

Library Board of Trustees

AGENDA

Trustee Conference Room Administrative Support Center 13083 Chinn Park Drive Prince William, VA 22192

March 25, 2021

Pledge of Allegiance	6:30 p.m.
Roll Call	6:30 p.m.
<u>Disposition of Minutes</u>	6:32 p.m.
Approval of Agenda	6:33 p.m.
<u>Citizens' Time</u>	
<u>Chairman's Time</u>	6:34 p.m.
Unfinished Business	
New Business	
<u>Director's Time</u>	6:44 p.m.
<u>Trustees' Time</u>	6:55 p.m.
Adjourn Meeting	7:00 p.m.

The next meeting of the Library Board is Thursday, April 22, 2021 at the Library Administrative Support Center

Library Board of Trustees **Brief**





Trustee Room Administrative Support Center 13083 Chinn Park Drive Woodbridge, VA 22192

February 25, 2021

Pledge of Allegiance

6:30 p.m.

Voice Roll Call

Trustees Present – M. Morrill, C. Turner, T. Hassan, K. Mueller, C. Doerr, B. Murphy, B. Blindauer, P. Beattie, B. Kim

Trustees Absent – None

Library/County Staff - D. Wright, J. Coffin, K. Gates

Citizen's Time - No citizens present.

Disposition of Minutes

RES 21/2-1 Approval of the minutes of the January 28, 2021 regular meeting as presented.

Approval of Agenda

RES 21/2-2 Agenda approved as presented.

Chairman's Time – Chairman Murphy deferred to Library Director Wright to report on the budget and when libraries will reopen. County Executive Martino recently discussed the budget with the Prince William Board of County Supervisors and Director Wright will discuss how it relates to the libraries specifically. When will the libraries fully reopen, Director Wright does not know the answer. Pivoting continues, impacting library services to the community.

New Business

RES 21/2-3 N-1 Approval of Revised Prince William Public Libraries 2021 Holiday Schedule

Motion: K. Mueller

Second: P. Beattie, C. Doerr

County Executive Chris Martino declared Juneteenth a county holiday. The Libraries will observe the holiday and will close on Friday, June 18, 2021 and Saturday, June 19, 2021.

Ayes: M. Morrill, C. Turner, T. Hassan, K. Mueller, C. Doerr, B. Murphy, B. Blindauer, P.

Beattie, B. Kim Nays: none

Abstention: none Absent: none

Director's Time – Director Wright reports Manassas City Library opened to curbside on February 2, 2021. The February 1, 2021 ribbon cutting event was cancelled due to inclement weather. The branch is doing well, it is a beautiful building. Director Wright urges everyone to visit when you can. The Prince William Board of County Supervisors approved the Bull Run Library proffer project. We will remove the large information desk, create two study rooms, add a Makerspace in the old RELIC space, expand and enhance the teen space and create a wall for sound mitigation in the children's area. The branch will be closed for six months, exact timeline not yet available. Director Wright will keep the Library Board updated.

A new Library of Virginia handbook for Advisory Boards provided to the Library Board tonight.

The County is moving to two-factor authentication process. The Library Board will receive an email with additional information and a link to a survey to identify how you prefer to receive authentication requests. Use of your County account more often will minimize your requests for authentication.

The Prince William County Executive's budget proposal was presented last week. Director Wright referred to the hand-out listing the two library initiatives in the proposed budget. The first is to replace library revenue from elimination of library fines for juvenile card holders. The second is to fund the data plan for the library hotspots.

Library staff were requested by County Leadership to assist on the vaccine call center. Deputy Director Coffin is the point of contact for the EOC. Eight library branches were closed. Four branches are providing curbside pickups, Chinn Park, Bull Run, Manassas City and Haymarket Gainesville. All are extremely busy. Public feedback on social media are supportive and unhappy about the loss of library services.

Deputy Director Coffin reports 80 staff members relocated to the vaccine call center, working seven days a week, 9am to 4:30pm. Quick snapshot, yesterday between 9a and 10a, library staff handled 250 calls, averaging 5,000 a week for library staff. Other county agencies have staff working the vaccine call center as well. No timeline when library services will be reinstated. Chinn Park February curbside pickups were 2,500 with 20,000 holds pulled.

Trustee Doerr asked how the State website, Vaccinate Virginia, will impact or reduce the need for library staff? Deputy Director Coffin answered library staff are scheduling citizens from the County waitlist to the State website.

Trustee Hassan asked what are library staff working on the vaccine call center saying about the experience? How has library staff working on the vaccine call center reduced the amount of time of citizens calling in? Deputy Director Coffin states wait-time has dropped dramatically, to about one minute. The experience is very gratifying and challenging.

Trustee Hassan asked Is it better to call the County call center or Vaccinate Virginia for scheduling? Deputy Director answered it depends on the information being requested. General questions or to be added to the waitlist are going through Vaccinate Virginia. Scheduling is being handled through the County call center.

Trustee Blindauer announces a virtual town hall next week, Thursday, March 4, 2021, 6pm to answer questions regarding the vaccine in Prince William County.

Trustee Morrill asked do you anticipate all 80 staff members will return at the same time or return in shifts? Deputy Director Coffin is not sure are this time.

Library Director Wright is very proud of all staff members working the vaccine call center. Deputy Director Coffin and the library supervisors/schedulers have impacted the success of the call center. It is very grueling and staff have received a lot of positive feedback. Also, staff from different branches are working together to make curbside pickup a success.

Trustees' Time

Trustee Kim – visited Manassas City Library. Stop by to see all of the great stuff in their windows. They have a bee keeping display if you are interested. Nice to meet Deputy Director Coffin.

Trustee Beattie – we appreciate how hard library staff work and you do make a big difference. Is heavily involved with Literacy Volunteers of America, Prince William. They are still holding virtual classes. Recently learned the founder of Literacy Volunteers of America, Prince William, Dona Swanson, passed away in January 2021. Ms. Swanson was a librarian with Prince William Public Libraries, working at Nokesville Library when she retired and few years ago. Trustee Beattie wanted to mention Ms. Swanson, her years of service and her meaning to the community. After being approached by a citizen asking for help to learn how to read, Ms. Swanson started LVA out of the trunk of her car and a spare bedroom, along with other stakeholders, who are still on the Board. Literacy Volunteers of America, Prince William has impacted thousands of adult learners and their families. Trustee Beattie and Trustee Turner currently are tutors with Literacy Volunteers of America, Prince William. Library Director Wright will mention Ms. Swanson's passing in the Summer Explore magazine. Trustee Beattie and a group from LVA have asked the Prince William Board of County Supervisors to issue a commendation for Ms. Swanson. Trustee Beattie has also reached out to Congressman Connolly's office to mention Ms. Swanson in the Congressional Record for her organizing Literacy Volunteers of America, Prince William. 30 years later, Literacy Volunteers of America, Prince William is still going strong. If you have time or would like to contribute, that would be greatly appreciated.

Trustee Blindauer – offers her appreciation of library staff and their flexibility during the past year. Doing a lot to carry out the mission of the library and other county departments as well. Occoquan District will gain new business in the near future as well as a new high school across from Tacketts Mill which may impact Chinn Park and Lake Ridge Libraries. A welcomed to Deputy Director Coffin.

Trustee Doerr – welcomed and congratulated the City of Manassas for the new branch opening. Thank you to call center employees. Our library system being able to assist Prince William County is an example for neighboring counties and around the country. Libraries are still open. Please visit our social media sites and our many resources available digitally with a library card. Have a good month.

Trustee Mueller – thanked Branch Administrator Mirna Turcios and Library Director Wright for setting up a tour for the Friends of the Manassas City Library. The library is beautiful. The children's section is tremendous. Please visit when branch opens and it is safe. Very proud of library staff for stepping up to help on vaccine call center. Staff members not working the call center are very much appreciated as well. Everyone stay safe.

Trustee Hassan – thanked each and everyone for their patience moving back to curbside pickup and selected branch openings. You can still order books online, make an appointment and come pick them up. Library staff working at the vaccine call center. Many county residents are being assisted with registering for the Covid-19 vaccine.

Chairman Murphy asked how the February 1, 2021 program on National Hijab Day went? Trustee Hassan answered it went very well and asked Library Director Wright if she could find out if it was recorded in order to share with the Library Board.

Trustee Turner – the library staff working at the vaccine call center have made a huge difference to the community and it is greatly appreciated. Staff working the curbside pickups are doing an amazing job.

Trustee Morrill – picked up a holds at the Chinn Park Library. The curbside pickups process is a well-oiled machine. Staff make the pickup process very efficient.

With no further business before the board, Chairman Murphy declared the meeting adjourned.

Adjourn Meeting	7:10 p.m.
 Deborah Wright	Brian Murphy

Library Director Chairman

DIRECTOR'S ADMINISTRATIVE REVIEW FEBRUARY 2021

- A-1 Revenue & Expenditures Report February 2021 Not available
- A-2 Statistical Report February 2021
- A-2a Statistics At-A-Glance February 2021
- A-3 Donation Accounts Report February 2021 Not available

FEBRUARY: AT A GLANCE

Prince William Public Libraries Monthly Statistics

	2021	2020
Circulation Physical Digital TOTAL	82,892 48,182 131,074	215,181 33,189 248,370
Library Visits Door Count Total Page Views TOTAL	195 70,109 7 0,304	111,752 62,362 174,114
Programs Number of Events Attendance	162 • 79,651 •	506 14,917
Computer Use Users Logged User Sessions	0	7,054 19,354
Holds Requests Physical Digital	33,131 • 14,412 •	30,567 7,088



													Same Month		C	UMULAT	IVE	Performance
Circulation													Last Year	Difference	T-4-1 F)/04 T-	T-4-1 FV00 T-		Measure Target
Full Service Libraries (So	urce: Polaris	Statistical	Summary F	Report)									Feb-20	Feb 20 to Feb	Date	Total FY20 To Date	% of Difference	FY21
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21		21				
Bull Run Total	23,815	27,273	26,311	27,338	31,024	30,665	31,618	16,628					49,881	-66.7%	214,672	345,261	-37.8%	
Central Total	978	1,710	2,760	2,955	4,068	6,139	7,765	3,584					2,590	38.4%	29,959	163,388	-81.7%	
Chinn Park Total	21,185	23,929	25,691	26,530	30,328	31,754	32,370	23,070					46,348	-50.2%	214,857	380,388	-43.5%	
Haymarket Gainesville Total	21,113	25,371	26,293	27,875	31,753	29,492	30,936	18,963					40,558	-53.2%	211,796	346,186	-38.8%	
Manassas City	0	0	0	0	0	0	0	1,755					0		1,755	0		
Montclair Total	11,758	14,326	14,602	15,039	16,900	16,964	17,515	7,357					22,284	-67.0%	114,461	190,585	-39.9%	
Potomac Total	8,256	10,083	9,416	10,490	12,114	11,251	12,591	4,940					21,050	-76.5%	79,141	183,987	-57.0%	
Total Circ-FS	87,105	102,692	105,073	110,227	126,187	126,265	132,795	76,297	0	0	0	0	182,711	-58.2%	866,641	1,609,795	-46.2%	2,600,000
% of Perf. Measures Circ Target															33.3%			

													Same Month Last Year	Percent of Diff	cu	JMULATIV	<i>'</i> E	Performance Measure Targe
Circulation																		
Neighborhood Libraries	(Source: Po	laris Statis	tical Summ	ary Report)								Feb-20	Feb 20 to	Total FY21 To Date	Total FY20 To Date	% of Diff	FY21
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21		Feb 21				
Dale City Total	3,105	2,368	2,305	2,136	2,796	2,080	2,401	1,076					7,003	-84.6%	18,267	58,244	-68.6%	
Dumfries Total	1,587	1,771	1,952	1,816	1,915	1,770	1,805	1,115					4,199	-73.4%	13,731	40,092	-65.8%	
Ind. Hill Total	5,364	4,745	4,398	4,375	5,022	5,107	4,171	1,935					7,548	-74.4%	35,117	61,965	-43.3%	
Lake Ridge Total	2,691	2,589	2,527	2,565	2,711	2,694	2,488	1,036					6,352	-83.7%	19,301	54,291	-64.4%	
Nokesville Total	2,473	3,401	3,807	2,468	3,103	2,277	2,996	1,049					5,276	-80.1%	21,574	42,637	-49.4%	
Total Circ-NLs	15,220	14,874	14,989	13,360	15,547	13,928	13,861	6,211	0	0	0	0	30,378	-79.6%	107,990	257,229	-58.0%	400,00
% of Perf. Measures NLs Circ Target	3.81%	3.72%	3.75%	3.34%	3.89%	3.48%	3.47%	1.55%	0.00%	0.00%	0.00%	0.00%			27.0%			

													Same Month Last Year	% of Difference	(CUMULATIV	/ E	Performance measure target
Circulation / Digital					Nov-20	D 00	Jan. 04	F-1- 04	Maria	A 04		I 04	Feb-20	Feb 20 to Feb 21	Total FY21 To Date	Total FY20 To Date	% of Difference	FY21
Ebsco eBook coll. (NetLibrary)	Jul-20 137	Aug-20 97	Sep-20	Oct-20 135	45	Dec-20 47	Jan-21 57	Feb-21 76	Mar-21	Apr-21	May-21	Jun-21	59	29%	761	813	-6.4%	
Overdrive (formerly RBI	Digital)*																	
Magazine Checkouts	3,922	4,038	4,353	4,040	3,761	3,369	3,716	4,843					3,601	34%	32,042	29,675	8.0%	
Freading																		
Digital Checkouts	454	490	471	409	422	417	413	382					199	92%	3,458	1,467	135.7%	
Hoopla																		
Digital Checkouts	20,842	20,339	19,704	19,540	19,658	18,721	20,010	20,179					13,249	52%	158,993	100,183	58.7%	
OverDrive																		
eBook (Standard + Mobile) Audiobook (Standard +	16,880	16,158	14,216	14,386	13,438	15,270	16,730	15,419					10,227	51%	122,497	87,338	40.3%	
Mobile) OverDrive Total (eBook +	6,694	6,758	6,611	6,451	6,479	7,292	8,266	7,283					5,854	24%	55,834	46,809	19.3%	
Audiobook)	23,574	22,916	20,827	20,837	19,917	22,562	24,996	22,702	0	0	0	0	16,081	41%	178,331	134,147	32.9%	
T																		
Total Library Materials Circ: <u>Digital</u> (E-books,OverDrive eBook + OverDrive Audiobk)	48,929	47,880	45,522	44,961	43,803	45,116	49,192	48,182	0	0	0	0	33,189	45%	373,585	266,285	40.3%	325,000
% of performance measure target	-,	,	-,- :=	,	.,.,,	-,	., , , , ,	-,		-	-				114.95%			
					l of 2020.		_											

Circulation															С	UMULATI	VE	
													Same Month Last Year	Percent of Difference	Total FY21 To	Total FY20 To		Performance Measure Target
ASC (Source: Polaris Stati	stical Sumr	mary Repor	t)										Feb-20	Feb 20 to	Date	Date	% of Difference	FY21
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21		Feb 21				
ASC Total	293	319	309	242	239	286	200	272					273	0%	2,160	3,216	-32.8%	
Read & Returns (Source: N	onthly Bra	nch Report))															
Bull Run	150		93		33		98	0					726	-100%	672	0,0.2	-79.7%	
Central	0		0		0			0					0		78	_,	-96.4%	
Chinn Park	10	25	41	28	57	41	78	15					562	-97%	295	1,277	-76.9%	
Haymarket Gainesville													0		0	0		
Manassas City	0		0		0		0	0					0		0			
Montclair*	0		9		25			0					35	-100%	103	.00	-20.8%	
Potomac	4		77		69		92	0					186	-100%	603	.,	-61.6%	
Dale City	0				0			0					40	-100%	0	071	-100.0%	
Dumfries	0	0	0	0	0	0	0	0					22	-100%	0	465	-100.0%	
Independent Hill							ام	•			1		0	4000/	0	U	400.00/	
Lake Ridge	0		0					0					18	-100%	0	200	-100.0%	
Nokesville	0				0			0					0		U	20	-100.0%	
Total	164	232	220	317	184	284	335	15	0	0	0	0	1,589	-99%	1,751	9,507	-81.6%	
ILL Total Items Borrowed	and Loane	ed (Source	e: ILL Worl	(Unit)														
Items Borrowed	62	74	97	81	81	63	133	46					142	-68%	637	937	-32.0%	
Items Loaned	48	30	46	21	33	32	40	51					88	-42%	301	702	-57.1%	
Total	110	104	143	102	114	95	173	97	0	0	0	0	230	-58%	938	1,639	-42.8%	
Total Library Materials Circ	culation: P	<u>rint</u>																
Total Circulation (FS,																		
NL's, ASC, Read &																		
Returns & ILL)	102,892	118,221	120,734	124,248	142,271	140,858	147,364	82,892	0	0	0	0	215,181	-61%	979,480	1,881,386	-47.9%	3,000,000
% of Performance																		
Measures Circ Target	3.4%	3.94%	4.02%	4.14%	4.74%	4.70%	4.91%	2.76%	0.00%	0.00%	0.00%	0.00%			32.6%			
Total Circulation (Full Servi	ce, NLs, A	SC, Read &	Returns, I	Digital & ILL	_): <u>Print +</u>	<u>Digital</u>												
FY21 Circulation System Total	151,821	166,101	166,256	169,209	186,074	185,974	196,556	131,074	0	0	0	0	248,370	-21%	1,353,065	2,147,671	-37.0%	3,325,000
% of Performance Measures Circ Target	4.6%	5.00%	5.00%	5.09%	5.60%	5.59%	5.91%	3.94%	0.00%	0.00%	0.00%	0.00%			40.7%			
											•	/ •						
* N	lontclair be	gins a class	sics read-a	nd-return co	ollection: 1	11/2018												

													Same Month	Percent of	CU	MULATIV	E	Performance
Circulation													Last Year	Difference	Total FY21 To	Total FY20 To		Measure Tar
Full Service Library (So													Feb-20	Feb 20 to Feb 21	Date	Date	% of Diff	FY21
	Jul-20	Aug-20	•			Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21						
Bull Run Total	23,815	27,273	26,311	27,338	31,024	30,426	31,618	16,628					49,881	-67%	214,433	348,261	-38.4%	
Manassas	4,436	4,646	4,473	4,946	5,720	5,234	4,299	2,613					8,325	-69%	36,367	41,032	-11.4%	
% total BR Circ	18.6%	17.0%	17.0%	18.1%	18.4%	17.2%	13.6%	15.7%					16.7%	-6%	17.0%	11.8%	43.9%	
Central Total	978	1,710	2,760	2,955	4,068	5,705	7,765	3,584					2,590	38%	29,525	163,388	-81.9%	
Manassas	198	436	439	507	1,034	1,735	2,207	1,054					862	22%	7,610	47,357	-83.9%	
% total CE Circ	20.2%	25.5%	15.9%	17.2%	25.4%	30.4%	28.4%	29.4%					33.3%	-12%	25.8%	29.0%	-11.1%	
Chinn Park Total	21,185	23,929	25,691	26,530	30,328	31,704	32,370	23,070					46,348	-50%	214,807	380,388	-43.5%	
Manassas	126	111	116	137	224	173	156	122					318	-62%	1,165	2,056	-43.3%	
% total CP Circ	0.6%	0.5%	0.5%	0.5%	0.7%	0.5%	0.5%	0.5%					0.7%	-23%	0.5%	0.5%	0.3%	
Haymarket Gainesville Total	21,113	25,371	26,293	27,875	31,753	29,471	30,936	18,963					40,558	-53%	211,775	346,206	-38.8%	
Manassas	44	77	77	106	142	200	59	63					175	-64%	768	1,735	-55.7%	
% total CE Circ	0.2%	0.3%	0.3%	0.4%	0.5%	0.6%	0.2%	0.3%					0.4%	-28%	0.4%	0.5%	-21.6%	
Manassas City	0	0	0	0	0	0	0	1,755					0		1,755	0		
Manassas	0	0	0	0	0	0	0	608					0		608	0		
% total CE Circ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.2%					0.0%		0.3%	0.0%		
Montclair Total	11,758	14,326	14,602	15,039	16,900	16,963	17,515	7,357					22,284	-67%	114,460	190,585	-39.9%	
Manassas	61	47	60	55	24	36	29	10					110	-91%	322	877	-63.3%	
% total CP Circ	0.5%	0.3%	0.4%	0.4%	0.1%	0.2%	0.2%	0.1%					0.5%	-72%	0.3%	0.5%	-38.9%	
Potomac Total	8,256	10,083	9,416	10,490	12,114	11,251	12,591	4,940					21,050	-77%	79,141	183,987	-57.0%	1
Manassas	5	12	13	4	5	10	10	2					25	-92%	61	193	-68.4%	
% total PO Circ	0.1%	0.1%	0.1%	0.0%	0.0%	0.1%	0.1%	0.0%					0.1%	-66%	0.1%	0.1%	-26.5%	
Total	87,105	102,692	105,073	110,227	126,187	125,520	132,795	74,542	0	0	0	0	182,711	-59%	864,141	1,612,815	-46.4%	2,600,0
% of Performance Measures Target	3.4%	3.95%	4.04%	4.24%	4.85%	4.83%	5.11%	2.87%	0.00%	0.00%	0.00%	0.00%			33.2%			
ASC (Source: Polaris M	onthly Statis	stics Renor	t)															
ASC Total	293	319	309	242	239	286	200	272					273	0%	2,160	3,216	-32.8%	
Manassas	0	0	0	0	0	0	0	0					0		0	1	-100.0%	
% total ASC Circ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%					0.0%		0.0%	0.0%	-100.0%	<u> </u>
Total Manassas FS + ASC CKOs															46,133			

Circulation													Same Month	Percent of	C U	MULATIV	E	Perfom
Neighborhood Library	(Source: Po		n Circulatio		Report)	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Last Year Feb 20	Diff Feb 20 to Feb 21	Total FY21 to	Total FY20 to	% of Diff	Measure Target FY21
Dale City Total	3,105	_	2.305	2,136	2,796	2,080	2.401	1.076	mai 21	Apr 21	may 21	oun 21	7.003	-84.6%		58.244	-68.6%	
Manassas	0	0	2	1	1	2	0	0					6	-100.0%	6	116	-94.8%	
% total DC Circ	0.00%	0.00%	0.09%	0.05%	0.04%	0.10%	0.00%	0.00%					0.09%	-100.0%	0.03%	0.20%	-83.5%	
Dumfries Total	1,587	1,771	1,952	1,816	1,915	1,770	1,805	1,115					4,199	-73.4%	13,731	40,092	-65.8%	
Manassas	0	0	0	0	0	0	0	0					0		0	20	-100.0%	i
% total DU Circ	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%		0.00%	0.05%	-100.0%	i
Ind. Hill Total	5,364	4,745	4,398	4,375	5,022	5,107	4,171	1,935					7,548	-74.4%	35,117	61,965	-43.3%	i
Manassas	76	84	87	85	124	94	105	45					192	-76.6%	700	1,249	-44.0%	i
% total IH Circ	1.42%	1.77%	1.98%	1.94%	2.47%	1.84%	2.52%	2.33%					2.54%	-8.6%	1.99%	2.02%	-1.1%	i
Lake Ridge Total	2,691	2,589	2,527	2,565	2,711	2,694	2,488	1,036					6,352	-83.7%	19,301	54,291	-64.4%	i
Manassas	0	0	0	0	0	0	0	0					1	-100.0%	0	180	-100.0%	i
% total LR Circ	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.02%	-100.0%	0.00%	0.33%	-100.0%	
Nokesville Total	2,473	3,401	3,807	2,468	3,103	2,277	2,996	1,049					5,276	-80.1%	21,574	42,637	-49.4%	i
Manassas	111	151	141	105	139	115	54	24					217	-88.9%	840	1,331	-36.9%	i
% total NO Circ	4.49%	4.44%	3.70%	4.25%	4.48%	5.05%	1.80%	2.29%					4.11%	-44.4%	3.89%	3.12%	24.7%	
Total	15,220	14,874	14,989	13,360	15,547	13,928	13,861	6,211	0	0	0	0	30,378	-79.6%	107,990	257,229	-58.0%	400,000
% of Perf. Measures Circ Target	3.81%	3.72%	3.75%	3.34%	3.89%	3.48%	3.47%	1.55%	0.00%	0.00%	0.00%	0.00%			27.00%			
Total Manassas NL checkouts															1,546			
% of total FS+ASC+NL checkouts for Manassas Patrons															4.90%			

