pr personal informa accurately prepa	re receiving quality services and an accurately pre- reparation sites for review. If errors are identified, ition from your reviewed tax return and this allows ared tax returns. If you do not wish to have your red to you at this site. If the site preparing this return IRS employee?  No	the site will make the them to rate our V turn included as pa	ne necessary corrections. I ITA/TCE return preparation rt of the review process, it	RS does no programs t will not affe	t keep any for ct the	
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I am agreeing to	use this site's Virtual VITA/TCE Process			Yes	No	
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Email address		Email address				
Signature (electronic)		Signature (electronic)				
OR		OR				
Signature (type/print)		Signature (type/print)				