# **Human Services Goal**

The County will provide efficient, effective, integrated, and accessible human services that support individual and family efforts to achieve independence and self-sufficiency. The County shall focus on leveraging state and federal funding and maximizing community partnerships.

## **Community Outcomes:**

- Prevent homelessness from exceeding 1.60 per 1,000 population.
- Prevent the suicide rate from exceeding 7.50 per 100,000 population.
- Prevent juvenile drug and alcohol arrests from exceeding 1.60 and 1.42, respectively, per 1,000 youth population.
- Prevent adult drug and alcohol arrests from exceeding 5.35 and 14.97, respectively, per 1,000 adult population.
- Prevent the number of substantiated cases of abuse, neglect, and exploitation of children from exceeding 2.0 per 1,000 youth population.
- Prevent the number of substantiated cases of abuse, neglect, and exploitation of adults from exceeding 0.50 per 1,000 adult population.
- Prevent the average length of State hospital stays from exceeding 52 days for mentally ill clients.
- Serve in the community no less than 92% of youth at-risk of out-of-home placement.
- Prevent the two year re-offense rate of juvenile offenders from exceeding 44%.
- Promote child health by preventing low birth weight from exceeding 6.5% of all births.

# Strategy 1: Provide increased housing options for the homeless, people with disabilities, the elderly and low-income residents.

## **Objectives:**

- 1. Work with homeless providers and the non-profit community to establish transitional housing targets for specialized populations to ascertain need and develop an implementation plan based on targets.
- 2. Encourage non-profit organizations to pursue federal/state funding sources to meet transitional housing needs and collaborate with these organizations in their efforts.
- 3. Increase the availability of supportive services such as financial counseling, home buying seminars and life skills classes to give people/families tools to attain self-sufficiency.

## Strategy 2: Expand substance abuse prevention, reduction and treatment programs.

## **Objectives:**

- 1. Explore and collaborate with Northern Virginia jurisdictions to develop a regional crisis/detoxification facility.
- 2. Explore, identify and implement evidence-based prevention programs.
- 3. Maximize external funding to expand on-site substance abuse prevention and/or treatment services at homeless shelters, detention centers and group homes.

## Strategy 3: Prevent abuse, neglect and exploitation of County residents of all ages.

## **Objectives:**

- 1. Strengthen prevention programs that encourage parenting skills for parents of children at high risk of abuse and/or neglect.
- 2. Expand public/private partnerships with providers of domestic violence education, prevention and intervention services to prevent duplication of effort and facilitate delivery of services.
- 3. Actively support public/private partnerships about public education regarding abuse and neglect of children, senior adults and other vulnerable populations.

# **HUMAN SERVICES**

Strategy 4: Assist elderly residents, low-income residents and persons with disabilities to remain in the Community as independently and productively as possible.

## **Objectives:**

- 1. Reduce wait lists for in-home services by providing more hours of service.
- 2. Increase support for Family Economic Success efforts including financial literacy, employment training and the use of tax credits.
- 3. Educate developers, builders and consumers on the benefits of universal design for accessibility.
- 4. Expand access to daycare and day-support services for families with developmentally disabled children and the elderly.
- Strategy 5: Improve the continuum of appropriate community-based services that ensures timely access for persons with chronic or serious mental illness.

## **Objectives:**

- 1. Identify State funding to implement evidence-based programs to minimize psychiatric hospitalization.
- 2. Develop partnerships to implement non-hospital programs that will address the needs of mentally ill who are in crisis.
- 3. Expand psychiatric medical services to address underserved clients and wait lists.
- Strategy 6: Develop, implement and fund a continuum of community-based services for at-risk youth, juvenile offenders and their families.

## **Objectives:**

- 1. Explore post-dispositional detention services for females.
- 2. Collaborate with juvenile justice, Department of Social Services (DSS), Virginia Employment Commission (VEC), Northern Virginia Workforce Investment Board and public/private partnerships to provide meaningful job placement and mentoring to court-involved youth.
- 3. Explore partnerships with neighboring jurisdictions to provide a regional facility to treat at-risk youth locally as opposed to sending them out-of-region.
- 4. Develop a community effort involving schools, police, juvenile justice, At-Risk Youth and Family Services (ARYFS), community organizations and churches to provide early intervention for juvenile offenders involved in gangs.

## Strategy 7: Improve customer service to non-English speaking persons.

## **Objectives:**

- 1. Expand partnerships with faith-based and other multi-cultural organizations to provide programs including interpretive services, classes to learn English and education on available government programs and how to access them, for non-English speaking persons.
- 2. Support training for staff on cross-cultural communication and multi-lingual competency.
- 3. Explore County compensation incentives to actively recruit employees with targeted language skills.
- 4. Expand recruiting efforts to target geographic areas, conferences, institutions and organizations that have applicants with desirable language skills.
- 5. Increase the availability of written materials and signage in targeted languages.

# Strategy 8: Identify successful community pre-natal education programs and services and develop a Prince William County model for such a program.

## **Objectives:**

- 1. Support a public/private collaboration in developing a local pre-natal care delivery system, to include serving women experiencing at-risk pregnancies.
- 2. Explore inter-jurisdictional alternatives to ensure service to women with high-risk pregnancies.
- 3. Explore alternatives and make recommendations to increase the capacity of pre-natal care to medically indigent women so that all unborn children and women have access.