Registered Patro	ons												Same Month	% of		CURRENT		Perf Meas	
(Source: Polaris Statical	Summary F	Report + Fi	nd Tool)			Note: # of p	atrons = late	est monthly	y figures av	ailable. Thi	s is not cum	nulative.	Last Year	Difference	Total FY21 To	Total FY20 To	% of	Target	
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Feb-20	Feb 20 to Feb 21	Date	Date	Difference	FY21	
New Patrons	737	1,160	1,674	1,257	649	461	638	266					1,598	-83%	6,842	14,930	-54.2%		
Deleted Patrons	47	64	38	149	16	23	68	3					53	-94%	408	2,741	-85.1%		
Systemwide Total	292,922	293,973	295,753	296,868	297,686	298,464	299,304	299,908					289,101	4%	299,908	289,101	3.7%		
Manassas Patrons	15,596	15,609	15,739	15,770	15,781	15,784	15,793	15,792					15,573	1%	15,792	15,573	1.4%		
Residents with Library	Cards (po	oulation as	of 6-30-20	: PWC: 292,	194; Mana	assas: 15,58	35; Manass	as Park: 7	7,417 = 315	,196)					95.15%			55%	
Web Patrons																			
OverDrive													Same Month Last Year	Jan 20 to Jan 21	Total FY21 To Date	Total FY20 To Date	Percent of Difference		
New Patrons	381	389	358	340	294	293	464	355					311	14%	2,874	2,625	9.5%		
Facebook																			
New "Daily Likes"	28	63	89	68	52	55	106	67					50	34%	528	478	10.5%		
Lifetime Total Likes	11,977	12,011	12,063	12,099	12,116	12,171	12,196	12,208					11,330	8%	12,196	11,330	7.6%		
Active Users (Includes Fans (Likes) & Non- Fans) Daily Total Reach	135,231	62,530	67,682	74,429	50,557	44,526	98,602	62,025					47,709	30%	98,602	47,409	108.0%		
Twitter																			
New Followers	58	26	22	24	6	-3	22	14					45	-69%	169	315	-46.3%		
Lifetime total followers	4,221	4,247	4,269	4,293	4,299	4,296	4,318	4,332					3,955	10%	4,318	3,955	9.2%		
Pinterest																			
New Followers	2	2	-4	0	1	-2	-1	-3					-1	200%	-5	20	-125.0%		
Lifetime total followers	1,925	1,927	1,923	1,923	1,924	1,922	1,921	1,918					1,917	0%	1,921	1,917	0.2%		
Instagram																			
New Followers	35	37	36	24	9	15	15	21					24	-13%	192	163	17.8%		
Lifetime total followers	2,015	2,052	2,088	2,112	2,121	2,136	2,151	2,172					1,845	18%	2,151	1,845	16.6%		
Wowbrary																			
E-Mail Total Active Users	2,073	2,080	2,084	2,083	2,088	2,090	2,103	2,107					2,058	2%	2,107	2,058	2.4%		
RSS Feeds Active Users	30	28	31	28	30	29	29	32					30	7%	32	30	6.7%		
OverDrive (formerly R	B Digital)*																		
New Users	12	21	19	15	6	9	12	7					20	-65%	101	147	-31.3%		
Freading																			
Total Unique Users	167	167	169	148	140	160	144	160					45	256%	160	45	255.6%		
Hoopla																			
New Users	310	315	431	277	262	261	335	267					415	-36%	2,458	3,273	-24.9%		
Total Users	20,907	21,222	21,656	21,914	22,197	22,475	22,756	23,044				-	18,299	26%	23,044	18,299	25.9%		
		*RBDigita	al acquire	d by Over	drive fall	of 2020.	Fransition	from RB	Digital to	OverDrive	e complet	ed Febru	ary 2021.						

Circulation	า - Hold	ds													CUI	// U L A T	IVE
													Same Month Last Year	Percent of Difference	Total FY21 To	Total FY20 To	Percent of
Reserve Request	ts (Holds)	Source: Po	olaris Mont	hly Statistics	Report & Ov	verDrive)							Feb-20	Feb 20 to	Date	Date	Difference
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Feb-20	Feb 21			
Holds Placed																	
	35,164	35,579	33,951	30,521	27,458	25,013	28,410	33,131					30,567	8.4%	249,227	254,350	-2.0%
Holds Filled																	
(Satisfied)	33,721	33,251	32,245	30,241	26,364	25,651	25,851	29,665					27,841	6.6%	236,989	243,522	-2.7%
Requests placed in OverDrive eBook																	
(Standard + Mobile)																	
	9,660	8,837	8,108	7,661	7,067	8,279	10,899	9,766					4,275	128.4%	70,277	42,051	67.1%
Requests placed in																	
OverDrive Audiobk (Standard +																	
Mobile)	4,306	4,403	4.381	4.232	3.904	4,190	5,316	4,646					2,813	65.2%	35.378	25.304	39.8%
	.,	1, 130	.,	-,_52	-,-31	.,.30	2,210	.,					_,,,,,		22,3.0		22.070
Total OverDrive requests placed																	
	13,966	13,240	12,489	11,893	10,971	12,469	16,215	14,412	0	0	0	0	7,088	103.3%	105,655	67,355	56.9%

nformation													Same Month	Percent of	С	JMULATI	V E	Performance
Directional Requests	s / Servic	ing Tech	nology	(Source: E	Branch Mor	nthly Statis	tics Repor	t)					Last Year	Difference	Total FY21 To	Total FY20 To	Percent of	Measure Target
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Feb-20	Feb 20 to Feb 21	Date	Date	Difference	FY21
Bull Run	244	622	513		391	291	357	31					1,535	-98.0%	2,942	9,682	-69.6%	
Central	11	14	16		201	473	403	13					0		1,155	5,914	-80.5%	
Chinn Park Haymarket Gainesville	580	502	439		451	446	466	23					1,265	-98.2%	3,549 2,897	13,567	-73.8%	
Manassas City	555 0	451 0	721 0		28	20	80	208 16					892	-76.7%	2,097	6,831	-57.6%	
Montclair	499	608	627	-	225	249	159	0					2,054	-100.0%	3,062	21,240	-85.6%	
Potomac	296	467	454		347	419	392	9					1,215	-99.3%	2,909	10,780	-73.0%	
Total	2.185	2.664	2.770		1,643	1.898	1.857	300	0	0	0	0		-95.7%	16,530	68.014	-75.7%	
rotai	2,100	2,004	2,110	0,210	1,040	1,000	1,007	500		J	J		0,501	00.1 70	,	00,014	-10.170	
nformational Reque	sts / Poir	nt of Use	Instruct	tion (So	urce: Bran	ch Monthly	Statistics	Report)										
Bull Run	3,149	2,861	2,897	2,893	2,236	1,959	2,191	1,379					8,080	-82.9%	19,565	50,110	-61.0%	
Central	167	335	442		1,106	1,836	2,092	493					0		7,130	19,299	-63.1%	
Chinn Park	4,268	5,453	4,296	4,702	3,773	3,701	4,521	4,542					6,656	-31.8%	35,256	51,756	-31.9%	
Haymarket Gainesville	3,033	3,246	4,644	5,722	2,307	2,392	2,888	4,707					6,536	-28.0%	28,939	42,958	-32.6%	
Manassas City	0	0	0		0	0	0	642					0		642	0		
Montclair	1,289	1,743	1,390	1,197	776	841	726	17					3,181	-99.5%	7,979	23,189	-65.6%	
Potomac	1,867	2,167	2,460	2,653	2,066	2,502	2,422	320					5,737	-94.4%	16,457	40,007	-58.9%	
Total	13,773	15,805	16,129	17,826	12,264	13,231	14,840	12,100	0	0	0	0	30,190	-59.9%	115,968	227,319	-49.0%	
																		Staff Assiste
nformation Request	s handle	d: staff a		<u> </u>	on/phon	e/e-mail												
Total	15,958	18,469	18,899	21,039	13,907	15,129	16,697	12,400	0	0	0	0	37,151	-66.6%	132,498	295,333	-55.1%	450,00
% of Performanace Measures Target	(staff as	sisted)													29.44%			
Electronic Resource	es Sessio	ns (So	urce: Vendo	or Supplied)														
Total	8,632	8,232	8,569	9,030	8,688	8,169	8,998	9,256					15,086	-38.6%	69.574	80,379	-13.4%	
		0,202	·													00,073	10.470	
Veb Transactions (Source: OCI		·													00,373	10.470	
Veb Transactions (S	Source: OCI 205,677		172,709	177,830	159,411	166,515	199,057	179,512					134,485	33.5%	1,447,745		25.0%	
ì			172,709	177,830	159,411	166,515	199,057	179,512					134,485	33.5%				
OverDrive Page Views			172,709 85,005	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	159,411	166,515 54,696	199,057	179,512					134,485	33.5%				
OverDrive Page Views Library website page			,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	159,411 91,690	,	199,057 154,604	179,512						33.5% 79.2%	1,447,745	1,158,373 313,459	25.0%	
OverDrive Page Views Library website page views ** FB daily total	205,677	187,034	85,005	136,468		54,696							0		1,447,745	1,158,373 313,459 631,084	25.0% -55.4%	
OverDrive Page Views Library website page views ** FB daily total impressions Twitter daily total	205,677	187,034 135,776	85,005 122,277	136,468	91,690	54,696	154,604	106,901					59,662	79.2%	1,447,745 139,701 1,100,643	1,158,373 313,459 631,084	25.0% -55.4% 74.4%	
OverDrive Page Views Library website page views ** FB daily total impressions Twitter daily total impressions Pinterest average monthly views	205,677 269,610 129,540	187,034 135,776 84,577	85,005 122,277 72,002	136,468	91,690	54,696 83,317 143,450	154,604 219,337	106,901					59,662 75,722	79.2% 67.8%	1,447,745 139,701 1,100,643 979,486	1,158,373 313,459 631,084 575,492 607,070	25.0% -55.4% 74.4% 70.2%	
OverDrive Page Views Library website page views ** FB daily total impressions Twitter daily total impressions Pinterest average monthly views	205,677 269,610 129,540 88,060	187,034 135,776 84,577 83,430	85,005 122,277 72,002 85,550	136,468 96,160 44,650 14,737	91,690 107,352 27,120	54,696 83,317 143,450 24,210	154,604 219,337 7,090	106,901 127,068 1,573	0	0	0	0	75,722 76,430	79.2% 67.8% -97.9%	1,447,745 139,701 1,100,643 979,486 361,683	1,158,373 313,459 631,084 575,492 607,070 108,435	25.0% -55.4% 74.4% 70.2% -40.4%	
OverDrive Page Views Library website page views ** FB daily total impressions Twitter daily total impressions Pinterest average monthly views Instagram impressions Total	205,677 269,610 129,540 88,060 42,750 735,637	187,034 135,776 84,577 83,430	85,005 122,277 72,002 85,550 12,283	136,468 96,160 44,650 14,737	91,690 107,352 27,120 13,968	54,696 83,317 143,450 24,210 13,218	154,604 219,337 7,090 14,482	106,901 127,068 1,573 11,636	0	0	0	0	75,722 76,430	79.2% 67.8% -97.9% -0.6%	1,447,745 139,701 1,100,643 979,486 361,683 135,902	1,158,373 313,459 631,084 575,492 607,070 108,435	25.0% -55.4% 74.4% 70.2% -40.4% 25.3%	
OverDrive Page Views Library website page views ** FB daily total impressions Twitter daily total impressions Pinterest average monthly views Instagram impressions	205,677 269,610 129,540 88,060 42,750 735,637	187,034 135,776 84,577 83,430	85,005 122,277 72,002 85,550 12,283	136,468 96,160 44,650 14,737 469,845	91,690 107,352 27,120 13,968	54,696 83,317 143,450 24,210 13,218	154,604 219,337 7,090 14,482	106,901 127,068 1,573 11,636	0	0	0	0	75,722 76,430	79.2% 67.8% -97.9% -0.6%	1,447,745 139,701 1,100,643 979,486 361,683 135,902	1,158,373 313,459 631,084 575,492 607,070 108,435 3,393,913	25.0% -55.4% 74.4% 70.2% -40.4% 25.3%	

Information (co													Same Month	Percent of	СІ	J M U L A T I	VE	Performance
Directional Requests	s / Servic	ing Tech	nology	(Source: E	Branch Mor	nthly Statis	tics Repor	t)					Last Year	Difference	Total EV21 To	Total FY20 To	Percent of	Measure Target
AWE Stations	Jul-20	A 20	C 20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	A 04	Marr 04	l 04	Jan-20	Jan 20 to Jan 21	Date	Date	Difference	FY21
			-		NOV-20				_	Apr-21	May-21	Jun-21			0	7.074	400.00/	
Bull Run	0	0	0		0	0	_	0					1,185	-100.0%	0	1,014	-100.0%	
Central Chinn Park	0	·	0		0	0	0	0					557	-100.0%	0	5,034 4,756	-100.0% -100.0%	
Haymarket Gainesville	0	0			0	0	0	0					854	-100.0%	0	-	 	
Manassas City	0	0	0		0	0	0	0					854	-100.0%	0	5,636	-100.0%	
Montclair	0	•	0		0	0		0					515	-100.0%	0	4,247	-100.0%	
Potomac*	0		0		0	0		0					481	-100.0%	0	3.054	-100.0%	
			0		0	0	0	0			0			-100.0%		-,		
Total	U	0	U	U	U	U	U	U	U	0	U	0	3,592	-100.0%	U	30,401	-100.0%	
																		Electronic
nformation requests	s handle	d: electro	onic	•														
Total	753,465	519,562	565,717	484,268	413,813	499,071	609,514	445,117	0	0	0	0	384,663	58.5%	4,290,527	3,548,658	20.9%	5,500,000
% of Performanace Measures Target	(Elect	ronic)													78.01%			
Total Information Re	auests (Total Staff	Assisted R	enuests &	Total Patr	on Electro	nic Informa	ition Trans										
System Total	•			505,307		514,200		457.517		0	0	0	421.814	48.5%	4,423,025	3,843,991	15.1%	
2,000		,			,			,					1=1,011	101070	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		101170	
**	<u> </u>		0040.1									05 (
	Beginning	ın Januar	y 2018, L	ibrary We	b Site Pa	ge Views	+ Sessio	n are only	/ reported	by the Co	unty to O	CE on a (Quarterly bas	SIS.				
Electronic Resource	s SEAR	CHES for	r Lib of \	/A (Bibli	ostat) - [Do <u>Not</u> Ir	nclude Co	ount with	ER Stats	Above (S	ource: Ven	dor Supplie	Same Month	% of	FY21 To	FY20 To	% of	
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Last Year	Difference	Date	Date	Difference	
Total	69,931	61,620	59,996	60,396	54,099	54,209	56,608	66,089					71,223	-20.5%	482,948	412,001	17.2%	

													Same	Percent of	СU	MULA	TIVE	Perf
Neighborhood Library in	nformati	on reque	sts handl	ed (staf	f assiste	d)							Month	Difference	Total	Total		Measure
Not included in Pe	rforman	ce Meası	ıres Infor	mation	Total								Last	Feb 20 to	FY21 To	FY20 To	Percent of Difference	
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Feb-20	Feb 21	Date	Date	Difference	FY21
Dale City	237	423	436	313	209	271	401	65					1,144	-94.3%	2,355	9,334	-74.77%	
Dumfries	363	255	293	247	275	170	369	81					645	-87.4%	2,053	7,146	-71.27%	
Ind Hill	235	293	363	396	394	327	286	0					1,437	-100.0%	2,294	21,850	-89.50%	
Lake Ridge	663	527	477	387	325	327	265	75					3,846	-98.0%	3,046	36,230	-91.59%	
Nokesville	151	0	197	182	130	309	286	56					715	-92.2%	1,311	4,401	-70.21%	
Total	1,649	1,498	1,766	1,525	1,333	1,404	1,607	277	0	0	0	0	7,787	-96.4%	11,059	78,961	-85.99%	110,000
% of perf measure																		
target															10.05%			
Circulation													Same		CU	MULA	TIVE	
Directional Requests / S	ervicino	Technol	logy (Soi	ırce: Bı	ranch Mo	nthly St	atistics	Report)					Month	Percent of	Total	Total		
comona. resqueete / c		,	.09) (00)					1100011					Last	Difference	FY21 To	FY20 To	Percent of	
	Jul-20	Aug-20	Sen-20	Oct-20	Nov-20	Dec-20	.lan-21	Feb-21	Mar-21	Δnr-21	May-21	.lun-21	Year		Date	Date	Difference	
Bull Run	351	717	575	889	767	644	732	566	IVIUI ZI	Apr 21	may 21	0411 21	1,675	-66.2%	5,241	9.275	-43.5%	
Central	0	0	0	0	0	0	0	0					0		0	2,065	-100.0%	
Chinn Park	128	133	185	336	291	255	170	29					603	-95.2%	1,527	4,771	-68.0%	
Haymarket Gainesville	182	246	580	928	322	414	491	208					890	-76.6%	3,371	6,390	-47.2%	
Manassas City	0	0	0	0	0	0	0	0					0		0	0		
Montclair	413	387	453	495	305	269	298	43					614	-93.0%	2,663	4,651	-42.7%	
Potomac	171	93	274	338	201	217	263	1					958	-99.9%	1,558	4,429	-64.8%	
Total	1,245	1,576	2,067	2,986	1,886	1,799	1,954	847	0	0	0	0	4,740	-82.1%	14,360	31,581	-54.5%	
Informational Requests				_	e: Branc				port)						1= 1==			
Bull Run	1,519	2,171	1,927	2,287	2,025	1,994	2,386						3,787	-16.8%	17,460	21,395	-18.4%	
Central	0	0	0	0	0	0	0	٠					0	05 507	14 277	14,507	-100.0%	
Chinn Park	1,628	1,328	1,745	2,168	1,773	1,855	,	1,859					5,417	-65.7%	14,377 4,707	47,609	-69.8%	
Haymarket Gainesville	0	0	0	0	0	0	0	4,707					0		4,707	0		
Manassas City	0	0	0	0	0	0	722	170					1 200	00.00/	9,164	0 000	5.6%	
Montclair	2,131	2,128 1.563	1,336	983 1.800	842 1.117	841 1.167	733 1.351	170					1,298 2.518	-86.9% -93.9%	9,164	8,680 7,725	5.6% 29.1%	
Potomac	, -	,	1,598 6.606	,	1,11 <i>7</i> 5.757	, -	,	154 10.041	0	0	0		2,518 13.020	-93.9% -22.9%	55,681	99.916	29.1% -44.3%	
Total	6,501	7,190	0,006	7,238	5,/5/	5,857	6,491	10,041	U	U	U	0	13,020	-22.9%	33,001	99,916	-44.3%	
Circulation Requests ha	ndled: s	staff assis	sted (in n	erson/n	hone/e-m	nail)		1										
Total				10,224		7,656	8.445	10.888	0	0	0	0	17.760	-38.7%	70.041	131.497	-46.7%	
Iotai	1,140	0,700	0,013	10,224	1,043	1,000	0,440	10,000	U	U	U	U	17,700	-30.7 /0	70,041	131,497	-40.7 /0	

FY2021 February 2021

Library Visits (Source	e: Branch M	lonthly Sta	tistics Repo	rt Automati	c Door Cou	nter)							Same Month	Percent of	C U	MULAT	IVE	Performance
Full Service Library													Last Year	Difference	Total FY21	Total FY20	Percent of	Measure Target
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Feb-20	Feb 20 to Feb 21	To Date	To Date	Difference	FY21
Bull Run	7,042	8,495		8,231	5,698	6,565	6,742	0					23,735	-100.0%	51,034	154,244	-66.9%	
Central	0	0	0	0	753	2,068	2,672	125					0		5,618	80,414	-93.0%	
Chinn Park	5,193	5,902	7,992	8,875	7,845	7,609	7,233	70					23,914	-99.7%	50,719	181,272	-72.0%	
Haymarket Gainesville	5,755	6,982	14,384	24,935	5,592	5,098	2,683	0					15,221	-100.0%	65,429	129,183	-49.4%	
Manassas City	0	0	0	0	0	0	0	0					0	100.00/	07.044	0	70.50/	
Montclair Potomac	4,262	4,865 4,478	5,463	5,871	5,303 4,908	5,445	5,802	0					15,236	-100.0% -100.0%	37,011 35,385	125,647 134,209	-70.5%	
Total	3,537 25,789	30,722		5,881 53,793	30,099	4,732 31,517	5,639 30,771	195	0	0	0	0	17,054 95,160	-99.8%	245,196	804,969	-73.6%	
Total	20,100	00,122	42,010	00,100	00,000	01,011	00,777	100					00,100	00.070	240,100	004,000	00.070	
Neighborhood Library	У							<u> </u>			l .							
Dale City	0	0	0	0	0	0	0	0					3,983	-100.0%	0	33,355	-100.0%	
Dumfries	0			0	0		0	0					4,309	-100.0%	0	35,350	-100.0%	
Independent Hill	0		_	0	0	-	0	0					2,390	-100.0%	0	19,199	-100.0%	
Lake Ridge	0		-	0	0	-	0	0					3,480	-100.0% -100.0%	0	33,375	-100.0% -100.0%	
Nokesville Total	0 0	-	v	0 0	0 0		0 0	0 0	0	0	0	0	2,430 16,592	-100.0%	0	18,653 139,932	-100.0% -100.0%	
Total	U	U	U	U	U	U	U	U	U	U	U	U	10,592	-100.0 /6	U	139,932	-100.0 /6	
Patron Polaris PAC Lo	oains (Sour	ce: Polaris																
Total	49.945	55,956	50,792	47,377	45,708	47,071	48,928	49,692					55,488	-10.4%	395,469	535,278	-26.1%	
		,		Í	,	,	,	,					,		,	,		
Web Transactions (Se	ource: OCE M	lonthly Stat F	Report)															
OverDrive Active Visits	32,607	30,595	28,477	28,802	26,710	28,051	31,347	29,418					20,152	46.0%	236,007	168,995	39.7%	
Library Web Site: Unique																		
Page Views (Unique																		
Visitors) **			69,012			45,316							0		114,328	314,459	-63.6%	700,000
Facebook Unique Users																		
(Engaged Users)	6,528	4,207	4,582	4,021	2,283	2,242	6,211	3,698					3,916	-5.6%	33,772	32,488	-25.4%	
Pinterest Average	0,020	4,201	4,502	7,021	2,200	2,272	0,211	0,000					0,510	-0.070	55,1.2	32,400	-20.470	
monthly engaged users	4,460	4,598	4,290	1,630	765	960	175	13					4,695	-99.7%	16,891	26,470		
Instagram : Engagement																		
	3,520	755	924	959	868	806	1,196	805					1,068	-24.6%	9,833	8,100		
Total	47,115	40,155	107,285	35,412	30,626	77,375	38,929	33,934	0	0	0	0	29,831	13.8%	410,831	550,512	-25.4%	
% of Performance																		
Measure Target	Total Web p	age Views	(FY21 Targe	et: 700,000)	:		16.33%											
% of Performance Measure Target	Social Medi	a Engaged	Users (FY2	1 Target: 70	,000):		144.04%											
Flacture in Dead	- Vi=i+- '0	! \																
Electronic Resources					0.000	0.400	0 000	0.050					45.000	20.00/	60 760	00.070	40.00/	
Total	8,632	8,232	8,704	9,030	8,688	8,169	8,998	9,256					15,086	-38.6%	69,709	80,379	-13.3%	
													+					
Total Library Visits																		
System Total	131,481	135,065	209,091	145,612	115,121	164,132	127,626	93,077	0	0	0	0	212,157	-56.1%	1,121,205	2 111 070	-46.9%	
System rotar	131,461	130,005	203,031	140,012	110,127	104,132	121,020	93,011	U		U	U	414,137	-30.1%	1,141,405	4,111,070	-40.5%	
**	Danis ! '	n law:	2010 1:1-	m. \Mal- 0''	Dog - \/'	C:		**************************************	u tha O-:	t. t. 005	O	etauliile - '						
	Beginning i	n January	∠∪ I ŏ, Libra	y vveb Site	e rage vie	ws + Session	on are only	reported b	y the Cour	ity to UCE	on a Quai	teriy basi	ა.					

Computer Use (All Lib	oraries)												Same Month	Percent of	C U	MULAT	IVE	
# Users Logged On (SA	,												Last Year	Difference				Performance
Full Service Library		,												Feb 20 to	Total FY21	Total FY20	Percent of	Measure Target
. u co. 1.00y	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	lan 21	*Feb-21	Mar-21	Apr-21	May-21	Jun-21	Feb-20	Feb 20 to	To Date	To Date	Difference	
Bull Run	237	340	3ep-20 419	452	439	419	81	0	Mar-21	Apr-21	Way-21	Juli-21	1,782	-100.0%	2,387	10,329	-76.9%	
Central	0	0	0	0	65	192	231	0					1,702	-100.076	488	5,610	-91.3%	
Chinn Park	193	293	414	463	419	472	398	0					1,258	-100.0%	2,652	9,519	-72.1%	
Haymarket Gainesville	76	138	163	197	183	183	223	0					612	-100.0%	1.163	5.018	-76.8%	
Manassas City								0					0		0	0		
Montclair	92	155	208	204	217	251	235	0					790	-100.0%	1,362	6,179	-78.0%	
Potomac	265	397	502	555	517	582	564	0					1,586	-100.0%	3,382	11,421	-70.4%	
Total	863	1,323	1,706	1,871	1,840	2,099	1,732	0	0	0	0	0	6,028	-100.0%	11,434	48,076	-76.2%	
Neighborhood Library																		
Dale City	0	0	0	0	0	0	0	0					350		0	2,635	-100.0%	
Dumfries	0	0	0	0	0	0	0	0					429	-100.0%	0	3,225	-100.0%	
Independent Hill	0	0	0	0	0	0	0						29		0	263	-100.0%	
Lake Ridge	0	0	0	0	0	0	0						152		0	1,306	-100.0%	
Nokesville	0	0	0	0	0	-	0						66	-100.0%	0	438	-100.0%	
Total	0	0	0	0	0	0	0	0	0	0	0	0	1,026	-100.0%	0	,	-100.0%	
															C U	MULAT	IVE	
# User Sessions (SAM	Statistics	. \																
	Otalistics	5)											Same Month	Percent of				
Full Service Library	Otatistics	5)											Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	Percent of Difference	
`	Jul-20	,	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Last Year		To Date			
`		,	Sep-20 1,060	Oct-20 1,011	Nov-20 812	815	Jan-21 790	Feb-21	Mar-21	Apr-21	May-21	Jun-21				To Date 30,256		
Full Service Library	Jul-20 476	Aug-20 798 0	1,060	1,011 0	812 97	815 385	790 460		Mar-21	Apr-21	May-21	Jun-21	Last Year	Difference	To Date 5,762 942	30,256 14,995	-81.0% -93.7%	
Full Service Library Bull Run Central Chinn Park	Jul-20 476 0 395	Aug-20 798 0 553	1,060 0 842	1,011 0 942	812 97 796	815 385 974	790 460 762	0 0 0	Mar-21	Apr-21	May-21	Jun-21	5,270 0 3,445	-100.0%	5,762 942 5,264	30,256 14,995 27,374	-81.0% -93.7% -80.8%	
Full Service Library Bull Run Central Chinn Park Haymarket Gainesville	Jul-20 476	Aug-20 798 0	1,060	1,011 0	812 97	815 385	790 460	0 0 0	Mar-21	Apr-21	May-21	Jun-21	5,270	Difference	To Date 5,762 942	30,256 14,995	-81.0% -93.7%	
Full Service Library Bull Run Central Chinn Park Haymarket Gainesville Manassas City	Jul-20 476 0 395 144	Aug-20 798 0 553 306	1,060 0 842 351	1,011 0 942 412	812 97 796 324	815 385 974 341	790 460 762 417	0 0 0 0	Mar-21	Apr-21	May-21	Jun-21	5,270 0 3,445 1,547	-100.0% -100.0% -100.0%	5,762 942 5,264 2,295	30,256 14,995 27,374 11,949	-81.0% -93.7% -80.8%	
Full Service Library Bull Run Central Chinn Park Haymarket Gainesville Manassas City Montclair	Jul-20 476 0 395 144	Aug-20 798 0 553 306	1,060 0 842 351	1,011 0 942 412	812 97 796 324 376	815 385 974 341 379	790 460 762 417 369	0 0 0 0 0	Mar-21	Apr-21	May-21	Jun-21	5,270 0 3,445 1,547 0 2,026	-100.0% -100.0% -100.0% -100.0%	5,762 942 5,264 2,295 0 2,216	30,256 14,995 27,374 11,949 0 16,084	-81.0% -93.7% -80.8% -80.8%	
Full Service Library Bull Run Central Chinn Park Haymarket Gainesville Manassas City Montclair Potomac	Jul-20 476 0 395 144 156 466	Aug-20 798 0 553 306 297 797	1,060 0 842 351 318 1,009	1,011 0 942 412 321 1,115	812 97 796 324 376 925	815 385 974 341 379 1,025	790 460 762 417 369 990	0 0 0 0 0		•			5,270 0 3,445 1,547 0 2,026 4,528	-100.0% -100.0% -100.0% -100.0% -100.0%	5,762 942 5,264 2,295 0 2,216 6,327	30,256 14,995 27,374 11,949 0 16,084 31,040	-81.0% -93.7% -80.8% -80.8% -86.2% -79.6%	
Full Service Library Bull Run Central Chinn Park Haymarket Gainesville Manassas City Montclair	Jul-20 476 0 395 144	Aug-20 798 0 553 306	1,060 0 842 351	1,011 0 942 412	812 97 796 324 376	815 385 974 341 379	790 460 762 417 369	0 0 0 0 0	Mar-21	Apr-21			5,270 0 3,445 1,547 0 2,026	-100.0% -100.0% -100.0% -100.0% -100.0%	5,762 942 5,264 2,295 0 2,216	30,256 14,995 27,374 11,949 0 16,084	-81.0% -93.7% -80.8% -80.8%	
Full Service Library Bull Run Central Chinn Park Haymarket Gainesville Manassas City Montclair Potomac	Jul-20 476 0 395 144 156 466	Aug-20 798 0 553 306 297 797	1,060 0 842 351 318 1,009	1,011 0 942 412 321 1,115	812 97 796 324 376 925	815 385 974 341 379 1,025	790 460 762 417 369 990	0 0 0 0 0		•			5,270 0 3,445 1,547 0 2,026 4,528	-100.0% -100.0% -100.0% -100.0% -100.0%	5,762 942 5,264 2,295 0 2,216 6,327	30,256 14,995 27,374 11,949 0 16,084 31,040	-81.0% -93.7% -80.8% -80.8% -86.2% -79.6%	
Full Service Library Bull Run Central Chinn Park Haymarket Gainesville Manassas City Montclair Potomac	Jul-20 476 0 395 144 156 466	Aug-20 798 0 553 306 297 797	1,060 0 842 351 318 1,009	1,011 0 942 412 321 1,115	812 97 796 324 376 925	815 385 974 341 379 1,025	790 460 762 417 369 990	0 0 0 0 0		•			5,270 0 3,445 1,547 0 2,026 4,528	-100.0% -100.0% -100.0% -100.0% -100.0%	5,762 942 5,264 2,295 0 2,216 6,327	30,256 14,995 27,374 11,949 0 16,084 31,040	-81.0% -93.7% -80.8% -80.8% -86.2% -79.6%	
Full Service Library Bull Run Central Chinn Park Haymarket Gainesville Manassas City Montclair Potomac Total	Jul-20 476 0 395 144 156 466 1,637	Aug-20 798 0 553 306 297 797	1,060 0 842 351 318 1,009	1,011 0 942 412 321 1,115 3,801	812 97 796 324 376 925	815 385 974 341 379 1,025	790 460 762 417 369 990 3,788	0 0 0 0 0 0 0 0		•			5,270 0 3,445 1,547 0 2,026 4,528 16,816	-100.0% -100.0% -100.0% -100.0% -100.0%	5,762 942 5,264 2,295 0 2,216 6,327	30,256 14,995 27,374 11,949 0 16,084 31,040 131,698	-81.0% -93.7% -80.8% -80.8% -86.2% -79.6%	
Full Service Library Bull Run Central Chinn Park Haymarket Gainesville Manassas City Montclair Potomac Total Neighborhood Library	Jul-20 476 0 395 144 156 466 1,637	Aug-20 798 0 553 306 297 797 2,751	1,060 0 842 351 318 1,009 3,580	1,011 0 942 412 321 1,115 3,801	812 97 796 324 376 925 3,330	815 385 974 341 379 1,025 3,919	790 460 762 417 369 990 3,788	0 0 0 0 0 0 0 0		•			5,270 0 3,445 1,547 0 2,026 4,528 16,816	-100.0% -100.0% -100.0% -100.0% -100.0% -100.0%	5,762 942 5,264 2,295 0 2,216 6,327	30,256 14,995 27,374 11,949 0 16,084 31,040 131,698	-81.0% -93.7% -80.8% -80.8% -86.2% -79.6% -82.7%	
Full Service Library Bull Run Central Chinn Park Haymarket Gainesville Manassas City Montclair Potomac Total Neighborhood Library Dale City Dumfries Independent Hill	Jul-20 476 0 395 144 156 466 1,637	Aug-20 798 0 553 306 297 797 2,751	1,060 0 842 351 318 1,009 3,580 0 0	321 1,115 3,801	812 97 796 324 376 925 3,330	815 385 974 341 379 1,025 3,919	790 460 762 417 369 990 3,788	0 0 0 0 0 0 0 0 0		•			5,270 0 3,445 1,547 0 2,026 4,528 16,816	-100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0%	5,762 942 5,264 2,295 0 2,216 6,327	30,256 14,995 27,374 11,949 0 16,084 31,040 131,698	-81.0% -93.7% -80.8% -80.8% -79.6% -82.7% -100.0% -100.0% -100.0%	
Full Service Library Bull Run Central Chinn Park Haymarket Gainesville Manassas City Montclair Potomac Total Neighborhood Library Dale City Dumfries Independent Hill Lake Ridge	Jul-20 476 0 395 144 156 466 1,637	Aug-20 798 0 553 306 297 797 2,751	1,060 0 842 351 318 1,009 3,580 0 0 0	321 1,115 3,801 0 0 0 0	812 97 796 324 376 925 3,330 0 0 0	815 385 974 341 379 1,025 3,919	790 460 762 417 369 990 3,788	0 0 0 0 0 0 0 0 0		•			5,270 0 3,445 1,547 0 2,026 4,528 16,816 881 1,021 85 390	-100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0%	5,762 942 5,264 2,295 0 2,216 6,327	30,256 14,995 27,374 11,949 0 16,084 31,040 131,698 6,340 7,404 689 3,291	-81.0% -93.7% -80.8% -80.8% -86.2% -79.6% -82.7% -100.0% -100.0% -100.0% -100.0%	
Full Service Library Bull Run Central Chinn Park Haymarket Gainesville Manassas City Montclair Potomac Total Neighborhood Library Dale City Dumfries Independent Hill	Jul-20 476 0 395 144 156 466 1,637	Aug-20 798 0 553 306 297 797 2,751 0 0 0 0 0 0	1,060 0 842 351 318 1,009 3,580 0 0	1,011 0 942 412 321 1,115 3,801 0 0 0 0	812 97 796 324 376 925 3,330 0 0 0	815 385 974 341 379 1,025 3,919 0 0 0	790 460 762 417 369 990 3,788	0 0 0 0 0 0 0 0 0	0	•	0	0	5,270 0 3,445 1,547 0 2,026 4,528 16,816 881 1,021 85 390	-100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0%	5,762 942 5,264 2,295 0 2,216 6,327 22,806	30,256 14,995 27,374 11,949 0 16,084 31,040 131,698 6,340 7,404 689 3,291 1,066	-81.0% -93.7% -80.8% -80.8% -79.6% -82.7% -100.0% -100.0% -100.0% -100.0%	
Full Service Library Bull Run Central Chinn Park Haymarket Gainesville Manassas City Montclair Potomac Total Neighborhood Library Dale City Dumfries Independent Hill Lake Ridge	Jul-20 476 0 395 144 156 466 1,637	Aug-20 798 0 553 306 297 797 2,751 0 0 0 0 0 0	1,060 0 842 351 318 1,009 3,580 0 0 0	321 1,115 3,801 0 0 0 0	812 97 796 324 376 925 3,330 0 0 0	815 385 974 341 379 1,025 3,919 0 0 0	790 460 762 417 369 990 3,788	0 0 0 0 0 0 0 0 0		•		0	5,270 0 3,445 1,547 0 2,026 4,528 16,816 881 1,021 85 390	-100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0%	5,762 942 5,264 2,295 0 2,216 6,327	30,256 14,995 27,374 11,949 0 16,084 31,040 131,698 6,340 7,404 689 3,291	-81.0% -93.7% -80.8% -80.8% -86.2% -79.6% -82.7% -100.0% -100.0% -100.0% -100.0%	
Full Service Library Bull Run Central Chinn Park Haymarket Gainesville Manassas City Montclair Potomac Total Neighborhood Library Dale City Dumfries Independent Hill Lake Ridge Nokesville	Jul-20 476 0 395 144 156 466 1,637	Aug-20 798 0 553 306 297 797 2,751 0 0 0 0 0 0	1,060 0 842 351 318 1,009 3,580 0 0 0	1,011 0 942 412 321 1,115 3,801 0 0 0 0	812 97 796 324 376 925 3,330 0 0 0	815 385 974 341 379 1,025 3,919 0 0 0	790 460 762 417 369 990 3,788	0 0 0 0 0 0 0 0 0	0	0	0	0	5,270 0 3,445 1,547 0 2,026 4,528 16,816 881 1,021 85 390	-100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0%	5,762 942 5,264 2,295 0 2,216 6,327 22,806	30,256 14,995 27,374 11,949 0 16,084 31,040 131,698 6,340 7,404 689 3,291 1,066	-81.0% -93.7% -80.8% -80.8% -79.6% -82.7% -100.0% -100.0% -100.0% -100.0%	

WiFi Use		1												1	С	J MU L A T	IVE	
111111111111111111111111111111111111111	· ·			Note: New F	Ponest Total	Hsor Data + D	well Time: no	t available f	or full servic	e branches for	October 2020							
					-								Same Month Last Year	Percent of Difference		1		Performance
							•			ct, Nov, Dec 20	020.		Last rear	Dillerence				Measure Target
Users: (Source: DoIT)				Note: Service	e with Comc	ast discontinu	ed at Montcla	ir in August	2020						Total FY21	Total FY20	% of	FY21
													Feb-20	Feb 20 to	To Date	To Date	Difference	
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21		Feb 21				
Bull Run New Users	108	143	94	0	0	708	718	398					1,020	-61%	2169	6.636	-67%	
Repeat Users	26		37	0			0	390					368	-100%	106		-96%	
					_	_	_				•		1,388		2275	,		
Total Users: BR	134	186	131	0	0	708	718	398	0	0	0	U	1,300	-71%	2215	8,998	-75%	
Central	40		-		•	240	040	444					4	3425%	628	2,108	700/	
New Users Repeat Users	13 1		5 5				242	141 0					2	-100%	8	919	-70% -99%	
						-							-		,			
Total Users: CE	14	10	10	0	0	219	242	141	0	0	0	0	6	2250%	636	3,027	-79%	
Chinn Park	•	4.5			•	4 000	075						000	400/	0700	5 600	E40/	
New Users	69	_	76		_	,	975	571					982 344	-42% -100%	2768 33	-,	-51%	
Repeat Users	11	2	20	0		0	0	0	_	_		_				,	-99%	
Total Users: CP	80	47	96	0	0	1,032	975	571	0	0	0	0	1,326	-57%	2801	7,930	-65%	
Haymarket Gainesville						=66	400	466					796	0.50	4205	6.007	700/	
New Users	60	88	68	0		533	433	123					796 389	-85%	1305 50	.,	-78%	
Repeat Users	11	17	22			-	0	0		_				-100%		,-	-98%	
Total Users: HG	71	105	90	0	0	533	433	123	0	0	0	0	1,185	-90%	1355	8,708	-84%	
Manassas City																		
New Users								69					0		69	0		
Repeat Users								0					0		0	0		
Total Users: MC	0	0	0	0	0	0	0	69	0	0	0	0	0		69	0		
Montclair			_					= -					<u></u>		<u> </u>			
New Users	30		0				311	89					814	-89%	871	5,836	-85%	
Repeat Users	4			_		-	0	0					332	-100%	4	2,485	-100%	
Total Users: MO	34	0	0	0	0	441	311	89	0	0	0	0	1,146	-92%	875	8,321	-89%	
Potomac															1100			
New Users	36		86	0			421	161					588	-73%	1128	3,612	-69%	
Repeat Users	18	_	11	0		-	0	0					163	-100%	38	,	-97%	
Total Users: PO	54		97				421	161	0	_	-	0		-79%	1166		-76%	
Total WiFi Users:	387	387	424	0	0	3,327	3,100	1,552	0	0	0	0	5,802	-73%	9177	41,802	-78%	
															С	JMULAT	VE	
													Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Difference	Performance
Dwell Time (Average in	n Minutes):	(Source:	DoIT)						·				Lastiteaf	Dillerence	10 Date	10 Date	Dillerence	Measure Target FY21
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jan-20					
Bull Run	269.42	277.78	195.84	0.00	0.00	66.00	38.00	11.00					95.87	-89%	107.3	100.00	7%	
Central	79.54	84.15	243.65	0.00	0.00	75.00	73.00	193.00					45.96	320%	93.5	90.00	4%	
Chinn Park	124.89		52.96	0.00	0.00	88.00	81.00	47.00					76.36	-38%	55.8	77.00	-28%	
Haymarket Gainesville	285.16		244.38	0.00	0.00	112.00	84.00	36.00					128.30	-72%	130.2	123.00	6%	
Manassas City	200.10	200.02	211.00	5.50	3.30	112.00	01.00	98.00					0.00	. 2 /0	98.0		070	
Montclair	338.62	0.00	0.00	0.00	0.00	124.00	95.00	222.00					142.70	56%	97.5		-33%	
Potomac	267.05		143.11	0.00	0.00	80.00	71.00	16.00					98.50	-84%	89.1	92.00	-3%	
Average Dwell Time:	227.45	138.33	146.66	0.00	0.00	90.83	73.67	103.83	0.00	0.00	0.00	0.00	97.95	6%	111.9	104.50	7%	
															C	JMULAT	VE	
													Same Month	Porcent of	Total FY21	Total FY20	% of	D
		/0											Last Year	Percent of Difference	To Date	To Date	% of Difference	Performance Measure Target
Users: Neighborhood		`	,															FY21
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jan-20					
Dale City	11	18	15	21	5	192	306	275					423	-35%	843	2703	-69%	

Dumfries	0	8	14	13	10	106	155	125					101	24%	431	1481	-71%	
Independent Hill	20	27	20	15	12	95	136	129					25	416%	454	310	46%	
Lake Ridge	0	0	0	0	0	48	62	56					289	-81%	166	3117	-95%	i
Nokesville	0	6	22	16	37	52	88	39					588	-93%	260	4,088	-94%	i
Total Users:	31	59	71	65	64	493	747	624	0	0	0	0	1,426	-56%	2154	11,699	-82%	

Service Library	brary Even		ACTIVITI	es (Sourc	ce: Branch	Monthly Sta	atistics Repo	ort)						Same Month Last Year	Percent of Difference	C U	MULAT	IVE	Perf Measure Target	1
Presented Rep. 20	III Service Libra	ıry												Last real					raiget	-
### Presented (8-9)		Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Feb-20		10 Date	10 Date	Dill	FY21	
Chilbren 6.11 9 9 9 12 9 14 6 8 54 8.8 2% 76 300 74.7% 74.7% 74.1% 74.1% 75 74.3% 75 74.3% 75 74.3% 75 75 75 75 75 75 75 7	Preschool (B-5)				21				19			ĺ	·	26	-26.9%	130	169	-23.1%		
April Apri	Children (5-11)	9	9	9	12	9	14	6	8						-85.2%		300	-74.7%		
Bull Run Total 81 58 73 82 70 72 70 58 0 0 0 143 4-58.7% 585 310 37.9% Preschool 1618 3 9 6 9 0 2 4 2	YA (12-18)	16	14	14	13	19	11	18	8					7	14.3%	113	73	54.8%		
Presence (186) 9 9 6 6 9 0 0 2 4 2 2 0 0 0 0 4 17 79 48 1% Children (1871) 8 5 5 5 0 0 0 4 5 1 0 0 0 3 6 75 52 6% YA (12-18) 2 4 1 1 3 3 0 1 1 0 1 0 1 1 0 0 0 0 0 0 1 12 51 7-52 6% Adat 2 2 2 5 5 0 4 5 5 4 0 0 0 2 24 133 345 47.75 6 47.75 6 47.75 6 47.75 6 5 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Adult	30	25	35	36	29	37	30	24					56	-57.1%	246	368	-33.2%		
Children (641) 8 5 5 5 5 0 0 6 4 3 3	Bull RunTotal	81	58	73	82	70	72	70	59	0	0	0	0	143	-58.7%	565	910	-37.9%	1	
YA (12-18) 2	Preschool (B-5)	9	9	6	9	0	2	4	2					0		41	79	-48.1%	1	
Adult 2 2 2 2 2 5 0 4 5 5 4 0 0 0 0 0 24 139 -827% Central Total 21 20 14 22 0 13 13 10 0 0 0 0 0 0 0 113 346 -87.2% Preschool (8-6) 16 7 111 11 10 0 9 17 15 0 0 36 -83.3% 96 220 5-66.4% NACH 19 5 4 5 5 6 7 8 5 0 1 13 -61.5% 4 5 0 0 20 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Children (5-11)	8	5	5	5	0	6	4	3					0		36	76	-52.6%		
Central Total 21 20	YA (12-18)	2	4	1	3	0	1	0	1					0		12	51	-76.5%		
Preschoid (6-8) 16	Adult	2	2	2	5	0	4	5	4					0		24	139	-82.7%		
Children (6+1) 5 6 4 5 5 6 7 8 8 5	Central Total	21	20	14	22	0	13	13	10	0	0	0	0	0		113	345	-67.2%		
Maria	Preschool (B-5)		7	11	11	10	9	17	15					36	-58.3%	96	220			
Adult 8 15 18 12 12 11 19 2	Children (5-11)																			
Chinn Park Total 34 26 38 33 31 31 47 22 0 0 0 0 90 77.4% 263 555 52.5% Preschool (6-6) 2 1 1 2 4 2 2 1	YA (12-18)		-	4	5		4	3	1					5	-80.0%					
Preschool (16-9) 2	Adult	8	15	18	12	12	11	19	2					36	-94.4%	97	216	-55.1%		
Children (6-11) 2 2 3 3 3 2 6 4 5	Chinn Park Total	34	26	38	33	31	31	47	23	0	0	0	0	90	-74.4%	263	555	-52.6%		
Manual 1	Preschool (B-5)	2	1	1	2	4	2	2	1					16	-93.8%	15	107	-86.0%		
A value 1	Children (5-11)	2	2	3	3	2	6	4	5					14	-64.3%					
Algorithm Color	YA (12-18)		1	2	2	5	2	2	2					11	-81.8%	17	59	-71.2%		
Salnesville Total 16		11	10			13	8							20	-65.0%	76	144	-47.2%		
Preschool (B-5)																				
Children (E+1)	Gainesville Total	16	14	15	19	24	18	14	15	0	0	0	0	61	-75.4%	135	407	-66.8%		1
Adult	Preschool (B-5)								0					0		0	0			
Adult	Children (5-11)								3					0		3	0			
Manassas City	YA (12-18)								0					0		0	0			
Preschool (8-9) 11 4 6 9 7 5 6 1 1	Adult								1					0		1	0			
Children (5-11)	Manassas City	0	0	0	0	0	0	0	4	0	0	0	0	0		4	0			
YA (12-18) Z	Preschool (B-5)	11	4	6	9	7	5	6	1					17	-94.1%	49	124	-60.5%		
Adult 15	Children (5-11)	8	2	5	7	6	5	9	0					7	-100.0%	42	78	-46.2%		
Montclair Total 36	YA (12-18)	2	0	1	2	2	4	4	0					8	-100.0%	15	76	-80.3%	1	
Preschool (B-5) 10	Adult			24				15						33	-97.0%					
Children (5-11)	Montclair Total	36	23	36	40	33	120	34	2	0	0	0	0	65	-96.9%	324	512	-36.7%		
YA (12-18) 2	Preschool (B-5)		4		14	10								21	-57.1%			-46.9%		
Adult 8 5 13 11 10 11 11 8	Children (5-11)		4		8		7	7	3					9	-66.7%			-66.9%		
Potomac Total 24	YA (12-18)	2	1	2	5	2	2	2	0					4	-100.0%			-66.0%		
Total 212 155 204 234 184 278 207 133 0 0 0 0 0 415 -68.0% 1,603 3,213 -50.1% 4,600	Adult	8	5	13	11	10	11	11	8					22	-63.6%	77	182	-57.7%		
Note Performance Measures Target A.61% 3.37% A.43% 5.09% A.00% 6.04% A.50% 2.89% 0.00% 0.00% 0.00% 0.00% 0.00% 9.02% -68.0% 34.85% 69.85% -50.1%	Potomac Total								-	0	0	0	0							
Measures Target 4.61% 3.37% 4.43% 5.09% 4.00% 6.04% 4.50% 2.89% 0.00% 0.00% 0.00% 0.00% 0.00% 9.02% -68.0% 34.85% 69.85% -50.1%	Total	212	155	204	234	184	278	207	133	0	0	0	0	415	-68.0%	1,603	3,213	-50.1%	4,600	
Last Year Difference To Date		4.61%	3.37%	4.43%	5.09%	4.00%	6.04%	4.50%	2.89%	0.00%	0.00%	0.00%	0.00%	9.02%	-68.0%	34.85%	69.85%	-50.1%		
Section Park Park																				
Central 1 2 0 2 0 0 0 0 5 38 -86.8% Chinn Park 0 10 8 8 2 1 1 0 3 -100.0% 30 52 -42.3% Haymarket Gainesville 1 0 0 0 1 1 1 7 -85.7% 5 46 -89.1% Manassas City 0 0 0 0 0 0 0									-					Last Year	Difference		To Date			
Chinn Park 0 10 8 8 2 1 1 0 3 -100.0% 30 52 -42.3% Haymarket Gainesville 1 0 0 0 1 1 1 7 -85.7% 5 46 -89.1% Manassas City 2 0 0 0 0			•		-									ŭ	-33.3%	9				1
Haymarket Gainesville 1 0 0 0 1 1 1 7 -85.7% 5 46 -89.1% Manassas City 2 0														0	40.000	5				_
Gainesville 1 0 0 0 1 1 1 7 -85.7% 5 46 -89.1% Manassas City 0		0	10	8	8	2	1	1	0					3	-100.0%	30	52	-42.3%		1
Manassas City 2 0 0					_		4		4					_	05 70/	_	40	00.40/		4
		1	U	U	U	1	1	1	•						-85.7%	5	46	-89.1%		1—
Manufalate 0 0 0 0 0 0 0 0 0 0 0	Manassas City Montclair	0	0	0	2	1	0	0	0					0	-100.0%		40	-92.5%		_

Potomac	1	0	2	3	1	1	0	0					4	-100.0%	8	36	-77.8%	
Totals:		13	10	15	5	7	3	5	0	0	0	0	18	-72.2%			-75.3%	
														•				
Group Visits	[visits within a	library fac	cility; event	s are includ	ed in appropr	iate age lev	∕el totals ab	ove; do not co	ount these in to	otal]			Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Diff	
Bull Run		0	0		0	0	0	0		- 1			3	-100.0%	1	15	-93.3%	
Central	0	0	0	0	0	0	0	0					0		0	6	-100.0%	
Chinn Park		0	0	0	0	0	0	0					4	-100.0%	0	27	-100.0%	
Haymarket Gainesville		0	0	0	0	0	0	0					0		0	6	-100.0%	
Manassas City								4					0			0		
Montclair	0	0	0	0	0	0	0	0					2	-100.0%	0	7	-100.0%	
Potomac	1	0	0	0	0	0	0	0					0		1	2	-50.0%	
Totals:	1	0	0	1	0	0	0	4	0	0	0	0	9	-55.6%	6	63	-90.5%	

tendees to L		vents (S	ource: Brar	nch Monthly	Statistics F	Report)							Same Month	Percent of Difference	СИ	MULAT	IVE	Performance Measure Target
III Service Libra	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Feb-20	Feb 20 to	Total FY21 To Date	Total FY20 To Date	Percent of Difference	FY21
Preschool (B-5)	12,960	1,403	6,969	5,970	4,315	5,370	4,788	7,021	Mar-21	Apr-21	Way-21	Juli-21	1,132	520.2%	48,796	6,744	623.5%	
Children (5-11)	7,083	9,990	324	30,476	2,563	8,142	1,131	1,143					427	167.7%	60,852	4,955	1128.1%	
YA (12-18)	19,761	13,012	14,436	12,146	17,524	1,159	33,400	2,581					70	3587.1%	114.019	1,643	6839.7%	
Adult	15,691	15,874	20,981	16,264	17,553	46,146	31,656	15,217					1,581	862.5%	179,382	6,785	2543.8%	
Bull RunTotal	55,495	40,279	42,710	64,856	41,955	60,817	70,975	25,962	0	0	0	0	3,210	708.8%	403,049	20,127	1902.5%	-
Preschool (B-5)	4,911	5,104	1,867	1,685	2,410	937	759	176					0		17,849	2,622	580.7%	
Children (5-11)	10,744	9,393	432	1,339	876	2,582	819	187					0		26,372	2,390	1003.4%	
YA (12-18)	1,605	1,345	1,004	1,022	773	500	0	4					0		6,253	645	869.5%	
Adult	2,969	1,948	2,180	2,003	2,738	872	1,428	87					0		14,225	2,647	437.4%	
Central Total	20,229	17,790	5,483	6,049	6,797	4,891	3,006	454	0	0	0	0	·		64,699	8,304	679.1%	
Preschool (B-5)	4,109	1,832	3,264	4,299	3,434	3,653	5,118	2,465					1,911	29.0%	28,174	10,848	159.7%	
Children (5-11)	6,332	3,171	3,948	917	2,221	11,636	9,735	7,770					445	1646.1%	45,730	4,233	980.3%	
YA (12-18)	2,368	0	33	282	2,645	18,837	13	10					103	-90.3%	24,188	1,663	1354.5%	
Adult	21,681	3,586	32,785	11,289	2,828	5,955	2,977	34	_			_	700	-95.1%	81,135	3,304	2355.7%	
Chinn Park Total	34,490	8,589	40,030	16,787	11,128	40,081	17,843	10,279	0	0	0	0	3,159	225.4%	179,227	20,048	794.0%	
Preschool (B-5)	4,278	1,475	1,092	1,522	3,751	795	1,875	916					1,173	-21.9%	15,704	7,640	105.5%	
Children (5-11)	2,383	1,202	1,349	951	1,133	1,940	1,525	2,760					477	478.6%	13,243	5,111	159.1%	
YA (12-18)	1,333	4 000	16	16	11,556	16	20	9					206	-95.6%	12,969	1,295	901.5%	
Adult	1,036	1,808	42	1,323	8,616	2,672	6,488	6,746					770	776.1%	28,731	6,645	332.4%	
Haymarket																		
Sainesville Total	9,030	4,488	2,499	3,812	25,056	5,423	9,908	10,431	0	0	0	0	2,626	297.2%	70,647	20,691	241.4%	
Preschool (B-5)								0					0		0	0		
Children (5-11)								39					0		39	0		
YA (12-18)								0					0		0	0		
Adult								6					0		6	0		
Manassas City	0	0	0	0	0	0	0	45	0	0	0	0	0	54.70/	45	0	100.00/	
Preschool (B-5)	7,804	2,627	3,186	4,331	2,612	712	2,657	587					387	51.7%	24,516	4,658	426.3%	
Children (5-11)	1,266	66	1,867	3,718	2,714	1,610	3,266	0					288	-100.0%	14,507	3,874	274.5%	
YA (12-18)	4	0	1,771	864	47.000	1,225	62	0					75	-100.0%	3,932	887 8.954	343.3% 1747.1%	
Adult Montclair Total	22,685	12,844	26,318	24,757	17,962	14,077	46,739 52.724	593	0	^	0	0	1,295	-99.5% -71.0%	165,388	- /	1/47.1%	
	31,759 2,945	15,537	33,142 2,509	33,670 2,834	23,294 1,371	17,624	1,382	6,256	U	0	U	U	2,045 645	869.9%	208,343	18,373 4,430	325.3%	
Preschool (B-5)	3,573	101 4,534	1,034	2,634	52	3,531	2,610	4,052					290	1297.2%	18,840	4,430	294.0%	
Children (5-11)	4,550	1,712	1,034	129	9	1,300	,	4,052					17	-100.0%	19,672	623	1136.4%	
YA (12-18) Adult	2,332	49	7,288	2,959	3,072	3,989	3,940	3,726					278	1240.3%	7,703 27.355	2,518	986.4%	
Potomac Total	13,400	6,396	10,831	6,208	4,504	10,262	7,935	14,034	0	0	0	0		1041.0%	73,570	,	485.6%	
FS Total	164,403	93,079	134,695	131,382	112,734	139,098	162,391	61,753	0	0	0	0	12,270	403.3%	999,535	100,107	898.5%	175.000
% of Performance	. 5-7, -100	00,010	.5-,555	101,002	, , , , , , ,	.00,000	102,001	01,700	J				12,210	130.070	555,555	100,107	550.070	.,,,,,,,
Measures Target	93.94%	53.19%	76.97%	75.08%	64.42%	79.48%	92.79%	35.29%	0.00%	0.00%	0.00%	0.00%			571.16%			
			+															
		at events that	occur at a	location oth	er than a lib	orary facility;	events are	included in	appropriate	age level to	otals above;	do not	Same Month	Percent of	Total FY21	Total FY20	% of	
	count these												Last Year	Difference	To Date	To Date	Difference	
Bull Run	301	281	0	0	0	3601	32	106					58	82.8%	4,321	2,106	105.2%	
Central	4	408	0	103	0	0	0	0					0		515	601	-14.3%	
Chinn Park	0	17	171	1225	11	6	1	0					127	-100.0%	1,431	3715	-61.5%	
Haymarket												·	005		4 **	0704		
Gainesville	100	0	0	0	27	12	5	5					395	-98.7%	149	3701	-96.0%	
Manassas City	0	0	0	0	0	0	0	46					0	165.50	46	0	65.00	
			Λ.	5/1	5	0	0	0					11	-100.0%	59	1527	-96.1%	
Montclair Potomac	0 10	0	91	54 174	50	31	0	0	ļ.				92	-100.0%	356	1,270	-72.0%	

																		<u> </u>	
																		<u> </u>	
																		 	
Group Visit Attendees	[attendees	at visits with	nin a library	facility; eve	nts are inclu	ded in appr	opriate age	level totals	above; do n	ot count the	se in total]		Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Difference		
Bull Run	0	0	0	20662	0	0	0	0					57	-100.0%	20,662	377	5380.6%		
Central	0	0	0	0	0	0	0	0					0		0	80	-100.0%	1	
Chinn Park	0	0	0	0	0	0	0	0					155	-100.0%	0	757	-100.0%	1	
Haymarket Gainesville		0	0	0	0	0	0	0					0		0	149	-100.0%		
Manassas City	0	0	0	0	0	0	0	17					0		17	0		1	
Montclair	0	0	0	0	0	0	0	0					13	-100.0%	0	65	-100.0%		
Potomac	10	0	0	0	0	0	0	0					0		10	44	-77.3%		
Totals:	10	0	0	20662	0	0	0	17	0	0	0	0	225	-92.4%	20.689	1,472	1305.5%		

Library Event	ts and Ac	tivities (Source: Bra	anch Month	ly Statistics	Report)							Same Month	Percent of	CU	MULATI	V E	Perform
Neighborhood	Library												Last Year	Difference	Tatal EVO:	Tatal EVOS	Danes 4 5	Measure Targe
J													Feb-20	Feb 20 to	Total FY21 To Date	Total FY20 To Date	Percent of Diff	EV04
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Feb-20	Feb 21		10 2410	5	FY21
Preschool (B-5)	0	0		0		0	0	0					7	-100.0%	0	43	-100.0%	
Children (5-11)	4	0		4		1	1	2					4	-50.0%	22	36	-38.9%	
YA (12-18)	0	0		0	_	0	0	0					0		0	7	-100.0%	
Adult	0	0		1	1	2	2	1					1	0.0%	9	7	28.6%	
Dale City Total	4	0		5		3	3	3	0	0	0	0	12	-75.0%	31	93	-66.7%	
Preschool (B-5)	7	6		1		3	0	1					4	-75.0%	28	60	-53.3%	
Children (5-11)	5	4		8		8	5	5					0		68	27	151.9%	
YA (12-18)	5	3		0		1	0	1					1	0.0%	12	7	71.4%	
Adult	1	0		1	0	0	2	0					1	-100.0%	5	3	66.7%	
Dumfries Total	18	13		10		12	7	7	0	0	0	0	6		113		16.5%	
Preschool (B-5)	0	0		1		1	0	1					4	-75.0%	7	30	-76.7%	
Children (5-11)	2	0		0		1	2	0					3	-100.0%	5	18	-72.2%	
YA (12-18)	0	0		0		0	0	0					0		0	6	-100.0%	
Adult Independent Hill	0	2	1	0	0	0	0	1					0		4	5	-20.0%	
Total	2	2	3	1	2	2	2	2	0	0	0	0	7	-71.4%	16	59	-72.9%	
Preschool (B-5)	3	2		5		4	2	4					4	0.0%	27	22	22.7%	
Children (5-11)	2	2		1		2	0	0					2	-100.0%	9	25	-64.0%	
YA (12-18)	0	0		0		0	0	0					1	-100.0%	0	9	-100.0%	
Adult	0	0		1		0	1	0					2	-100.0%	2	17	-88.2%	
Lake Ridge																		1
Total	5	4	5	7	4	6	3	4	0	0	0	0	9	-55.6%	38	73	-47.9%	
Preschool (B-5)	0	0		0		1	1	1					10	-90.0%	5	47	-89.4%	
Children (5-11)	0	3		3		5	3	2					5	-60.0%	22	40	-45.0%	
YA (12-18)	1	1		1	4	1	1	0					2	-100.0%	10	20	-50.0%	
Adult	1		1	1	1	1	1	1					5	-80.0%	,	36	-80.6%	
Nokesville Total	2	4	6	5	9	8	6	4	0	0	0	0	22	-81.8%	44	143	-69.2%	
Total	31	23	37	28	51	31	21	20	0	0	0	0	56	-64.3%	242	465	-94.0%	600
% of performance	ce measure																	
	target														40.33%			
		occur at a	location oth	er than a li	brary facility;	events are	included in	appropriate	age level	totals above	; do not co	unt these	Same Month Last Year	Percent of Difference	Total FY21	Total FY20	.,	
	in total]					0	0	0				1			To Date	To Date	% of Diff	
Dale City	0	0		0		0	0	0					0		0	3	-100.0% -100.0%	
Dumfries Ind Hill	0	0		0		0	0	0					0	-100.0%	5	1	-100.0%	
Lake Ridge	0	0		1	0	0	0	0					0	-100.0%	0	J	-100.0%	-
Nokesville	0	0		0		0	0	0					1	-100.0%	0	5		-
Total:	0	0				0		0	0	0	0	0	2	-100.0%	6	13		
Total.	U	0	J	<u>'</u>	U	U	U	U	U	U	0	U		-100.070	0	13	-100.070	
													Same Month	Percent of				
Group Visits	[avanta ara	included in		one level	totals above;	do not oo	int thoos in	total1					Last Year	Difference	Total FY21 To Date	Total FY20 To Date	% of Diff	
Dale City	events are	included in		age ievei 0		do not cot	ini these in	lotarj 0					0		10 Date	10 Date	/0 OI DIII	1
Dale City Dumfries	0	0		0		0	0	0					0		0	0		
Ind Hill	0	0		0		0	0	0					0		0	0		
Lake Ridge	0	0		0		0	0	0					0		0	0		
Nokesville	0	0		0		0	0	0					6	-100.0%	n	7	-100.0%	
Total:	0	0		0		0	0	0	0	0	0	n	6		0	7		
i Olai.	U	0	U	0	U	U	U	U	U	U	U	U		- 100.070	U		-100.070	

Attendees to Neighborhoo		Events (So	urce: Bran	ch Monthly	Statistics R	leport)							Same Month Last Year	Percent of Difference	СU	MULATI	VE	Performance Measure Target
veignbornoo	u Library												Feb-20	Feb 20 to	Total FY21 To Date	Total FY20 To Date	Percent of Difference	FY21
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21		Feb 21				
Preschool (B-5)	0	0	0	0	0	0	0	0					46	-100.0%	0	783	-100.0%	
Children (5-11)	6,824	0	3,178	2,507	3,865	436	253	1,937					42	4511.9%	19,000	1338	1320.0%	
YA (12-18)	0	0	0	0	0	0	0	0					0	107.10/	0 0 4 5	101	-100.0%	
Adult	0	0	1,172	865	150	627	202	29					14	107.1%	3,045	278	995.3%	
Dale City Total	6,824	0	4,350	3,372	4,015	1,063	455	1,966	0	0	0	0	102	1827.5%	22,045	2,500	781.8%	
Preschool (B-5)	2,886	1,410	3,292	15	11	1,174	0	12	-		-		18	-33.3%	8,800	1183	643.9%	
Children (5-11)	215	889	1,159	5,081	6,622	5,037	13,692	5,500					0		38,195	299	12674.2%	
YA (12-18)	62	638	20	0	15	20	0	3					15	-80.0%	758	70	982.9%	
Adult	103	0	10	1	0	0	17,038	0					0		17,152	80	21340.0%	
Dumfries Total	3,266	2,937	4,481	5,097	6,648	6,231	30,730	5,515	0	0	0	0	33	16612.1%	64,905	1,632	3877.0%	
Preschool (B-5)	0	0	347	25	1,414	436	0	11					58	-81.0%	2,233	446	400.7%	
Children (5-11)	2,254	0	0	0	0	12	802	0					71	-100.0%	3,068	586	423.5%	
YA (12-18)	2,234	0	0	0	0	0	0	0					0	100.070	0,000	73	-100.0%	
Adult	0	10,507	5,263	0	0	0	0	733					0		16,503	72		
Independent																		
Hill Total	2,254	10,507	5,610	25	1,414	448	802	744	0	0	0	0	129	476.7%	21,804	1,177	1752.5%	
Preschool (B-5)	2,974	1,567	2,047	2,445	2,419	941	1,212	2,783					151	1743.0%	16,388	871	1781.5%	
Children (5-11)	2,239	2,022	345	59	0	28	0	0					35	-100.0%	4,693	1,164	303.2%	
YA (12-18)	0	0	0	0	0	0	0	0					7	-100.0%	2 220	188	-100.0%	
Adult Lake Ridge	0	0	0	2,252	0	0	968	0					40	-100.0%	3,220	404	697.0%	
Total	5,213	3,589	2,392	4,756	2,419	969	2,180	2,783	0	0	0	0	233	1094.4%	24,301	2,627	825.0%	
Preschool (B-5)	0	0	0	0	135	1,998	1,044	1,072					121	786.0%	4,249	597	611.7%	
Children (5-11)	0	2,290	2,502	6,764	3,412	4,931	4,286	3,537					122	2799.2%	27,722	1440	1825.1%	
YA (12-18)	5	4	4	4	4	4	3	0					12	-100.0%	28	94	-70.2%	
Adult	1,790	0	1,321	1,821	2,040	1,663	3,337	2,107					852	147.3%	14,079	7309	92.6%	
Nokesville Total	1,795	2,294	3,827	8,589	5,591	8,596	8,670	6,716	0	0	0	0	1,107	506.7%	46,078	9,440	388.1%	
Total	19,352	19,327	20,660	21,839	20,087	17,307	42,837	17,724	0	0	0	0	1,604	1005.0%	179,133	17,376	930.9%	16,00
% of performance	10,002	10,021	20,000	21,000	20,007	11,001	42,001	11,124	J	J	J	J	1,004	1000.070	110,100	11,616	000.070	10,00
measure target															1119.58%			
Outreach													Same Month	Percent of				
	[attendees a		it occur at a	a location of	ther than a li	ibrary facilit	y; events ar	e included i	n appropria	te age leve	I totals abov	ve; do not	Last Year	Difference	Total FY21	Total FY20	% of	
Attendees Dale City	count these	in totalj 0	0	0	0	0	0	0	1	Т	1		0		To Date	To Date 187	-100.0%	
Dale City Dumfries	0	0	62	0	0	0	0	0					0		62	187 55		
Ind Hill	0	0	02	0	0	0	0	0					37	-100.0%	0		-100.0%	
Lake Ridge	0	0	0	59	0	0	0	0					n	100.070	59	150	-60.7%	1
Nokesville	0	0	0	0	0	0	0	0					37	-100.0%	0	91		
Totals:	0	0	62	59	0	0	0	0	0	0	0	0	74		121		-84.0%	
Group Visit Attendees	[attendees :	at visits with	in a library	facility: eve	nts are inclu	ıded in annı	ropriate age	level totals	above: do	not count th	ese in total	1	Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Difference	
Dale City	0	0	0	0	0	0	0	0	above, 40	ot oount th	Joo III lolal	J	n		0	0		
Dumfries	0	0	0	0	0	0	0	0					0		0	0		'
Ind Hill	0	0	0	0	0	0	0	0					0		0			
Lake Ridge	0	0	0	0	0	0	0	0					0		Ö			
Nokesville	0	0	0	0	0	0	0	0					61	-100.0%	0	74	-100.0%	
NOKesville																		

Community + Study R	oom Use	: Non-Li	brary (Lib	rary-spo	onsored i	meetings	+ events	are not	counted)			Same Month Last Year	Percent of Difference	Cl	JMULATIV	' E	Performance Measure Target
Number of Non-Library	Uses:												Feb-20	Feb 20 to Feb 21	Total FY21 To Date	Total FY20 To Date	Percent of Difference	FY21
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21		Feb 21				
Bull Run: County	0	0	0	0	0	0	0	0					1	-100.0%	0	7	-100.0%	
Bull Run: Non-County	0	0	0	0	0	0	0	0					34	-100.0%	0	257	-100.0%	
Bull Run: Total	0	0	0	0	0	0	0	0	0	0	0	0	35	-100.0%	0	264	-100.0%	
Central: County	0	0	0	0	1	0	0	0					0		1	3	-66.7%	
Central: Non-County	0	0	0	0	0	0	0	0					0		0	55	-100.0%	
Central: Total	0	0	0	0	1	0	0	0	0	0	0	0	0		1	58	-98.3%	
Chinn Park: County	0	1	12	20	14	9	19	2					0		77	12	541.7%	
Chinn Park: Non-County	0	0	0	0	0	0	0	0					137	-100.0%	0	1,054	-100.0%	
Chinn Park: Total	0	1	12	20	14	9	19	2	0	0	0	0	137	-98.5%	77	1,066	-92.8%	
Haymarket Gainesville:	-													400.000	_	_	400.001	
County Haymarket Gainesville:	0	0	0	0	0	0	0	0					4	-100.0%	0	7	-100.0%	
Non-County	0	0	0	0	0	0	0	0					305	-100.0%	0	2,051	-100.0%	
HG: Total	0			0			0	0		0	0	0	309	-100.0%	0		-100.0%	
Manassas City: County	0			0			0	0		Ü	Ţ,		0		0			
Manassas City: Non-County	0			0			0	0					0		0	0		
Manassas City: Total	0	-		0			0	0		0	0	0	0		0			
Montclair: County	0			0			0	0			Ŭ		2	-100.0%	0		-100.0%	
Montclair: Non-County	0			0			0	0					361	-100.0%	0		-100.0%	
Montclair: Total	0			0			0	0		0	0	0	363	-100.0%	0	·	-100.0%	
Potomac: County	0	-		0			0	0		U	0	0	1	-100.0%	2		-71.4%	
Potomac: Non-County	0		-	0			0	0					4	-100.0%	0	-		
Potomac: Total	0			0			0	0		0	0	0	5	-100.0%	2		100.070	
ASC: County	0			0			0	0		U	0	0	0	-100.070	0			
ASC: Non-County	0			0			0	0					0		0			
ASC: Total	0			0			0	0		0	0	0	0		0			
Dumfries: County	0	0		0			0	0		0	U	0	0		0		-100.0%	
·	0			0			0						68	100.00/	0			
Dumfries: Non-County	0			0		0	0	0		0	0		68	-100.0%	0	,	-100.0%	
Dumfries: Total	0	0	0	0	0	0	U	0	0	0	0	0	68	-100.0%	0	1,312	-100.0%	
Total County Here	0	1	40	200	17	9	40	2	0	0	0		8	75.00/	80	0.45	C7 00/	
Total County Uses:	0			20			19 0	0			0	0	909	-75.0%	0		-67.3%	
Total Non-County Uses: Total County + Non-	0	0	0	0	0	U	U	U	0	0	0	0	909	-100.0%		7,313	-100.0%	
County Use:	0	1	12	20	17	9	19	2	0	0	0	0	917	-99.8%	80	7,558	-98.9%	
,	ű								Ů	Ü	Ŭ				-	.,	22.270	
												•		-				

					-								1		ı	I	1	1
Community + Study Ro	om Use:	: Non-Lik	orary (Li	brarv-spo	nsored	meetinas	+ events	s are not	counted)								
,			, , ,	, ,		J												
Number of Attendees for	Non-Libr	rary Uses	:										Same Month	Percent of	Total FY21 To	Total FY20 To	Percent of	Performance
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Last Year	Difference	Date	Date	Difference	Measure Targe
Bull Run: County	0	0	0		0		0	0		740.21		•	50	-100.0%	0	161	-100.0%	
Bull Run: Non-County	0	0	0	0	0	0	0	0					240	-100.0%	0	1,785	-100.0%	
Bull Run: Total	0	0	0	0	0	0	0	0	0	0	0	0	290	-100.0%	0	1,946	-100.0%	
Central: County	0	0	0	0	3	0	0	0					0		3	38	-92.1%	
Central: Non-County	0	0	0	0	0		0	0					0		0	633		
Central: Total	0	0	0	0	3	0		0	0	0	0	0	0		3	671	-99.6%	
Chinn Park: County	0	5	139	250	714	97	209	70					0		1484	164	804.9%	
Chinn Park: Non-County	0	0	0	0	0	0	0	0					351	-100.0%	0	2,943	-100.0%	
Chinn Park: Total	0	5	139	250	714	97	209	70	0	0	0	0	351	-40.5%	1484	3,107	-52.2%	
Haymarket Gainesville: County	0	0	0	0	0	0	0	0					55	-100.0%	0	117	-100.0%	
Haymarket Gainesville: Non-County	0	0	0		0		0	0					818	-100.0%	0			
HG: Total	0	0	0		0		0	0	0	0	0	0	873	-100.0%	0			
Montclair: County	0	0	0		0		0	0	0	0	0	0	19	-100.0%	0			
Montclair: Non-County	0	0	0		0		0	0					1197	-100.0%	0			
Montclair: Total	0	0	0		0	0	0	0	0	0	0	0	1216	-100.0%	0		-100.0%	
Potomac: County	0	0	0		717	0		0		Ū	-		13	-100.0%	717	1,176		
Potomac: Non-County	0	0	0		0		0	0					111	-100.0%	0	847	-100.0%	
Potomac: Total	0	0	0		717	0		0	0	0	0	0	124	-100.0%	717	2,023	-64.6%	
ASC: County	0	0	0		0		0	0			Ū		0		0			
ASC: Non-County	0	0	0		0		0	0					0		0		-100.0%	
ASC: Total	0	0	0		0			0	0	0	0	0	0		0	1,824		
Dumfries: County	0	0	0		0		0	0					0		0	346		
Dumfries: Non-County	0	0	0	0	0	0	0	0					100	-100.0%	0	2,014		
Dumfries: Total	0	0	0	0	0	0	0	0	0	0	0	0	100	-100.0%	0	2,360	-100.0%	
	3				J	J	J					J				,,,,,,		
Total County Attendees:	0	5	139	250	1434	97	209	70	0	0	0	n	137	52.6%	2204	2,415	-8.7%	
Total Non-County Attendees:	0	0	0		0	0	0	0	0		0	0		-100.0%	0	24,569	-100.0%	
Total County + Non- County Use:	0	5	139		1434	97	209	70	0			0	2,954	-92.9%	2204		-91.8%	



															CUN	IULATI	VE	Perf Measure
													Same Month Last Year	Percent of Difference	Total FY21 To	Total EV20		Target
Training Office (Source: HR Training Manager)													Feb 20	Feb 20 to Feb 21	Date	To Date	% of Diff	FY21
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21						
Total # of Training Events	211	56	42	53	36	13	30	28					0		469	0		
Total # of Staff Attended		150	176	235	135	70	27	15					0		908	0		
Total	311	206	218	0	171	83	57	43	0	0	0	0	0		1089	0		20%
% of performance measure target															454000.00%			
								•	•									

													Same Month	Percent of	си	MULATIV	/ E	Perf
													Last Year	Difference	Total FY21 To	Total FY20 To		Measure Target
Financial Service			-										Feb-20	Feb 20 to Feb 21	Date	Date	% of Diff	FY21
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21		reb 21				
Financial Transactions	681	687	1,018	1,015	855	792	947	620					1,096	-43.4%	6,615	9,089	-27.2%	21,000
															си	MULATIV	/ E	Perf Measure
Library Facilities	Mainton	anca (S	Source: I	ibrary Fac	ilities Ma	nager)							Same Month Last Year	Percent of Difference	Total FY21	Total FY20	% of Diff	Target
Library racintles	Jul-20	Ì		Oct-20	Nov-20	· ·	Jan-21	Feb-21	Mar-21	Apr-21	Mov 24	Jun-21	1		To Date	To Date	% Of DITT	FY21
Work Orders forwarded to B&G	Jul-20	Aug-20 27	Sep-20	16	NOV-20	20	Jan-21 25	13	War-21	Apr-21	May-21	Jun-21	35	-62.9%	160	278	-42%	
In-House Work Orders Completed	6	15	10	13	27	14	20	10					7	42.9%	115	96		
Total	26	42	34	29	42	34	45		0	0	0	0	42		275			
% of performance measure target	20		04	20	72	0.4	40	20	,	J	J	J	72	40.2%	39.29%	014	2070	100
															сп	MULATIV	/ F	
0.00	=		.1.10										Same Month	B		0 2 % 1 1 1	<u> </u>	Perf Meas Target
Office of Commu	-		,	1									Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Diff	FY21
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21						
Web requests + print pieces produced	317	727	573	659	651	372	624	720					432	66.7%	4,643	4,588	1.2%	7,000
% of performance measure target															66.33%			
Office of Progran	nmina +	Outread	ch (Sou	rce: OPO	Outreach	n Libraria	າ)											
	9		(000				.,						Same Month	Percent of	Total FY21	Total FY20		Perf Meas
Outreach Events	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21		Difference	To Date	To Date	% of Diff	Target FY21
Coordinated	8	15	10	2	1	1	0	2					5	-60.0%	39	40	-2.5%	50
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21		Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Diff	Perf Meas Target FY21
Requests filled for outreach materials								1 65-21	With -2.1	Apr-21	Way-21		_	22.22				
outreach materials	1	1	3	4	2	2	2	1					5	-80.0%	16	44	-63.6%	70
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	1 4 3/	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Diff	Perf Meas Target FY21
Participation in Partnership Events	501-20	Aug-20	Зер-20	12	10	7	72	6	Widi-21	Ap1-21	Way-21	Juli-21	5	20.0%	121	37		30
	3	3	0	14	10	,	12	U					3	∠0.0 /0	121	37	/0	30
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Same Month Last Year	Percent of Difference	Total FY21 To Date	Total FY20 To Date	% of Diff	Perf Meas Target FY21
Total Reached in																	1	

													Same Month	Percent of	c u	MULATI	V E	Performance
Mail Room Transa	ctions	Source:	Monthly re	port from M	lailroom)								Last Year	Difference				Measure Target
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Feb-20	Feb 20 to Feb 21	Total FY21 To Date	Total FY20 To Date	Percent of Difference	FY21
Boxes/Bins, etc. of Materials Delivered	3,782	3,999	4,230	4,196	3,937	4,218	4,605	2,931			-		3,831	-23.5%	31,898	38.991	-18.2%	
materiale Benvereu	-,	-,	-,	-,	2,221	-,	-,	_,					,		,			
															c u	IMULATI	V E	Performance
Motoriolo Comisso	Tron	acetics	20.10				.,						Same Month	Percent of				Measure Target
Materials Services	i i i ani	Saction	IS (Sour	ce: Polaris	Monthly Sta	atistics Re	oort)						Last Year	Difference		Total FY20 To	Percent of	
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21		Date		Date	Difference	FY21
Items Added	4,933	5,990	6,563	6,810	5,277	7,013	5,921	5,284	IVIQI-Z I	Αρι-2 ι	Way-Zi	Jui1-2 i	6,691	-21.0%	47,791	69.303	-31.0%	
Items Deleted	4,144	5,517	9,107	11,062	6,303	5,729	6,915	5,426					8,861	-38.8%	54,203		-52.0%	
Bibs Added	4.706	4,689	3,979	4,009	3,729	4,732	3,831	9,226					4.068	126.8%	38,901	47.972	-18.9%	
Bibs Deleted	5,106	1,736	3,818	2,987	3,856	3,137	3,201	8,198					11,786	-30.4%	32,039		-26.2%	-
Total Transactions	18,889	17,932	23,467	24,868	19,165	20,611	19,868	28,134	0	0	0	0	31,406	-10.4%	172,934	273,531	-36.8%	100,000
% of performance measure	·	,					,						,					
target															47.79%			
															47.79%			
Tachnology Sorvie	206 (6-	voo. Mo		nout from	Tachna	la mu Cam	··!aaa\								CUMULAT		V =	Performance
Technology Service	J ES (30	urce: wo	muniy re	port iron	1 recnno	logy Ser	vices)						Same Month	Percent of				Measure Target
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Last Year	Difference	Total FY21 To Date	Total FY20 To Date	Percent of Difference	FY21
	Jui-20	Aug-20	3ep-20	OC1-20	1404-20	Dec-20	Jan-21	1 60-21	IVIQI-Z I	Αρι-2 ι	Way-Zi	Juli-21			Date	Date	Dillerence	
Total Support Requests																		
assigned to LNSS	3,783	2,834	2,795	2,841	1,932	3,351	4,934	5,908					2,180	171.0%	28,378	20,149	40.8%	25,000
% of performance measure target															113.51%			

	FY2021 R	eport N	lotes fo	r Individual Sh	eets in Prince W	illiam Public Li	braries	Monthly	Report						
Circulation	- Librany Cy	otom bogi	na Dhasa	1 of recogning with	contact-free holds pul	olio convice and Virtu	al Cumma	r Dooding	lung 15 C	000					
Circulation					adjusted hours - June		ai Summei	Reading -	June 15, 2	.020					
					as sign Library Servic		tive July 1	6 2020							
					oner system - July 11		dive daily i	0, 2020			1				
					th the air conditioner s		0								-
	,		,		nued issues with the a	, , ,		2020							
	-			<u> </u>	within one hour: July		ouly 10,	1020							
					four hours later: Aug										
					cut. Branch closed for		. 2020								
				nesday, November 1											
					ment weather - Decer										
	-			<u> </u>	ment weather - Decer										
					er - December 16, 202										
	•	 All library branches close to the public (staff requested to work PWC/EOC vaccine call center). Curbside pickup and phone assistance only at BR,CP, HG,MC - January 29, 20 Manassas City Library opens. Curbside pickup and phone assistance only - February 2, 2021 													
	 Montclair I 	Library be	gins offeri	ng curbside pickup.	Curbside pickup and	phone assistance on	l <u>y</u> at BR,Cl	P, HG,MC	and MO. A	I branches	remain cl	osed to the	public - Fe	bruary 8, 2	.021
Information Requests	• <u>Directional/Servicing Technology</u> : Questions that can be answered quickly with minimal staff & public interaction, for example: directions to various areas, program registration, servicing PCs and other equipment.														
(Full Service Libraries)															
					that require more ext			,		ng techniqi	ues or				
					or, title, or subject rec	luests, reader's advis	sory, IBLs,	holds, or IL	LLS, etc.						
	• Montciair	Montclair begins classics read-and-return collection: November 2018													
Computer Use Statistics	 December 	r 2009: S	AM Flexti	me implemented (ex	tension of natron's tin	ne no longer counts a	as a senara	ate session	1)						
brary Events and Activities	 December 2009: SAM Flextime implemented (extension of patron's time no longer counts as a separate session). February 1, 2011: \$2.00 Internet visitor card charge in effect for users without library cards. 														
	. 52.44.9	., 20	φ <u>=.σσ</u> σ	The tribitor bar a brian]	l land in a land									-
Financial Services	 New finar 	ncial + bud	lget syste	m, Ascend, replaces	Performance: July 1	, 2016 (1st access b	y FS staff:	: July 5, 20)16).						
OCE	New web pa	age launch	ned: May	2015											
	December 2	2016: Pint	terest site	changed + boards o	lropped which resulte	d in a negative numb	er of patro	ns.							
	Beginning in	n January	2018, Lib	rary Web Site Page	Views + Session are	only reported by the	County to	OCE on a 0	Quarterly b	asis.					
Volunteer Staff, Hours,	• The 2014	Virginia A	Average H	lourly Value of Volun	teer Time is \$24.90.	The Virginia Office o	n Voluntee	erism and C	Community	Service					
and Salaries Saved	did not iss	sue the 20	15 rate ur	ntil April 2017. The	2016 rate was then is	sued later and is \$26	6.96 per ho	our.							
	Note: The	e 2017 rat	e dropped	d to \$26.75 per hour	effective June 2018.										
Magisterial Districts	Brentsvill	lle: Nokes	sville												
		Central, Ind		t Hill					-1	1	1				
				narket Gainesville											-
									1	1					
		Neabsco: Dale City Occoguan: Chinn Park, Lake Ridge													
•	Occoquan: Chinn Park, Lake Ridge Determor: Dumfrice Mantaleir														
	 Potomac 	· Dumfrie	Potomac: Dumfries, Montclair Woodbridge: Potomac												
				air											
	 Woodbrid 		mac												

	Library Collection	n Size Annual Totals	(Source:	Polaris Fisc	al Year	Turnove	r Rate Repo	rt as of Jur	ne 30, 2020))		
Systemwide To	tals by Collection							Cumulative				
		June 2020					Total June 2020	Total June 2019	Percent of Difference			
Books		508,579					508,579	569,341	-10.7%			
E-Books-Electr		185,066					185,066	128,554	44.0%			
e-books = 30,840	/ digital audiobooks = 31,261 / dig	gital music = 8,039 / digital vic 15,692	eo = 58,414	Freading Titles	s = 131,008	/ PWPLS p	urchased zero tit	les 28,802	-45.5%			
	dical subscriptions: 1,608 paid)	(# of RB Digital (Zinio) subsc	riptions: 142	total; 62 provided	by Library	of VA, PWF						
Audio-Visual M	aterials	63,794					63,794	76,967	-17.1%			
Tablets		816					816	926	-11.9%			
Other		2,520					2,520	2,646	-4.8%			
Sub-Total /Libra	ary Materials (less microform	s, less Web)		776,467			776,467	807,236	-3.8%			
Microforms		12					12	255	-95.3%			
Web		2,369										
Grand Total	/ All Library Materials			778,848								
Web Db Subsci	riptions Paid =		Read & Re	turns (uncatale	oged & pa	perbacks) = 1615					
			Bound Per	riodicals =								
Library Branch	Totals - All Formats							Cumulative		Same Month Last Year	Percent of Diff	Performance Measure Targe
		June 2020					Total June 2020	Total June 2019	Percent of Difference			
	Bull Run	138,403					138,403	139,424	-0.7%			
	Central Chinn Park	43,530 110,223					43,530 110,223	101,661 117,233	-57.2% -6.0%			
	Haymarket Gainesville	74,593					74,593	81,105	-8.0%			
	Montclair Potomac	57,765 86,664					57,765 86,664	60,484 95,112	-4.5% -8.9%			
	Total	511,178					511,178	595,019	-14.1%			
	Dale City	19,766					19,766	20,020	-1.3%			
	Dumfries	14,651					14,651	14,697	-0.3%			
	Independent Hill Lake Ridge	12,976 17,590			-		12,976 17,590	14,879 17,854	-12.8% -1.5%			
	Nokesville	17,590					12,279	12,109	1.4%			
	Total	77,262					77,262	79,559	-2.9%			
N	Ion-branch Collections: ASC	3,242					3,242	4,359	-25.6%			
	Web	186,240					186,240	128,818	44.6%			
	Total	189,482					189,482	133,177	42.3%			
							7 66-	00= ===				
	Grand Total	777,922					777,922	807,755	-3.7%			

		FY202	21 Perfor	mance M	leasure	es					
Technology Services	% of customer on-s	site hw/sw problem	s resolved w	ithin 8 hrs.							$\overline{}$
	Target: 98%	•									
	Survey start date:					Alternate	Date: none r	needed			
	Survey end date:										
	Survey results:										
Office of Community Engagement		eduled actions for	Graphics + \	Neb Servic	es (such	as new pub	lications, new	services) co	mpleted accord	ing to schedule	
	Target: 98%										
	Survery start date	:				Alternate	Date: not n	eeded			
	Survey end date:				0/1						
	Survey results:	[Web content:	+ Graphic	cs: /2=	%]			<u> </u>			
Public Services				Reference F	ill Rate):	is a meası	ire of the num	ber of refere	nce transactions	s completed in proportion	n to the
	the total number of re	eference transactio	ns.								
	Target: 95% Survery start date										
	Survery start date:										
	Survey results:										
	Survey results.		1								
Materials Services	Did You Find Survey	(Materials Availabi	lity Survey)								
materials dervices	Survey start date:		iity Guivey)								
	Survey end date:										
	Title fill rate:										
	Target: 74%	Survey Results	•								
	Subject/Author fill		•								
		Survey Results:									
	Browse fill rate:	,									
	Target: 87%	Survey Results:	1	1							
Financial Management	 % of financial trans- 	actions processed	on schedule			•					
	Target: 989	6 Re	sults:								
Human Resources											
	Target: 20%	6 Re	sults:								
Library System + Library Director's Ofc	Library Services Mee	t Residents Needs									
	Target: 969		tual:								
	Source: 2019 Cor	nmunity Survey Re	sults, Actua	= 96%							
Literacy Volunteers of America Prince											
	Target: 7	'31 Ac	tual:								
	Tutors trained and										
	Target:	225 A	ctual:								

FY2020 Performance	Measure	es										
Technology Services • % of customer on-site hw/sw problems resolved within 8 hi	s											
Target: 98%												
Survey start date:		Alternate	Date: none needed									
Survey end date:												
Survey results:												
Office of Community Engagement • % of Customer scheduled actions for Graphics + Web Ser	rices (such	as new pub	olications, new services) completed acco	ording to sche	edule							
Target: 98%												
Survery start date:		Alternat	e Date: not needed									
Survey end date:												
Survey results: [Web content: + Graphics: / 2	= %]											
Information Requests Completed Within 24 Hours (Referenc Public Services the total number of reference transactions.	Fill Rate):	is a meas	ure of the number of reference transaction	ons complete	d in propo	rtion to the						
Target: 95%												
Survery start date:	1											
Survey end date:												
Survey results:												
Materials Services Did You Find Survey (Materials Availability Survey)												
Survey start date: March 1, 2020												
Survey end date: March 31, 2020												
Title fill rate:												
Target: 72% Survey Results:												
Subject/Author fill rate:												
Target: 75% Survey Results:												
Browse fill rate:												
Target: 84% Survey Results:												
Financial Management • % of financial transactions processed on schedule												
Target: 98% Results:												
Library System + Library Director's Ofc Library Services Meet Residents Needs												
Target: 96% Actual:	T											
Source: 2019 Community Survey Results, Actual = 96%												
Literacy Volunteers of America - Prince												
William - Adults Served												
Target: 720 Actual: 542												
Tutors trained and supported												
Target: 225 Actual: 227												
Literacy volunteer hours	Literacy volunteer hours											
Target: 15,500 Actual: 13,640												

FY2021 February 2021

Other Library Notes: a	s of June 30, 201	7									
-	BR	CE	СР	ASC	PO	DC	DU	IH	LR	NO	GA
											Opened:
											May
Opening Date of											16,1987;
Library	Jun 25, 1994	Jan 21, 1971	Oct 26, 1991	Oct 26, 1991	Jan 25, 1975	Feb 11, 1986	Feb 21, 2017	May 23, 1987	Apr 14, 2012	Jan 11, 1986	Closed: Sept 2015
Square Footage of	Juli 23, 1334	Jun 21, 1571	000 20, 1331	000 20, 1551	3411 23, 2373	100 11, 1500	10021,2011	1110 25, 2507	Apr 14, 2012	3411 11, 1300	Sept 2015
Library	25,000	22,480	25,000	25,000	18,000	2,475	3,840	2,059	3,300	1,653	2,059
Library	23,000	22,400	23,000	23,000	18,000	2,473	8-Jun-85	2,039	6-May-95	1,033	2,033
							2,760		2,000		
	HG	МО	MO Garage				2,700		7-May-85		
Opening Date of		1410	IVIO Garage						7 IVIAY 03		
Library	22-Oct-15	1-Feb-16							2,260		
Square Footage of											
Library	21,734	20,803	37,732								
	22,701		0.,.02								
Total square footage			Total square fo	otage for all							
for all branches,			branches, NLs,	-							
neighborhood libraries and ASC	171,344		Garage		209,076						
iibraries and ASC	171,544				203,070						
Average # of Hours											
	as of February 2	•							T T		Т
			en Sundays yea	r round beginn	ing June 2017): N	Non-Thurs 10-9, Fr	ri 10-5, Sat 10-5	, Sun 12-5		63 x 2 =	126
	as of April 4, 20		6			4 Th 40.0 F	: 40 5 6 4 40 5			62.2	426
	as of January 7,		pen Sundays yea	ar round beginr	ning June 2018): i	Mon-Thurs 10-9, Fr	ri 10-5, Sat 10-5	o, Sun 12-5		63 x 2 =	126
			pen Sundays ye	l ar round begini	ning June 2019): I	Mon-Thurs 10-9, F	ri 10-5, Sat 10-5	5, Sun 12-5		63 x 2 =	126
	NO = 40 hours p					•				1 x 40 =	40
		· '			IH, LR: open Fri 1	· ·				4 x 44 =	176
	Total hours per	week (all branc	hes): 594 hours.	. Average hour	s per week: 54 h	ours					594
					<u> </u>						
Date of most recent pa	tron purge:		April 2019	89,736 patrons	purged						
Nove most recent moves	adata.		Index 2017	14 026 natron	nurgod						
Next most recent purge	: uate:		July 2017	14,026 patrons	puigeu						
	FY20 FTE Count:	208.14			of Library Positio	ns:			1		
	quiring an MLS:			Full Time	131						
Nor	-MLS Positions:			Part Time	154						
				Total:	285						

						r Reading 202	0							
	Participants Participants													
	BR	CE	СР	HG	MO	РО	DC	DU	IH	LR	NO	Totals		
Children Summer												1		
Reading Program	309	71	284	262	165	71	38	22	43	42	25	1332		
Teen Summer												1		
Reading Program	113	21	69	67	48	34	15	17	10	16	8	418		
Adult Summer	-													
Reading Program	84	18	63	53	71	32	16	13	11	18	14	393		

					Summer Pr	ograme					
					Events and A						
				Jun		ugust 31, 2020					
				- Juli	0 1, 2020 10 71	ugust 51, 2020					
Events	June	July	August	Totals		Attendees	June	July	August	Totals	
Pre-school						Pre-school					
Children	3	10	8	21		Children	3,365	27,756	11,485	42,606	
Sub-Total: Pre-School +	Ŭ	10				Sub-Total: Pre-School +	0,000	21,100	11,400	12,000	
Children	3	10	8	21		Children	3,365	27,756	11,485	42,606	
Young Adult				_		Young Adult					
roung Addit						Tourig Addit					
Adult	2	1	1	4		Adult	10	8	11	29	
Total: Children's + Young						Total: Children's + Young					
Adult	3	10	8	21		Adult	3,365	27,756	11,485	42,606	
Addit	-		•			Audit	3,303	21,100	11,400	42,000	
Total: Children's +						Total: Children's +			+		
Young Adult + Adult	5	11	9	25		Young Adult + Adult	3,375	27,764	11 406	42,635	
Tourig Adult + Adult	5	11	9	25		Tourig Adult + Adult	3,3/5	21,164	11,496	42,035	
Events	Pre-School	Children	YA	Adult	Totals	Attendees	Pre-School	Children	YA	Adult	Totals
Bull Run - June					-	Bull Run - June					-
Bull Run - July					-	Bull Run - July					-
Bull Run - August					-	Bull Run - August					-
Central - June					-	Central - June					-
Central - July					-	Central - July					-
Central - August					-	Central - August					-
Chinn Park - June					-	Chinn Park - June					-
Chinn Park - July					-	Chinn Park - July					-
Chinn Park - August HG - June					-	Chinn Park - August HG - June					-
HG - July					-	HG - July					-
HG - August						HG - August					
Montclair - June					-	Montclair - June					_
Montclair - July					_	Montclair - July					_
Montclair - August					-	Montclair - August					-
Potomac - June					-	Potomac - June					-
Potomac - July					-	Potomac - July					-
Potomac - August					-	Potomac - August					-
Dale City - June					-	Dale City - June					-
Dale City - July					-	Dale City - July					-
Dale City - August					-	Dale City - August					-
Dumfries - June					-	Dumfries - June					-
Dumfries - July Dumfries - August					-	Dumfries - July Dumfries - August					-
Ind. Hill - June					-	Ind. Hill - June					<u> </u>
Ind. Hill - July						Ind. Hill - July					-
Ind. Hill - August						Ind. Hill - August			+		
Lake Ridge - June						Lake Ridge - June					
Lake Ridge - July					-	Lake Ridge - July					_
Lake Ridge - August					-	Lake Ridge - August					-
Nokesville - June					-	Nokesville - June					-
Nokesville - July					-	Nokesville - July					-
Nokesville - August					-	Nokesville - August					-
Totals:	-	-	-	-	-	Totals:	-	-	-	-	-

	Summer Reading 2019 Participants														
	BR	CE	СР	HG	МО	РО	DC	DU	IH	LR	NO	Totals			
Children's Summer's Reading Program	1,491	644	2,864	1,757	1,237	600	342	132	191	230	144	9,632			
Teen Summer Reading Program	538	172	639	497	339	277	77	49	63	58	52	2,761			
Adult Summer Reading Program	1,301	406	761	1,000	553	206	446	62	156	118	122	5,131			
Totals	3,330	1,222	4,264	3,254	2,129	1,083	865	243	410	406	318	17,524			

FY2021 February 2021

				S	ummer Progra	ms						
				Eve	ents and Attend	dees						
				June 1,	2019 to Augus	t 31, 2019)					
								_		_		1
Events	June	July	August	Totals			Attendees	June	July	August	Totals	
Pre-school	113	162	61	336			Pre-school	6,175	8,493	3,300	17,968	
Children		172	79	399			Children	14,242	12,549	4,504	31,295	i
Sub-Total: Pre-School +				705			Sub-Total: Pre-School +		_, _,		40.000	ł
Children	261	334	140	735			Children	20,417	21,042	7,804	49,263	—
Young Adult	82	77	47	206			Young Adult	7,071	1,942	952	9,965	
Adult	179	257	170	606			Adult	4,808	5,016	5,099	14,923	
Total: Children's + Young							Total: Children's +					
Adult		411	187	941			Young Adult	27,488	22,984	8,756	59,228	ł
								, , ,	,			
Total: Children's +							Total: Children's +					1
Young Adult + Adult	522	668	357	1,547			Young Adult + Adult	32,296	28,000	13,855	74,151	
												1
Events	Pre-School	Children	YA	Adult	Totals		Attendees	Pre-School	Children	YA	Adult	Totals
Bull Run - June	14	24	16	46	100		Bull Run - June	550	2,438	4,366	1,253	8,607
Bull Run - July	28	34	13	50	125		Bull Run - July	1430	1934	400	1029	4,793
Bull Run - August	8	18	11	48	85		Bull Run - August	421	961	316	963	2,661
Central - June	14	21	12	24	71		Central - June	544	2,261	402	360	3,567
Central - July	21	23	15	27	86		Central - July	702	983	240	405	2,330
Central - August	8	12	9	17	46		Central - August	326	406	155	535	1,422
Chinn Park - June	26	17	22	26	91		Chinn Park - June	1,882	2,899	1,324	402	6,507
Chinn Park - July	29	16	8	31	84		Chinn Park - July	2,076	1,712	328	474	4,590
Chinn Park - August	11	6	3	26	46		Chinn Park - August	881	630	80	349	1,940
HG - June	13	8	7	13	41		HG - June	1,266	1,339	503	707	3,815
HG - July	17	13	6	14	50		HG - July	1,636	1,674	457	725	4,492
HG - August	9	7	5	12	33		HG - August	728	415	124	559	1,826
Montclair - June	10	17	4	31	62		Montclair - June	617	2,025	161	1,414	4,217
Montclair - July	16	22	12	27	77		Montclair - July	1,002	2,378	231	1,188	4,799
Montclair - August	4	7	6	33	50		Montclair - August	270	326	163	972	1,731
Potomac - June	16	33	11	28	88		Potomac - June	697	1,880	171	364	3,112
Potomac - July	25	32	10	92	159		Potomac - July	933	1,773	167	353	3,226
Potomac - August	10	16	7	22	55		Potomac - August	367	1,171	64	412	2,014
Dale City - June	2	5	1	1	9		Dale City - June	60	183	14	154	411
Dale City - July	2	7	1	2	12		Dale City - July	124	709	21	133	987
Dale City - August	3	2	1	2	8		Dale City - August	61	80	13	97	251
Dumfries - June	8	1	1	0	10		Dumfries - June	369	17	16	0	402
Dumfries - July	11	1	1	1	14		Dumfries - July	418	19	10	22	469
Dumfries - August	3	1	1	1	6		Dumfries - August	152	52	16	43	263
Ind. Hill - June	3	8	3	3	17		Ind. Hill - June	78	373	79	42	572
Ind. Hill - July	4	5	4	4	17		Ind. Hill - July	88	363	50	59	560
Ind. Hill - August	0	2 5	1	1 2	6 8		Ind. Hill - August	40	48	12	13	113
Lake Ridge - June	0	5 7	1	1			Lake Ridge - June	0	351 563	4	63	415 587
Lake Ridge - July Lake Ridge - August	0	4	1	3	9		Lake Ridge - July Lake Ridge - August	0	187	4	20 37	225
	7	9	4	5						34		
Nokesville - June	7	9	4	5	25		Nokesville - June	112	476	34	49	671

FY2021 February 2021

A-2

Nokesville - July	9	12	6	8	35	Nokesville - July	84	441	34	608	1,167
Nokesville - August	3	4	2	5	14	Nokesville - August	54	228	8	1,119	1,409
Totals:	336	399	206	606	1,547	Totals:	17,968	31,295	9,965	14,923	74,151

BRANCH MONTHLY REPORTS FEBRUARY 2021

PUBLIC SERVICES MANAGEMENT BULL RUN REGIONAL LIBRARY

TO: Deborah Wright, Library Director

FROM: Miriam Herrell, Branch Manager

SUBJECT: February 2021 Highlights

Bull Run sent ten staff members to the EOC vaccine call center effort. This included three managers and the adult programmer. The staff left to man the branch proved to be flexible and agile in providing services. Curbside holds and phone service kept us busy, with phones ringing almost constantly some days.



There were 59 programs between YS and Adults with 25962 participants/views.

February, 2021

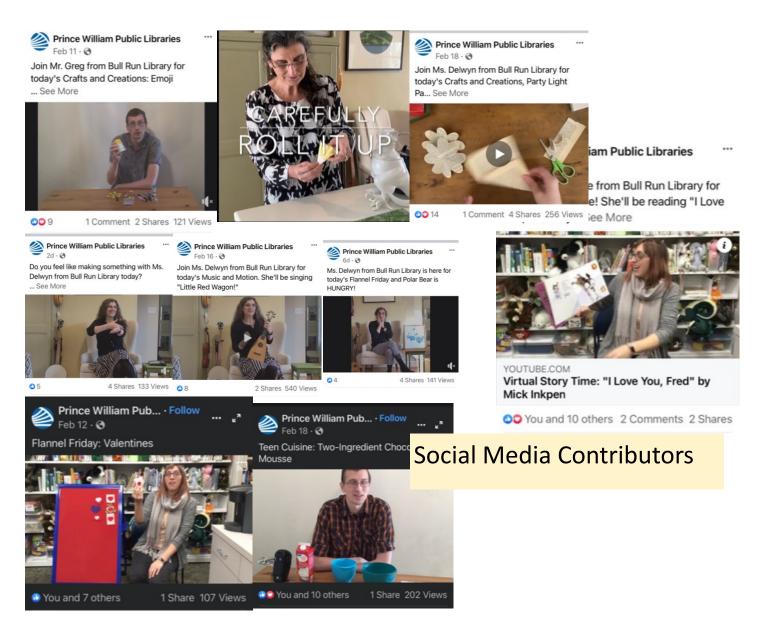
Bull Run Library, YS



Hybrid Programming: School aged children have been difficult to reach during the Covid. Online schooling has made parents wary of additional screen time and our usual programming for this age group is not easily adapted to the virtual environment. This month we trialed book clubs and history groups combined with activity kits. Providing resources for the children to work with simultaneously has been the key to engaging with this audience. The children eagerly talk with each other on screen about the books and histories as they distractedly paint, craft and work on activities together. The success of this programming will guide our SRP offerings for this age group.

Hijab Day: The YS Team hosted a very successful WebEx program on celebrating World Hijab Day; partnering with presenters from the Islamic Circle of North America (ICNA). We began the program reading Under My Hijab by Hena Khan and then the presenters spoke dynamically about the hijab and why Muslim women choose to wear it. The program attracted #71 participants and continued our strong relationship with this community partner.





WebEx Pre-school Story Time Bonus Resources: Every year, the pre-school children show great growth at this time of the year. Late winter programming is usually a time to increase the depth of reading and inquiry in story time. The children are more settled, in routine and eager, receptive learners. This month we attempted to meet that challenge using the WebEx platform. At the end of each story time we are introducing an e-resource that compliments and expands upon the week's theme. The families are engaging with this extension to our regular story time with relish and have been enjoying the additional learning opportunity.

Responding to Changing Branch Needs: The closing of the branches offered YS the opportunity to reorganize and reallocate shelf and display spaces. Displays have allowed us to engage with our Community in safe ways; providing readers advisory at a distance. February also allowed YS to finish preparing space for the new Tween seating area. The YS Team have been picking up extra programs, system and branch wide, to assist the staff redeployed to the Call Center. Greg and Delwyn have made additional videos for social media, lead English Conversation Class, Memoir Writers Group, Reading to Dogs, & Financial Literacy Programs. The closing of the Branch has changed the ways we have been able to advertise our upcoming programs. YS quickly adapted to be able to ensure our patrons could access BR spring program information.

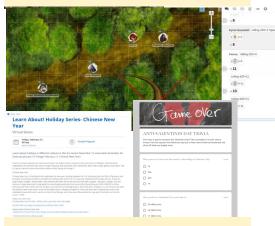


Outreach: This month, we celebrated African American Heritage by partnering with Marsteller Middle School and providing diverse books to their students. We donated 80 books by diverse authors, and featuring diverse characters, to the school which helped to diversify their collection and strengthen our community ties.

YS also enjoyed meeting a new community partner, PWC Vocational Services Program, where we presented e-Resources and showed the group how to register for both a digital and physical library cards. The group especially liked Lynda.com and

the art and music tutoring available for them to use. They were excited that they could check out books, music and movies online. We are excited to continuing this partnership in the future.

Expanding Outreach



YA/Teens

YA/Teens: Despite the staffing issues of February, we were able to still offer almost all our planned YA programs while assisting with other departments and branches. We had excellent attendance for our offerings, which demonstrate the effectiveness of our social media efforts. The only program we did have to cut from our schedule because of the library closure was our Tinker Tuesday craft kits. However, we were able to make up for this by offering these kits to the Youth For Tomorrow organization, which offers important community service by providing care and education to migrant children. We were also able to create and expand display space in the Teen area of the library, allowing us to offer a more interactive and appealing space for our young adults.



(re)Making Space



MARCH MADNESS TO THE PROPERTY OF THE PROPERTY

WONDER BOOKS

Curb-side adjustments

February, 2021

Bull Run Library, YS

PWPL Public Services Management

Central Library

To: Deborah Wright, Library Director

From: Rebecca Lowe, Senior Library Manager

Subject: February 2021 Highlights

February started out very promising with offering more services including Studio 8601 Makerspace appointments and having our branch filled with patrons. Central was asked to become an in-person EOC Vaccine Call Center and most Central staff and staff from other buildings came to take on this very important task for our Prince William County community. It has been a rewarding experience being able to help the community in a way that we have never experienced before. Staff are looking forward to hopefully being able to return to some library services in March. In the meantime, we continue to offer help to the community with scheduling vaccines.



RELIC Monthly Report February 2021

Submitted by Kirk Johnson

February—even by standards of the past year—was an unusual month. Like all branches, Central had to temporarily close its doors to the public again, and one staff member was temporarily reassigned to Call Center duty along with dozens of other PWPL employees.

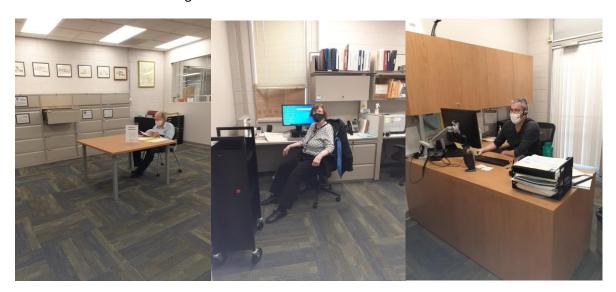
Yet despite the altered circumstances, RELIC was able to provide reference and research service through email and phone, continued working with outside partners and volunteers, and hosted three online programs by outside presenters via WebEx.

Programs featuring presenters from Prince William Historic Preservation, George Mason University, and the Bull Run Nature Preserve gave well-received programs viewed live by a total of 75 patrons. RELIC staff also managed to keep up with a steady stream of information requests and ongoing research projects.

Staff also made some progress on managing the large volume of archival material stored at other sites, and thanks to branch manager Rebecca Lowe we were able to receive a donated map viewer which will enable better visual analysis of large archival documents.

Also, thanks the HG Branch Manager Jessie Scalph, RELIC librarian Kirk Johnson was given the opportunity to give a live Zoom presentation on RELIC to a local chapter of Rotary International. Over a dozen Rotarians were in attendance, and others were able to view the recording. We always appreciate the chance to tell the public about who we are and what we do.

We will see what March brings!



Adult Services Monthly Report February 2021

Submitted by Tammy Schofield

The DIY Bath Bombs - A Take and Make Program had full registration, when curbside service was temporarily ended at several libraries, including Central. All registrants were contacted and received their kits either early or locations open for curbside.



The Blind Date With a Book program was canceled, however, the list of books selected will be useful for future programs.

Youth Services Monthly Report February 2021

Submitted by Rebecca Lowe

Youth Services programs continue to occur with the help of other Youth Services staff in the library system. Spanish Circle Story Time seems to be a favorite with a high participation rate. Take & Make Crafts and monthly challenge sheets are also popular with the school-age children. In February the children were able to take home a Lovebug craft kit. Even with the short time we were open to the public in February, we still had close to 30 kits taken home.



Public Services Management Chinn Park Regional Library

To: Deborah Wright, Library Director

Subject: February 2021 Highlights

Youth Services Highlights

Laura Bosley, Youth Services Supervisor

February 2021

In February, the Chinn Park Library was closed to the public so our we cancelled several passive programs that were scheduled to be inside the library. The Youth Services Department continued to offer virtual programs for kids and teens. This month's LEGO Challenge was "Create Your Perfect Library". Laura Bosley held a live weekly Baby Story Time with Webex. John Diaz hosted a live weekly Preschool Story Time and a live Music and Motion with Webex. Both Laura and John contributed prerecorded virtual programs for library social media, including two story times, and a STEAM at Home. Youth Services also presented Reading to Dogs with the People Animals Love Organization and Spanish Circle Time with Roxanna Chaves.

For teens, our department hosted a monthly Teen Advisory Group meeting via Webex.

Other passive programs in February included Valentines for Veterans and Chinn Park's annual Bookmark Contest. Valentines were collected until February 5, and bookmarks were collected throughout the month.

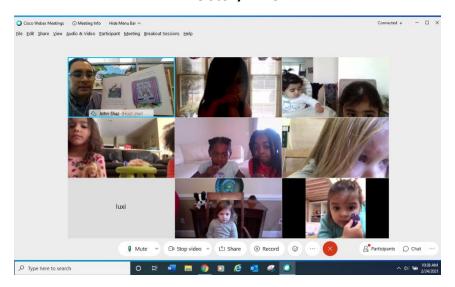
LEGO Build Prince William Public Libraries February 1 · ⊕ Februa

O Stripture

Live Baby Story Time



Live Story Time



Live Music and Motion



Recorded Story Time



Recorded Baby Story Time



Ms. Laura from Chinn Park Library has a great rhyme to get your little one up and moving, "A Smooth Road!"



Kerry Robinson Kreinest and 4 others
3 Shares

STEAM @ Home



Spanish Circle Time



Valentines for Veterans



Adult Programming Highlights

Rob Solka, Adult Program Librarian

February 2021

During the month of January, Adult Programming hosted regular programs virtually. Chinn Park had a combined total of 8 virtual programs and various AARP tax aid appointments with a total of 160 participants.

Chinn Park hosted a virtual job-hunting program presented by "YES Career Coaching & Resume Writing Services." This program had an attendance of 7.



The regular program, English Conversation met 6 times during the month of January and had 80 participants in the virtual programs.



The AARP Tax Clinic began meeting with patrons for tax help appointments during the month of February and were able to serve a total of 70 patrons during the month.



The Regular program, the YA Bookclub for Adults, had its final meeting during February with 3 in attendance. The group read *Dreadnought* by April Daniels.





Magic Monthly Report

Kathy Lavallee, MAGIC Supervisor

February 2021

MAGIC staff, Eva Gunia and Myra Miles have been working the EOC Call Center to help schedule appointment for the COVID vaccine.

MAGIC kept the microfilm machines from Bull Run and disposed of the original machine from Chinn Park, leaving MAGIC and Chinn Park with 2 operational microfiche/film machines.

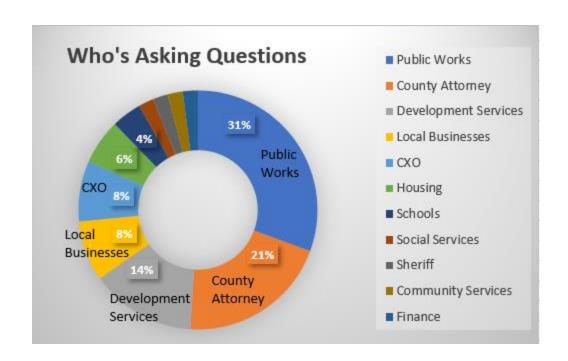
Thank You:

MAGIC staff received thank you's from the following:

- Michelle Casciato, CXO history of PWC government
- Lori Hardy, Housing address verification
- Nicole Brown, CXO legislative history
- Justin Reubens, Sheriff address verification
- Tracey Hormuth, CXO jurisdiction comparison

Agency Request:

During the month of February, MAGIC answered inquiries from 10 different County Agencies, resulting in 1227 information tics.



What are People Asking:



- ✓ Tax preparation information
- ✓ American sign language interpreters
- ✓ Certified deaf interpreters
- √ 1979 Potomac News article
- ✓ Inflation rate and Consumer Price Index
- ✓ Ownership of Sky Zone in Manassas
- ✓ Company verification
- ✓ Fairfax County Health Dept History
- ✓ Police Civilian Review Board research
- ✓ Property information and research
- ✓ Interlibrary loan
- ✓ PWC Form of Government
- ✓ Heirs for PWC property
- ✓ Request for obituaries
- ✓ Newspaper article request

Haymarket Gainesville Library

To: Deborah Wright, Library Director

From: Jessica Scalph, Branch Administrator

RE: February 2021 Highlights

The month of February at HG provided several days of wintery weather. We also began curbside service for our patrons. We sent several managers to assist with the EOC call center which is tasked with calling citizens to schedule Covid vaccine appointments. We have heard from several of our Friends and regular patrons, that they have been assisted by library employees working at the call center. Their experience with the library employees was that they were very friendly, pleasant, and efficient with setting up appointments.

We have been very busy with curbside assistance and in addition to bringing out library materials, we are now bringing out materials for crafts for our young patrons and adults. Both our adult and children's programmers have been planning and working on our summer reading programs. The gardening committee will see the natural pollinator garden installed here by Meadow Farms in early March. We are very excited to see this project come to fruition!

PWPL Public Services Management

TO: Deborah Wright, Library Director

FROM: Mirna Turcios, Senior Library Manager

SUBJECT: February 2021 Highlights

February was a month of adaptation and learning at Manassas City Library. Our ribbon cutting was cancelled due to the season's first ice storm. PWPL was also called upon by the County to help staff the vaccine hotline during the transition to the state-wide system. Three Manassas City staff volunteered for this assignment and were immediately scheduled for training.

In order to re-assign staff to support the call center, eight of the 12 libraries were completely closed to the public effective February 2nd. The remaining four, including Manassas City, were reduced to curbside service only. Manassas City welcomed five staff from Potomac and Central to temporarily assist us while their home branches remained closed.

Staff at the branch quickly pivoted and re-imagined our opening to the public. We immediately took advantage of our movable stacks and repositioned two of these to face out into our storefront windows. We also increased the number of curbside appointments in anticipation of the demand. Several displays, including a dragon for Lunar New Year, were also repositioned in our storefront windows. Staff prepared swag gift bags and program flyers to distribute with curbside delivery of materials.

Staff also continued to work behind the scenes to fill in our shelves. We started the month with about 8,000 items in our collection and grew to over 13,000 by the end of February. This brought us up to 86% capacity of our shelving.

We held several tours for community stakeholders, including one virtual tour for the Rotary Club of Bull Run. We also presented a virtual storytime to NVFS/SERVE pre-school program at Georgetown South, prepared a Lunar New Year Take and Make craft kit, and collaborated with the Manassas City Museum to create a self-guided field trip guide for Black History Month.

As a result of our efforts, we circulated 1,755 items, about 92 items every day that we were open in February, delivered to patrons via approximately 350 curbside appointments.





Montclair Community Library

To: Deborah Wright, Library Director

From: Donna Horning, Information Services Manager

Subject: February 2021 Highlights

On Monday, February 8, Montclair closed to the public due to the reassignment of nine Adult and Youth Services staff and six Circulation staff to the health department's COVID-19 call center. The remaining Montclair staff were reassigned to the branches who were still providing curbside assistance. A "skeleton" crew came to Montclair daily to check in, shelve, and transfer holds requests.

Adult Services hosted the Writers' Room virtual meeting on Wednesday, February 10th. A total of six attendees enjoyed reading aloud and then critiquing the works.

Youth Services supported the county's Vaccine Call Center in February.

We are all looking forward to mid-March, when staff are slated to begin coming back to the branches. We are happily anticipating reopening to the public and normalizing our routines after a this long year of COVID-related disruptions.

Public Services Management Potomac Community Library

To: Deborah Wright, Library Director From: Robin Sofge, Branch Manager Subject: February 2021 Highlights

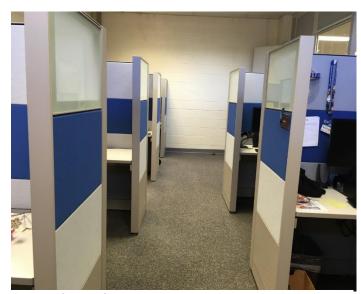
Potomac Library highlights of February included: the completion of the Information staff workroom renovation that was funded by the CARES Act, our new Youth Services Supervisor Wini Ashooh started, and Potomac staff stepped up to serve at the Call Center and with Curbside Holds. There were also a total of 20 Youth Services and Adult programs combined with a total attendance of 14,034 including social media engagements.



Before photo of the Information staff work area



A silver lining of Potomac being closed in February was that work crews had ample workspace for all the boxes and parts that were needed to assemble the desks and work areas



The beautiful, new finished workroom which supports social distancing



Wini Ashooh started as our new Youth Services Supervisor and has been doing virtual storytimes, curbside holds and planning for an exciting Summer Reading program

Information Services



customers at Chinn Park



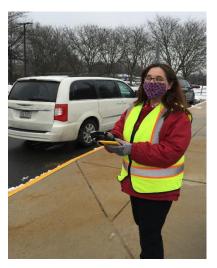
Potomac Library Manager Carole Ahmed provides Call Center training to staff



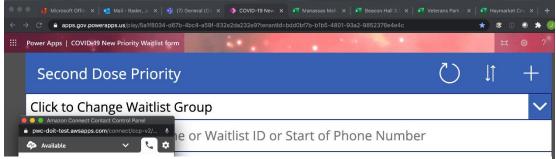
Mary Pappano submitted her Kitchen Secrets recipe



Customers (human and four legged) appreciated the curbside service at Chinn Park from Potomac staff



Robin Sofge working curbside holds at Chinn Park



Staff have received kudos for their service at the Call Center including this email from a Manassas resident regarding Julia Rader. "...pass on my sincere thanks to her for the work she is temporarily doing during this difficult time. I have no doubt that the work she does during more normal times is also commendable. Thank you very much."



Potomac received a composter bin as part of a Climate Resilience Hub project

Youth Services Department Prepared by Wini Ashooh



Spring is here



Wini Ashooh doing curbside holds at Chinn Park



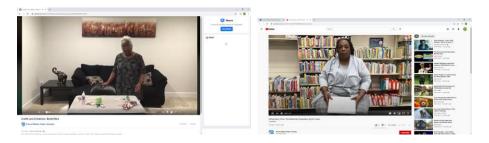
The seed catalog



Sarah Moore doing curbside holds at Chinn Park

Circulation Report Contributed by Stephanie D'Souza

While Potomac is closed, Stephanie D'Souza with assistance from Nancy Sampson and Deb Bloom worked on the pending report, emptied and checked in book drop materials, and shelved library materials. Stephanie also assisted Montclair and Chinn Park Library. Prior to volunteering for the Call Center, Barbara Manley and Mellionese Bennett presented an online craft program and story time.



Attached are some pictures of staff trained for the Call Center at Potomac:



Pictures of some staff assigned to other branches while Potomac is closed. Emory and Deb at Chinn Park



Reem Varughese assisting at Manassas City Library and Lola Van Meter assisting at Bull Run Library:



Dale City Library

To: Deborah Wright, Library Director From: Ginger Galaini, Library Manager

Subject: February 2021 Highlights

Dale City co-hosted a virtual Valentine's Day Preschool Prom with Mr. Jon. The kids had a lot of fun dancing and grooving!

The branch is pleased to have provided two staff members to the EOC vaccine call center efforts for most of February. Our remaining staff have been sent to support the Haymarket-Gainesville and Chinn Park branches while they continue to provide curbside to our patrons. We are also very grateful for Lake Ridge NL, whose manager has been so kind as to come check our book drop and ship holds requests to the open branches while we are assigned elsewhere.

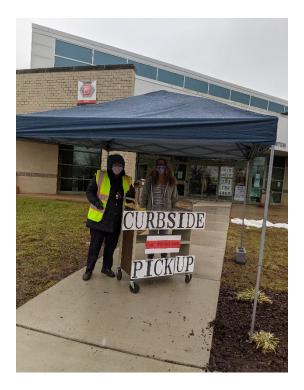
Dumfries Library

To: Deborah Wright, Library Director From: Judith Rodriguez, Library Manager

Subject: February 2021 Highlights

In early February, Dumfries staff went elsewhere to work as Library staff were needed at the Emergency Operations Center to schedule vaccine appointments. 3 of us went to work at the call centers, and the other 3 have worked at various libraries, working with their teams to provide curb-side service.

Below is a picture of Dumfries staff at Chinn Park Library, on a cold and wet day:



Before we closed shop, staff found a way to distribute tax booklets and forms outside our building, we refreshed our window bulletin board, changed to window displays to reflect Black History Month, and the landing of the rover on Mars, highlighted the arts contest for children, and hoped for the best. It has been good to see our Dumfries patrons at Chinn Park, and keep that connection strong.

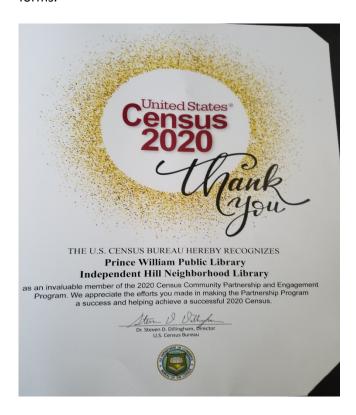
One of my colleagues stops by Dumfries daily to pull the requested book list, and keep things moving. I am in the building 1 day a week as well to ensure everything is in working order and ready to resume curbside service.

Independent Hill Library

To: Deborah Wright, Library Director From: Melanie Erhart, Library Manager

Subject: February 2021 Highlights

We recently received this certificate in the mail thanking us for participating in the 2020 Census. It seems like a lifetime ago that the ladies were at Independent Hill assisting residents with the Census forms.



Our branch is currently closed as staff are either participating in EOC Vaccine Call Centers or in supporting those branches that are currently offering curbside pick-up.

Lake Ridge Library

To: Deborah Wright, Library Director

From: Lynn Casey, Library Manager

Subject: February 2021 Highlights

We received 16 entries in our Super Reader challenge. Readers made their way down the "football field" on their entry sheets to score a touchdown by reading a book for each ten yards gained. Several winners will be drawn from the completed entries.

Lake Ridge contributed two story time videos this month and one flannel board. They were in observance of National Children's Dental Health month.

The Lunar New Year drum craft was transferred to Manassas City for distribution as our location is currently closed.

Three staff members volunteered for the COVID-19 call center for most of the month of February.

Nokesville Library

To: Deborah Wright, Library Director From: Ursula Juarez-Wall, Library Manager

Subject: February 2021 Highlights

It has been a quiet month at Nokesville Neighborhood Library, with staff either at call centers or other branches in the library system. A big thank you to those who are serving in the call centers! Thank you also, to the branches who are hosting staff from other buildings. I have enjoyed the welcoming atmosphere at Chinn Park and have loved the fast paced experience of one of our larger branches.



Nokesville continues to provide virtual programming and hosted Crafternoon, LEGO Club, STEAM Ahead, and Story Time with Ms Glenna this month. We are all looking forward to returning to our branch and finding a safe and efficient way to bring more services back to our patrons.

DIVISION MONTHLY REPORTS FEBRUARY 2021

PWPL Materials Services Division (MSD)

To: Deborah Wright, Library Director

From: Elizabeth Hensley, Acting Division Chief

Subject: February 2021 Highlights

All PWPL staff can now add "pivot on a dime" to their skill sets after February began with a request from the County that a third of our staff take over call center duties for setting COVID-19 vaccination appointments. With only a few days' notice, we closed 8 branches to the public and set up a system for patrons to pick up holds at the 4 remaining locations who would continue to offer contact-free curbside service only.

While the impacts to public service and public services staff are the most obvious, a lot has to happen behind the scenes in support services to make these transitions go smoothly. Our Office of Community Engagement ensures the message makes it to our community through multiple methods and outlets; our Technology Services Division had to program changes in Polaris, our integrated library system (catalog) so that patrons would only be able to select the 4 curbside locations for picking up holds; our Office of Programming and Outreach had to revamp the programming schedule completely and in some cases pinch hit for staff who were moved to call center duties; and in Materials Services, we needed to ensure that everyone in the system knew how and where to send items – from materials for patrons to mail for staff – starting with our own drivers and physical processing staff members. Nancy Sampson, the Circulation Manager at Montclair, deserves to be commended for coordinating and collaborating on the temporary procedures and for being a bridge to Materials Services as we worked through the fine points of what processes would be impacted.



Selector Denise Fricke gets materials ready for a new MAGIC book kit.

Even though many plans had to be postponed this month, MSD staff carried on with the selection of new items and online resources, putting a pause on Fortunate Finds since patrons are not able to wander in and discover them, planning our expenditures for the upcoming end of the fiscal year, furiously and fastidiously cataloging and processing our backlog of materials while putting out another batch of 50 hotspots that were purchased by the County with CARES Act funding, and continuing to show up day after day for the community and for one another during this ongoing difficult period.



After 28 years, Library Technician Renee Paschal retired as of March 1. We held a small COVID-safe send-off with many staff attending via WebEx.

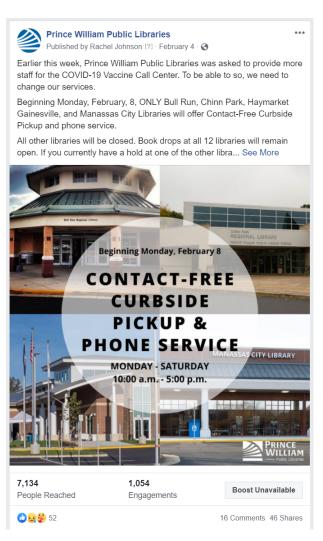
Office of Community Engagement

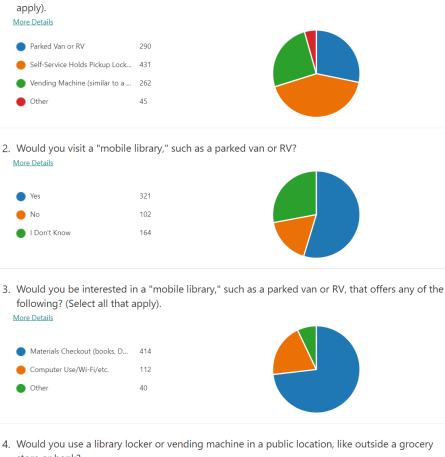
FEBRUARY 2021 REPORT

COMMUNITY RESEARCH: NEW WAYS TO "VISIT" PWPL LIBRARIES

OCE completed its two-month survey requesting the community complete a brief survey on potential "mobile" library options.

In total, 593 people completed the eightquestion survey, providing PWPL Leadership with valuable insights and feedback to continue exploring whether to introduce additional services for the community to "visit" PWPL beyond its brick-and-mortar buildings.





1. Would you be interested in using any of the following "mobile library" options? (Select all that

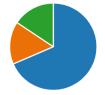
store or bank?

More Details

 Yes
 403

 No
 93

 I Don't Know
 92



CHANGING SERVICES TO MEET A SIGNIFICANT NEED

Although responses were mixed with the announcement that PWPL would only offer Contact-Free Curbside Pickup beginning February 1 and limited pickup on February 8, general support from the community on social media and email continued pouring in all month long.



NEWS ARTICLES FEBRUARY 2021

Arlington, VA

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Classifieds

Calendar

PERSPECTIVE » If You Love Mom, Don't Let Her 'Wait And See' On Getting Vaccine

Health & Fitness

VA COVID-19 Vaccine Program Remains Slow As Shortage Persists

As the nation nears the two-month anniversary of its vaccination program, 2.4 percent of Virginia's population has been fully vaccinated.



Mark Hand, Patch Staff (2)

Posted Mon, Feb 8, 2021 at 1:31 pm ET | Updated Mon, Feb 8, 2021 at 1:39 pm ET

Like 87

Share





As of Monday, 1,105,102 vaccine doses had been administered of the 1,580,800 doses distributed so far to Virginia. (Shutterstock)

VIRGINIA — Virginia passed the 1 million COVID-19 vaccine mark over the weekend as the state slowly moves forward in getting its population vaccinated. As of Monday, 1,105,102 vaccine doses had been administered of the 1,580,800 doses distributed to the state, according to the Virginia Health Department.

ADVERTISEMENT

As the nation nears the two-month anniversary of its vaccination program, 206,942 Virginians, or 2.4 percent of the state's population, have been fully vaccinated.

An estimated 10.5 percent of the state's population has received at least one dose of the vaccine. The first COVID-19 vaccines were given in the United States on Dec. 14.

Subscribe >

At the county level, the Prince William Health District is administering the Moderna vaccine by appointment only. The county is working on getting its priority population in phases 1a and 1b vaccinated. The phase 1a priority population includes front-line health care providers. The phase 1b priority population includes people 65 and older and people between 16 and 64 who have underlying health conditions.

In the county, people who are 65 and older must fill out a form and wait to be contacted about a possible vaccination appointment.

ADVERTISEMENT

Public school teachers in Prince William County are being vaccinated by Novant/UVA
Prince William Medical Center with the county's Pfizer vaccine allocation. The county has
shifted employees of the Prince William County library system to work in the Prince
William County Health Department COVID-19 call center.

Starting Monday, in response to its staff providing support at the county's vaccine call

at its Bull Run, Chinn Park, Haymarket Gainesville and Manassas City library branches. None of the county libraries' physical buildings are open to the public.

ADVERTISEMENT

In Arlington County, 7,624 people have received their first doses of the COVID-19 vaccine, while 529 people, or a fraction of 1 percent of the county's population, have received their second dose of the vaccine, according to the health department.

On Friday, the Loudoun County Health Department said it is vaccinating about a thousand people daily and continues to schedule appointments for residents in the phase 1a and phase 1b of Virginia's vaccination priority groups. The Loudoun health department's ability to schedule more vaccination appointments is currently limited by the amount of vaccine received each week, officials said.

"The demand for vaccine across the region continues to be far greater than the available vaccine supply," the health department said. "At this time, Loudoun's vaccine supply is expected to remain limited until at least March."

COVID-19 Data

Across Virginia, there were 1,700 new coronavirus cases reported on Monday, including 246 in Northern Virginia. A cumulative total of 530,825 cases have been reported in the state to date.

Current COVID-19 hospitalizations stand at 2,279, including 464 in the intensive care

According to the Virginia Hospital & Healthcare Association, ICU occupancy among all hospital patients is at 78 percent, and ventilator use is at 34 percent.

There were 42 new COVID-19 deaths reported statewide on Monday. Since the start of the pandemic, 6,820 deaths in Virginia have been attributed to COVID-19.

The positive average of PCR tests stands at 10.2 percent statewide and 9 percent in Northern Virginia as of Feb. 4. The state is averaging 26,351 PCR testing encounters per day, while Northern Virginia averages 6,440.

Below are the latest coronavirus data updates for our coverage area from Sunday to Monday:

- Alexandria: 9,744 cases, 494 hospitalizations, 105 deaths; increase of 12 cases
- Arlington County: 12,262 cases, 742 hospitalizations, 207 deaths; increase of 41 cases, two hospitalizations and one death
- Fairfax County: 61,743 cases, 3,337 hospitalizations, 807 deaths; increase of 89 cases
- Fairfax City: 444 cases, 32 hospitalizations and 12 deaths; increase of one case
- Falls Church: 315 cases, 20 hospitalizations, seven deaths; no changes
- Loudoun County: 21,564 cases, 789 hospitalizations, 188 deaths; increase of 12 cases
- Manassas: 3,826 cases, 156 hospitalizations, 33 deaths; increase of one case
- Manassas Park: 1,091 cases, 66 hospitalizations, eight deaths; increase of three cases
- Prince William County: 36,668 cases, 1,340 hospitalizations, 324 deaths; increase of 87 cases and one hospitalization
- Fredericksburg: 1,632 cases, 77 hospitalizations, 14 deaths; increase of one case
- Spotsylvania County: 7,641 cases, 245 hospitalizations, 87 deaths; increase of 30 cases
- Stafford County: 8,554 cases, 281 hospitalizations, 52 deaths; increase of 29 cases



Improvements planned at Bull Run Library

>>> BY NOLAN STOUT nstout@insidenova.com

The Bull Run Regional Library near Manassas has secured funding for a more than \$582,000 improvement project.

The Prince William Board of County Supervisors appropriated \$582,441 in proffer funds for the project during its Feb. 2 meeting.

Some of the space for the project was opened up through renovations to the Prince William-owned Central Community Library last year, said Rachel Johnson, the county's communications division chief for libraries.

As part of the improvements, the Ruth E. Lloyd Information Center for Genealogy and Local History was moved from Bull Run to the Central branch. The county plans to repurpose the information center's space for a community maker space service area.

Also at Bull Run, the large information desk in the center of the library will be removed to open up the floor.

Although design hasn't been finalized, the county plans to add seating for 12 to 17 people, provide two new study or meeting rooms for 10 to 14 users, expand the teenager section and redesign the children's area to reduce noise in the building.

Johnson said Bull Run is one of the largest and most popular of the county's 12 branches but doesn't currently have any meeting rooms. The existing study rooms were also consistently reserved prior to the coronavirus pandemic.

"It's going to be a really cool space for all ages," she said.

The county hopes to start work this year but doesn't have a construction timetable. Johnson said the project will require the library to close to the public; the comparable project at the Central branch took about six months.

Take library survey

FROM STAFF REPORTS

Prince William Public Libraries are researching new ways for residents to pick up materials and use the library's computers, Wi-Fi, and other technology without visiting one of the libraries in person.

Library personnel understand that not all residents are physically able to come into the libraries, due to locations, hours or other reasons. In an effort to expand services, the staff is looking at new ways to take library services to residents.

Opinions from potential users are being sought in a brief, eight-question survey that should take about three minutes to complete and will provide invaluable information in determining additional library services beyond the brick-and-mortar branches. Visit http://bit.ly/pwplsurveyjan2021 to complete the survey. Some possible expansion ideas include:

A Parked Van or RV "mobile" library that would travel around Prince William County and the City of Manassas, park in highly-visible locations (think grocery store parking lot or outside a shopping center.) Weekly location(s) would be announced in advance via website and social media.

The "mobile" library might offer things such as physical

continued on page 2

www.oldbridgeobserver.info & www.bullrunnow.com

New ideas for library services

Continued from page 1

books, CDs, and DVDs to check out; computers; and may act as a mobile Wi-Fi hotspot for you to connect to from your own device.

Self-Service Holds Pickup Locker: This idea would be similar to Amazon lockers that are popping up around Prince William County. The lockers would be available at locations like grocery stores, banks, or convenience stores.

Library patrons would reserve physical items such as books, CDs, and DVDs through the online catalog or by calling one of the libraries, then - instead of going to a library to pick up thematerials on hold -a patron could access one of these lockers with his/her library card to get the materials.

Depending on the location, these lockers would have extended hours, ideal for commuters or convenient when running errands.

Vending Machine: Just like a food vending machine, these vend-

ing machines would be stocked with new and popular book, CD, and DVD titles. A previous hold isn't required: Users could check out an item when it's available in the vending machine and return it to the same spot. Just like the lockers, these vending machines would be available beyond traditional library hours, according to the news release.

Are there other ways the libraries can be more available to your household?

Included with the survey is an "Additional Comments" section. If you have heard of other libraries around the country offering new and innovative ways to access materials and resources, the library staff would like to know.

Valentine's Day Is Sunday, February 14th





Peggy Liuzzo / Old BridgeObserver

Recent snowy day outside Chinn Park Regional Librry in Lake Ridge

Libraries revamp services to help staff Covid-19 vaccine call centers

FROM STAFF REPORTS

As of Monday, Feb., 8, ONLY Bull Run, Chinn Park, Haymarket Gainesville, and Manassas City Libraries are offering contact-free curbside pickup and phone service.

All other libraries are closed. Book drops at all 12 libraries will remain open.

The libraries revamped thei services after Prince William Public Libraries' staff was asked to provide more staff for the COVID-19 Vaccine Call Center.

Holds for Nokesville can be picked up at Bull Run Regional Library. Holds for Lake Ridge, Dale City, Dumfries, Independent Hill, Montclair and Potomac can be picked up at Chinn Park Regional Library. Holds for Central can be picked up at the new library in Manassas City.

Curbside pick up only right now. Library users can reserve a book or DVD and receive an email when it is available for pick up.

Then you call the library to let them know you are coming. And then call from the parking lot, and someone will bring your library materials out to your vehicle. Get more information at www.pwcgov.org.

New library set to open in Manassas

Facility part of new deal between city and county

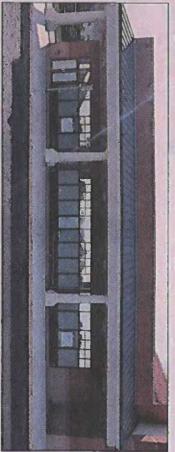
>>> BY JARED FORETEK jforetek@insidenova.com

Prince William County and Manassas will open their newest library next month, the first within city limits.

On Feb. 2, the 6,000-square foot library will open at the Wellington Station shopping center on Dumfries Road, part of a new shared services library agreement between the city and county. Under the 10-year deal, the county will hold the lease for the library space, and the city is responsible for buying the furnishings and fixtures, as well as the limited retrofiting needed to turn the storefront space into a library.

On top of what the city spent on the new library, it will pay the county \$1.2 million annually for a much broader agreement that allows residents of both localities to use all 12 of the libraries that are part of the county's library system. That \$1.2 million was a slight decrease from the previous agreement, although it includes a 3% annual escalator.

Rachel Johnson, a communications division chief for the county, said the library will house over 16,000 materials, 12 computers for public use, free public wi-fi, and two study rooms – although those will be unavailable as long as the COVID-19 pandemic continues.





The new library is in the Wellington Station shopping center on Dumfries Road. Features will include 12 computers for public use and free public wi-fi.

"The library itself, it's going to be gorgeous, Open windows on the front end; I love the look of it," Johnson told InsideNoVa. "We were excited to be able to

work with them [the city] to do that."

As with all the system's libraries during the pandemic, group programming will be entirely online initially. Within its first

month of opening, Johnson said plans include an art class in which residents can come by the library to pick up supplies and take them home to participate. Ten full-time employees will work at the new branch.

Last year, Manassas Park decided to leave what was a three-way agreement among the jurisdictions, opting to open a placeholder library within the city before building a new library as part of its new city hall building downtown.

The biggest and oldest branch in the county's system, Central Library just outside the Manassas city limits, reopened in November after extensive renovations and the onset of the pandemic. It originally opened in 1971, 19 years after the county first established a public library that occupied existing county building space.

When the new agreement between the county and Manassas was reached, Manassas City Manager Patrick Pate said that the new branch would allow the city to gauge the possibility of a potentially more expansive option down the road, such as a city-owned standalone library in the Old Town area.

"[City residents] will have access to all the libraries they had access to before ... and they'll have a library inside the city to use, so quite honestly I think everybody that uses the library services have more and better services to use," Pate told InsideNoVa last summer.



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COVID-19

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PW Webinar Series 'Live from the Library Lounge' Returns March 4

PW's free webinar series for librarians will resume with a discussion exploring how Covid-19 has impacted public libraries, including the successes, failures, the hard lessons learned, and the challenges and opportunities yet to come as we approach year two of this global public health crisis

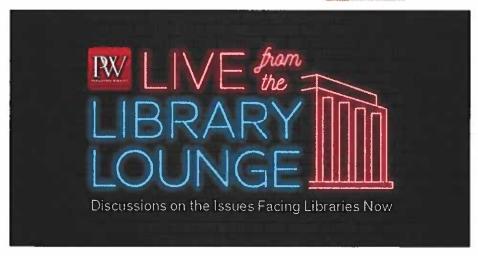
By PW Staff | Feb 12, 2021

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On February 29, the city of Kirkland, Washington, reported what was then believed to be the nation's first death from Covid-19. Just three weeks later, the American Library Association recommended libraries across the nation close their doors to the public—an unprecedented, but necessary step in the face of a historic global health crisis. Initial reports suggested the shutdowns would last a few weeks, maybe a few months. But with the calendar now into 2021, Covid-19 has exacted a heavy toll, and a return to some semblance of normalcy is not yet in sight,

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As the one-year anniversary of the first Covid-19 shutdowns approaches, this latest installment of PW's Live from the Library Lounge discussion series will take stock of where libraries stand. What have we learned about the virus, and our public health systems? What has worked—and what has not? What mistakes were made? What have we learned about keeping library workers and the public safe? And have we learned about library services and library users during this year of closures, limited service, and forced d experimentation?





In addition to our panelists, this event will also feature a special guest interview with one of the world's leading infectious disease researchers who will speak to what librarians can expect in the coming months and years.

This event is free, and sponsored by Library Ideas. Registration is now open: Register HERE.

Live from the Library Lounge: Covid-19 and Public Libraries—One Year Later

The free webinar series for librarians will resume with a discussion exploring how Covid-19 has impacted public libraries, including the successes, failures, the hard lessons learned, and the challenges and opportunities yet to come.

DATE: March 4 at 1 p.m. EST

Speakers:

Joslyn Bowling Dixon

Bowling Dixon has served as Director of the Newark Public Library since August of 2020, taking over in teeth of the pandemic. She was formerly the Deputy Director of the Prince William Public Library System in Virginia, where she also served as the Chair of the Virginia Library Association's (VLA) Librarians of Color Forum and as VLA's Vice President.

Brian Kenney, Ph.D

Kenney is director of the White Plains (N.Y.) Public Library and a former editorial director of Library Journal, School Library Journal, and Publishers Weekly. He is also a Publishers Weekly columnist and contributing editor, and in June authored the column "All By Ourselves" which addressed the systemic challenges and lack of guidance librarians are battling through in addressing the pandemic.

Annie Norman, Ph.D

Norman is State Librarian and Director of the Delaware Division of Libraries, a role she has served in since 2002. Under her leadership, the statewide Delaware Library Catalog Consortium was established, currently 74 participating libraries are sharing 2.5 million items for the benefit of Delawareans. In 2016, she was the first librarian to be inducted into the *Hall of Fame of Delaware Women*.

Patty Wong

Wong is currently City Librarian for the Santa Monica(CA) Public Library, and is the President-Elect for the American Library Association, set to take office in June 2021. Wong is a *Library Journal* Mover and Shaker, a recipient of the ALA Equality Award (2012). In addition to her role as board member for a number of nonprofit institutions, Wong is also adjunct faculty for the iSchool at San Jose State University, where she has taught since 2004

Hosted by Andrew Richard Albanese, Publishers Weekly Senior Writer

Among his beats, Albanese leads PW's library coverage. He has covered the publishing and information technology fields for more than 20 years, and is a former associate editor of American History at Oxford University Press, a former editor at *Library Journal*, and the author of *The Battle of \$9.99: How Apple, Amazon and the Big Six Publishers Changed the E-Book Business Overnight.*

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AROUND TOWN

Into the Future with Prince William Public Libraries

- February 28, 2021



The dedicated staff is always ready to help you navigate the library system!

By Kate Anderson

Prince William Public Libraries is forging headlong into the future with constant growth and modernization. The modern library is not just about hard-copy books anymore (though some really great ones live there). Bright airy buildings with computers to access e-books, journals, movies and music, peaceful workstations, welcoming and knowledgeable staff, community gatherings and programs, and rooms specifically devoted to things like art and ancestry, show how libraries are much more relevant, important and necessary to the community than ever before.

Connecting with Community Programming

"Prince William Public Libraries' mission is to bring together people, information and ideas to enrich lives and build community in a welcoming, inclusive environment," says Rachel Johnson, Communication Services Division Chief, PWPL Office of Community Engagement. "There's no better way to do that than

to open our doors — both physical and virtual. [We] have always been an active, engaged member of the greater Prince William community. Our vision to be the hub connecting people to the transforming power of information has always included traditional library services as well as innovative approaches to provide a true experience when visiting our libraries."

Before COVID-19, Prince William Public Libraries were bustling places with more than 100 programs taking place every month. Before the pandemic, in-person programs were thriving with every age group: story times, Music and Motion, Teen Advisory Groups, book clubs of all genres and even craft programs. In addition to the outstanding programming, the libraries "are a hub to keep people connected, quite literally," says Johnson. Each of the 11 libraries has computers available, offers free mobile WiFi, printing, copying and faxing (the last three for a minor









fee). A main goal is "to expand our services to provide patrons with more resources and information each time they come into the library," says Johnson.

Johnson notes that, "In response to the COVID-19 pandemic, all programs are currently virtual at Prince William Public Libraries. One may think this prevents us from doing quality programming, but quite the contrary! We offer all the same programs, just online, which — for many people who may not have been able to join us for in-person programs in the past — we're seeing more views and engagement through our virtual programs. The COVID-19 pandemic has changed a lot of how we do things at our libraries, but

fortunately — not whether or not we're able to."

The Virtual Expanse of the Digital Library

The Prince William Public Libraries' Digital Library is available online. Particularly important during COVID-19, this opens a digital world to library patrons from wherever they are. Patrons use the Digital Library to support virtual learning, for entertainment and enjoyment. Your Digital Library provides free access to thousands of online and digital resources including e-books, audiobooks, newspapers and premium websites.

For those who don't currently have a library card, Prince William County and City of Manassas residents can access all of the library's digital services by signing up online for a digital library card. Visit pwcgov.org/library and select the blue "Sign Up for a Library Card Today" banner.

Makerspace, RELIC and MAGIC

In late 2020, Central Library's Studio 8601 Makerspace opened and took what it means to be a library to another level. The Makerspace has something for all ages, including 3-D Printers; Cricut machines; 3-D laser cutters; sewing, embroidery machines, and even a loom; virtual reality headsets; AV recording equipment; scanners and Media Conversion Technology; various art supplies, textiles, and jewelry crafting; tech and coding toys. It truly is a remarkable space where your imagination can run wild. For hours of operation and more information on Makerspace, call 703-792-8361.

After more than 25 years at Bull Run Library, the RELIC genealogy and local history department has relocated to Central Library into a new and larger space. There are books, microfilm archival material and databases for patrons interested in family history, or the history of their local property. RELIC also offers live and prerecorded programs every month. For more information, email relic2@pwcgov.org or call 703-792-8380.

MAGIC, Prince William Public Libraries' Management and Government Information Center, is another resource available to patrons. As Johnson explains, "MAGIC is a special collection and information service located at Chinn Park Library. MAGIC's collection focuses on local and state government information and publications. MAGIC has specialized staff and resources to assist members of the community, including local government agencies and area businesses and nonprofits, to start or grow a business, retrieve industry information, seek grant funding, and access laws and regulations." If you would like assistance with government, business or legal information, please contact MAGIC at magic2@pwcgov.org or 703-792-4880.

Exciting Changes in 2021

One of the most exciting changes in 2021 is the newest library branch, the Manassas City Library at Wellington Station Shopping Center. Manassas City Library will be the 12th branch in the library system and will be a coordinated effort with the City of Manassas. This new library will continue the tradition of providing resources and programming for all ages. Featuring an open floorplan, there will be inviting spaces to enjoy an expansive collection of books, resources, meeting rooms, comfortable seating, public computers and free Wi-Fi access.

In fall 2020, a new initiative was announced: Career Online High School. Prince William Public Libraries is offering qualified community members the opportunity to earn an accredited high school diploma and credentialed career certificate through Career Online High School, a program brought to public libraries by Gale, a Cengage company. Part of the world's first accredited, private online school districts, Career Online High School is specifically designed to re-engage adults into the education system and prepare them for entry into post-secondary career education or



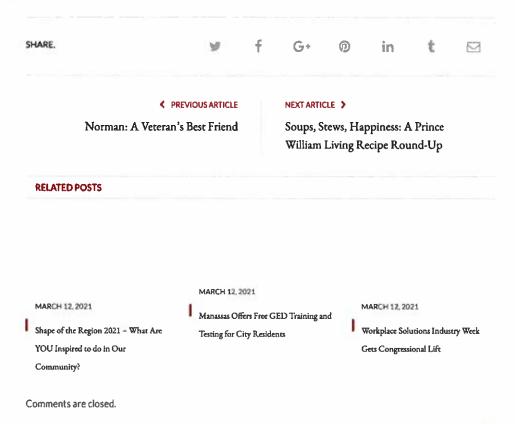
the workforce. In Prince William County, it is estimated that 40,000 adults — more than 10% of the County's population — do not have a high school diploma. Learn more at pwcgov.org/cohs.

Visit and Learn More

Prince William Public Libraries is constantly evolving and innovating to provide you with new services and resources. During the COVID-19 pandemic, hours of operation, services and branch openings are frequently changing. For the latest information, please visit pwcgov.org/library.



Kate Anderson is a contributing writer for Prince William Living. She can be reached at kanderson@princewilliamliving.com.



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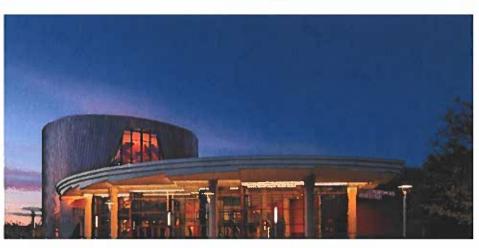
Prince William Little Theatre and Hylton at Home Story Corner

- February 17, 2021

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Provided by Hylton Performing Arts Center

Prince William Little Theatre: Relationships in COVID Times | Thursday, Feb. 18 at 7:15 p.m. | FREE

Prince William Little Theatre presents a collection of performances about navigating relationships in the midst of a pandemic in this cabaret-style evening featuring music, theater, and dance. Don't miss this impressive showcase of local talent! LEARN MORE.

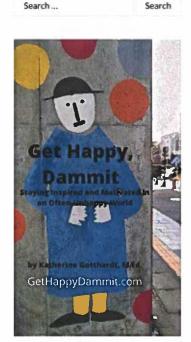
Hylton at Home Story Corner: "The Trouble with Ben" | Saturday, Feb. 20 at 10:15 a.m. | FREE





"The Trouble with Ben" is a wonderful story that illustrates the need to see children for who they are and a perfect book for teaching about individuality. The Hylton Center and the Prince William Public Library System jointly present Hylton at Home Story Corner, a virtual performing arts story time. This musical Hylton at Home Story Corner will be read and performed by members of Sound Impact: Rebecca Jackson (violin), Tiffany Richardson (viola) and Danielle Cho (cello). LEARN MORE

Take a Sneak Peek at Ranky Tanky!









Enjoy this taste of Ranky Tanky's upcoming concert, which was filmed in the Hylton Performing Arts Center's Merchant Hall in October. The 2020 Grammy® Award-winning quintet's full performance, featuring part funk, part folk and the jazz-influenced sound from their Charleston roots, is available to watch beginning Saturday, Feb. 27 at 8:00 p.m. Access Passes to the full concert are \$15-\$45 in pay-what-you-wish \$5 increments. WATCH THE VIDEO.

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AROUND TOWN

March Celebrations and Activities to Keep Us All Going



Rebecca Barnes, Publisher

In some ways, it's hard to believe we've been living through a pandemic for a year now. In other ways, it feels like ages since life was normal. In this issue, we've included a variety of safe, distanced activities to keep you active and engaged as we continue to experience COVID-19. It's my hope that the book, recipes and activities featured in this issue will bring some enrichment to your lives as we wait for spring to bring us warmth and sunshine.

If you're feeling cooped up and in need of some motivation in the exercise department, check out our Destinations section. We're featuring several virtual runs to get you moving and support local nonprofits. Perhaps it's your mind in need of some brain food. Prince William Public Library System has books, e-books, a makerspace and more to keep you busy. Read about all they have to offer in Lifelong Learning.

While spending more time at home, why not savor the (hopefully) last few chilly days and fill your home and belly with the warmth of some delicious soups and stews? Our PWL staff has rounded up our favorites, and we're sharing them with you in Local Flavor. There are some absolutely mouthwatering recipes!

March 2 is Read Across America Day, and our Family Fun section has some creative ways to celebrate with your little ones. Find a new book to share in our On a High Note section — a children's book by local author (and Prince William Living Director of Operations) Amanda Baity. And keep the learning going with some smart money lessons for kids in Your Finances.

Pandemic or not, Prince William always has impressive women among us. We're honoring the best of the best through our Influential Women Awards this month. Read all about the winners in our feature. And continue reading about positive impacts in our Giving Back section, featuring the generous hearts and hands of those at Masroor Mosque Food Pantry.

Last but not least, March is Colorectal Cancer Awareness Month, Our Health and Wellness section shares important, life-saving screening information from a local expert.

We continue to wish you all good health and safety. And to all first responders, medical professionals and essential workers, we see you and are eternally grateful.

Rebecca Barnes Publisher

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AROUND TOWN

- March 1, 2021

News from the Library



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Provided by Prince William Public Libraries (PWPL)

All library buildings closed beginning Feb. 8 in response to staff hours being put towards vaccine call centers. Curbside service is available at Bull Run, Chinn Park, Haymarket Gainesville, and Manassas City Libraries.

Achieve Your Financial Goals with the Help of Prince William Public Libraries

While April is Financial Literacy Month, Prince William Public Libraries has fun challenges, programs, and resources available for residents to help meet their financials goals starting this month. Financial Literacy Month brings more focus to educating about the importance of setting achievable financial goals, whether they be budgeting, retirement, or investing.

Join PWPL's Smart Money Challenge for a chance to win a gift card! Sign up for the challenge from March 1 to April 17 on the Beanstack Tracker app (download: iOS App Store and Google Play). Complete three challenges in Financial Planning, Good Habits, Frugality, or Saving and be entered into a drawing to win a gift card!

PWPL will be offering virtual Financial Literacy programs on Spending Plans and Understanding Credit. Register for one or both programs being offered. Select Financial Literacy Series to view the programs.

PWPL's Digital Library provides free access to thousands of online and digital resources including eBooks, audiobooks, newspapers, and premium websites. Under the "Financial" tab, those with a library card can access Consumer Reports, Virginia Legal Forms, and more.

For those interested in reading about Financial Literacy, PWPL has created booklists for all ages. Even the youngest readers can learn from Curious George or young Booker T. Washington how smart saving and spending can make a big difference. For new adults and adults, titles like "Broke Millennial Takes on Investing" and "Money Hacks" are entertaining and informative when embarking on financial success.

Brush Lettering Workshop Take-and-Make: Manassas City

March 1 to 14 | Young Adults and Adults

Follow

Learn the basics of beautiful brush lettering. Sign up for the Brush Lettering Workshop to pick up your free supplies via curbside pickup, then access our online video instruction at a time that works best for you! Registration required.

LEGO® Build Challenge: Outer Space

March 1 to 14 | All Ages

Build a spectacular space scene. A rocket launch! A moonwalk! An alien colony! Submit your LEGO® Challenge entry from March 1 to 14 to childrensservicescp@pwcgov.org or use #pwplcreates on social media.

High School Juniors and Seniors: You Could Win \$300!

March 1 to 31 | Grades 11 and 12

What has the library meant to me in my preparation to becoming a new adult?

Answer this question in 350 words or less for a chance to win a \$300 grand prize.

Submit your essay in person to any full-service library once we reopen or email to rlowe@pwcgov.org between March 1 and 31

Include your name, age, email address, and phone number with your submission.

The grand prize winner will be announced on April 22.

The recipient of the prize and their parent or guardian agree to allow Prince William Public Libraries to use their essay and photo(s) for promotional purposes.



Sponsored by Prince William Public Library Foundation.

Simple Coil Pottery with Sculpey™ Clay Take-and-Make

March 8 to 11 | Grades 3 to 7

Join potter Rachel Schaffer for this fun virtual program. Register online for your Sculpey™ clay and pick it up at your chosen neighborhood library branch between March 8 to 11.

On March 12, Rachel will show you virtually how to turn your clay into something beautiful! Registration required.

Hour of Code—Coding Club Virtual Event

Tuesdays, March 9 and 16, 4:30 p.m. | Ages 10 and Up

Participate virtually in the Hour of Code program! In this two-session program, learn about the basics of coding while creating your own unique projects. Screencoding activities to pick up at the Bull Run Library are available throughout the month of March.



This project is part of the Microsoft Community Challenge, supported by the Microsoft Datacenter Community Development team to build thriving communities in Prince William County, as part of their mission to contribute to long-term social, economic, and environmental health. Registration required.

Financial Literacy Series: Spending Plans and Understanding Credit

Tuesdays, March 9 and 23, 6:00 p.m. | Adults

If you need help in reaching your personal financial goals, join these two classes led by representatives of the Financial Education Program at Virginia Cooperative Extension.



Summers Cleary and Barinaale Dube will be sharing the work Virginia Outdoors Foundation is embarking upon to present an inclusive and equitable history of the Natural Area Preserve's diversely-peopled past, sharing efforts to cultivate diversity through the Preserve's fellowship program. Registration required.

Virtual Bingo Night!

Monday, March 22, 6:00 p.m. | All Ages/Families

A fun night in! Play three rounds of Bingo, each with a chance to win a Dunbri's Dessert Café gift card! Stick around to play more rounds just for fun. Registration required.

You Can Count on Monsters

Thursday, March 25, 4:30 p.m. | Grades 3 to 5

Join us virtually! Create your own number monsters as you have fun with math and learn about prime numbers with the George Mason University Experimental Geometry Lab. Registration required.

Thinking of Getting That Spring Garden Ready?

Tiny Seed or Garden Alchemy: Dumfries and Potomac

March 1 to 31 | Adults

Check out gardening books and choose your favorite from our pre-selected list. Fill out an entry slip and return to for a random drawing. Visit the new Seed Libraries at Potomac and Dumfries.

Container Gardening: Dumfries Library

Saturday, March 20, 10:00 a.m. | Adults

Virginia Cooperative Extension will share tips and tricks to growing nutritious veggies and herbs in a small space. Follow along on this virtual program, bring your questions. Pick up a packet of seeds at Dumfries Library and start your own container garden. Registration required.

Programs funded by Transurban Express Lanes Community Grant.



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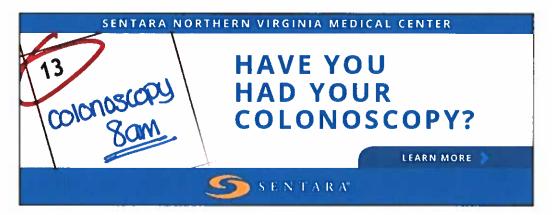
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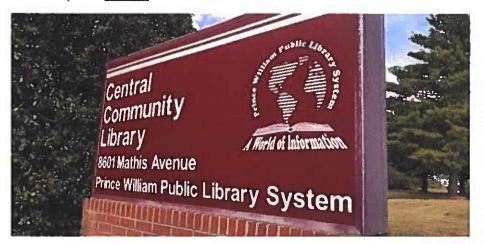




PRINCE WILLIAM

Library late fees on the chopping block

March 02, 2021 - Uriah Kiser

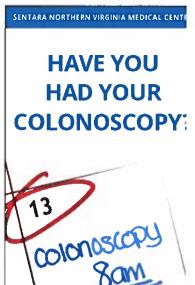


Library late fines could be a thing of the past in Prince William County.

As the Board of County Supervisors deliberates over its proposed budget of more than \$1.3 billion to take effect July 1, it can kill the fines that have served as a recourse method to get residents to return books and other materials to local libraries.

The county's Board of Library Trustees says it wants to eliminate the fines due to, in part, the pandemic. It penned a resolution to County Executive Christopher Martino that included this clause:

WHEREAS, the Prince William Public Libraries intends to remove barriers for a population who cannot advocate for themselves, control how and when library materials are returned, or to remove barriers to access for families of students who may be struggling with learning environments during the pandemic and post-pandemic.





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According to the library board, in 2019, \$54,000 of the \$283,000 in total fines collected were paid by students, the library board states. While late fees will go away, fees for lost or damaged items would not, library spokeswoman Rachel Johnson says.

"For patrons who allow accounts to get past due, they will still run the risk of being sent to a collection agency," she adds.

How will the library recoup the money from late fees? Prince William County taxpayers, as those funds have been built into Martino's budget, which, overall, is 7% bigger than last year. If approved, a homeowner with a house valued at \$400,000, paying an additional \$315 in county Real Estate taxes.

The Board of Supervisors is set to approve the new budget next month. This year, the library is now a department of the county, transitioned from an independent organization that used to include both Manassas and Manassas Park's cities.

Last summer, Manassas Park left the county's library system, where it was a member since the late 1970s, and opened a new library for city residents at Blooms Park (the old Generals Ridge Golf Course).

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